

Joshua Royer

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HIGHLIGHTS OF QUALIFICATIONS

- Certified IT Professional with over 4 years' leadership experience in high stress environments.
- Pursuing multiple certifications in CompTIA, Microsoft and Linux via formal hands on training
- Hands on skills performing PC installation and operating system configuration in designated networks
- Experienced in troubleshooting and installing OS platforms including Linux and Microsoft
- Trained onboarding employees/contractors in the use of applications and in technical support methods
- Innovative problem solver with a commitment to exceed goals set forth by customers and administration
- Can build games in C#, basic knowledge of Game Development
- Hands on program building skill in C#
- Expertise in learning Python
- Adapts and works quickly with new knowledge regarding programming languages
- No trouble with debugging code, embraces the challenge
- Expertise knowledge in applying CSS, HTML, and JS to build first class websites
- Bilingual in French

EDUCATION AND CERTIFICATIONS

MyComputerCareer Graduated: April 2020

Information Technology System Administrator Training Certificate Program

ElevenFifty Academy Graduation Date: September 22nd, 2020

Web Development Bootcamp

Certifications Earned- LPI Linux Essentials, Software Development Gold Badge

Programming languages/skills: Python

Web Development Skills: JavaScript, HTML(5), CSS(3)

TECHNICAL SKILLS

- Diagnose, Repair/Replace failing or bad components in desktop, laptop or portable devices
- Install SOHO networks, including making and installing required cables and connections
- Implementing mobile solutions including laptops, tablets and mobile communication
- Wireless Network Support and install, configure and troubleshoot wireless access points

- Familiar with Microsoft Firewalls including software and hardware based
- Successfully identify types of malware (virus, Trojan Horses, worms and Rootkit)
- Understands protocol security; IPsec; tunneling; DNSSec; network sniffing; Protocol spoofing
- Familiar with basic encryptions including: SSL, S/MIME, PGP, EFS, Bitlocker and VPN
- Understands Linux and open source industry and knowledge of the most popular open source Apps
- Familiar with roles of various Linux distributions (e.g., Ubuntu, Red Hat, Android)
- Experience utilizing Linux package management and installation tools (e.g., apt-get, dpkg, rpm, yum)
- Familiar with penetration testing operating systems (i.e. Kali Linux, Black Arch.)
- Familiar with network pentesting/footprinting tools (i.e. WireShark, nmap, zenmap etc.)
- Experience with C#, JS, HTML, CSS, and Python.
- Familiar with different types of attacks, and threat actors.
- Brings an expertise with Social Engineering, can easily deflect attempts.
- Can enforce security policies.

WORK EXPERIENCE

Domino's

Assistant Manager 12/2017- 12/2019

- Monitored food preparation methods, portion sizes, and garnishing and presentation of food to ensure that food is prepared and presented in an acceptable manner.
- Prepared daily food items, and cook simple foods and beverages, such as sandwiches, salads, soups, pizza, or coffee, using proper safety precautions and sanitary measures
- Communicated with customers regarding orders, comments, and complaints
- Requested and record customer orders, and compute bills using cash registers, multi counting machines, or pencil and paper

Marco's Pizza

Store Trainer 11/2015- 12/2016

- Designed, plan, organize, or direct orientation and training programs for employees or customers
- Obtained, organize, or develop training procedure manuals, guides, or course materials, such as handouts or visual materials
- Maintained sanitation, health, and safety standards in work areas
- Cleaned food preparation areas, cooking surfaces, and utensils

US Army National Guard

Infantryman 05/2014- 09/2017

- Performed as a member of a fire team during drills and combat
- Assisted in reconnaissance missions
- Used, maintain and store combat weapons

Pay Less Supermarket

Cashier 11/2019 - 02/2020

- Greeted customers with genuine hospitality
- Upheld to the standards of the store or often exceed them.
- Handled cash and credit transactions providing accurate amounts

- Learned and retained an extensive list of different produce items

Beacon Hill Technologies

Contractor 06/19 - As Needed

- Aided in various IT job opportunities around Indiana
- Have done jobs including disconnecting and other A+ jobs
- Have been able to quickly learn and adapt new skills on the job