

ZORELLA TRAVEL AND TOURS
CALUMPANG LILIW LAGUNA
Laguna, Philippines 4004
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zorellatravelandtours@gmail.com

CONFIRMATION BOOKING
(BOOKING ORDER)

Date: September 19, 2024

BOOKING ORDER NO: 6

Good Day!

We are pleased to confirm your booking as shown below:

Days: 6 Days, 5 Nights
Date: June 28, 2025
PAX: 2

PER PERSON RATE
PHP 15000 / PAX

TOTAL AMOUNT
PHP 30000

DOWNPAYMENT: PHP 10000 to be paid at your earliest convenience	REMAINING BALANCE: PHP 20000
	November 19, 2024: PHP 5,000.00 January 19, 2025: PHP 5,000.00 March 19, 2025: PHP 5,000.00 May 19, 2025: PHP 5,000.00

PASSENGERS		
FIRSTNAME	SURNAME	BIRTHDAY
Aver	Dela Cruz	2000-02-24
Rias	Gremory	2001-02-20

1. For some products/services, the Service Provider will require an Upfront Payment and/or a payment taken during your Travel Experience.

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- \r\n\r\n**If we organize your payment,** we (or, in some cases, our affiliate) will be responsible for managing your payment and ensuring the completion of your transaction with our Service Provider. In this case, your payment constitutes final settlement of the “due and payable” price.
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- \r\n\r\n**If the Service Provider charges you,** this will usually be in person at the start of your Travel Experience, but it could also be (for example) that your credit card is charged when you book, or that you pay when you check out of your Accommodation. This depends on the Upfront Payment policy of the Service Provider as communicated to you in the booking process.
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2. If the Service Provider requires an Upfront Payment, it may be taken or pre-authorized when you make your Booking, and it may be non-refundable. Before you book, check the Service Provider's Upfront Payments policy (available during the booking process), which we don't influence and aren't responsible for. This does not affect your rights if you have any problems with your Travel Experience—please refer to “What if something goes wrong?” (A15).

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3. If your payment method is denominated in a currency* that is different from the payment currency, your bank or payment method provider (or their payment services providers) may charge you additional fees. For example, this could happen if your credit card is in Euros but your hotel is charging you in dollars. If this is going to happen, we'll inform you during the booking process.

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* This just refers to the default currency of your payment method.

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4. If you know of or suspect any fraudulent behavior or unauthorized use of your Payment Method, please contact your payment provider as soon as possible.

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5. If the currency selected on the Platform isn't the same as the Service Provider's currency, we may:

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- \r\n show prices in your own currency\r\n
- \r\n offer you the Pay In Your Own Currency option.\r\n
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6. **Pay In Your Own Currency.** We (and/or one of our affiliates) may provide you with the ability to pay for your Booking in your own currency (your **"Home Currency"**), based on your location and/or account setting—and in respect of this service only, we do this as principal, rather than as agent for the Service Provider. Where you use this service, you agree to the following terms, which are separate from your contract with the Service Provider related to your Travel Experience. The Service Provider is not involved in the provision of the Pay In Your Own Currency service and is not party to the following terms, which do not give you any extra rights under your contract with the Service Provider. If you choose to pay in the Service Provider's currency, the following terms don't apply.

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- \r\n For the avoidance of doubt, when you use Pay In Your Own Currency, we are simply enabling you to make payment in your own currency while we ensure that the Service Provider is paid in their local currency. As such, you are not making payment in one currency and receiving another currency.\r\n
- \r\n If you choose to use Pay In Your Own Currency, all fees and charges from us for use of the Pay In Your Own Currency service either (a) are included in the exchange rate or (b) appear as a separate line item (included in the total price displayed where applicable) during the check-out process.\r\n
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The exchange rate is determined at the time the total payment (or estimated total payment) is displayed during the check-out process—and where applicable, the total price displayed will be the amount charged by us to you. Just to be clear, certain fees and charges that are part of the total price displayed will, however, be collected directly by the Service Provider. We will tell you during the check-out process when this is the case.

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If you cancel a reservation within any permitted cancellation period which may apply, we will refund you the exact same amount we initially charged you (inclusive of any applicable fees in relation to the Pay in Your Own Currency Service).

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7. We'll store your Payment Method details for future transactions after collecting your consent.

Prepared by: **Janine Rabajante**
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Operations Manager