

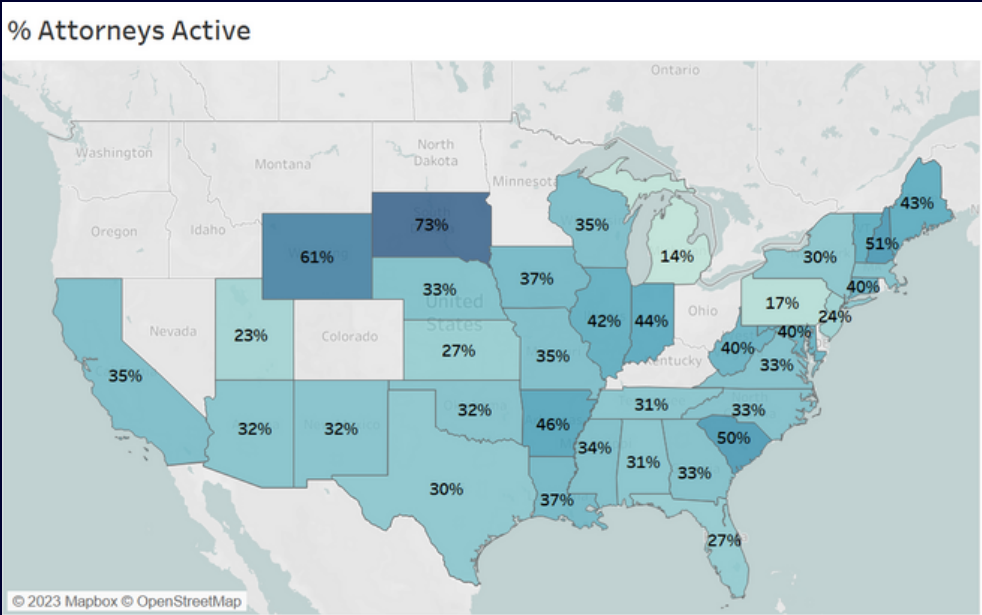
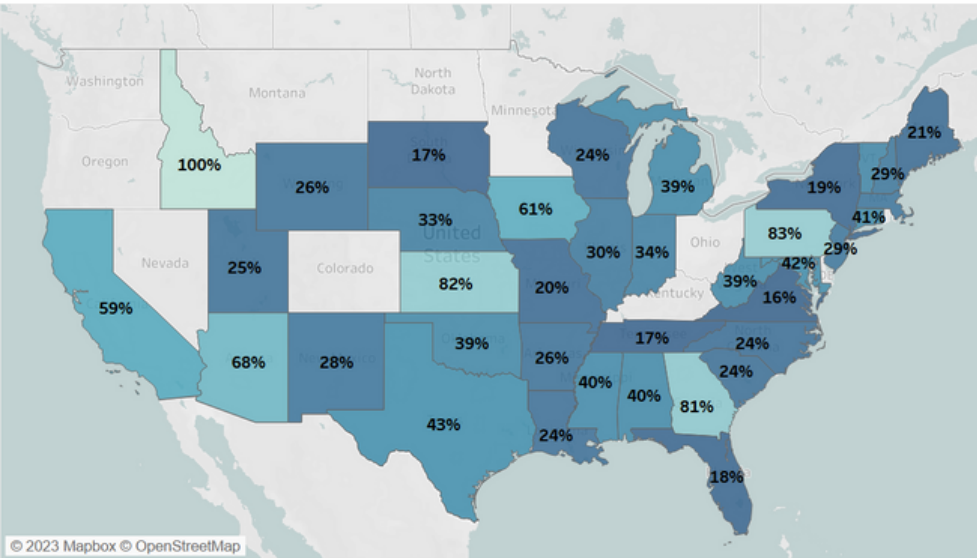
D7 CTRL+ENTER



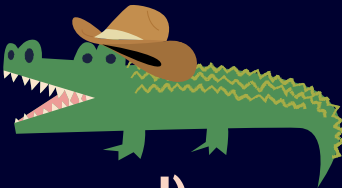
WHY ARE QUESTIONS NOT GETTING ANSWERED?

Avani Kanungo, Sarah Zhari, Kathy Nguyen-Ly, MaiThu Tran

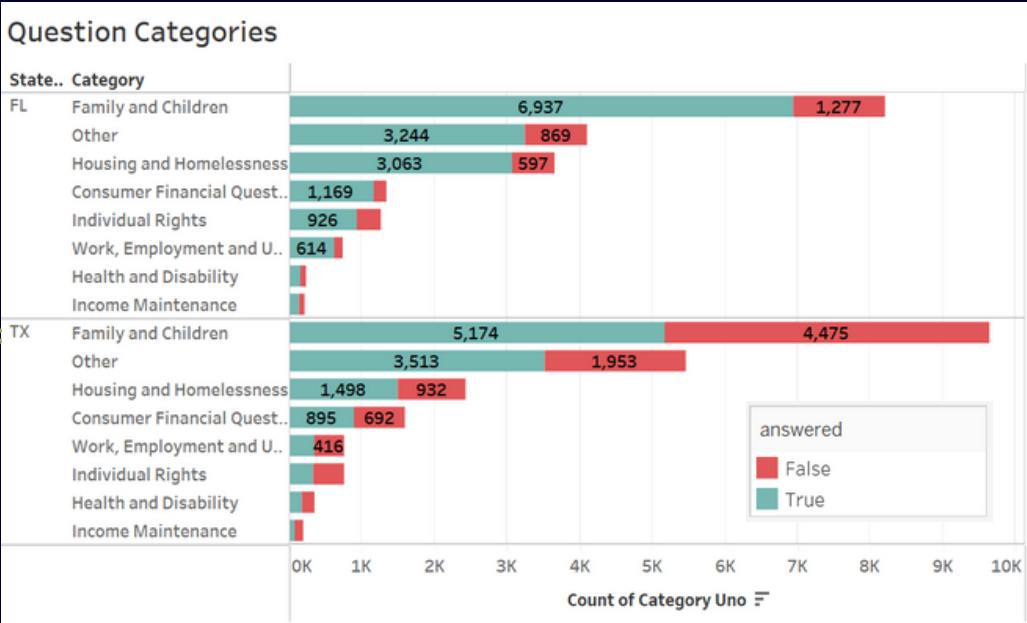
% Questions Unanswered



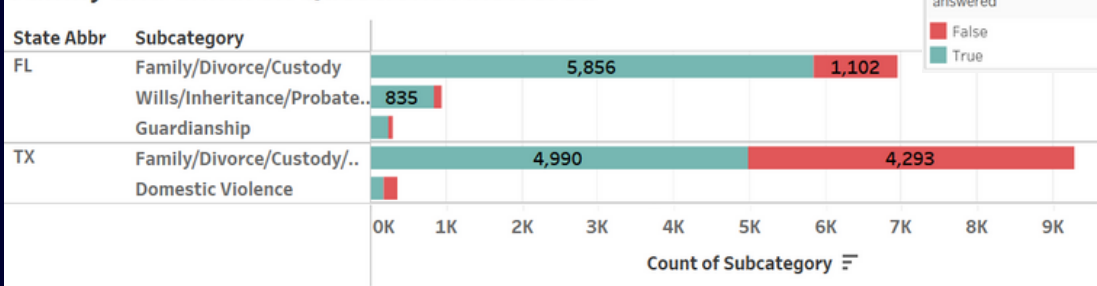
- Similar demographics
- Similar political environment
- Similar % active attorneys
- Similar population size 🦖



Why is Florida (18% unanswered) better at answering questions than Texas (43% unanswered)?

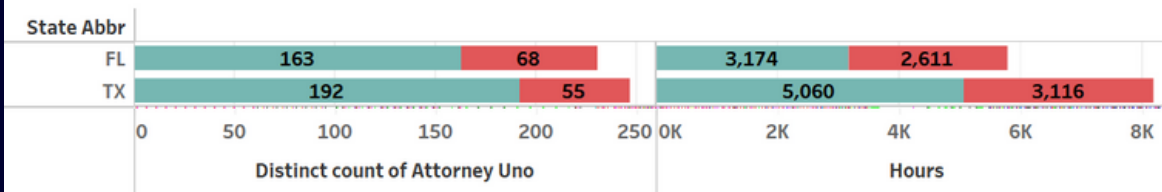


Family and Children Questions Answered



Greater proportion of family and children questions unanswered in TX despite more resources spent

Resource Allocation



No significant client demographic differences between answered and unanswered questions

BIGGER PICTURE: LOOKING INTO LAWS

	Texas	Florida
Total Restrictions	273,106	170,681
Complexity Conditionals	90	23
Change in Complexity Over Past Year	5.1%	-19%

- Texas laws more complicated - more restrictions
- Texas laws getting more complex
- Barriers to keeping updated with laws

CONCLUSION:

The state's legal complexity deters attorney participation

SUGGESTIONS:

- State newsletters to keep volunteers up to date on laws - reminds inactive volunteers to participate
- Reach out to law schools at places that lack lawyers
- Recruit lawyers of underserved specialties, eg. Family Law

