Awadis Demirjians

Email: av.demirjian@gmail.com Portfolio: avedisdem.netlify.app

Experience

Intern

May 2023 – December 2023

- Maintenance, management and configuration of Cisco routers, switches and firewall, and Windows OS.
- The use of protocols such as DHCP, SSH, NTP and Syslog.

Caesar's Pastry

Customer Service

October 2024 – present

- Ensuring customer satisfaction with efficient service to enhance overall experience
- Answered phone calls and assisted customers with inquiries and orders.

Projects

Active Directory

• I helped manage user accounts in Active Directory by resetting passwords, unlocking accounts, and updating group memberships to keep everything running smoothly and securely.

Packet Tracer Lab

- Daily practice of Labs related to topics of CCNA such as subnetting, EtherChannel, dynamic routing protocol, HSRP, DHCP, DAI, Syslog, ACL, Inter-VLAN Routing, spanning-tree (80 hours hands-on practice).
- Troubleshoots of routers, switches and Desktops.

Portfolio

- I have made my own site using React and JavaScript.
- A Desktop web Design made with the help of HTML and CSS.

Pi-hole

• Configuration of Pi-hole to block ads with the DNS protocol on my raspberry pi 4.

Skills

IP networking, Network security, DHCP, DAI, HSRP, ACL, Syslog, Inter-VLAN Routing, spanning-tree, PAT, React, JavaScript, CSS, HTML5, C++, Unity, C#, Git.

Language

| English – Intermediate | Armenian – Native |
|------------------------|-----------------------|
| French – Advanced | Arabic - Intermediate |

Education

CSUN Northridge, CA

Not graduated, Computer Science

June 2025 – present

Certificates

CCNA