

Soma Mohapatra

Dynamic IT Professional targeting to leverage extensive experience as SCRUM Master and Technical Project Manager across diverse sectors including Logistics, Telecom, Healthcare, And Digital Transformation. Focused on driving continuous improvement in project delivery, preferably in Delhi/NCR But Open For Opportunities PAN India.

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CORE COMPETENCIES



- Agile Delivery & Scrum Governance
- Technical Project Lifecycle Management
- Sprint & Release Planning
- Cross-Functional Team Leadership
- Risk & Impediment Management (RAID, ROAM)
- Backlog Prioritization & Estimation Techniques
- Metrics-Driven Delivery (Velocity, CDF, Lead/Cycle Time)
- Stakeholder Communication & Alignment
- Regulatory & Compliance Documentation
- Cloud Migration & DevOps Integration (Azure, CI/CD)



IT SKILLS

- **CI/CD & DevOps:** Git, Jenkins, CI/CD Pipelines, Kubernetes, Azure DevOps, Microsoft Azure (Basic)
- **Agile & Project Management Tools:** Jira, Azure DevOps, Microsoft Project, Trello
- **Monitoring & Quality Tools:** SonarQube, ELK Stack, Grafana, Postman, Swagger
- **Documentation & Reporting:** Confluence, SRS, SOPs, Risk Logs, API Documentation, Release Notes, Dashboards
- **Collaboration & Visualization:** Miro, MS Teams, Power BI, draw.io
- **Languages & Technologies (Basic):** .NET, Java, React, SQL, HTML, CSS, Bootstrap, jQuery
- **Methodologies & Frameworks:** Scrum, Agile, SAFe, DevOps, SDLC, Waterfall
- **Testing & QA Tools:** Manual & Automation Testing, Automation Frameworks, aligned with ISO / Six Sigma / CMMI standards
- **Cloud Platforms:** Microsoft Azure (Basic)



SOFT SKILLS



PROFILE SUMMARY

- **Certified Scrum Master with nearly 12 years of experience in IT Industry**, worked at **DB Schenker**, leading agile transformations and project delivery across Logistics, Telecom, and Digital Transformation initiatives.
- Proven expertise in **scaling agile frameworks** across distributed teams, fostering self-organization, and driving continuous improvement through adaptive planning and iterative delivery.
- Active member of the **International Institute of Business Analysis (IIBA)** and contributor to Agile and BA documentation forums; also the author of the book **"Two Strangers in a Chat Room"**, with a strong passion for mentoring women in Tech and promoting inclusive, knowledge-sharing communities.
- Skilled at applying **risk & change management techniques** such as RAID, ROAM & Pareto analysis to ensure delivery resilience & proactive issue resolution.
- Known for translating complex requirements into **refined backlogs** using prioritization models (MoSCoW, RICE and WSJF), enabling improved sprint outcomes and measurable business value.
- Committed to promoting **psychological safety and servant leadership** by establishing trust-based team environments, leading to improved team velocity and innovation.
- Successfully integrated **regulatory reporting standards** and quality assurance documentation into agile workflows to support audit readiness and compliance mandates.
- Played a strategic role in **transforming team maturity** by introducing gamified health checks and agile assessments, resulting in **50-60% uplift in process adherence and engagement**.
- Collaborated with cross-functional stakeholders to enable data-driven delivery through customized dashboards and performance reports using tools like **Power BI, Confluence, and Azure DevOps**.
- Continually recognized for **bridging the gap between technical execution and business goals**, ensuring project alignment with evolving enterprise priorities and user-centric outcomes.



CAREER TIMELINE (Recent 2)

Alepo Technologies
Apr 2021 – Feb 2022

DB Schenker
Jun 2022 – Jun 2025



WORK EXPERIENCE

Assistant Manager – Scrum Master | Technology Analyst | DB Schenker | Gurugram | Jun 2022 – Jun 2025

- Directed **end-to-end project delivery** including **cloud migration to Azure**, ensuring **100% SLA** and **regulatory compliance**.
- Spearheaded **agile ceremonies** for **globally distributed teams**, boosting **sprint efficiency by 25%**.
- Enabled stakeholder visibility through **real-time dashboards** and **regulatory reports**, reducing **reporting errors by 40%**.
- Resolved **external impediments** and nurtured a culture of **psychological safety** and **continuous improvement**.
- Led **risk assessments** using the **ROAM framework** and implemented mitigation strategies via **RAID logs** and **Pareto analysis**.
- Facilitated **backlog grooming** and **user story refinement**, ensuring delivery aligned with **business priorities** and **technical feasibility**.

Significant Highlights:

- Improved **cross-team collaboration** and **sprint throughput**, achieving a **60% increase in delivery predictability**.
- Enhanced **agile maturity** by implementing **health check gamification tools** and **80% adoption of continuous learning practices**.

Sr. Technical Writer | Scrum Master | Alepo Technologies | Pune (Remote) | Apr



ACADEMIC DETAILS

- **2009:** B.Tech. in Electronics & Telecommunication Engineering, Biju Patnaik University of Technology (BPUT), Odisha



CERTIFICATIONS

- **2025 (Pursuing):** SAFe Agilist Certification
- **2025:** Certified Scrum Master (CSM), Scrum Alliance (Valid till Dec 2025)
- **2017:** Six Sigma Green Belt, Indian Statistical Institute



PERSONAL DETAILS

Date of Birth: 02nd April 1981

Languages Known: English, Hindi, Odia

2021 – Feb 2022

- Led **sprint ceremonies** and **Agile coaching**, ensuring consistent delivery of **high-value product increments**.
- Authored **testable user stories** and **acceptance criteria**, improving **QA handoff efficiency**.
- Developed **scalable documentation frameworks** including **API manuals**, **release guides**, and **installation protocols**.
- Collaborated closely with **Product Owners** for **backlog prioritization** and **proactive sprint planning**.
- Reduced **onboarding cycle time by 15%** through **streamlined document sets** and **team mentoring**.

Scrum Master | Technical Writer | AgreeYa Solutions | Noida | Jun 2018 – Apr 2021

- Managed **agile ceremonies** and **estimation workshops**, aligning delivery with **stakeholder expectations**.
- Created **user-centric documentation** including **product manuals**, **SOPs**, and **case studies** for client delivery.
- Collaborated with **Product Owners** to groom and prioritize **backlog**, enabling seamless **two-sprint readiness**.
- Increased **client satisfaction by 30%** by improving **documentation clarity** and **delivery efficiency**.

Technical Writer | Software QA Analyst | JK Techno Soft | Noida | Jun 2016 – Jun 2018

- Conducted **QA testing** aligned with **CMMI**, **Six Sigma**, and **ISO standards** across multiple functional areas.
- Produced **compliance-ready documentation** including **project charters**, **risk registers**, and **audit reports**.
- Acted as a liaison between **analysts** and **developers** to streamline **technical documentation processes**.