

# Housing and Property Chamber

## First-tier Tribunal for Scotland



**Certificate of Compliance following upon a Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under Section 17 (1) of the Property Factors (Scotland) Act 2011**

**Chamber Ref: FTS/HPC/PF/20/2019, 2020, 2021, 2022, 2023, 2024**

**Re: Properties at Carrick Quay, Clyde Street, Glasgow, G1 4LH (“the Property”)**

**Parties:**

**Bill Richardson (Homeowner), Carrick Quay, Flat 4/1, 120 Clyde Street, Glasgow, G1 4LH (“the Applicant”) (FTS/HPC/PF/20/2019)**

**Debbie Kenny (Homeowner), Carrick Quay, Flat 3/1, 120 Clyde Street, Glasgow, G1 4LH (“the Applicant”) (FTS/HPC/PF/20/2020)**

**Caroline Thomson (Homeowner), Carrick Quay, Flat 3/1, 100 Clyde Street, Glasgow, G1 4LH (“the Applicant”) (FTS/HPC/PF/20/2021)**

**Jill Carruthers (Homeowner), Carrick Quay, Flat 1/02, 100 Clyde Street, Glasgow, G1 4LH (“the Applicant”) (FTS/HPC/PF/20/2022)**

**Madeleine Rooney (Homeowner), Carrick Quay, Flat 5/1, 130 Clyde Street, Glasgow, G1 4LH (“the Applicant”) (FTS/HPC/PF/20/2023)**

**Dawn MacTaggart (Homeowner), Carrick Quay, Flat 4/1, 100 Clyde Street, Glasgow, G1 4LH (“the Applicant”) (FTS/HPC/PF/20/2024)**

**Residential Management Group (Property Factor), Unit 6, 95 Morrison Street, Glasgow G5 8BE (“the Respondent”)**

**Tribunal Members:**

**Mr Jim Bauld (Legal member); Elizabeth Dickson (Ordinary Member)**

**Decision of the Tribunal**

The Tribunal having determined that the Property Factor Enforcement Order (PFEO) relating to the property which was dated 1 March 2023 has been complied with hereby certifies that the respondent has complied with the PFEO.

**Reasons for Decision**

1. By decision dated 28 August 2022 the Tribunal determined that the respondent had failed to comply with certain duties arising from the Property Factors Code of Conduct (“the Code”). The

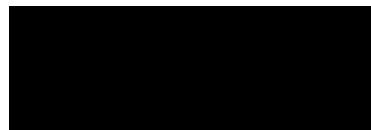
Tribunal subsequently issued a Property Factor Enforcement Order dated 1 March 2023 which required the respondent to make a payment to each of the applicants of the sum of £100.

2. Subsequent to the issue of the Order, the Tribunal received correspondence from the respondent and the applicants confirming that a payment had been made to each applicant in accordance with the PFEO.
3. Accordingly, the Tribunal is satisfied that the respondent has complied with the terms of the PFEO and have decided to issue this certificate of compliance. No further action is therefore required by the respondent in terms of the PFEO which may now be deemed to be completed.

### **Rights of Appeal**

4. In terms of section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Where such an appeal is made, the effect of the decision and of any order is suspended until the appeal is abandoned or finally determined by the Upper Tribunal, and where the appeal is abandoned or finally determined by upholding the decision, the decision and any order will be treated as having effect from the day on which the appeal is abandoned or so determined.



26 March 2024

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James Bauld, Chairperson

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Date