



# CHUBB DO NOT CALL LIST

---

\$today\_long

Dear Agents,

Chubb has asked that all call centers cross reference their sales leads against Chubb's Do Not Call List. It is very important to avoid calling anyone on this list.

Chubb's Do Not Call List is updated on a weekly basis and will be sent to you each Thursday. Our portal will record when the file is downloaded each week. Agent Services will follow up with Agencies and Agents each week that do not download the update. Please review and cross reference the list against any new leads you may purchase.

While CRM systems vary, with most systems you should do the following in order to cross reference the attached list against your lead files:

1. Convert attached PDF into Excel format
2. Cross reference the Excel document against your CRM database
3. Mark the consumers in your system whose phone numbers appear on the Do Not Call list so that they will not be contacted

If you have any questions or issues converting the file, please contact Rusty Brock at **(817) 917-2306**.

We appreciate your support and adherence to this carrier request. If you have any questions regarding this notification, please contact Agent Services at **(800) 319-7061**.

Thanks,

A1 Healthcare

[www.a1healthcare.com](http://www.a1healthcare.com)