



**Certificate of Compliance and Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under Section 17(1) of the Property Factors (Scotland) Act 2011.**

Reference number: FTS/HPC/PF/24/2025

Re: 32 Parkend Gardens, Saltcoats, KA21 5PH ("the Property")

**The Parties:**

Mrs Renate Gondris, 32 Parkend Gardens, Saltcoats, KA21 5PH ("the Applicant")

Rentolease Estate Management, 52 Templehill, Troon, KA10 6BE  
("the Respondent")

**Tribunal Members:**

Martin J. McAllister, Solicitor, (Legal Member)

Mrs Elizabeth. Dickson, (Ordinary Member)

(the "tribunal")

Certificate of Compliance with Property Factor Enforcement Order dated 15 May 2025.

The Tribunal determines that the said Property Factor Enforcement Order has been complied with.

Terms of the Property Factor Enforcement Order (PFEO):

**The Tribunal required the Respondent to pay the sum of ONE HUNDRED AND FIFTY POUNDS (£150) to the Homeowner within thirty days of the service on it of the final PFEO in terms of Section 19 (3) of the 2011 Act.**

**Reason for Decision**

The Applicant confirmed that the Respondent had paid the sum of £150 to her.

**Appeals**

A homeowner or property factor aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

# M McAllister

Martin J. McAllister  
Legal Member

24 June 2025

