

WELCOME INTENT:

Utterance:

hi
hello
hey
help me
need help

Initial response:

Welcome to Hotel Cumulus !!

Slots:

Slot: Query

Prompt: What can I help you with?

Slot type: AMAZON.AlphaNumeric

Success:

Jump to respective intent.

Failure:

Prompt: Please enter a valid request to "Book a room" or "Cancel a booking" or "Update a booking". If you have any other queries, please contact 24*7 Help Desk: +1469-902-7278.

Closing response:

Thank you for contacting us.