AUTOSCRUM: AUTOMATING PROJECT PLANNING USING LANGUAGE MODEL PROGRAMS

LEVERAGING LANGUAGE MODEL REASONING IN AGILE PLANNING AND EXECUTION

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ABSTRACT

Recent advancements in the field of large language models have made it possible to use language models for advanced reasoning. In this paper we leverage this ability for designing complex project plans based only on knowing the current state and the desired state. Two approaches are demonstrated - a scrum based approach and a shortcut plan approach. The scrum based approach executes an automated process of requirements gathering, user story mapping, feature identification, task decomposition and finally generates questions and search terms for seeking out domain specific information to assist with task completion. The shortcut approach looks at most recent snapshot of the current and desired state and generates the next most reasonable task to do in order to get to the desired state as quickly as possible. In this paper we automate everything using a novel concept of "Language Programs". These are programs written in natural language designed to process input data through the language model. Guidance language is used for all LLM programs. All demo source code for this paper is available at https://github.com/autoscrum/autoscrum

Keywords Large Language Models · Autonomous Agent · Agile Methodology

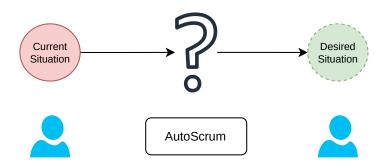
1 Introduction

The exponential growth of large language models in recent years has seen its influence permeate various sectors and industries, fostering an era of unprecedented growth in productivity. Models such as GPT-4 are now capable of understanding intricate logic and complete reasoning tasks that go far beyond simple comprehension of language.

This paper takes the concept of Autonomous Agents best described in the "Voyager" paper (Wang et al. [2023a]) several steps further and uses language models to greatly simplify agile project planning by using these models to help with scrum based project execution.

The process is designed to take you from a well defined current state to a well defined desired state. We develop an innovative process for bridging this gap using large language models.

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We use GPT-3.5-turbo model with Guidance language as a way to write and execute natural language programs on GPT-3.5 to accomplish the tasks of scrum project planning. GPT-4 can be used as well, and would provide vastly better results, but since GPT-3.5 is already quite capable and a much more economical alternative, we opt for using GPT-3.5 throughout this paper.

This paper also covers a "short-cut" approach where we also start with the knowledge of where we are and where we want to go (expressed as any measurable quantity) and we then use the language model iteratively to suggest the next task we should do. This approach is conceptually very similar to the flood-fill maze solving algorithm where at every iteration, we reevaluate the situation using the language model and the newly uncovered information about our current state and then try to find the shortest path to the goal using the sum total of information available.

Full python source code for this paper is presented in the end of the paper and is also available on GitHub:

https://github.com/autoscrum/autoscrum

All code in this paper uses Microsoft Guidance syntax which is an open source project that implements a framework for advanced prompting. Guidance allows us to write "programs" that we can run on a variety of language models, including open source language models and ChatGPT.

https://github.com/microsoft/guidance

2 Related Work

In the paper "Tool Manipulation Capability of Open Source Language Models" (Xu et al. [2023]) the authors greatly improve the accuracy of open source models by adding API usage examples. The sweet spot where all mentioned models including ChatGPT get the best results is with 4 examples.

In the paper "Sparks of Artificial General Intelligence: Early experiments with GPT-4" (Bubeck et al. [2023]) we can clearly see that the GPT-4 model is much more than just a model of the language. GPT-4 displays properties that are better described as being a reasoning engine rather than just a language model.

This reasoning capacity has been demonstrated by actual results in software packages like AutoGPT and in a paper titled "Voyager: An Open-Ended Embodied Agent with Large Language Models" (Wang et al. [2023a]) where the authors developed a novel concept of a skill library where new skills could be developed, debugged and stored by a GPT-4 agent and then used to solve problems in a Minecraft world using observations of the environment translated into text.

Another interesting work in ChatGPT-3/4 performance on biometrical data by storing an embeddings database of examples which are fed to ChatGPT to improve its accuracy titled "Improving accuracy of GPT-3/4 results on biomedical data using a retrieval-augmented language model" (Soong et al. [2023]).

In "Plan-and-Solve Prompting" (Wang et al. [2023b]) the authors demonstrate how detailed instructions given to the language model can improve the ability of the model to solve complex tasks.

Attempts have also been made at connecting language models with memory systems such as "Think Before You Act" (Kang et al. [2023]). In such scenarios language models are used to transform a piece of content into a vector embedding

and then search vector embeddings by similarity. The paper OlaGPT (Xie et al. [2023]) pairs the model with multiple types of memory libraries like tools library, thought library and a facts library.

In the paper "Ghost in the Minecraft: Generally Capable Agents for Open-World Environments" Zhu et al. [2023] the authors discuss a novel framework integrates Large Language Models (LLMs) with text-based knowledge and memory, aiming to create Generally Capable Agents (GCAs) in Minecraft.

In the "InternGPT: Solving Vision-Centric Tasks by Interacting with ChatGPT beyond language" Liu et al. [2023] the authors introduce a framework that integrates chatbots that have planning and reasoning capabilities, such as ChatGPT, with non-verbal instructions like pointing movements that enable users to directly manipulate images or videos on the screen.

3 Scrum Overview

As the first step in our study we are going to clarify the whole scrum process to make sure that it is neatly laid out in front of us so that we have a good understanding of what it is all about.

This is a simplified version of the whole Scrum process but I think it captures everything that we are interested in and it also provides us with the framework needed for automation.

There are a few important processes in Scrum:

- **Backlog Creation**: this process is executed by product owners and stakeholders to identify the initial set of requirements, product features and user stories. This process is the first step that fills the backlog with a rough idea of what will need to be done.
- **Backlog Refinement**: this process is executed at regular intervals to further refine the backlog by eliminating stories that are no longer relevant, breaking down large user stories into smaller ones, estimating effort and re-prioritizing user stories.
- Task Decomposition: this process is focused on user story refinement and at this step the team decomposes a user story into tasks that the team thinks will be needed to execute the user story.
- Scrum Execution: this process is executed by the team "in the field". The team takes the refined backlog, breaks it down into sprints (2 week long increments) and executes batches of tasks in parallel among team members.

3.1 Backlog Creation

The pseudo-code for backlog refinement can be expressed as follows:

```
Initialize empty product backlog
Initialize empty set of product features
Initialize empty set of product goals
While product is not complete:
  Gather requirements from stakeholders:
    Identify the needs and expectations of the stakeholders
  For each requirement:
   Define a product feature that satisfies the requirement
    Add the feature to the set of product features
   Define a product goal that is achieved by the feature
   Add the goal to the set of product goals
   Define a user story for the feature:
      The user story should describe who the user is, what they want, and why they want it
      Add the user story to the product backlog
     Define acceptance criteria for the user story:
        The acceptance criteria should clearly define when the story is considered "done"
        Attach the acceptance criteria to the user story
  Prioritize the user stories in the product backlog based on the business
```

```
value, risk, difficulty, and necessity End While
```

3.2 Backlog Refinement

The backlog also needs to be refined regularly and this is done by product owners and project managers. This process can happen in parallel to the sprint execution process but it does not (should not) affect sprint execution since a sprint always executes a preplanned agenda (a collection of tasks in the sprint backlog).

```
Initialize product backlog with user stories
Initialize empty refined product backlog
While product is not complete:
  For each user story in the product backlog:
    If user story is not relevant anymore:
     Remove user story from product backlog
   Else:
      If user story is too large:
        Break down user story into smaller user stories
     If user story is not estimated:
        Estimate effort to implement user story
     If user story is not clear:
        Refine the description and acceptance criteria of the user story
     Re-prioritize user story based on business value, risk, difficulty, and necessity
  Move refined user stories to the refined product backlog
End While
```

When a new sprint is about to start, the topmost user stories from the refined product backlog are selected for the new sprint, considering the team's capacity.

3.3 Task Decomposition

The process of decomposing user stories into tasks can be expressed as the following pseudo-code:

```
While product is not complete:

For each user story in the product backlog:

Initialize an empty set of tasks for the user story

While the user story is not sufficiently decomposed into tasks:

Identify a task that is part of the user story

Ensure the task is small and manageable,

ideally can be done in a few hours to a day by a team member

Add the task to the set of tasks for the user story

Attach the set of tasks to the user story

End While
```

3.4 Scrum Execution

Once the team is happy with the tasks that have been identified and put into the product backlog, the team plans and executes the work in sprints. Sprint planning is an opportunity to further refine the backlog, estimate effort given current knowledge of the progress and pack work into a sprint which can be executed by a team.

The biggest value of this process is that the whole team knows at the start exactly what they should be doing and they regularly check in with each other (daily stand-up) to make sure that their ideas do not diverge.

The scrum backlog execution process, including sprint planning, can be expressed in pseudo-code as follows:

```
Initialize empty sprint backlog
While product is not complete:
   Plan a new sprint:
    Determine sprint length (commonly two weeks)
```

```
From the product backlog, select the highest priority user stories up to the team's capacity
 For each user story, break it down into tasks
 Move these user stories to the sprint backlog
 Estimate effort for each task (often using story points)
For each day in the sprint:
 Hold daily stand-up meeting:
    Each team member answers three questions:
      1. What did I complete since the last meeting?
     2. What will I work on before the next meeting?
     3. Do I see any impediment that could prevent me or the team from meeting our goals?
 Update sprint backlog to reflect current status of tasks
 Team members work on tasks:
    If a task is complete, mark it as done
   If an issue is found, add it to the sprint backlog
At the end of the sprint:
 Hold sprint review meeting:
    Present what was completed during the sprint to stakeholders
    Update the product backlog if new changes are needed based on feedback
 Hold sprint retrospective meeting:
   Discuss what went well during the sprint
   Discuss what could be improved in the next sprint
   Make a plan for implementing improvements in the next sprint
 Move any incomplete stories back into product backlog for next sprint plan
```

4 Methodology

In this section we are going to identify the elements of the Scrum process that we can automate using language models and define a methodology for integrating large language models with the scrum process.

It is not necessary to use GPT-3 or GPT-4, but these models are the most advanced and provide very good results. However, the guidance language programs that we are using in this paper can be executed without any changes on any language model that is supported by guidance. Although the results may be suboptimal compared to ChatGPT.

Once we have identified what we need to automate, we are going to write Guidance programs for each task and then integrate the whole process together using Python.

4.1 Identifying Automation Tasks

We can easily identify the following tasks from the pseudo code that we can automate using language models.

Note that all of these tasks will be done by pairing the language model with the developer team. You simply don't want to rely completely on the language model. Instead, the language model can brainstorm and suggest the next steps and then you let the team filter the results of the language model as the process progresses at each step.

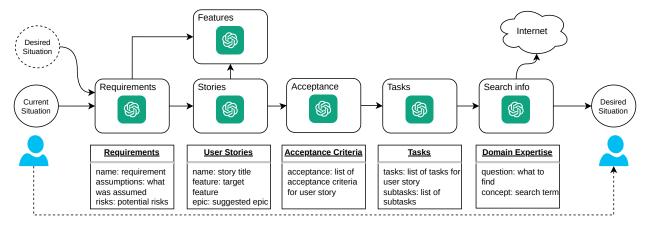
The process is highly iterative where we will be generating small chunks at a time, reviewing them and then committing them into the database.

- **Requirement Identification**: we identify requirements by looking at the discrepancy between our niche participants' current state and their desired state using the language model.
- **Product Feature Identification**: Defining product features based on a list of requirements. This will take as input the list of requirements and then generate product features.
- User Story Mapping: Breaking down product features into user stories based on identified product features and the transition between user's current state and their desired state.
- Acceptance Criteria: Defining acceptance criteria for each user story which can be automatically verified.
- Task Decomposition: We take our user stories and break them down into tasks and subtasks based on the identified acceptance criteria and other parameters of each story.
- Task Completion Assistance: Using the information we have about each task we can automatically suggest search queries and questions to the user to help them find the right information for completing the task. This

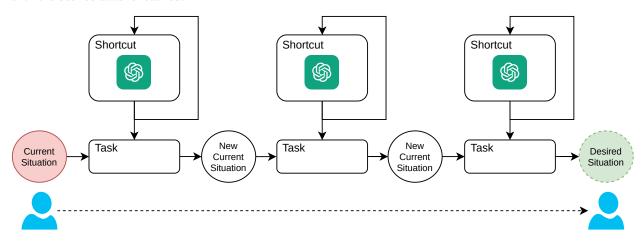
can be augmented using an internal knowledge database from which we can extract information relevant for completing the task.

• Shortcut Planning: This is a task completion algorithm that can be used to complete an acceptance criteria by iteratively suggesting the next step to take based on the current and the desired situations. It uses the reasoning capability of the language model to suggest the most urgent next task.

The autoscrum process itself looks like this. The green icons represent parts of the process that we can augment using language models.



The shortcut planning approach uses a single language program that suggests next most urgent task based on tasks completed so far and the difference between current and desired situations. This language program is executed iteratively until the desired state is reached.



AutoScrum works by taking into account limited information about the project you are working on heavily automating the process of breaking down the whole project into manageable and achievable tasks. If you have ever worked in Scrum projects you know that this process is typically very time consuming and it is often difficult to do it properly because there is a lot of information to take into account. Language models are excellent at directing your attention to the topics that matter and this paper shows you how to leverage this ability to simplify the process.

4.2 Requirement Identification

The automatic requirement identification process works by using the language model to analyze the discrepancy between a customer's current state and a desired state.

A "product" is just a vehicle that takes the customer from their current state to their desired state. Every product on the market, is either explicitly or implicitly taking the buyer from a certain current state to a certain desired state. A product is a bridge between these two states.

To identify the requirements of our product we use the language model to generate product requirements based on the transformation that we want to achieve for the customer. We are using the language model to identify these requirements solely from the discrepancy between the current and desired states.

- **Niche**: a subset of customers that have similar features. Grouped by similarity. In this paper this is a hyperparameter we must define ourselves. Who are we targeting?
- **Current Situation**: each member in the niche would have a similar current situation (otherwise they would not need the product). This is another hyperparameter that we must identify ourselves through customer knowledge.
- **Desired Situation**: this is the desired situation that the product we are designing is meant to help the customer achieve.

Requirement identification uses a Guidance language program that is designed to solve for the shortest path between the current situation and the desired situations.

```
{\{\text{``! Generation of user requirements from current and desired state }\}}
```

You are a helpful assistant that helps me to identify product requirements for a product.

Your responses contain only valid JSON.

Your task today is to generate product requirements that can take the customer from their current situation to their desired situation.

I will provide you with the following information:

Product: name of the product we are building

Niche: aggregation of people and companies for whom this product is made

Current Situation: the current situation of the customer when they buy the product

Desired Situation: the desired situation of the customer that the product is designed to achieve Existing Requirements: a list of existing product requirements that you should not mention again

Make sure that:

- 1) Each requirement is highly relevant for moving the customer from their current state to their desired state.
- 2) You should stop generating requirements when you think that the list is complete.
- 3) The full list of existing requirements and the new requirements that you will generate together should represent a complete set of requirements that can then be used to identify product features in scrum process.
- 4) Generate only at most {{count}}} requirements at a time or an empty list if you are done.

The requirements should be returned as a JSON list in the following format.

Current state and desired state will be represented by multiple variables where you have to generate requirements that optimize the transition from current state to the desired state.

```
{{~/system}}
{{#user~}}
Product: {{product}}
Niche: {{niche}}
Current Situation: {{current_state}}
Desired Situation: {{desired_state}}
Existing Requirements: {{requirements}}
Only output valid JSON.
{{~/user}}
{{#assistant~}}
{{gen "response" temperature=0.1}}
{{~/assistant}}
```

We now run this program with the values supplied by the user as well as the current set of requirements already present in the database.

The example requirement that we would get from this program will look like this when converted from JSON to YAML:

```
name: Language model integration
description: Integrate state-of-the-art language models to automate the scrum process
customer_type: Entrepreneurial and innovative company
stakeholders: Product Managers, Scrum Masters, Developers
importance: 5
assumptions: Assuming that the company is willing to invest in technology to boost
productivity
risks: Possible risks include the need for technical expertise to integrate the language
models
```

We can add as many fields as we want and the model will try to compute the most relevant values for each field.

4.3 Product Feature Extraction

Product features are properties of the product that enable the product to fulfill the requirements necessary in order to be a good tool that can be used by a niche participant to go from their current state to their desired state.

In simple terms, product features fulfill customer requirements and customer requirements are based on the customer's desire to go from current state to their desired state.

We can thus identify product features entirely from the requirements in the previous state. Our hyper-parameters for this step become:

- **Product**: the name of the product we are building.
- **Product Vision**: our vision for the product (this is what WE want the product to be).
- **Requirements**: a list of requirements as descriptions (we take the JSON field generated in the previous step and make a list of descriptions).
- Existing Features: since the process is iterative, we have to include features we have already identified earlier in order to avoid the model generating duplicate features.

• Avoid Features: this is a list of descriptions of features we want to avoid. For example: "avoid any feature that involves Ruby programming because this product is not written in Ruby".

We write a Guidance program to generate features using GPT-3.5. This program will likely work even better on GPT-4. However, it is a good practice to make your program so good that it works on GPT-3 because GPT-3 is much less smart

```
at figuring out what you mean when you instruct it. You have to be explicit.
{{#system~}}
You are a helpful assistant that helps me with Scrum project planning.
Your responses contain only valid JSON.
Your task today is to generate product features based on product vision and product requirements.
I will provide you with the following information:
Product: name of the product we are building
Product Vision: a description of the product vision
Requirements: a list of product requirements
Story Features: a list of features identified during story mapping
Existing Features: features that are already identified and should not be repeated
Avoid Features: a list of feature types that you should avoid
Make sure that:
1) All features that you generate must fit together with the product vision.
2) Each feature must be unique and separate from all other features in the existing features list.
3) Do not repeat yourself in feature titles. Make each feature unique and well defined.
4) Prioritize creating new features based on story features which do not already exist in the
   existing features list
5) Do not repeat existing features or features that have similar functionality.
6) Avoid mentioning the features in the "Avoid Features" list in your output.
7) Make sure that each feature you generate meets at least one requirement.
8) Generate only {{count}} features at a time.
The features should be returned as a JSON list in the following format.
RESPONSE FORMAT:
```

```
{
    "name": "Title of the feature",
    "explanation": "explanation of the feature",
    "reasoning": "Reasoning for first feature",
    "goal": "a concise name of product goal met by the feature"
  },
    "name": "Another feature",
    "explanation": "explanation of the second feature",
    "reasoning": "Reasoning for why we should develop this feature",
    "goal": "name of product goal"
  }
{{~/system}}
{{#user~}}
Product: {{product}}
Product Vision: {{vision}}
Requirements: {{requirements}}
Story Features: {{story_features}}
Existing Features: {{features}}
Avoid Features: {{avoid}}
```

Only output valid JSON.

```
{{#assistant~}}
{{gen "response" temperature=0.1}}
{{~/assistant}}
We can run this program with the following parameters:
prog = featurizer(
        product=self.data["product"],
        vision=self.data["vision"],
        requirements=[req["description"] for req in self.data["requirements"]],
        features = [feature["name"] for feature in self.data["features"]],
        avoid=self.data["avoid"],
        count=count
)
Running this program on GPT-3.5-turbo returns the following list (the program generates JSON data but I have converted
it to YAML here for easy word wrapping:
```

- name: Automated Product Vision Generation

explanation: Automatically generate a product vision from user inputted product features and requirements using large language models.

reasoning: This feature will allow users to quickly and easily generate a product vision without having to spend time manually writing it out. It will also ensure that the product vision is aligned with the product features and requirements.

- name: Automated User Story Generation

explanation: Automatically generate user stories from product features using large language models.

reasoning: This feature will save time for the product owner by automatically generating user stories from the product features. It will also ensure that the user stories are aligned with the product features.

- name: Automated Acceptance Criteria Generation

explanation: Automatically generate acceptance criteria for user stories using large

reasoning: This feature will save time for the developers by automatically generating acceptance criteria for user stories. It will also ensure that the acceptance criteria are aligned with the user stories.

It is beneficial to generate three features at a time and then provide the model with only feature titles in the list of existing features. The model is good at avoiding features that have already been specified allowing us to generate features iteratively.

4.4 User Story Mapping

{{~/user}}

Once we have all the features and we are satisfied with our list, we can start working on user stories. We will use a new guidance program that we write specifically for development of user stories.

```
{{~! User stories identification from requirements }}
{{#system~}}
You are a helpful Scrum assistant helping me with identifying user stories from user requirements.
I will provide you with the following information:
Product: the name of the product
Niche: target niche of the product
Product Vision: a description of the product vision
Existing Features: a list of already identified features
Current State: user's current situation
Desired State: user's desired situation
```

Existing stories: a list of existing user story titles for stories that should not be included in your response.

You should only include stories in your output that are relevant for helping user go from their current state to their desired state and which have not been included in the existing stories list.

Generate user stories that capture how the user will be using the product to go from their current state to their desired state. These user stories should be small enough to be completed within a sprint and should be written from the perspective of the stakeholder who is interested in the story.

If a new user story requires a new feature that has not been identified yet then use the name of the new feature instead as the "feature" field of the story.

Your response should be a list of user stories that are connected to features.

```
RESPONSE FORMAT:
"name": "User story title",
    "feature": "Name of the feature that would be required for this user story",
    "epic": "Suggest an epic name for grouping stories like this one",
    "reasoning": "Reasoning for including this user story"
  }
    "name": "As a [user role], I want [goal/desire] so that [benefit]"
    "feature": "Description of the feature that this user story would require",
    "epic": "Epic to which this story belongs",
    "reasoning": "Why did you include this story"
  }
1
Make sure user story titles are unique and different. Do not repeat yourself and do not include
```

already existing stories. Consider multiple types of users including developers. Use name format like "As a [user role], I want [goal/desire] so that [benefit]".

```
Generate {{count}} new user stories.
{{~/user}}
{{#user~}}
Product: {{product}}
Niche: {{niche}}
Product Vision: {{vision}}
Existing Features: {{features}}
Current State: {{current_state}}
Desired State: {{desired_state}}
Existing stories: {{stories}}
{{~/user}}
{{#assistant<sup>~</sup>}}
{{gen "response" temperature=0.1}}
{{~/assistant}}
We now run the program from python.
prog = program(
        product=self.data["product"],
        vision=self.data["vision"],
        features = [feature["name"] for feature in self.data["features"]],
        goals=[feature["goal"] for feature in self.data["features"]],
        stories = [story["name"] for story in self.data["stories"]],
        count=count
)
```

This program will generate the following information (JSON converted to YAML):

```
- name: As a product owner, I want to be able to input product features and have the
system automatically generate a prioritized product backlog
feature: Automated Product Backlog Generation
reasoning: This story addresses the goal of automating the process of generating
a product backlog.
```

- name: As a scrum master, I want to be able to generate a sprint review report with just a few clicks, so that I can save time and focus on other important tasks feature: Automated Sprint Review Report Generation

reasoning: This story addresses the goal of automating the process of generating a sprint review report.

- name: As a development team member, I want to be able to schedule a sprint planning meeting with ease, so that I can focus on preparing for the meeting feature: Automated Sprint Planning Meeting Scheduler reasoning: This story addresses the goal of automating the process of scheduling a sprint planning meeting.

Note that the second story that has been generated says "with just a few clicks". This is interesting because we have not told the model whether we are building a command line application or a graphical one. It just assumed that we are building a graphical product. This is one of the drawbacks of generalized language models - they are not trained on your domain data and so the output heavily depends on what information you provide.

Furthermore, the information we can provide is limited because we are limited by the maximum prompt size. Therefore in situations like this where we are using zero shot learning (just asking the model without any fine tuning) we inevitably get wrong formulations and even wrong stories sometimes. This problem can be solved with either fine tuning or simply by pairing the model with human review.

4.5 Acceptance Criteria

We can use the information we have so far to generate acceptance criteria for all stories that do not have it yet.

In Scrum, acceptance criteria is always generated for user stories and are neither for epics nor tasks. Acceptance criteria defines the specific conditions that must be met for a user story to be completed.

While user stories represent the desired functionality or features from the perspective of the end user, the acceptance criteria is used to clearly articulate the requirements and expectations for each user story.

In order to automatically generate a suggested acceptance criteria for our user stories, we can leverage the list of manually identified requirements as well as the data in the user story.

We then run the acceptance criteria Guidance program for each user story.

```
{{"! Acceptance criteria generation for user stories }}
{{#system"}}
You are a helpful assistant that helps me write acceptance criteria for SCRUM user stories.

I will provide you with the following information:
Product: the product to which the story relates
Story: A particular user story for which you will generate acceptance criteria
Requirements: a full set of identified user requirements

You must follow the following criteria:
1) You must output the result as json
2) You must be specific
3) You must only consider requirements that are relevant for the particular user story

You should only respond with a Python list in JSON format that can be parsed using json.loads:
RESPONSE FORMAT:
[
```

"list of specific conditions or requirements that need to be met for the story to be considered

The python code is very similar each time so it can be omitted. We are basically running the above guidance program with our own parameters against GPT-3.5.

The result is the following updated user story:

name: As a scrum master, I want to be able to generate a sprint review report with just a few clicks, so that I can save time and focus on other important tasks feature: Automated Sprint Review Report Generation reasoning: This story addresses the goal of automating the process of generating a sprint review report.

acceptance:

- The sprint review report should be generated automatically with just a few clicks
- The report should include a summary of completed user stories, including their acceptance criteria and any relevant metrics
- The report should also include a list of unfinished user stories and their current status, as well as any impediments that were encountered during the sprint

4.6 Task Decomposition

User stories now need to be decomposed into tasks.

We will now write a language program to generate tasks and subtasks given the information we have generated so far.

The task generation program takes the user story as input and outputs a list of tasks with subtasks.

```
{{"! Breaking down user stories into tasks and subtasks }}
{{#system"}}
You are a helpful assistant helping with with python coding. Today your job is to help me define tasks for user stories.

I will give you the following information:
name: name of the user story
feature: the product feature that this story implements
reasoning: why this story is needed
acceptance: the acceptance criteria for the user story
Your job is to help me identify tasks for this user story. There can be any number of tasks.
Identify as many as possible but at most 7.
You should only respond with JSON list of tasks with subtasks.
RESPONSE FORMAT:
[
{
```

```
"task": "task title",
"subtasks": [list of subtasks]
},
{
"task": "second task title",
"subtasks": [list of subtasks]
}
]
Do not reply with anything else besides valid JSON data.
{{~/system}}
{{#user~}}
Story: {{story}}
{{~/user}}
{{#assistant~}}
{{gen "response" temperature=0.1}}
{{~/assistant}}
```

We can now run this program on all of our user stories that have an acceptance criteria, and the result is that we get user stories with tasks and subtasks:

name: As a product owner, I want to be able to customize the automated product backlog generation process by adding or removing features, so that I can tailor the backlog to my specific needs

feature: Automated Product Backlog Generation

reasoning: This user story allows the product owner to have more control over the generated product backlog, which can improve the overall planning process. acceptance:

- The product owner should be able to add or remove features from the automated product backlog generation process
- The automated product backlog generation process should be able to generate product goals from the product features and requirements
- The automated product backlog generation process should be able to generate user stories from the product features, and break them down into tasks automatically tasks:
- task: Create a user interface for customizing the automated product backlog generation process

subtasks:

- Design the user interface for adding or removing features
- Implement the user interface using a suitable framework
- Integrate the user interface with the automated product backlog generation process
- task: Modify the automated product backlog generation process to allow for customization subtasks:
 - Identify the appropriate points in the code where customization can be added
 - Implement the ability to add or remove features from the backlog generation process
 - Test the modified process to ensure that it still generates product goals and user stories correctly

4.7 Task Completion

The tasks that we have now generated correspond to the detailed instructions that must be executed in order to complete the user story. This is the point where we can greatly enhance the user experience further by taking the task that needs to be done and providing additional assistance in the form of domain specific knowledge and information that can be used to complete the task.

The whole process of task completion itself can and will be automated, but we consider it more useful to invite domain experts and actual teams to work on the tasks because the results of domain specific expertise is almost certainly going to be much better than either machine or a human working on their own.

The question we ask is "What is now needed in order to fully accomplish a specific user story?". We must take into consideration the user story, the product requirements and the product vision and then we generate questions and search terms that the user can use in order to find the information for solving the task.

This process is particularly effective when you use the output of this step to search a domain specific vector database where you have stored specific knowledge in the form of vector embeddings and where you can retrieve the right knowledge based on similarity with the search query. However, this process works just as well if you execute it manually by using search engines and existing databases.

```
{{~! Breaking down user stories into tasks and subtasks }}
{{#system<sup>~</sup>}}
You are a helpful assistant helping with with python coding. Today your job is to help me define
tasks for user stories.
I will give you the following information:
name: name of the user story
feature: the product feature that this story implements
reasoning: why this story is needed
acceptance: the acceptance criteria for the user story
Your job is to help me identify tasks for this user story. There can be any number of tasks.
Identify as many as possible but at most 7.
You should only respond with JSON list of tasks with subtasks.
RESPONSE FORMAT:
{
"task": "task title",
"subtasks": [list of subtasks]
"task": "second task title",
"subtasks": [list of subtasks]
}
1
Do not reply with anything else besides valid JSON data.
{{~/system}}
{{#user~}}
Story: {{story}}
{{~/user}}
{{#assistant^}}
{{gen "response" temperature=0.1}}
{{~/assistant}}
```

The purpose of this program is to provide us with searchable terms that we can use to search an internal database for answers. We can train the model using in-prompt examples to respond with highly relevant terms. The output of this program is a list of questions and search terms:

resources:

```
question: What programming language will the tool be developed in? concept: tool development
question: What format will the user stories and priorities be imported in? concept: user story and priority import
question: What historical data will be used for effort estimation? concept: historical data for effort estimation
question: What is the team capacity and how will it be imported? concept: team capacity import
question: What is the expected output format for the prioritized product backlog
```

```
and sprint backlog? concept: output format for product backlog and sprint backlog
```

If you have ever had to resort to searching Google for answers, you probably already know that the biggest problem is knowing what to search for. Language models can help us bridge this gap by directly providing suggestions. This has the potential of significantly reducing the time that developers need to spend trying to find the information that they need in order to complete a task.

Building the knowledge database should be of the highest concerns for a company because when you can easily go to the right document that describes the right procedure then executing each task that has been added to the backlog is easy. This is why maintaining good documentation for internal use is very important especially when language models are integrated into the daily workflow.

This kind of question asking is a good example of how language models can be used for directing your attention to places where it matters. A language model can suggest that you read a book or research a paper that is highly relevant for your work. It can also generate search terms that can be used in combination with vector embeddings to find the materials that are most similar to the query.

4.8 Shortcut Planning

There is a slightly different approach that we can also consider. In this approach, instead of using Scrum, we simply use the current and the desired state and have the language model continuously generate the next most optimal task to take us from A to B.

The language program for this approach looks like this:

```
{{#system~}}
```

You are a dedicated mentor, instructing me on the most important next task I should do that would help me go from my current situation to my desired situation.

I will provide you with the following information: Current Situation: a set of variables representing current situation Desired Situation: a set of variables representing desired situation Completed Tasks: a list of tasks that have already been completed along the path Unattainable Tasks: Tasks that have proven too challenging to achieve so far.

You must follow the following criteria:

- 1) You should act as a mentor and guide me to the next task based on my current situation and progress towards desired state.
- 2) Please be very specific when describing the next task I should do.
- 3) The next task should follow a concise format, such as "Study [scientific paper]", "Read [book title] by [author]", "Code [software component]". It should be a single phrase. Do not propose multiple tasks at the same time. Do not mention anything else besides the best task I should do right now.
- 4) The next task should be novel and interesting. It should be highly relevant for attainment of the desired state if desired state has been achieved, it should promote surpassing it.
- 5) You may sometimes need to repeat some tasks in order to move forward. Only repeat previous tasks if absolutely necessary.
- 6) You must set task status to "done" if the desired state has been achieved. Do not set "status" to "progress" if the desired state has been clearly achieved. This is important.

You should respond in valid JSON list that can be parsed using json.loads. Do not write any other text. Only write json according to the response structure below.

```
EXAMPLE INPUT:
Current State: {"apples": 5}
Desired State: {"apples": 10}
Tasks Completed: []

CORRECT RESPONSE:
```

```
"reasoning": "As you only have 5 apples and you need 10, the fastest way to get 10 apples is
   to buy 5 more",
    "task": "Buy 5 more apples",
    "status": "progress"
  }
]
EXAMPLE INPUT:
Current State: {"apples": 10}
Desired State: {"apples": 10}
Tasks Completed: ["Buy 5 more apples"]
CORRECT RESPONSE:
"reasoning": "As you have reached your current state there is not much more for you to do",
    "task": "Eat an apple",
    "status": "done"
 }
1
(here the status MUST be set to "done" because we have already reached our desired state)
EXAMPLE INPUT:
Current State: {"lemons": 15}
Desired State: {"lemons": 10}
Tasks Completed: ["Buy 10 more lemons"]
INCORRECT RESPONSE:
"reasoning": "As you have reached your current state there is not much more for you to do",
    "task": "Bake a lemon pie",
    "status": "progress"
  }
(here the status MUST be set to "done" because we have already reached our desired state)
RESPONSE FORMAT:
"reasoning": "In light of the data I have provided above, offer a comprehensive
       explanation for what my next task should be and why",
    "task": "Specify the next single task that requires my attention. Only one task at a time."
    "state": "'done' if desired state achieved, otherwise 'progress'"
 }
]
Make sure that if the desired state has been reached then "status" should be set to "done".
Generate {{count}} tasks as a json list object.
{{~/system}}
{{#user~}}
Current Situation: {{current_state}}
Desired Situation: {{desired_state}}
Completed Tasks: {{plan}}
{{~/user}}
{{#assistant~}}
{{gen "response" temperature=1.2}}
```

```
{{~/assistant}}
```

This approach generates a shortcut plan for achieving our goal. Let's try it out with a sample task of renaming and sorting JPEG files in a directory based on JPEG timestamp.

Input data to autoscrum:

```
product: JPEG sorting script
vision: Easy command that can rename jpeg files in a directory to filenames that correspond
date and time when photo was taken based on jpeg metadata
niche: Linux users
current_state:
  files_in_directory: unsorted with random names
desired_state:
  files_in_directory: renamed to jpeg timestamp and sorted by date photo taken
```

If we run this for three iterations without updating the desired state, we get a plan that explains to us what to do in order to achieve the result. If we then update the current state to "all files have names that correspond to their JPEG timestamps" after three iterations, we can see that the model now returns status "done".

```
plan:
```

- reasoning: As the current situation is disorganized with random names attached to each image, we need to rename the files with their corresponding jpeg timestamp. Installing ExifTool to extract the timestamp would be the best way to perform this task. We would then need to sort the files according to their photo taken date. We could achieve this through a script and tagging each photo properly. task: Install ExifTool and write a script to rename files based on jpeg timestamp, then sort files by their photo taken date. status: progress
- reasoning: Since you already have a script to rename the photos and sort them by date taken, the next task should be to run the script on all the files in the designated directory.

task: Run the script on all the files in your unsorted directory. status: progress

- reasoning: Now that you have renamed and sorted your photo files, the next step is to review the sorted files and delete any duplicates or unwanted photos. task: Review and delete any duplicates or unwanted photos. status: progress
- reasoning: Since all the photos already have timestamp filenames and are sorted by photo date, there is nothing more to do.

 task: Review your sorted photo collection and select your favorites

One thing to note here is that the GPT-3.5 model is prone to continue generating tasks even past the done point. It was necessary to set the current state to exactly the same values as the desired state for the model to output "done" right away.

The challenge here is that we have told the model to continue generating novel and interesting tasks even if the task was done but GPT-3.5 still seems to struggle with making sure that the "status" is always set to "done" when desired state has been reached. GPT-4 does not struggle with this and seems to be consistently setting the status to done once the desired state was clearly reached.

5 Experimental Results

status: done

The GPT-3.5-turbo model has been observed to be extremely good at mapping out user stories and making sure that these user stories are formulated according to the desired JSON format. The reliability of the language model at returning relevant and correct JSON has been almost flawless.

In order to make this work, the prompt (the Guidance programs) had to be iteratively developed and extended with clear and detailed instructions for the model to follow.

- Current And Desired Situation: parameterizing on current and desired situation and letting the model bridge the way in between is one of the most exciting results of this study.
- Effect Of Temperature: increasing the temperature parameter seems to make the model suggest bolder tasks while lower value seems to suggest a more step by step approach.

5.1 Current To Desired Situation

Parameterizing the generation process on user's current and desired situation has been an innovative approach in this paper and the GPT-3.5 model was very good at brainstorming tasks that would take the user from their current to their desired state.

We can demonstrate this using a simple example.

Suppose we have a barn with 10 chickens in it. We would like to have 200 chickens in it. We can start the generation process using a simple JSON file with the following fields (we use YAML just for clean presentation):

```
product: Happy Farm
vision: A farm full of chickens
niche: Farmers
current_state:
   chicken_count: 10
desired_state:
   chicken_count: 200
requirements: []
sprint_duration: 2 weeks
features: []
stories: []
avoid: []
```

We call the autoscrum script from the Github repository repeatedly to run all steps of the process. Most of the time we opt for generating three items at a time.

```
autoscrum -f examples/happy-farm.json requirements -n 3 autoscrum -f examples/happy-farm.json requirements -n 3 autoscrum -f examples/happy-farm.json stories -n 3 autoscrum -f examples/happy-farm.json features -n 3 autoscrum -f examples/happy-farm.json acceptance -n 3 autoscrum -f examples/happy-farm.json tasks -n 3 autoscrum -f examples/happy-farm.json clarify -n 3 autoscrum -f examples/happy-farm.json plan -n 1
```

We can now run the requirements program and instruct it to generate three requirements based on the above data (we can run it again to generate more requirements).

requirements:

```
    name: Increase chicken coop size
    description: The chicken coop needs to be expanded to accommodate more chickens.
    customer_type: Farmer
    stakeholders: User
    importance: 5
    assumptions: The farmer wants to increase the number of chickens they have.
    risks: The cost of expanding the chicken coop may be too high for the farmer.
    name: Purchase additional chickens
    description: The farmer needs to purchase more chickens to increase their flock.
    customer_type: Farmer
    stakeholders: User
    importance: 4
```

```
assumptions: The farmer has the resources to purchase more chickens.
risks: The new chickens may introduce disease to the existing flock.
- name: Implement a feeding and care schedule
description: The farmer needs to implement a feeding and care schedule to ensure
    the health and productivity of the chickens.
customer_type: Farmer
stakeholders: User
importance: 3
assumptions: The farmer wants to maintain the health and productivity of their chickens.
risks: The farmer may not have the time or resources to implement a feeding and
care schedule.
```

What's fascinating here is that even though GPT-3.5 is a much less advanced model than GPT-4, it still manages to highlight the risk that buying more chickens could bring disease into the flock.

We can now continue and generate user stories by using the story Guidance program.

```
- name: As a farmer, I want to purchase more chickens easily so that I can increase
   mv chicken count
  feature: Add a 'Buy Chickens' button to the user interface
  epic: Chicken Management
  reasoning: This story will allow the farmer to easily purchase more chickens and
    increase their chicken count
- name: As a farmer, I want to track the health of my chickens so that I can ensure
    they are healthy and productive
  feature: Add a 'Health Tracker' feature to the user interface
  epic: Chicken Management
  reasoning: This story will allow the farmer to monitor the health of their chickens
    and take necessary actions to keep them healthy and productive
- name: As a developer, I want to optimize the chicken feeding process so that the
    chickens grow faster and healthier
  feature: Add an 'Optimized Feeding Algorithm' feature to the backend
  epic: Chicken Management
  reasoning: This story will allow the developer to optimize the feeding process and
    improve the health and growth of the chickens
```

Here, the GPT-3.5 model believes that a farm is an application. The reason for this could be somewhere in the prompt or it could be that the model is simply biased towards software development. At this point you can rewrite the "Add Chickens" button to something like "Place an order for more chickens". Or perhaps we should actually provide the farmer with the "Buy Chickens" button and market it as an application? After all, we had the "product" name set to "Happy Farm". That could be an application name.

Language models like GPT-3.5 and beyond display incredible ability of guiding the human thought process. This is extremely valuable and it goes far beyond just parroting some knowledge (as some people might think).

The second story above tells us that we need to have a health tracker for the chickens. That would definitely make sure that the farmer knows if his chickens ever get sick.

The third story describes the chicken feeding process. Obviously this process should be automated, especially if the farmer hopes to have 200 healthy chickens.

Just by generating the user stories we have managed to capture the key actions necessary to go from 10 chickens to 200. In AutoScrum Github demo you can run this process many times and generate as many user stories as you like.

Next let's generate features.

```
    name: Expand Chicken Coop
        explanation: The chicken coop needs to be expanded to accommodate more chickens.
        reasoning: Expanding the chicken coop will allow the farmer to increase their flock
        and ultimately increase productivity and profits.
        goal: Increase chicken flock size
        name: Buy More Chickens
        explanation: The farmer needs to purchase more chickens to increase their flock.
```

reasoning: Increasing the number of chickens will increase productivity and profits. goal: Increase chicken flock size

- name: Implement Feeding and Care Schedule

explanation: The farmer needs to implement a feeding and care schedule to ensure the health and productivity of the chickens.

reasoning: A feeding and care schedule will ensure that the chickens are healthy and productive, which will ultimately increase profits.

goal: Ensure chicken health and productivity

In the current implementation, the idea is that you would be generating your product features in parallel with identifying user stories. So while user stories have a "feature" field in them, the product features are designed to be stored as a separate list.

Let's create an acceptance criteria for our stories. We can now expand our list of stories with acceptance criteria for each story. I will not edit the original generated user stories before generating acceptance criteria, but technically you both could and should do that because during the story refinement process you would typically both delete unneeded stories and rephrase the existing ones.

 name: As a farmer, I want to purchase more chickens easily so that I can increase my chicken count

feature: Add a 'Buy Chickens' button to the user interface $% \left(1\right) =\left(1\right) \left(1\right) \left$

epic: Chicken Management

reasoning: This story will allow the farmer to easily purchase more chickens and increase their chicken count

acceptance:

- The 'Buy Chickens' button should be prominently displayed on the user interface
- The 'Buy Chickens' button should be easy to find and use
- The 'Buy Chickens' button should allow the farmer to select the number of chickens they want to purchase and complete the transaction smoothly
- name: As a farmer, I want to track the health of my chickens so that I can ensure they are healthy and productive

feature: Add a 'Health Tracker' feature to the user interface

epic: Chicken Management

reasoning: This story will allow the farmer to monitor the health of their chickens and take necessary actions to keep them healthy and productive acceptance:

- The 'Health Tracker' feature should allow the farmer to input and track the number of chickens in their flock
- The 'Health Tracker' feature should allow the farmer to input and track the feeding and care schedule for each chicken
- The 'Health Tracker' feature should provide alerts or notifications to the farmer if any chicken's health or productivity falls below a certain threshold
- name: As a developer, I want to optimize the chicken feeding process so that the chickens grow faster and healthier

feature: Add an 'Optimized Feeding Algorithm' feature to the backend epic: Chicken Management

reasoning: This story will allow the developer to optimize the feeding process and improve the health and growth of the chickens

- The optimized feeding algorithm should take into account the age, weight, and breed of the chickens to determine the appropriate amount and type of feed to be dispensed.
- The algorithm should also consider the number of chickens in the coop and adjust the feeding schedule accordingly.
- The farmer should be able to view the feeding schedule and make adjustments as needed to ensure the health and productivity of the chickens.

Once the acceptance criteria has been generated, we can now generate tasks for each user story. While we are at it, let's also generate the questions as well.

Only the second story is included here as demonstration, but you can find the full results from this run in the Github repository (https://github.com/autoscrum/autoscrum).

name: As a farmer, I want to track the health of my chickens so that I can ensure they are healthy and productive

feature: Add a 'Health Tracker' feature to the user interface epic: Chicken Management

reasoning: This story will allow the farmer to monitor the health of their chickens and take necessary actions to keep them healthy and productive acceptance:

- The 'Health Tracker' feature should allow the farmer to input and track the number of chickens in their flock
- The 'Health Tracker' feature should allow the farmer to input and track the feeding and care schedule for each chicken
- The 'Health Tracker' feature should provide alerts or notifications to the farmer if any chicken's health or productivity falls below a certain threshold tasks:
- task: Create a database schema for storing chicken health data subtasks:
 - Define the necessary tables and columns for storing chicken health data
 - Determine the appropriate data types for each column
 - Set up relationships between tables as necessary
- task: Implement the 'Health Tracker' feature in the user interface subtasks:
 - Add a new section to the user interface for the 'Health Tracker' feature
 - Create forms for inputting and tracking the number of chickens in the flock
 - Create forms for inputting and tracking the feeding and care schedule for each chicken
 - Implement a notification system for alerting the farmer if any chicken's health or productivity falls below a certain threshold
- task: Integrate the 'Health Tracker' feature with the database subtasks:
 - Ensure that data entered through the user interface is properly stored in the database
 - Ensure that data retrieved from the database is properly displayed in the user interface
 - Implement data validation to prevent incorrect or invalid data from being stored in the database
- task: Test the 'Health Tracker' feature
 subtasks:
 - Create test cases for each feature of the 'Health Tracker'
 - Manually test the 'Health Tracker' feature to ensure it is functioning as expected
 - Automate tests for the 'Health Tracker' feature to ensure it continues to function properly in the future

resources:

- question: What are the common health issues that chickens face? concept: chicken health
- question: What are the common signs of a healthy chicken? concept: chicken health
- question: What are the common signs of an unhealthy chicken? concept: chicken health
- question: What are the common feeding and care schedules for chickens? concept: chicken feeding and care
- question: What are the best practices for setting up a notification system? concept: notification system

The questions are particularly interesting here because it's very obvious that if you are implementing a user story that is connected to tracking chicken health, you should definitely know what signs you should be tracking.

5.2 Shortcut Planner Results

This is a plan that was iteratively developed by this program for going from 10 chickens to 200 chickens. This plan does not use scrum. In fact, it does not do anything besides looking at the current state, desired state and currently completed tasks.

The plan is run for 10 steps and culminates with LLM considering the task done and outputting "status": "done". While running this program we also iteratively update the chicken count so that the system is always working from the most up to date current state.

plan:

- reasoning: To increase the chicken count, we need to acquire more chickens. One way to do this is to purchase them from a local farm or hatchery.

task: Buy 50 baby chicks from a local farm or hatchery.

status: progress

- reasoning: To continue increasing the chicken count, it's necessary to provide a suitable environment for the chicks to grow and thrive.

task: Build a chicken coop that can accommodate at least 100 chickens.

status: progress

- reasoning: To increase the chicken count, it's necessary to purchase more baby chicks and raise them to maturity.

task: Buy 50 more baby chicks from a local farm or hatchery.

status: progress

- reasoning: You have already bought 100 baby chicks and built a coop that can accommodate 100 chickens. The next task should be to buy another 50 baby chicks to reach your desired chicken count of 200.

task: Buy 50 more baby chicks from a local farm or hatchery.

status: progress

- reasoning: You have already completed the initial steps of buying baby chicks and building a coop. The next step should be to ensure that the chickens are healthy and well-fed to increase their productivity.

task: Consult with a veterinarian to develop a feeding and health plan for the chickens. status: progress

- reasoning: You have already completed several tasks to increase your chicken count, but you are still short of your desired count. The next task should be to purchase 20 more baby chicks from a local farm or hatchery.

task: Buy 20 more baby chicks from a local farm or hatchery.

status: progress

- reasoning: You have made significant progress towards your desired situation of having 200 chickens. However, you are still short by 20 chickens. Therefore, the next task you should do is to buy 20 more baby chicks from a local farm or hatchery. task: Buy 20 more baby chicks from a local farm or hatchery.

status: progress

- reasoning: Since you have already completed several tasks to increase your chicken count and have reached your desired state, it's time to focus on maintaining the health and productivity of your chickens.

task: Implement a regular cleaning and maintenance schedule for the chicken coop and run.

status: progress

- reasoning: Since you have already completed several tasks related to acquiring and taking care of chickens, the next task should be to start selling eggs or meat to generate income.

task: Research local markets and determine the best way to sell your chicken products. status: progress

- reasoning: Since you have completed all the necessary tasks to reach your desired state, there is not much more for you to do.

task: Collect eggs from the chickens and sell them in the local market.

status: done

5.3 Effect Of Temperature

Throughout this paper, GPT-3.5-turbo model was used with temperature setting set to 0-0.1.

Here is the output of the same chicken farm plan generated with temperature 1.2 instead of 0.

- reasoning: In order to increase your chicken count quickly, it is best to purchase more chickens. Research nearby hatcheries and farm animal stores to find where you can purchase chicks.

task: Buy 190 more chickens

status: progress

- reasoning: Since you only need 10 more chickens to reach your desired state and you have already purchased 190, the best thing to do is to buy the remaining 10 chickens and add them to your livestock.

task: Buy 10 more chickens

status: progress

- reasoning: As you have already bought all 200 chickens needed to reach the desired situation, your focus should be now on taking care of them.

task: Build a coop for the chickens

status: progress

- reasoning: Now that your chicken count is at 200, it is important to take care of them so that you can reap the benefits of having a healthy flock. Cleaning the coop regularly is a crucial aspect of this.

task: Clean the chicken coop

status: progress

- reasoning: 'Now that you have the chickens and their coop is built and clean, the next task should be to form a feeding plan. Proper nutrition determines egg production, chicken growth and overall health.'

task: Create a feeding plan for your chickens

status: progress

- reasoning: Since you have already achieved your desired state of having 200 chickens, there is not much left to do. However, in order to maintain good health and egg production of your chickens, it is important to keep track of their health on a regular basis.

task: Schedule a routine checkup with a veterinarian for your chickens status: progress

- reasoning: Since you have completed all the necessary steps for taking care of your chickens and also achieved your desired state of 200 chickens, I believe the best next task for you would be to monitor their growth, health, and productivity regularly. task: Monitor chicken growth, health, and productivity regularly. status: done

This plan is much more aggressive at reaching the goal but then spends considerable time stabilizing the situation afterwards.

6 Final Thoughts

This paper demonstrates the extraordinary ability of the ChatGPT transformer model to assist us with project planning. When we combine the ability of ChatGPT with human expertise, we get the best of both worlds. ChatGPT can sometimes suggest outrageous ideas and humans can be there to consider which ideas are important and make sense to implement.

The iterative nature of the process makes adjustments very easy at every step of the way. There are lots of opportunities for improvement and this is just the beginning of a new "industrial revolution" where language models assist us in everything we do.

If you feel like sharing your input on this paper with me directly then you can send me a message on LinkedIn or email

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