

Standard Operating Procedure

SOP Title: Root Cause Analysis Worksheet

Document Code: FORM-VA-005

Supersedes: [Previous Version if applicable]

Approved By: [Name / Title]

Review Date: [Annually or as needed]

Version: 1.0 Effective Date: 06May25

I. HEADER INFORMATION

Deviation / CAPA ID: _____

Date Opened: _____

RCA Facilitator: _____

Investigation Team Members:

1. _____

2. _____

3. _____

Department(s) Involved: _____

II. PROBLEM STATEMENT

Describe WHAT happened, WHEN, WHERE, and IMPACT.

III. "5 WHYS" ANALYSIS

WHY #	Causal Answer (why did the event occur?)
1	
2	
3	
4	
5	

Identified Root Cause: _____

IV. FISHBONE (CAUSE-AND-EFFECT) BRAINSTORM

List contributing factors under each category.

a) ****People / Manpower****

- _____
- _____

b) ****Methods / Procedures****

- _____
- _____

c) ****Materials****

- _____
- _____

d) ****Machines / Equipment****

- _____
- _____

e) ****Environment / Facilities****

- _____
- _____

f) ****Measurements / Data****

- _____
- _____

V. ROOT-CAUSE VERIFICATION

Evidence confirming root cause (data, tests, repeatability):

VI. RECOMMENDED CORRECTIVE & PREVENTIVE ACTIONS

Action #	Description	Owner	Target Date

VII. APPROVAL & FOLLOW-UP

Investigation Lead Signature: _____ Date: _____

QA Review Signature: _____ Date: _____

CAPA Board Approval: ☐ Yes ☐ No

Date Closed: _____

Verified Effective? ☐ Yes ☐ No

Version	Date	Change Description	Approved By
		Aligned with updated Quality Manual QM-VA-001 and Master Batch Record SOP.	[Name / Title]