

Avelyno Koumaka

Software Engineer

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[My Portfolio](#)

[Linkedin](#)

[Github](#)

EDUCATION

Kenzie Academy -- Indianapolis, IN

Full Stack Software Engineering

Aug 2020

3 out of 35 students cohort to successfully complete and graduate from the program where I logged 2500+ hours of coding, learning full-stack development skills in javascript, React, Python, Django... and completed 40+ web Apps.

As a developer I am fully capable of accomplishing the following:

- Successfully design, and develop live-use web applications
- Write tests and perform code reviews in a dynamic, fast-paced environment.
- Work closely with highly productive teammates to deliver projects on time
- Learn how to learn and find answers

California University Of PA -- California, PA

Bachelor of Science in Multidisciplinary Studies

May 2018

EXPERIENCE

Kenzie Academy -- Indianapolis, IN

Software Engineer Coach (Remote)

Sep 2019 – Present

- Develop strategies to help students improve and learn skills necessary to succeed and reach goals throughout the program
- Guide struggling students achieve a passing grade of at least 80%, by motivating them to complete assignments
- Aid students with troubleshooting, debugging, and solving complex programming problems
- Grade students projects/assignments and advise them on how to improve for better grade
- Work with managers to develop program improvement initiatives.

Kelly Services -- Troy, MI

Apple Technical Support Analyst

Oct 2019 – 2020

- Assisted users with software and hardware troubleshooting to determine causes of system malfunction.
- Explained technology-related details in easy-to-understand terms to individuals from all walks of life.
- Resolved IOS software issues and worked with service providers to facilitate repairs for end users.
- Researched, resolved and followed up on Apple IOS devices customer issues, earning 5-star customer review rating.
- Maintained composure and patience by applying de-escalation techniques and positive customer support in face of difficult customer situations.

Walmart -- Pittsburgh, PA

Store Associate

2014 – Apr 2019

- Communicate positively with each customer, providing professional support for sales and service needs.
- Completing tasks 50% faster than average associates.
- Trained new staff
- Engaged shoppers, providing assistance and information on merchandise and product features.
- Increased customer service feedback scores 95% by delivering outstanding service to 50-100 customers daily.
- Processed merchandise returns and exchanges for customers to refund payments, trade items and offer store credit.

SKILLS

Technologies:

HTML5; CSS3/SASS;
JavaScript; React/Redux; Python;
Django; Node.js; Express.js; SQL;
Rest API; Git/GitFlow; Bootstrap;
Semantic UI, Material UI;

Personal Skills:

Attention to detail;
Team Player;
Problem solving;
Able to identify critical issues;
Tactful and articulate;

Personal Qualities:

Highly motivated and organized.
Have good analytical skills.
Having a Can Do attitude.
Experience of mentoring new
software engineering students