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Information Technology

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**International Organization
for Standardization**

www.iso.org



ISO IT services and cooperation with JTC1

Strategic Adviser to the Secretary-General

Daniele Gerundino

JTC 1 Plenary, Nara, 11 November 2008

CONTENTS

- ISO IT services supporting standardization – the role of ITSIG and ISO/CS
- Committee work and dissemination of ISO documents
 - eCommittees
 - ISO NMC server
- JTC1 Web site improvements
 - JTC1 eCommittee test server and JTC1 Home page
- Accessibility issues
- ITSIG XML Authoring

Information Technology in ISO

Has a key role in supporting the optimization of ISO's business processes

Standards development

- Enable **wider and better participation**
- **Reduce time** needed to publish ISO Standards
- **Reduce costs** for all concerned parties (Stakeholders, NSBs, ISO/CS)

Standards dissemination

- **Faster delivery**
- Expand **user reach** and market penetration
- **Meet evolving customer expectations** (choice of products, media and means of access)

Communications

- Provide **comprehensive, up-to-date information** on standardization and related matters
- Help to increase awareness of the **role and benefits of standardization**
- Help to promote **ISO and its members**

ISO IT Strategy Implementation

- Information Technology Strategy Implementation Group (**ITSIG**) – reporting to the ISO Council
- ITSIG Mission:
 - Dissemination of information, creation of consensus
 - Definition of priorities and specifications
 - Implementation of specific projects
 - Coordination of the ISO members' IT implementations
- Balanced membership (NSB IT managers, reps. from TMB, CPSG, NSBs from Developing Countries and JTC1)
- Chairman: Elio Bianchi (UNI)
- Secretary: Daniele Gerundino (ISO/CS)

ISO eServices

- IT applications and related services supporting the ISO business processes
 - Standards development (TC/SC work; balloting)
 - Governance
 - Standards distribution (repository of ISO standards, services supporting NSBs access to all ISO deliverables)
 - Dissemination of Information
- Developed by ISO/CS following input, guidelines and specifications from ITSIG

A few figures (July 2008)

ISOTC server

Supports standards development: 464 active TC/SCs (22.567 users and 295.072 documents)

ISO Online

The ISO Web Site: 50.000 sessions, over 350.000 page views per day

ISODOC server

Supports ISO Governance: 1.697 users and 25.349 documents

ISOSTD server

ISO publication repository: 332 users and 151.367 documents in various formats

International Helpdesk

4.700 enquiries managed in 2007

ISO Online

A unified,
consistent
view of the
ISO

A simple
path to
access
information
and ISO's
electronic
applications

The screenshot displays the ISO Online website. At the top, the ISO logo and name are on the left, followed by the tagline 'International Standards for Business, Government and Society'. A search bar is on the right. Below this is a navigation bar with links: Home, Products, Standards development, News and media, and About ISO. On the far right of the navigation bar are links for 'For ISO Members', 'FAQs', 'Fr', and 'ISO Store'. The main content area features a large banner on the left with the text 'Fast forward' and a photo of two people, with a sub-headline 'How to use standardization >> as a lever for development'. To the right of the banner is a section titled 'The integrated use of management system standards' with a 'Read more >>' link. Further right is a 'Latest news' section with three news items: 'Advancing public-private partnership for e-business standards', 'New ISO/TS 27687 will help defining nanotechnologies', and 'Intelligent and sustainable buildings - 39th World Standards Day - 14 October 2008', with a 'More News >>' link. Below the banner are four columns of links: 'Products' (ISO Store, ISO standards, Publications and e-products), 'Standards development' (Processes and procedures, Technical committees, Standards under development, Governance of technical work, IT Tools, Supporting services), 'News and media' (News, Magazines, Hot topics, The ISO Café, Events, Media kit), and 'About ISO' (The ISO system, Members, Strategy and policies, ISO/IEC Information Centre, Jobs at ISO/CS). At the bottom are two more columns: 'Management standards' (Understand the basics, Benefits) and 'Education and training' (Education, Technical assistance). On the right side of the bottom section are 'ISO Magazines' (with images of magazine covers and text about benefiting from expert knowledge), 'Subscriptions' (with an icon of a hand holding a document and text about IMS Alerts), and 'Resources for...' (Standards users, Consumers, Conformity assessment, Developing countries, Social Responsibility).

ISO International Organization for Standardization International Standards for Business, Government and Society

Home Products Standards development News and media About ISO For ISO Members FAQs Fr ISO Store

Fast forward

How to use standardization >> as a lever for development

The integrated use of management system standards

Read more >>

Latest news

Advancing public-private partnership for e-business standards

New ISO/TS 27687 will help defining nanotechnologies

Intelligent and sustainable buildings - 39th World Standards Day - 14 October 2008

More News >>

Products

- ISO Store
- ISO standards
- Publications and e-products

Standards development

- Processes and procedures
- Technical committees
- Standards under development
- Governance of technical work
- IT Tools
- Supporting services

News and media

- News
- Magazines
- Hot topics
- The ISO Café
- Events
- Media kit

About ISO

- The ISO system
- Members
- Strategy and policies
- ISO/IEC Information Centre
- Jobs at ISO/CS

Management standards

- Understand the basics
- Benefits

Education and training

- Education
- Technical assistance

ISO Magazines

Benefit from the wealth of knowledge of some 50'000 experts who help develop ISO standards.

Subscriptions

IMS Alerts, free e-newsletter. Get ahead of what's new!

Subscribe >>

Resources for...

- Standards users
- Consumers
- Conformity assessment
- Developing countries
- Social Responsibility

ISO Online: Technical Committees

ISO Online: Technical Committees

Standards development

Processes and procedures
Technical committees
Standards under development
Governance of technical work
Tools
Supporting services
Contacts

Standards development

In this section you can find out more about the standards and procedures to be followed by ISO committees for (and subsequent maintenance) of International Standards.

You can also find the list of all ISO technical committees working areas on the ISOTC server.

The section about the governance of the technical work philosophy of the standards development process and intellectual property rights in standards.

In this section you can find the various tools and related to facilitate the work of standards developers.

List of ISO Technical Committees

Filter by technical sector:
All

Committee	Committee title	ISOTC working area	Standards published	Work programme
JTC 1	Information technology	JTC 1 home	2061	452
TC 1	Screw threads	TC 1 home	18	2
TC 2	Fasteners	TC 2 home	190	8
TC 4	Rolling bearings	TC 4 home	57	24
TC 5	Ferrous metal pipes and metallic fittings	TC 5 home	64	6
TC 6	Paper, board and pulps	TC 6 home	166	38
TC 8	Ships and marine technology	TC 8 home	212	36
TC 10	Technical product documentation	TC 10 home	131	9
				2
				11
				0

TC 6

Paper, board and pulps

- Secretariat: [SCC](#)
- Secretary: Ms. Maureen O'Neill
- Chair: Mr. W. Robert Wood (Canada) until end 2009
- Work programme** (drafts and new work items under the direct responsibility of TC 6)
- Business plan**
- Working area on ISOTC**

Scope:

Standardization in the field of paper, board and pulps, including terminology, sampling procedures, test methods, product and quality specifications, and the establishment and maintenance of appropriate calibration systems.

Excluded:

- matters falling within the scopes of particular technical committees (e.g. ISO / TC 42, 46, 122, 130, 154) with which liaison should be maintained.

Total number of published ISO standards related to the TC and its SCs:	166
Number of published ISO standards under the direct responsibility of the TC 6 Secretariat:	54
Participating countries:	31
Observing countries:	34

ISO Technical committees in liaison:

ISO TC 38, TC 38/SC 1, TC 42, TC 46, TC 69/SC 6, TC 122, TC 130, TC 154, TC 171

Organizations in liaison:

CEPI, CIE, EDANA, EUROBAC, FAO, EFCO, FIPPE, IFRA, UPU, WCO

Subcommittees:

ISO Online: Work Programme (drafts and new work items)

The screenshot displays the ISO Online Work Programme interface. On the left, a navigation menu is visible with the following items: Home, Standards development, Products, News and media, and About ISO. The 'Standards development' section is expanded, showing a list of links: Processes and procedures, Technical committees, Standards under development, Governance of technical work, Tools, Supporting services, and Contacts. A red arrow points to the 'Standards under development' link. The main content area shows the 'TC 6: Paper, board and pulps' section. It includes a search bar, a list of items to be displayed (Published standards, Standards under development, Withdrawn standards, Projects deleted), and a table of subcommittees. The table lists the following subcommittees:

Subcommittee	Subcommittee Title
TC 6/SC 2	Test methods and quality specifications for paper and board
TC 6/SC 5	Test methods and quality specifications for pulps

Below the subcommittees table, there is a section titled 'Standards and projects under the direct responsibility of the TC 6 secretariat'. This section contains a table with the following data:

Standard and/or project	Current stage	ICS
ISO/FDIS 216.2 Writing paper and certain classes of printed matter -- Trimmed sizes -- A and B series, and indication of machine direction	50.20	85.080.10
ISO/DIS 217 Paper -- Untrimmed sizes -- Designation and tolerances for primary and supplementary ranges, and indication of machine direction	40.20	85.060
ISO/DIS 638 Paper, board and pulps -- Determination of dry matter content -- Oven-drying method	40.20	85.040 85.060
ISO/NP 2470-1 Paper, board and pulps -- Measurement of diffuse blue reflectance factor -- Part 1: Indoor daylight conditions (ISO brightness)	10.99	85.040 85.060
ISO/DIS 2470-2 Paper, board and pulps -- Measurement of diffuse blue reflectance factor -- Part 2: Outdoor	40.20	85.060

ISO Online: Standards development Tools

The image displays two screenshots of the ISO website, illustrating the 'Standards development Tools' section.

Left Screenshot: Shows the ISO website's main navigation bar with the 'Standards development' menu highlighted. A red arrow points to the 'Tools' link in the 'Standards development' dropdown menu.

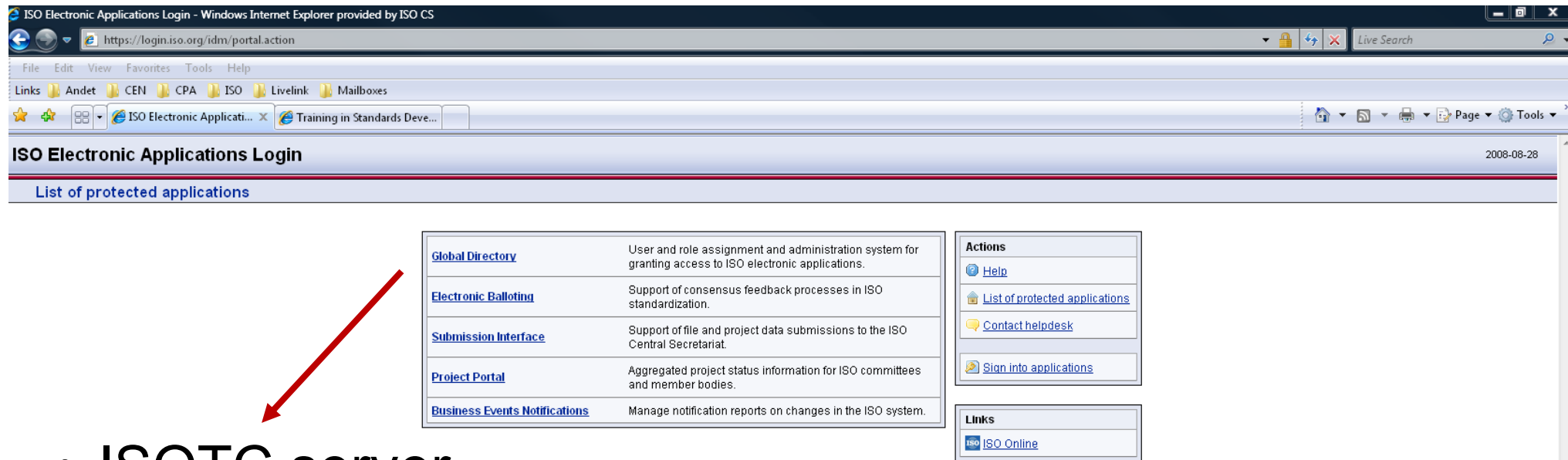
Right Screenshot: Shows the 'Tools' page content. The page title is 'Tools'. The main text states: 'The development of standards in ISO is completely reliant on IT tools both for the drafting of standards, but also for the support of the process. Key to the use of IT in the development process is the Internet on which hosting environments exist for all ISO committees and working groups (so called "electronic committees").' Below this, it mentions: 'For all IT applications in ISO user guides have been prepared, which are also used as training materials. These guides can be found in this section. Most of the key IT applications have been developed and are maintained by project teams operating under ISO's Information Technology Strategies Implementation Group (ITSIG) and consist of individuals who have been appointed by ISO member bodies as well as of staff of the ISO Central Secretariat.'

Related information:

- ISO/IEC Directives
- Drafting standards
- ISO forms
- Templates for drafting standards
- ISO/CS Contacts
- List of ISO Technical Committees

Footer: © 2006 ISO | Privacy Policy | Name and logo | Sitemap | Contact ISO | Print | Increase text size

Single Sign On – Available applications



ISO Electronic Applications Login

2008-08-28

[List of protected applications](#)


Global Directory	User and role assignment and administration system for granting access to ISO electronic applications.
Electronic Balloting	Support of consensus feedback processes in ISO standardization.
Submission Interface	Support of file and project data submissions to the ISO Central Secretariat.
Project Portal	Aggregated project status information for ISO committees and member bodies.
Business Events Notifications	Manage notification reports on changes in the ISO system.

Actions

- [Help](#)
- [List of protected applications](#)
- [Contact helpdesk](#)
- [Sign into applications](#)

Links

- [ISO Online](#)

- 
- ISOTC server
 - Global Directory
 - Electronic Balloting
 - Submission Interface
 - Project Portal
 - Business Events Notifications

ISO TC server – current Committee Sites

Search ISOTC for: (Advanced)

From Here Go


Personal Workspace Favorites Enterprise Workspace Users & Groups Tools Log-out Settings Help Contents For This Page

ISO/TC 5 News: ISO/TC 5 Business Plan Version 2.0 (2004-09-27) has been sent to ISO/CS (see Folder 01)


Add New Item...

ISO Standards Development > ISOTC home > ISO/TC 005 "Ferrous metal..." > ISO/TC 5


Featured Items




[ISO/TC 5 News](#)




[Contacts](#)
[Contacts](#), [e-mail to Secretariat](#)



[Registration/Addresses](#)
[National mirror committees \(NMC\)](#)



[N Numbered document list](#)



[Committee work programme](#)

Detail View

Copy Move Delete

Type	Name	Size	Modified
Folder	01. Public information - Scope, planned work, structure, membership, Business Plan	2 Items	2005-01-04 13:56
Folder	02. General committee documents	35 Items	2005-01-19 10:22
Folder	03. Meetings and resolutions	7 Items	2005-01-04 14:12
Folder	04. Projects - Work items, voting on drafts, review of standards	4 Items	2005-01-04 16:28
Folder	05. Drop-in box for members	0 Items	2005-01-04 16:29
Folder	06. Documents - Committee to ISO/CS	1 Item	2005-01-04 16:30
Folder	07. Documents - ISO/CS to committee	1 Item	2005-01-04 16:30
Folder	08. Balloting and commenting	2 Items	2005-03-20 11:05

Done Internet

New eCommittee sites

Role-based
Access

Committee
eMail-address

Link to
eBalloting

Navigation
Bar

Workspace

The screenshot displays the ISO/TC 2008 - Development eCommittee site. The interface includes a top navigation bar with a search field and a 'Go' button. A left sidebar contains a 'Navigation Menu' with links such as 'Committee Home', 'My Committees', 'My Tasks', 'Library', 'Sub-Committees', 'ISO Project Portal', 'N-Documents List', 'N-Documents Notification', 'Members List', 'Member Info', 'Meetings', 'Email to Secretary', 'Mail Archive', 'Enter Manuals', 'Committee News', and 'Member Controls'. The main content area is divided into several sections: 'Library' with a table of items, 'New Items' with a table of recent uploads, 'Electronic Balloting' with a link to the balloting process, 'Events' with a calendar for September 2008, and 'Forums' with links to 'Hot Topics', 'Frequent Contributors', 'New Forums', and 'Recent Topics'. A user profile for Jan-Henrik Tiedemann (Secretary) is visible in the top right corner, with an email address: isotc2008@ilecf.collablink.com. Callouts highlight specific features: 'Committee eMail-address' points to the email address, 'Link to eBalloting' points to the 'Electronic Balloting' link, 'Navigation Bar' points to the left sidebar, and 'Workspace' points to the 'New Items' section.

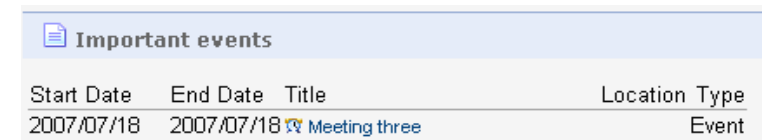
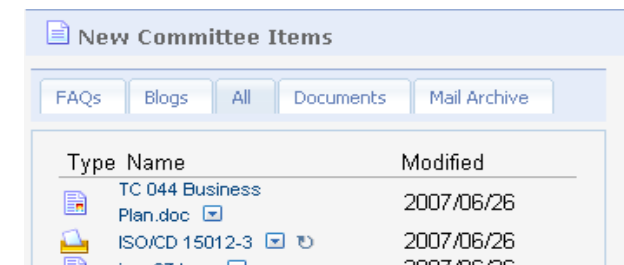
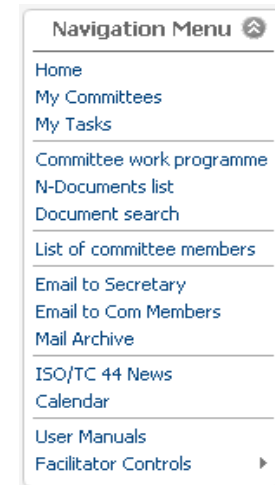
Type	Name	Size
01	Public information	1 Item
02	General committee documents	8 Items
03	Meetings and resolutions	1 Item
04	Projects	2 Items
05	Drop-in box for members	0 Items
06	Documents - Committee to ISO/ICS	0 Items
07	Documents - ISO/ICS to committee	0 Items
08	Balloting and commenting	0 Items

Type	Name	Modified
iso-focus_2008-07_x180.gif		17.09.2008
pr1146.jpg		17.09.2008
sel_use_home.jpg		17.09.2008
currency.jpg		17.09.2008
ims_2008-05-06_x180.gif		17.09.2008

September 2008						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

eCommittee Main Features

- Comfortable navigation bar
- Numbered documents module
- Meeting management module
- Members list
- New committee items list
- Important events list
- SSO to Electronic balloting
- Forums for committee work



Numbered Documents Module

- Unique sequence of numbers for each committee
- Document upload wizard

The screenshot displays the 'Numbered Documents Module' interface, which includes a document upload wizard and a list of documents.

Document Upload Wizard:

- Select Document:** Document type: Working Draft, Keywords: , Expected Action: Reply, Due date for expected action: Apr 1 2005, Complete Title: enter complete title here.
- Background Information:** (Empty)
- Projects:** (Empty)
- Replace N-Document:** (Empty)
- Rendition:** PDF Rendition with Coversheet: ☒ DIN Coversheet, PDF Rendition without Coversheet: ☐ ISO Coversheet, PDF Rendition with N-number stamp: ☐ DIN Coversheet, None (retain original document format): ☐ ISO IEC Coversheet, CEN Coversheet, Coversheet without logo.

Document List:

Type	N Number	Title (Description)	Exp. Action	Due Date	Version Date
info	177	3319	info	None	2005-09-26
info	177	3319	info	None	2005-09-21
info	177	3319	info	None	2005-09-16
vote	177	3319	vote	2005-03-01	2005-09-16
reply	177	3319	reply	2005-02-01	2005-09-16
info	177	3319	info	None	2005-09-06
info	177	3319	info	None	2005-09-06
info	177	3319	info	None	2005-09-06
vote	177	3319	vote	2005-05-01	2005-09-06
info	177	3319	info	None	2005-08-29
info	177	3319	info	2005-03-01	2005-08-22
comment	177	3319	comment	2005-04-01	2005-08-22
info	177	3319	info	None	2005-06-08
info	177	3319	info	None	2005-04-28
info	177	3319	info	None	2005-04-28
info	177	3319	info	None	2005-04-28

Numbered Documents Module

- Listing of all N-Documents in Committee
- Search interface

Search by due date

Bulk operations

Search by number range

Important metadata

The screenshot shows the ISO N-Documents search interface. At the top, there are three search filters: 'Search by due date', 'Search by N-Number range', and 'Number of Documents per page'. The 'Search by N-Number range' filter is active, showing 'From: 155' and 'To: 170'. Below the filters is a 'List N-Documents' button. The main area displays a table of documents. The table has columns: Type, N Number, Title (Description), Funct., Exp. Action, Due Date, and Version Date. The table lists 17 documents, including 'ulozulo', '3319', '3319 (replaces N 166)', 'iso_disfidis_test for retaining original Excel format no cover sheet', '166', '165', '164', '163', '162', '161', '159', '157', '156', and '155'. A callout 'Search by due date' points to the first filter. A callout 'Bulk operations' points to the 'Copy', 'Move', 'Delete', and 'Zip & Download' buttons. A callout 'Search by number range' points to the 'From' and 'To' input fields. A callout 'Important metadata' points to the 'Title (Description)' column.


Type	N Number	Title (Description)	Funct.	Exp. Action	Due Date	Version Date
	170	ulozulo		info	None	2005-09-06
	168	3319		ir fo	None	2005-09-06
	167	3319 (replaces N 166)		vot	2005-05-01	2005-09-06
	166	iso_disfidis_test for retaining original Excel format no cover sheet (original file from ISO/TC 43/SC 2) (replaced by N 167)		info	None	2005-08-29
	165	resever next number		info	2005-03-01	2005-08-22
	164	coversheet		comment	2005-04-01	2005-08-22
	163	CatTest		info	None	2005-06-08
	162	discussion		info	None	2005-04-28
	161	discussion		info	None	2005-04-28
	159	discussion		inf	None	2005-04-28
	157	discussion		inf	None	2005-04-28
	156	ISO/WI 10140-6 Acoustics - Measurement of sound insulation in buildings and of building elements - Part 6 Test code principles		reply	2005-06-03	2005-04-26
	155	bm		info	None	2005-04-25

Numbered Documents Module

- N-Document Notifications
 - Defaults configurable for each tree of Committees (language specific)
 - Additional recipients can be added; sent to all members by default

Notification Preview

To: Group, Member (MemberGroup) km Tiedemann, Jan-henrik (jan-henrik.tiedemann@din.de) Hauschopp, Joachim (joachim.hauschopp@din.de) mbuob Döring, Anja (anja.doering@dinits.de) Downe, Simon (simon.downe@din.de) Buob, Marcel (Admin)



To:  [Reset](#)


Subject:

Mail Header:

Dear member,
Please note that the following new documents have been posted on the DIN Livelink Web Site:

Mail Content:

Type	N Number	Title (Description)	Exp. Action	Due Date	Version Date
	177	3319	info	None	2005-09-26
	175	jkhk kjh jkh jkhjk	info	None	2005-09-21

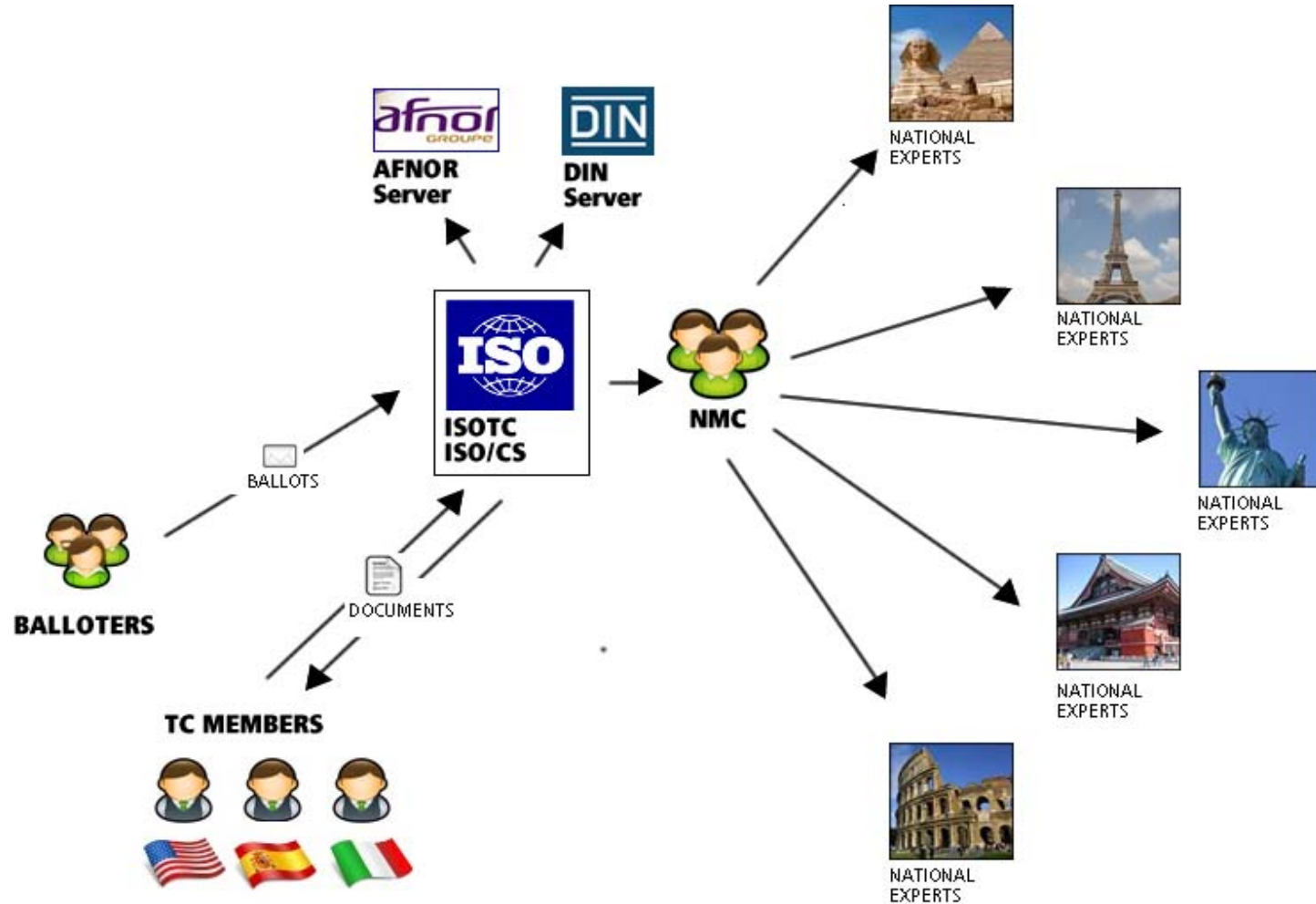
--static--
Download all documents as ZIP : 
Access to ISO/TC 123 : [Committee Homepage](#)
--static--

Mail Footer:

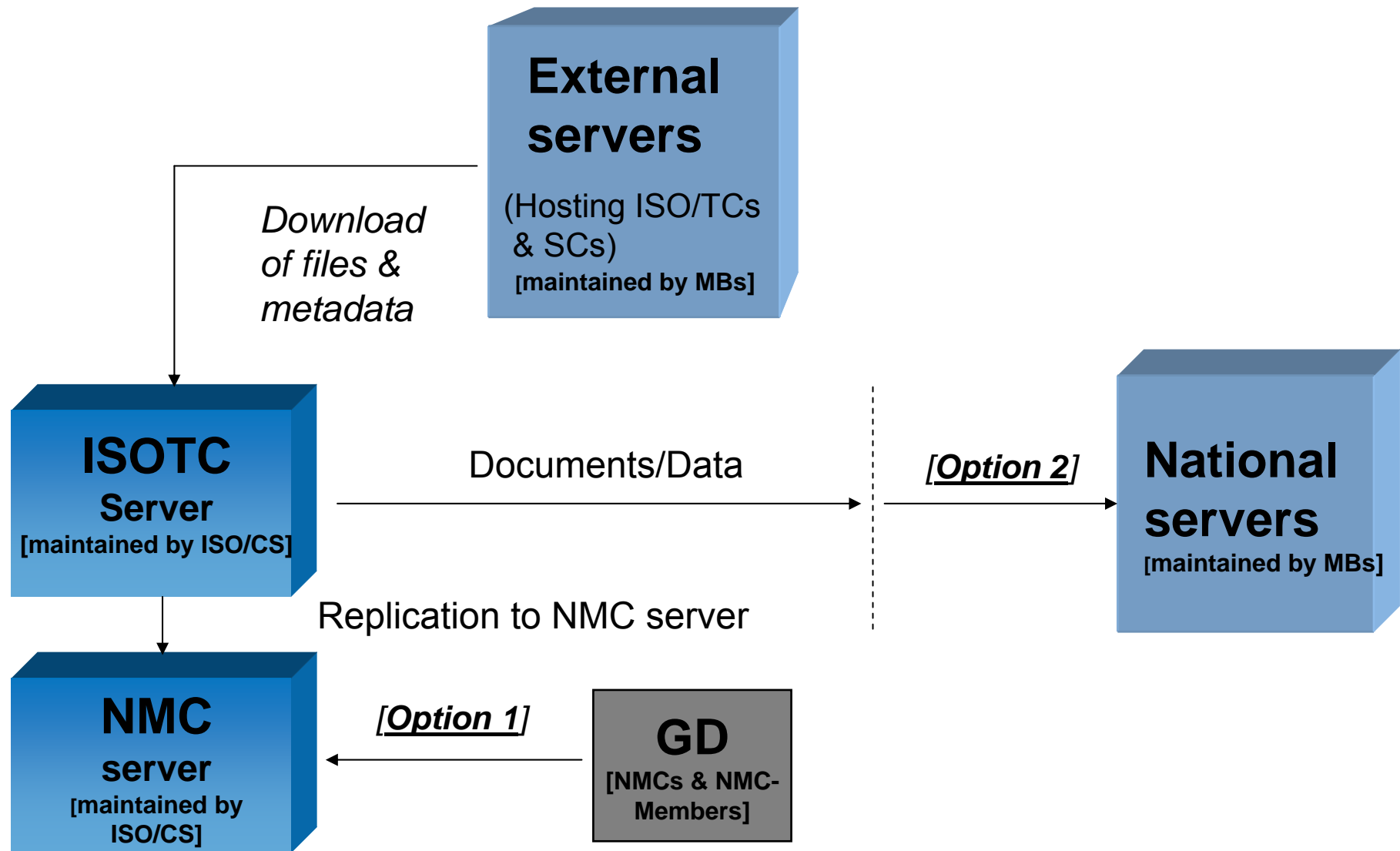
Please inform if you have any difficulty accessing the above documents
Best regards
%name_of_secretary%
%email_of_secretary%

Preview Emails:

Dissemination of documents to National Mirror Committees (NMC)



NMCs – Two dissemination options



JTC 1 Web site improvement

- Collaboration between the JTC 1 Ad hoc on Web site improvements and ISO/CS
- Review of JTC 1 requirements and analysis of eCommittee functionalities
- Set up of a JTC1 eCommittee test server
- Template proposed for the JTC 1 public page
- Proposed cooperation for the development of informative content on international standardization in the IT field

Committee
ISO/TC 208 - TEST JTC1

Search Livelink for ▼



JTC1 Public page template – draft proposal

**International
Organization for
Standardization**

ISO JTC 1

Search >>

HomeProductsStandards DevelopmentNews and MediaAbout ISO

For ISO MembersFAQsISO Store

ISO Members' Portal > JTC 1

Log-out ✖

JTC1 Chairman



Mr. Scott Jameson
(USA)

JTC1 Secretary



Mrs. Lisa Rajchel
(USA)
[Contact the secretariat](#)

JTC 1

NEWS

Hollywood presents Emmy Award to ITU, ISO and IEC

The US Academy of Television Arts & Sciences awarded the prestigious Emmy Award for Excellence to ITU, ISO and IEC — global leaders in making standards — for their work in producing an advanced video coding standard, formally known as Recommendation ITU-T H.264 | ISO/IEC Standard 14496-10 on Advanced Video Coding (AVC).

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Useful links

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JTC 1 Web site accessibility issues

- The current JTC 1 “Livelihood web site” is going to be updated in 2009 (as early as possible)
- Accessibility issues have to be considered for the two systems providing complementary services to different types of users:
 - eCommittee working area for TC/SC/WG members (based on Livelihood, LES and COP modules)
 - ISO Online, for the general public (as well as committee members)

ISO Online Accessibility

- Web site designed following W3C guidelines
- ISO Online is fully CSS based (W3C compliant). It supports most types of browsers, including notably text-only browsers and text readers
- Text size can be modified without significant loss of quality
- All graphics and pictures include alternative (ALT) descriptions
- Colours do not convey structural (essential) information
- Tables transform gracefully when viewed in text-only browsers
- Use of pictures to convey access information is very limited. There is one image map, but an alternative text-based option is provided
- All pages can be easily printed (a specific Style Sheet is used)

eCommittee Accessibility

- eCommittee is based on standard Livelink (LES) + customizations
- The analysis made by ISO/CS indicates, overall, a good level of accessibility (a similar, more detailed analysis, has been conducted by BSI – with a comparable outcome)
- Some areas require improvement – primarily the use of tables, navigation and linking
- Aspects related to customizations can, for the most part, be easily fixed (already an ongoing process)
- Issues concerning core Livelink are more complex to address, but cooperation with Open Text on this is ongoing
- Important: if the systems administration policies allow that, users can further improve accessibility by modifying Livelink personal settings to:
 - use the Enhanced Keyboard Accessibility Mode, allowing users to work with Livelink by using keyboard commands and disabling all Java-dependent features
 - replace the Navigation drop-down list with a trail of hyperlinks that represent the hierarchical path to the currently displayed item

Publication of standards in accessible HTML and PDF formats

- JTC 1 Res. 37: the proposal is being forwarded to the CPSG for consideration
- Generation of accessible PDF from the agreed ITSIG Acrobat joboptions is under investigation by the ITSIG PDF use group (interaction with a JTC1 SWG-A rep. is recommended)

ISO/ITSIG: Next steps

- The basic electronic infrastructure supporting international standards development is almost completed – covering the core business processes of the Organization through a structured and controlled environment
- ISO and ITSIG are addressing new important developments aiming at providing more value to standards developers and users (**XML Template**, ISO Concept Database, ...)
- However, our first priority is to support the full deployment of the existing applications and to ensure the **take-up by all players** – in particular those from developing countries

ISO/CS-ITSIG-JTC1 Cooperation

- We look forward to strengthen the cooperation between JTC1 (and its ad hoc groups), ISO/CS and ITSIG by:
 - Ensuring timely exchange of information on requirements, analysis and ongoing projects
 - Active involvement of JTC 1 representatives in ITSIG projects
 - Good coordination among initiatives covering different but interrelated aspects
 - Initiate a new joint effort to develop informative content on standardization in the IT field
- It is essential to consider a global picture -- all the actors involved, with their different needs and perspectives

Thank for your attention!



<http://www.iso.org>