

### Website Issues: State

- **Backlog**
- **In-Progress**
- **Resolved** - Bug is solved, feature implemented, to do is done, etc
- **Reopened**
- **Closed**
- **Duplicate** - duplicate of another task
- **Deferred** - We just cannot deal with this bug right now and have to retarget it for the future
- **Invalid** - not an actual bug, not a wanted feature, out of scope, etc

**Website Issues: Priority**

- **Blocker** (*P1*) - Reserved for catastrophic failures - crashes, corrupt data, etc. that (a) prevent somebody from completing their task, and (b) have no workaround. These should be extremely rare. They must be fixed immediately (same-day)
- **Critical** (*P2*) - These may refer to unhandled exceptions or to other "serious" bugs that only happen under certain specific conditions (i.e. a practical workaround is available). No hard limit for resolution time, but should be fixed within the week. The key distinction between (1) and (2) is not the severity or impact but the existence of a workaround
- **Major** (*P3*) - Usually reserved for performance issues. Anything that seriously hampers user experience
- **Minor** (*P4*) - These are "nuisance" bugs. A default setting not being applied, a race condition in the UI, etc
- **Trivial** (*P5*) - Cosmetic issues. Scroll bars appearing where they shouldn't, window doesn't remember saved size/location, typos, last character of a label being cut off, that sort of thing. They'll get fixed if the fix only takes a few minutes and somebody's working in the content folder
- **Incomplete** (*P6*) - Need more information from author or other to proceed. These tasks will also expire within a week
- **Needs Triage** (*P7*) - Issue/Task just submitted and needs evaluation

### **Website Issues: Issue Type**

- **Bug**
- **Improvement**
- **Idea**
- **Wishlist**
- **Design** - design for how some feature, functionality or implementation should work
- **To Do** - tasks that needs to be done

**Labels/Tags**

- **Frontend**
- **Backend**
- **Navigation Structure**
- **Layout**
- **Design**
- **Images**
- **Content**
- **Formatting**
- **Shopping Cart**
- **Site Search**
- **Permissions**
- **Link**
- **Data**
- **Functionality**
- **Header**
- **Footer**
- **Sidebar**
- **MegaMenu**
- **Advertisement**

- **Logo**
- **Button**
- **Background**
- **Article**
- **Database**
- **Audio**
- **Video**
- **Calendar**
- **Mailing List**