



Carrier Requested Product Retraining for Agents

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Dear Marketing Agents,

The Claims TPA for Chubb has notified us that several agents may not be representing the product correctly or are stating benefits incorrectly. Chubb is requiring that these agents are re-trained on the Chubb product and sign an acknowledgment document after the training.

NEXT STEPS: RE-TRAINING

The re-training for the Chubb products will be held:

- **Monday, February 19** - 10:00 am CST / 11:00 am EST
- **Wednesday, February 21** - 2:30 pm CST / 3:30 am EST
- **Friday, February 23** - 1:30 pm CST / 2:30 pm EST

You are receiving this notification because you are required to attend one of these sessions. You were previously informed of the re-training requirements but as of yet have not participated in re-training. If you do not participate in re-training in the month of February, **your right to sell will be suspended until you participate in re-training.**

The Acknowledgment Form can be accessed from the link [here](#).

Follow the link below at one of the designated times to receive credit for attending the session. Call-in instructions will be provided once you login to the session. Click [here](#) for the training session.

It is important that you address these complaints as noted, attend re-training, sign the acknowledgment form and send it to Tekela Woods at Tekela.woods@adroithealthgroup.com. If you have any questions regarding this notification, please contact Agent Services at **(800) 319-7061**.

Regards,

Adroit Health Group