Kaleab Dubale

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SUMMARY OF QUALIFICATIONS

- Proficient in using Microsoft Office tools, including Word, Excel, PowerPoint, and Outlook, and entry-level experience with SQL.
- Highly skilled in developing responsive web pages and user interfaces using HTML and CSS, with a focus on creating visually appealing web applications.
- Knowledgeable in Java, Advanced Programming, and Project Management, with a 3.1 GPA in Software Engineering Technician & Applied Science program.
- Excellent customer service skills, with a proven track record of maintaining high customer satisfaction ratings through timely and informative assistance, accurate transaction processing, and product recommendations.
- Knowledgeable in project management methodologies such as Agile and Scrum, with experience leading cross-functional teams to achieve project goals and deliverables.
- Customer-focused cashier with exceptional communication and interpersonal skills. Proficient in managing cash transactions and providing friendly and informative customer service.

EDUCATION

Centennial College   Toronto, ON
Software Engineer Technician. & Applied Science   Sept 2021 – Present
- Academics: 3.1 GPA
- Specialization: Front-end Web Development
- Including courses like SQL, Java, Advanced Programming, & Project Management

EXPERIENCE

Centennial College   Toronto, ON
SQL final Project   Oct 2022 – Dec 2022
- Created an organized display to showcase individuals' credit information using SQL scripting in order for an efficient and simple review of their credits including their credit score, history and credit cards information
- Led a team of three in creating a credit bureau program resulting in the successful development and implementation of the program within the timeline.
- Collaborated with team members and client to gather requirements and ensure alignment with project goals resulting in high levels of satisfaction and successful adoption of the program
- Collaborated with team members to define project goals and scope resulting in a clear understanding and alignment of project objectives among team members
- Presented the program to the class and received positive feedback resulting in high grades and recognition from the instructor

Island-style Restaurant & Bar   Toronto, ON
                                                                                                                        May 2020 – Aug 2021

Dishwasher,
- Maintained a clean and organized dishwashing area, ensuring efficient workflow and adherence to sanitation standards.
- Operated commercial dishwashing equipment and effectively managed a high volume of dishes, utensils, and kitchenware.
- Assisted in food preparation and cleaning duties, supporting the kitchen staff in maintaining a hygienic and orderly environment.
- Collaborated with team members to ensure smooth operations during busy periods and communicated effectively to prioritize tasks.
- Demonstrated strong attention to detail in inspecting dishes for cleanliness and reporting any maintenance issues promptly.

Kings Variety.   Toronto, ON
                                                                                                                        Sept 2021 – April 2022

Cashier

- Responsible for checking out customers and making sure each transaction was accurate to ensure customers satisfaction
- Assisted customers by providing, friendly, informative, and timely service by being prompt and available to answer customers' questions.
- Managed cash transactions and assisted customers with purchases resulting in zero discrepancies and consistently high customer satisfaction ratings"
- Assisted customers with product selection and provided recommendations resulting in increased sales and repeat business
- Maintained a clean and organized work area resulting in a safe and efficient work environment for myself and my colleagues

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CERTIFICATE   Toronto, ON
                                                                                         Apr,20,2023

FORAGE
Web Development Virtual Experience Program
- Developed web applications using both html5 and css3 and frameworks resulting in functional and visually appealing web applications
- Learned new web development skills and techniques resulting in increased proficiency and knowledge in web development
- Utilized web development tools and technologies such as HTML and CSS resulting in the efficient and effective use of web development tools and technologies
- Designed responsive web pages and user interfaces resulting in web pages that are easy to use and visually appealing
- Debugged web applications and resolved coding issues resulting in high-quality and functional web applications

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EXTRA-CURRICULAR   Toronto, ON
                                                                                         Feb 2017 – Apr 2020

high school volunteer
- Participated in a school-wide fasting event contributing 25 volunteer hours toward graduation requirements
- Volunteered with community organizations contributing 8 volunteer hours towards graduation requirements
- Assisted with school club activities focused on gardening and art contributing 50 volunteer hours toward graduation requirements