Contact

josherbcb@gmail.com

www.linkedin.com/in/hanns-juarez
(LinkedIn)
hannsflip.github.io/
portfolio_website/ (Portfolio)
www.kaggle.com/joshex/Code
(Portfolio)

Top Skills

Amazon Web Services (AWS)

n8n

Vue.js

Languages

Inglés (Native or Bilingual)

Español (Native or Bilingual)

Certifications

Curso Completo de IA Generativa:
ChatGPT, Midjourney y más!

DATA SCIENTIST (ANALISTA DE
DATOS MASIVOS Y CIENTÍFICOS
DE DATOS)

Django Practical Course: Backend
Web Development with Python

Google Data Analytics Specialization

Hanns Juarez

AI Engineer & Data Scientist | 6+ Years in ML & AI | NLP, Computer
Vision, LLMs & Multi-agent, Power BI, SQL, Python | Proven Track
Record in Operational Efficiency
Spain

Summary

Data Scientist & AI Engineer with 6+ years of experience in machine
learning, AI systems, and data analytics. Proven track record in
developing and deploying NLP, computer vision, LLMs, and multi-
agent solutions for operational efciency. Strong background in
automating data pipelines, interactive data visualization (Power
BI, SQL, Python), and predictive modeling, also by deploying
models using AWS and Azure for driving business intelligence and
strategic decision-making. Leveraging prior experience in real-
time monitoring, data analytics, and UX design, bringing a unique
combination of AI engineering, data-analitics, and user-centric
problem-solving to build impactful AI solutions.

Experience

Freelance
AI Engineer and Data science
May 2025 - Present (7 months)
Barcelona, Madrid or London

As an AI Engineer, my expertise spans the full lifecycle of intelligent systems,
from developing the front-end user experience (UX) to architecting and
deploying sophisticated AI agents. I specialize in designing agent interactions
for diverse customer engagement scenarios, with a primary focus on creating
high-performance, baseline Contact Center and Sales Agents that establish
foundational capabilities for enterprise-wide deployment.

Concentrix
Business Data Analyst
December 2022 - December 2024 (2 years 1 month)
Spain

- Created over 20 interactive data visualization reports using Power BI, which
augmented stakeholder engagement by 30% and facilitated more informed
business strategies.

- Automated reporting processes leveraging advanced data visualization and optimized ETL techniques, reducing report generation time by 50% and data processing time by 95%. These improvements freed up 40 hours per month for strategic analysis, enhancing productivity and enabling faster decision-making across the organization.
- Reviewed monthly fnance report processes and provided improvement suggestions to reduce costs and mitigate risks, resulting in a 40 hour reduction in report preparation time per quarter and a 25% increase in accuracy.
- Created a forecasting model for small projects that increased the accuracy by 25%, guiding to more informed strategic decisions for future initiatives.

Webhelp
4 years 7 months

Global Real Time Monitoring Specialist
September 2021 - December 2022 (1 year 4 months)
Barcelona, Cataluña, España

- Developed and maintained a real-time dashboard that aggregated data from 4 global locations and around 15 markets, boosting visibility and decision-making capabilities for operational teams by 50%.
- Conducted in-depth analysis of SLA performance data, identifying key areas for improvement that boosted service delivery efciency by 10% within the frst quarter.
- Implemented a centralized data analytics platform that enhanced visibility into business operations, leading to a 10% increase in issue resolution efciency and visibility and a 15% reduction in operational costs because of the automatization.

Hardware Technical Support Advisor en Webhelp
June 2018 - September 2021 (3 years 4 months)
Barcelona, Catalonia, Spain

- Provided technical hardware assistance to over 10 clients daily, achieving a 85% frst-call resolution rate, And with the SLA above the target in most of the months

gotv Honduras
Senior Creative Designer
December 2016 - March 2018 (1 year 4 months)
Tegucigalpa, Honduras

- Lead art direction for a multimedia campaign using 360 marketing to gather over 1,000,000 viewers, From a business that start from scratch

Leo Burnett Honduras
Junior Creative Designer
August 2015 - November 2016 (1 year 4 months)
Teguigalpa,Honduras

- Developed and executed a comprehensive branding strategy that increased brand recognition by 100% within six months, as measured by social media engagement metrics.

———

Education

Turing College
Data science with deep learning & AI · (August 2023 - February 2025)

Universidad Tecnológica Centroamericana
Bachelor's degree, Graphic Design · (January 2011 - July 2015)