



**ISO/IEC JTC 1 N9396**

2008-10-31

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Information Technology**

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Lisa,

In working on the registration authority for ISO/IEC 24727 we have encountered issues with how the authority is identified in the standard. That is the name and address of the actual body has been included in the standard. This has occurred in other standards and causes problems when the registration authority changes or any of the details of contacting the authority changes.

I have been in contact with ISO regarding this, and the difficulty of quickly finding the registration authority contact details. ISO have created a new link for the web page, details below, and moved the web page up a level.

I have an outstanding query on if it is acceptable to quote the website as the contact details for the authority within the standard, to solve the issue of needing to amend standards if details change. However I believe that the link to the registration authority page, for all ISO standards should be moved to the home page equivalent to the link to the standards themselves. Customers do not always have the knowledge of the responsible committee or the process by which these registration authorities are produced, they just know they need to register something!

ISO have confirmed that a request to modify the homepage would be better coming from JTC1.

I would therefore like to know if you have any comments or if I could add this to the JTC1 agenda. If so, what form should it take, i.e. should it come from a national body?

Regards

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>>> weissinger <[weissinger@iso.org](mailto:weissinger@iso.org)> 01/10/2008 12:28 >>>

You can do both, i.e. suggest the change directly, but if you have JTC 1 backing, this is even better.

Reinhard

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**From:** Chris Starr [<mailto:Chris.Starr@apacs.org.uk>]  
**Sent:** 2008-10-01 13:23  
**To:** [weissinger@iso.org](mailto:weissinger@iso.org)  
**Subject:** RE: Registration Authorities

Reinhard,

Many thanks! Is it possible that I can make the case to make the change to the homepage? Is there a process to do so or would I need to go through my parent committee JTC1?

Regards

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>>> weissinger <[weissinger@iso.org](mailto:weissinger@iso.org)> 01/10/2008 12:14 >>>  
Dear Mr. Starr,

This is to inform you that we have introduced today the following changes on ISO Online:

1. We have moved the link to MAs and RAs one level higher inside the section "Standards development" (please see screen shot below). There is strong hesitation to modify the ISO Online homepage and this is the reason that we did not include it there.
2. We have a simple URL which allows direct access to the site: [www.iso.org/mara](http://www.iso.org/mara). We have created another one which points to the same location and which will be active as of tomorrow: [www.iso.org/rama](http://www.iso.org/rama).

With kind regards,

Reinhard Weissinger



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**From:** weissinger [<mailto:weissinger@iso.org>]  
**Sent:** 2008-09-30 12:54  
**To:** 'Chris Starr'  
**Cc:** 'brannon@iso.org'; 'Jan-Henrik Tiedemann'  
**Subject:** RE: Registration Authorities

Dear Mr. Starr,

Thank you for your suggestions. What we should be able to do quickly is the following:

1. We move a link to this the page up one level so that a reference is included - under "Technical committees" - at the top-level of the section "Standards development" (left column).

2. We can set an easier URL to the site, e.g. [www.iso.org/ma\\_ra](http://www.iso.org/ma_ra) as well as [www.iso.org/ra\\_ma](http://www.iso.org/ra_ma) (both URLs pointing to the same location).

Concerning your question whether a reference in a standard to this site could replace mentioning the provider of the service in the standard - my personal answer to this question would be "Yes", but I will consult inside ISO/CS and will let you know.

I understand that it would make sense to have additional search features for this page, but this will take some time to implement and we are faced with many conflicting demands.

If you would like to provide me with your feedback on the above proposals, please feel free to do so.

With kind regards,

Reinhard Weissinger

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**From:** Chris Starr [mailto:Chris.Starr@apacs.org.uk]  
**Sent:** 2008-09-30 12:26  
**To:** weissinger@iso.org  
**Cc:** brannon@iso.org; 'Jan-Henrik Tiedemann'  
**Subject:** RE: Registration Authorities

Dear Mr Weissinger,

Thank you for the information.

For the user of the ISO site it is not easy to discover the location of this information. As this is a **significant** service that is provided for many standards, could a link to this area be moved to the home page of the ISO website. It does not appear under the list for 'Standards Development' on the home page.

Could some development be undertaken on the Registration Authority page. It is a long list, can some search or drop down be added to guide users to the correct agency? Could the scope of the standard be added so as to provide some detail on what is being registered?

Is it possible to use this web-page within a standard to remove the need to mention the provider of the service within the standard itself? This is an important question for several of the standards in SC17, where changes will need to be made to the standards as information is out of date.

Regard

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>>> weissinger <weissinger@iso.org> 30/09/2008 11:03:16 >>>

Dear Mr. Starr,

Your email has been forwarded to me for response. There is actually an area on ISO Online which lists all ISO Registration Authorities and Maintenance Agencies. The URL is:

[http://www.iso.org/iso/standards\\_development/technical\\_committees/maintenance\\_agencies.htm](http://www.iso.org/iso/standards_development/technical_committees/maintenance_agencies.htm)

With kind regards,

Reinhard Weissinger

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**From:** Chris Starr [mailto:Chris.Starr@apacs.org.uk]

**Sent:** 29. september 2008 12:45

**To:** ISO Helpdesk

**Subject:** Registration Authorities

A general comment from our committee has been that there is no central list of registration authorities on the ISO website. This means that for each standard listing an authority specific reference needs to be made to the body conducting the service. THIS means that if the authority changes the standard needs to be changed!

Could ISO support such a registry? THIS could then be referenced in each standard as required.

Regards

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