

BOOKING UPDATE INTENT

Utterances:

Update Booking
Update booking
update hotel booking
change the booking location
change booking room type
change room type
change booking
check booking details

Initial Response:

NA.

Slots along with their Prompts:

Slot1: BookingID
Slot type: AMAZON.AlphaNumeric
Prompt: Can I have your existing Booking ID?

Slot2: Location
Slot type: AMAZON.City
Prompt: Kindly choose your new location from the below buttons.

Slot3: StartDate
Slot type: AMAZON.Date
Prompt: What would be your new Check-in date?

Slot4: Duration
Slot type: AMAZON.Number
Prompt: What would be the duration of your stay from the Check-in date (in numbers)?

Slot5: RoomType
Slot type: RoomType
Prompt: Select your new preferred room type from below buttons?

Confirmation:

Confirmation prompt:
Okay, I have you down for a {Duration} night stay in {Location} for {RoomType} room starting {StartDate} until [session_attributes1]. Moreover, your payment has been revised as per your latest choice of room-type and duration of stay to \${session_attributes} . If you are satisfied with the provided changes kindly type 'Yes'.

Decline response:
Okay, no changes has been made to the existing booking.

Fulfillment:

On successful fulfillment:

In case of any other concern, you can also connect with us on our customer helpline number : +1469-902-7278.

In case of Failure:

No changes has been updated .