



AvaTax for Communications International Mapping Guidelines

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The Revision History log lists the date and description of the most recent revisions or versions of the document.

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1. Overview

The purpose of this manual is to inform AFC software clients how to map international transactions.

AFC currently supports multiple international jurisdictions. The majority of supported countries maintain a standard international methodology. A selection of other countries utilize a different methodology as explained in section 2 of this document. Unless listed in section 2, all countries supported in AFC use the standard international methodology.

2. International Mapping – Standard International Methodology

2.1 International Coverage

The majority of international jurisdictions utilizing the standard international methodology use a Standard VAT rate. The following 6 jurisdictions use additional tax types based on more specific taxation of communications services.

- Argentina taxes communications services at a rate higher than the standard rate. As a result, AFC includes the standard Value Added Tax (VAT) and VAT (Communications) tax types.
- Barbados levies the standard rate against wireline telephone service, internet access, and messaging services and a higher rate against wireless telephone service. To address, AFC includes the standard Value Added Tax (VAT) and VAT (Wireless) tax types.
- China levies the standard rate against wireline and wireless telephone service and the reduced rate against internet and messaging services. To address, AFC includes the standard Value Added Tax (VAT) and VAT (Reduced Rate) tax types.
- Egypt replaced its GST with a VAT effective 9.9.2016. The legislation subjected mobile telephone services to a higher rate. As a result, AFC includes the standard Value Added Tax (VAT) and VAT (Wireless) tax types.
- Hungary levies the standard rate against wireline telephone service, wireless telephone service, and messaging services and the reduced rate against internet access. To address, AFC includes the standard Value Added Tax (VAT) and VAT (Reduced Rate) tax types.
- Jamaica taxes communications services at a rate which is higher than the standard rate. As a result, AFC includes the standard Value Added Tax (VAT) and VAT (Communications) tax types.

2.2 Valid Transaction/Service Pairs

The following Transaction/Service Pairs should be used for international service mapping for all countries utilizing the standard international methodology.

Transaction Type	Service Type	Name	Description
14	15	International/Product	Supply of goods for consideration within countries other than Canada, USA, and US territories.
15	7	Telephony/Service	All telephone service in countries other than the USA, Canada, Puerto Rico and the Virgin Islands.
15	624	Telephony/Wireless Service	All wireless telephone service in countries other than the USA, Canada, Puerto Rico and the Virgin Islands.
15	627	Telephony/Internet Access	All Internet Access in countries other than Canada, USA and US territories.
15	629	Telephony/Messaging Services	All Messaging Services in countries other than Canada, USA and US territories.

2.3 International jurisdiction list

Reference the **AFC Telecom User Manual** for a complete list of international jurisdictions and ISO codes.

3. Other International Methodologies

A handful of countries employ a methodology different from the standard international methodology as described in Section 1 above. Below is the complete list of non-US countries that have a unique tax Methodology.

3.1 Canada

As currently configured, the AFC tax engine does not limit Canada to the VAT specific tax types and transaction service pairs.

Valid Transaction Service Pairs utilized in Canada are the same as those used for US mapping encompassing the full spectrum of telecom products and service as listed in the AFC *Telecom Mapping Guidelines* document.

Do not attempt to use International Transaction Types (14) or Telephony Transaction Types (15) in Canada.

Tax Types returned in Canada are generally Goods and Services Tax and Provincial Sales Taxes.

The following Tax Types will return in Canada:

Tax	Tax Type	Tax Level	Description
E-911	10	1 (State)	Provides funding for the emergency 911 systems.
Goods and Service Tax (GST)	66	0 (Federal)	Goods and service tax based on consumption.
Harmonized Sales Tax (HST)	67	1 (State)	Provincial sales tax applied in specific Canadian provinces. Rate is a combination of the provincial sales tax and the national GST.
Provincial Sales Tax (PST)	68	1 (State)	Sales tax applied in various Canadian provinces.
Quebec Sales Tax (QST)	69	1 (State)	Specific sales tax applied only in the province of Quebec, Canada.
National Contribution Regime (NCR)	70	0 (Federal)	National Canadian tax on telecom for the provisioning of universal service throughout Canada. Similar to the Federal USF.
E-911 Service Fee (NL 911 Bureau)	435	1 (State)	Newfoundland and Labrador's Provincial E911 Fee.

3.1.1 Canadian Sourcing rules

The Canada Revenue Agency (CRA) addresses telecom sourcing rules in its GST/HST Technical Information Bulletin B-103. The AFC tax engine applies these sourcing rules to telecommunications services provided in Canada.

The document states the following:

A supply of a telecommunication service of making telecommunications facilities available (other than a service of granting sole access to a telecommunications channel) is made in a province if:

- *all of the facilities are ordinarily located in that province; or*
- *where not all of the facilities are ordinarily located in the province, the invoice for the supply is sent to an address in that province.*

For other types of supplies of telecommunication services (other than a service of granting sole access to a telecommunications channel), the supply is made in a province if the telecommunication:

- *is both emitted and received in that province;*

- *is either emitted or received in that province and the billing location for the service is located in that province; or*
- *is emitted in the province and received outside the province and the billing location for the service is not in a province where the telecommunication is emitted or received.*

3.2 United States Territories

To return proper taxation for US Territories, Territories should be specified as a state within the US using the two letter state code.

Valid Transaction Service Pairs utilized in US Territories are the same as those used for US mapping encompassing the full spectrum of telecom products and service as listed in the **AFC Telecom Mapping Guidelines** document.

Do not attempt to use International Transaction Types (14) or Telephony Transaction Types (15) in US Territories.

US Territory Name	FIPS State Alpha Code
American Samoa	AS
Federated States of Micronesia	FM
Guam	GU
Marshall Islands	MH
Northern Mariana Islands	MP
Palau	PW
Puerto Rico	PR
Virgin Islands of the U.S.	VI

3.3 India

Effective 7.1.2017, India replaced its indirect tax system with a goods and services tax (GST). This new structure includes separate rates for general goods and services and telecommunications services.

Indian states and territories are available in the AFC tax engine (see the **AFC Telecom User Manual** for a complete list). In order to accurately return interstate supply and intrastate supply tax results, it is necessary to pass the associated transaction with the proper state.

Interstate Supply occurs where the location of the supplier and the place of supply of goods are in (a) two different States; (b) two different Union territories; or (c) a State and a Union territory.

When passing a sale of interstate goods or services in India, use International/Product – India Interstate Supply (T/S pair 14/658). When passing a sale of an interstate telecommunications service in India, use Telephony – India Interstate Service (T/S pair 15/656).

Intrastate Supply occurs where the location of the supplier and the place of supply of goods are in the same State or same Union territory.

When passing a sale of intrastate goods or services in India, use International/Product – India Intrastate Supply (T/S pair 14/659). When passing a sale of an intrastate telecommunications service in India, use Telephony/India Intrastate Supply (T/S pair 15/657).

The following Transaction/Service Pairs should be used to return taxation in India:

Transaction Type	Service Type	Name	Description
14	658	International/Product - India Interstate Supply	Supply of goods for consideration within India in which the location of the supplier and the place of supply occur in different states or territories.
14	659	International/Product - India Intrastate Supply	Supply of goods for consideration within India in which the location of the supplier and the place of supply occur in the same state or territory.
15	656	Telephony/Service - India Interstate Supply	Telephone service in India in which the location of the supplier and the place of supply occur in different states or territories.
15	657	Telephony/Service - India Intrastate Supply	Telephone service in India in which the location of the supplier and the place of supply occur in the same state or territory.

The following Tax Types will return in India:

Tax	Tax Type	Tax Level	Description
IGST	488	0 (Federal)	Integrated goods and service tax based on consumption.
IGST (Communications)	482	0 (Federal)	Integrated goods and service tax based on consumption but applied only to communications services.
CGST	483	0 (Federal)	National goods and service tax based on consumption within the boundary of a state or territory.
CGST (Communications)	484	0 (Federal)	Similar to Tax Type 483 (CGST) but applied only to communications services.
SGST	485	1 (State)	State goods and service tax based on consumption within the boundary of a state or territory.
SGST (Communications)	486	1 (State)	Similar to Tax Type 485 (SGST) but applied only to communications services.

4. Populating Data

The data required for accurate taxation varies from service type to service type. The following chart lists which data to populate for each service type.

Transaction Type	Service Type	Description	Required Input Data
14	15	International/Product	Amount
14	658	International/Product - India Interstate Supply	Amount
14	659	International/Product - India Intrastate Supply	Amount
15	7	Telephony/Service	Amount, Minutes
15	624	Telephony/Wireless Service	Amount, Minutes
15	627	Telephony/Internet Access	Amount, Minutes
15	629	Telephony/Messaging Services	Amount
15	656	Telephony/Service - India Interstate Supply	Amount
15	657	Telephony/Service - India Intrastate Supply	Amount

5. Appendix A – Avalara Product Names

Please note that endpoints and websites referencing EZtax or Billsoft will not be changed. These items, such as <http://support.eztax.com>, will remain as is unless otherwise specifically communicated.

5.1 Company Information

- EZtax, Inc./Billsoft, Inc. is now **Avalara, Inc.**

5.2 Product Families

- EZtax Engine and Tools are now **Avalara AvaTax for Communications (AFC)**
- EZgeo is now **Avalara Geo for Communications (AFC Geo)**

5.3 Product Name Changes

5.3.1 Avalara AvaTax for Communications

- EZtax SaaS is now **AFC SaaS Pro**
- EZtax Online/Batch is now **AFC SaaS Standard**

5.3.2 Avalara Geo for Communications

- EZgeo SaaS is now **AFC Geo SaaS Pro**
- EZgeo Online/Batch is now **AFC Geo SaaS Standard**