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ISO/IEC JTC 1

Working Group 6 Corporate Governance of IT

Secretariat: Standards Australia (SA)

DOC TYPE:	**Liaison Organization Contribution**
TITLE:	**itSMFI Liaison nomination to JTC 1/WG 6**
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To
Lisa Rajchel
ISO/IEC JTC 1 Secretariat

itSMFI Liaison nomination to JTC 1/WG 6

Attached is a liaison request from itSMFI to JTC 1/WG 6.

WG 6 Resolution 002/2009 referenced below and adopted in the 1st WG 6 meeting in London in May 2009 recommends that JTC 1 accept this liaison request.

WG 6 would be grateful if the JTC 1 Secretariat would forward the recommendation to its members for ballot as per JTC 1 Directive 9.1.6.

WG 6 Resolution 002	JTC 1/WG 6 recommends that JTC 1 approve the category C Liaison proposal from itSMF International in order for them to participate actively in WG 6, and on approval will request itSMF International present a liaison benefit case to the JTC 1/WG 6 secretariat to forward to JTC 1 for approval.
	Unanimous

Andrew McKay
Secretariat
JTC1 Working Group 6 on Corporate Governance of IT
Standards Australia
20 Bridge St
Sydney NSW 2000
Ph: +61 2 9237 6079 or +61 2 9573 0112
andrew.mckay@standards.org.au

*it*SMF International

The IT Service Management Forum

May 22, 2009

Mr. John Graham
Convener ISO/IEC JTC1-WG6 on Corporate Governance of IT

Via e-mail to Andrew McKay, Secretariat, JTC1 Working Group 6 on Corporate Governance
of IT, Standards Australia, andrew.mckay@standards.org.au

Re: itSMFI Nomination of Representatives to Working Group JTC1-WG6-N0002

Dear Mr. Graham,

Thank you for your letter inviting ITSMFI to be a part of the new SC6 Working Group. We
very much appreciate the opportunity to nominate two representatives to the ISO/IEC
Working Group JTC1-WG6-N0002 Corporate Governance of Information Technology.

The proposed Head of Delegation nominee is:
Mr. Robert E. Stroud CGEIT
CA, Inc
One CA Plaza
ISLANDIA, NY 11788
USA
Phone: +1 (631) 342 5827
Mobile: 1 (631) 880 2544
Robert.Stroud@ca.com

Nominee 2:
Colin Rudd FISM FBCS CITP
ITEMS
150 Wharfedale Road,
Winnersh Triangle,
Wokingham, Berkshire, RG41 5RB
Tel: +44 (0)7880 713 003
colin.rudd@itemsltd.com

The statement of anticipated benefits and accepted responsibilities to confirm ITSMFI's
Category C liaison status with JTC1 WG6 has been provided in an attachment to this letter for
JTC1 approval.

*it*SMF International
The IT Service Management Forum

The IT Service Management Forum International LTD (itSMFI - www.itSMFI.org) represents more than 50,000 members in 53 countries globally and is recognized global leader in arena of Service management, primarily in the IT arena.

Members of the itSMFI have a proven track record in relation to the development of industry standards such as ISO/IEC 38500 and ISO/IEC 20000, frameworks such as the accepted global ITSM framework ITIL. Members also have a proven track record in support of member growth and communication of industry best practices with educational events held in support of member development in each geography often on a monthly basis.

The itSMF also produces multiple the Service Management Journal, called ServiceTalk, an award winning membership journal and each National Chapter produces its own regular newsletter.

As the worldwide leading independent thought leaders in Service Management, we are eager to assist ISO in accomplishing its mission. Please feel free to call on our organizations if we can be of assistance in any way on further deliberations, task forces, commissions or committees.

Regards

Sharon Taylor
Chair,
itSMF International

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The IT Service Management Forum

**Attachment 1– ITSMFI Expected Benefits and Accepted Responsibilities for
Category C Liaison Status with WG6 Expected Benefits**

A type C liaison between JTC 1 WG6 and ITSMFI will support JTC 1 WG6 efforts to fulfill
its global mandate toward the IT community through continued development and
maintenance of standards in the area of IT governance.

A liaison relationship with JTC 1/WG6 will help ITSMFI enlighten the service management
community on the importance of IT as it supports enterprises strategies (as exemplified in the
Service Strategy volume in ITIL V3). Service Management is all about the complete service
lifecycle from idea and demand to retirement and all activities in the service management
community is predicated on the business demands and expectations. The current economic
downturn has highlighted and accelerated the requirement of sound governance of IT and
reinforced the dependence of the business on IT. In turn IT must practice and demonstrate
sound governance.

The itSMFI will continue to advance and develop thought leadership in this arena and will use
appropriately skilled individuals available though the membership globally to participate
virtually to provide the delegation industry wide input and thought leadership to advance the
thinking in the field of IT governance.

The itSMFI will ensure that the Standard is referenced and leveraged at local chapter
meetings, National Conferences and the itSMFI participation will be communicated at the
Annual International meeting of members.

This liaison opportunity will continue to strengthen cooperation between ITSMFI and JTC1
WG6 in the development of standards in the area of the Enterprise Governance of IT and help
ensure itSMFI is effectively communicating to our members the importance of ISO standards
to their organizations and their roles within their organization.

Accepted Responsibilities
- ITSMFI understands and accepts that the JTC 1 body shall review the liaison activity
  on a two-year cycle to ensure that the liaison group is, in fact, actively participating
  and there is appropriate participation. itSMFI will support this active monitoring.

- itSMFI accepts and agrees to cover any meeting, transportation, lodging and
  documentation expenses that its participants are required to pay—so they can
  participate in ISO meetings representing itSMFI.

- itSMFI seek to align its guidance to best practices as outlined in international
  standards and to ensure its members are made aware of such practices.

- itSMFI will utilize its strong research base to assist by commenting on standards drafts
  from JTC 1/WG6, as appropriate.

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- itSMFI will seek avenues to assist in promoting awareness of IT governance standards through its ITSMFI Service Talk Journal, our website, chapters and conferences, where appropriate.