Soma Mohapatra

Dynamic IT Professional targeting to leverage extensive experience as SCRUM Master and Technical Project Manager across diverse sectors including Logistics, Telecom, Healthcare, And Digital Transformation. Focused on driving continuous improvement in project delivery, preferably in Delhi/NCR But Open For Opportunities PAN India.

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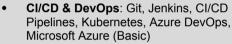
Gurugram, India

CORE COMPETENCIES



- Agile Delivery & Scrum Governance
- **Technical Project Lifecycle** Management
- Sprint & Release Planning
- Cross-Functional Team Leadership
- Risk & Impediment Management (RAID, ROAM)
- **Backlog Prioritization & Estimation** Techniques
- Metrics-Driven Delivery (Velocity, CDF, Lead/Cycle Time)
- Stakeholder Communication & Alignment
- Regulatory & Compliance Documentation
- Cloud Migration & DevOps Integration (Azure, CI/CD)

T SKILLS



- Agile & Project Management Tools: Jira, Azure DevOps, Microsoft Project, Trello
- Monitoring & Quality Tools: SonarQube, ELK Stack, Grafana, Postman, Swagger
- **Documentation & Reporting:** Confluence, SRS, SOPs, Risk Logs, API Documentation, Release Notes, Dashboards
- Collaboration & Visualization: Miro, MS Teams, Power BI, draw.io
- Languages & Technologies (Basic): .NET, Java, React, SQL, HTML, CSS, Bootstrap, **¡Query**
- Methodologies & Frameworks: Scrum, Agile, SAFe, DevOps, SDLC, Waterfall
- Testing & QA Tools: Manual & Automation Testing, Automation Frameworks, aligned with ISO / Six Sigma / CMMI standards
- Cloud Platforms: Microsoft Azure (Basic)

SOFT SKILLS



PROFILE SUMMARY

- Certified Scrum Master with nearly 12 years of experience in IT Industry. worked at DB Schenker, leading agile transformations and project delivery across Logistics, Telecom, and Digital Transformation initiatives.
- Proven expertise in scaling agile frameworks across distributed teams, fostering self-organization, and driving continuous improvement through adaptive planning and iterative delivery.
- Active member of the International Institute of Business Analysis (IIBA) and contributor to Agile and BA documentation forums; also the author of the book "Two Strangers in a Chat Room", with a strong passion for mentoring women in Tech and promoting inclusive, knowledge-sharing communities.
- Skilled at applying risk & change management techniques such as RAID, ROAM & Pareto analysis to ensure delivery resilience & proactive issue resolution.
- Known for translating complex requirements into refined backlogs using prioritization models (MoSCoW, RICE and WSJF), enabling improved sprint outcomes and measurable business value.
- Committed to promoting psychological safety and servant leadership by establishing trust-based team environments, leading to improved team velocity and innovation.
- Successfully integrated regulatory reporting standards and quality assurance documentation into agile workflows to support audit readiness and compliance mandates.
- Played a strategic role in transforming team maturity by introducing gamified health checks and agile assessments, resulting in 50-60% uplift in process adherence and engagement.
- Collaborated with cross-functional stakeholders to enable data-driven delivery through customized dashboards and performance reports using tools like Power BI, Confluence, and Azure DevOps.
- Continually recognized for bridging the gap between technical execution and business goals, ensuring project alignment with evolving enterprise priorities and user-centric outcomes.

CAREER TIMELINE (Recent 2)

Alepo Technologies Apr 2021 – Feb 2022

DB Schenker Jun 2022 – Jun 2025



WORK EXPERIENCE

Assistant Manager - Scrum Master | Technology Analyst | DB Schenker | Gurugram | Jun 2022 - Jun 2025

- Directed end-to-end project delivery including cloud migration to Azure, ensuring 100% SLA and regulatory compliance.
- Spearheaded agile ceremonies for globally distributed teams, boosting sprint efficiency by 25%.
- Enabled stakeholder visibility through real-time dashboards and regulatory reports, reducing reporting errors by 40%.
- Resolved external impediments and nurtured a culture of psychological safety and continuous improvement.
- Led risk assessments using the ROAM framework and implemented mitigation strategies via RAID logs and Pareto analysis.
- Facilitated backlog grooming and user story refinement, ensuring delivery aligned with business priorities and technical feasibility.

Significant Highlights:

- Improved cross-team collaboration and sprint throughput, achieving a 60% increase in delivery predictability.
- Enhanced agile maturity by implementing health check gamification tools and 80% adoption of continuous learning practices.

Sr. Technical Writer | Scrum Master | Alepo Technologies | Pune (Remote) | Apr



 2009: B.Tech. in Electronics & Telecommunication Engineering, Biju Patnaik University of Technology (BPUT), Odisha



- 2025 (Pursuing): SAFe Agilist Certification
- 2025: Certified Scrum Master (CSM), Scrum Alliance (Valid till Dec 2025)
- 2017: Six Sigma Green Belt, Indian Statistical Institute

PERSONAL DETAILS

Date of Birth: 02nd April 1981

Languages Known: English, Hindi, Odia

2021 - Feb 2022

- Led sprint ceremonies and Agile coaching, ensuring consistent delivery of high-value product increments.
 - Authored testable user stories and acceptance criteria, improving QA handoff efficiency.
- Developed scalable documentation frameworks including API manuals, release guides, and installation protocols.
- Collaborated closely with Product Owners for backlog prioritization and proactive sprint planning.
- Reduced onboarding cycle time by 15% through streamlined document sets and team mentoring.

Scrum Master | Technical Writer | AgreeYa Solutions | Noida | Jun 2018 – Apr 2021

- Managed agile ceremonies and estimation workshops, aligning delivery with stakeholder expectations.
- Created user-centric documentation including product manuals, SOPs, and case studies for client delivery.
- Collaborated with Product Owners to groom and prioritize backlog, enabling seamless two-sprint readiness.
- Increased client satisfaction by 30% by improving documentation clarity and delivery efficiency.

Technical Writer | Software QA Analyst | JK Techno Soft | Noida | Jun 2016 – Jun 2018

- Conducted QA testing aligned with CMMI, Six Sigma, and ISO standards across multiple functional areas.
- Produced compliance-ready documentation including project charters, risk registers, and audit reports.
- Acted as a liaison between analysts and developers to streamline technical documentation processes