

Ujjwal Kumar Singh

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QUALITY ANALYST

With almost 3 years of experience in Web, Mobile, and API Testing, I'm skilled in tools like Testlink, Postman, and Jira. I excel in crafting test cases, bug reporting, test plans, and generating QA reports. Additionally, I'm an effective communicator and a collaborative team player with strong leadership abilities.

KEY COMPETENCIES

- Manual & API Testing
- Web & Mobile App Testing
- Proactive and self-motivated
- White Box Testing
- QA Documentation
- Critical thinking skills
- Excellent communication skills
- Selenium & Git
- Strong interpersonal skills
- JIRA & Zephyr Squad
- Exceptional organisational skills
- Client Handling

PROFESSIONAL EXPERIENCE

Skeps - SDET

June 2024 - Present

- Developed and executed detailed **test cases** for **fintech software** that integrates merchants and lenders, ensuring accuracy and reliability in customer data processing.
- Conducted **manual and API testing** to validate system functionalities, contributing to the seamless operation of the loan facilitation process.
- Conducted **white box testing** by reviewing developer pull requests to verify the accurate implementation of system functionalities and ensure alignment between code changes and requirements.
- Developed automated test scripts using **Selenium** and **Python** with the **Pytest** framework, streamlining testing workflows and enhancing test coverage.

Studiographene - Analyst

March 2023 - June 2024

- Collaborated in creating comprehensive **test plans**, cases, and defect reports, while regularly updating test suites in **Zephyr Squad** to enhance testing efficiency and effectiveness.
- Actively monitored quality **KPIs**, providing stakeholders with detailed insights into testing progress and outcomes.
- Executed **Manual, Functional, API, and Regression testing** for web and mobile applications, ensuring thorough evaluation and adherence to established standards.
- Identified and documented defects using **JIRA**, working closely with developers to resolve issues promptly and maintain a collaborative testing environment.
- Organized **product demonstrations** to efficiently present testing results, effectively communicating the value and impact of testing efforts to stakeholders.
- Participated in **audits** to ensure compliance with standards and regulations, while identifying opportunities for project enhancement and optimization.

Copper Mobile Pvt. Ltd. - Associate Quality Analyst

Dec 2021 - Feb 2023

- Developed and executed detailed **test cases** and comprehensive strategies for **functional, integration, regression, compatibility, and responsive testing** across mobile and web applications, ensuring seamless performance across platforms and devices.
- Created and managed **Bug Defect Reports** using **JIRA** and other tracking tools, collaborating closely with developers to prioritize and resolve issues, thereby minimizing project delays.
- Actively participated in **client demos** and project updates, effectively communicating testing outcomes and integrating stakeholder feedback into ongoing testing processes.
- Facilitated **sprint initiation**, closure, and retrospectives, generating comprehensive **QA reports** post-sprint to keep stakeholders informed of project progress and outcomes.

Copper Mobile Pvt. Ltd. - Associate Quality Analyst - Trainee

Sep 2021 - Dec 2021

- Developed **test cases** to meet project requirements.
- Conducted **manual testing** for mobile and web applications, documenting identified bugs and issues in JIRA for streamlined tracking and resolution.
- Performed **API Testing** using Postman & Swagger.

EDUCATION

Master of Science(M.Sc.) - Mathematics -2020

Veer Bahadur Singh Purvanchal University
Jaunpur

B.Tech.(Hons.) - Computer Science - 2017

Lovely Professional University
Jalandhar

CERTIFICATIONS & AWARDS

Certified Tester Foundation Level (CTFL) -July 2023

ISTQB

Best QA Master Excellency Award - January 2022

Copper Mobile Pvt. Ltd.

Beyond Call of Duty Award - October 2022

Copper Mobile Pvt. Ltd.