

Client Dashboard

Stats Club

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What's the typical client profile for a specific question category? Does it match with external data?

- Knowing a typical client profile can:
 - o inform marketing efforts
 - o increase efficiency for the ABA
 - o allow the ABA to track changes over time
- Our solution: interactive client dashboard in Tableau
- Data used:
 - o merged clients.csv and questions.csv
 - o data prep/cleaning with Python and R



- Client dashboard overview
- Housing & Homelessness typical client profile: in financial need, single, female, young
- CA clients submitted 16 questions
- Consider increasing website accessibility and awareness in CA

State Name:

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