

Contact tel 03457 404 404 see reverse for call times Text phone 03457 125 563 used by deaf or speech impaired customers www.hsbc.co.uk

## Your Statement

Mr J R Mills Flat 48, Room 7 Roeburn Hall Pedder Street Preston Lancashire PR2 2QQ

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Account Summary	
Opening Balance	558.03
Payments In	130.00
Payments Out	494.43
Closing Balance	193.60
Arranged Overdraft Limit	0.00

**International Bank Account Number** 

GB22HBUK40372504455606

**Branch Identifier Code** 

HBUKGB4108S

Sortcode Account Number Sheet Number

40-37-25 04455606 9

# 18 November to 17 December 2019

**Account Name** Mr Jonathan Ryan Mills

Your Bai		count details nent type and details	Paid out	Paid in	Balance
1 <b>7</b> N 10		PANANGE PROVINCE PORMANE			550.00
17 Nov 19 18 Nov 19	VIS	BALANCE BROUGHT FORWARD  AMZNMktplace			558.03
10 100 19	V 1.5	amazon.co.uk	31.55		
	VIS	VIRGIN TRAINS	31.33		
	V15	LONDON	80.80		
	))))	THE ATRIUM CAFE	80.80		
	"	PRESTON	6.99		
	))))	ALDI 10 773	0.55		
	///	PRESTON	24.91		413.78
20 Nov 19	VIS	PAYPAL *CIRCUITLAU	2,1		.15.70
20110117	. 15	35314369001	5.00		408.78
21 Nov 19	TFR	403725 04455622			
		INTERNET TRANSFER		130.00	
	))))	UNION SHOP			
	***	PRESTON	4.69		534.09
22 Nov 19	))))	UNION SHOP			
		PRESTON	4.98		
	VIS	INT'L 0001735743			
		Amazon.co.uk*J75SS			
		AMAZON.CO.UK	119.99		409.12
25 Nov 19	VIS	DELIVEROO.CO.UK			
		LONDON	12.57		
	)))	TESCO STORES 6517			
		PRESTON	2.75		393.80
26 Nov 19	VIS	ALDI 10 773			
		PRESTON	5.59		388.21
27 Nov 19	))))	BOOTS 1185			
		PRESTON	6.79		
		BALANCE CARRIED FORWARD			381.42



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### 18 November to 17 December 2019

## Your Statement

Account Name Mr Jonathan Ryan Mills Sortcode Account Number Sheet Number 40-37-25 04455606 10

Your Bank Account details  Date Payment type and details			Paid out	Paid in Balance	
		BALANCE BROUGHT FORWARD		381.42	
	)))	POUNDSTRETCHER 383			
		PRESTON	1.38	380.04	
8 Nov 19 )))	)))	UNION SHOP			
		PRESTON	1.35	378.69	
29 Nov 19	VIS	DELIVEROO.CO.UK			
		LONDON	15.89		
	)))	TESCO STORES 6517			
		PRESTON	3.55	359.25	
2 Dec 19	VIS	DELIVEROO.CO.UK			
		LONDON	9.98		
	)))	ALDI 10 773			
		PRESTON	12.55		
	)))	THE VAPOR ROOM			
		LANCASHIRE	9.99	326.73	
3 Dec 19	DD	VODAFONE LTD	23.00		
	)))	TESCO STORES 6517	2.55	201.10	
04 Dec 19 )))	***	PRESTON	2.55	301.18	
	)))	HARINGTON REFECTOR	4.10	207.00	
5 D 40 \\\\\	<b></b>	UCLAN	4.10	297.08	
5 Dec 19	))))	UNION SHOP	1.00		
	111	PRESTON	1.89		
	)))	ALDI 10 773	4.55	200.64	
0 D 10	MC	PRESTON  PAYDAL *CIDCUIT! ALL	4.55	290.64	
9 Dec 19	VIS	PAYPAL *CIRCUITLAU 35314369001	5.00		
	MC		3.00		
	VIS	UberUK_EATS UBER E	4.50		
	BP	help.uber.com	4.30		
	БГ	Paige Christmas dinner	2.85		
	VIS	INT'L 0015021047	2.63		
	V13	UBER *EATS			
		800-592-8996	10.38	267.91	
0 Dec 19	))))	STARBUCKS	10.36	207.91	
O DCC 17	)))	PRESTON	9.20		
	)))	ALDI 10 773	7.20		
	///	PRESTON	2.79	255.92	
1 Dec 19	)))	ALPINE VENDING CO	2.17	255.72	
11 Dec 17	///	WIRRAL	1.50		
	)))	ALPINE VENDING CO	1.50		
	///	WIRRAL	0.90	253.52	
2 Dec 19	VIS	DELIVEROO.CO.UK	0.50	233.32	
	. 10	LONDON	13.47	240.05	
13 Dec 19	)))	TESCO STORES 6517	25	2.0.03	
/	///	PRESTON	3.80	236.25	
		BALANCE CARRIED FORWARD	2.00	236.25	



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### 18 November to 17 December 2019

## Your Statement

Account Name Mr Jonathan Ryan Mills Sortcode Account Number Sheet Number 40-37-25 04455606 11

Your Ba	nk Acc	count details			
<b>Date</b> 16 Dec 19	Payment type and details		Paid out	Paid in	Balance
	)))	BALANCE BROUGHT FORWARD Hallmark Connectio			236.25
		Hounslow	6.00		
	)))	STARBUCKS			
		PRESTON	4.45		
	VIS	PARK INN LHRPQ F&B			
		LONDON	26.20		
	)))	Hallmark Connectio			
		Hounslow	6.00		193.60
17 Dec 19		BALANCE CARRIED FORWARD			193.60

## Information about the Financial Services Compensation Scheme

Your deposit is eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (www.hsbc.co.uk).

Credit Interest Rates	balance	AER variable	Arranged Overdraft Interest Rates	EAR balance variable	
Credit interest is not paid			Arranged Overdraft interest		0.00%

#### Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, eg, Basic Bank Account, Bank Account and HSBC Advance). For personal current accounts (excluding Premier and Jade by HSBC Premier) overdraft interest is only charged on arranged overdrawn balances. Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

## Effective from 1 August 2017 Monthly cap on unarranged overdraft charges

- 1. Each current account will set a monthly maximum charge for:
- (a) going overdrawn when you have not arranged an overdraft; or
- (b) going over/past your arranged overdraft limit (if you have one).
- 2. This cap covers any:
- (a) interest and fees for going over/past your arranged overdraft limit:
- (b) fees for each payment your bank allows despite lack of funds; and
- (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for the Bank Account, Current Account, Home Management Account, HSBC Advance Bank Account and Graduate Bank Account is £80.

The monthly cap on unarranged overdraft charges is not applicable to Bank Account Pay Monthly, Basic Bank Account, Student Bank Account, Amanah Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

The introduction of the Monthly Maximum Charge will not affect any charging period that ended prior to 1st August 2017. Any notification of charges that are generated on or after 1st August 2017 will incorporate the new Monthly Maximum Charge cap.

The following references regarding debit cards only apply to personal customers, commercial customers please refer to your terms and conditions.

### Your debit card

When you use your card outside the UK, your statement will show where the transaction took place, the amount spent in foreign currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently.

Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any debit card payments in a foreign currency (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made.

For foreign currency transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Non-Sterling Transaction Fee'.

Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of hsbc. co.uk or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day.

For cash machine withdrawals in a foreign currency we will charge a Non Sterling Cash Fee of 2% (minimum £1.75, maximum £5). This fee applies to all cash machines outside the UK, Channel islands and the Isle of Man and to cash machines in the UK. HSBC Advance customers are exempt from this fee.

Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

### **Recurring Transaction**

A recurring transaction, sometimes called a continuous payment authority, is a series of payments collected with your agreement from your card by a retailer or supplier (for example, insurance cover). This is an agreement between you and the retailer. The Direct Debit Guarantee does not cover these transactions. If you wish to cancel a recurring transaction you can do this with the retailer or us. We can cancel the payment, however contacting the retailer allows you to also deal with the agreement you have with them and you can make other arrangements for the payment or cancellation of the goods or services. If you cancel with the retailer, we recommend you keep evidence of the cancellation. Once you have cancelled with the retailer or us, if the retailer does try to collect any future payments under the recurring transaction agreement, we will treat these as unauthorised. If we miss any of the cancelled transactions, please contact us.

## The following references apply to all customers **Dispute resolution**

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

### **Telephone Banking Service**

Customer representatives are available from 8am – 10pm everyday and 24 hours a day for HSBC Advance customers. Calls may be monitored or recorded for quality purposes. Alternatively for all your banking needs go to **hsbc.co.uk**.

### **Disabled Customers**

We offer a number of services such as statements in Braille or large print. Please contact us to let us know how we can serve you better.

### Lost and stolen cards

If any of your cards issued by us are lost or stolen please call our 24-hour service immediately on **03456 007 010** or if you are calling from outside the UK, please call us on **44 1442 422 929.**