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## REMINDER:

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# Enrollment Website Security Changes

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Dear Marketing Agent,

This notification is to remind you of the change in accessing your Adroit Health Group (AHG) sales website that will take effect on Monday, August 21. It is very important that we prevent unauthorized access to our system in order to be regulatory compliant and protect our customers' personal information.

Outlined below is the process for this system update.

### Process To Obtain Agent Usernames and Passwords

On August 14, Agent Services will provide each Agency Manager or designated point of contact with a secure Excel file containing each Agent's unique username and password. Instructions will be provided as well on how to access the secure file. Agency Managers should provide their Agents with their username and password prior to August 21. When an Agent logs in for the first time on August 21 (or later), the Agent will be prompted immediately to enter their user name and password. It is the Agent's responsibility to safeguard this information and not disclose it to anyone.

### Contact Information

We appreciate your ongoing support as a valued partner. If you have any questions regarding this notification, please contact the Compliance Department at [Compliance@adroithealthgroup.com](mailto:Compliance@adroithealthgroup.com) or Agent Services at [Agentservices@adroithealthgroup.com](mailto:Agentservices@adroithealthgroup.com).

Thanks,  
Adroit Health Group