AI-based solutions today must go beyond simply integrating large language models (LLMs) or machine learning (ML) models—they must ensure **performance, reliability, and continuous improvement**. Three key areas that enable this are **Observability, Prompt Management, and Evals (Evaluations).**

Observability refers to **real-time monitoring and analytics** of AI systems to detect **errors, performance issues, and unexpected behaviors**. Unlike traditional software logging, AI observability focuses on model drift, hallucinations, response times, and user interaction patterns