



Property Factor Enforcement Order

Chamber Ref: FTS/HPC/PF/23/1527

Property: 18 Silvertrees Wynd, Bothwell G71 8FH (“the Property”)

The Parties:-

Mrs Caroline Adams, 18 Silvertrees Wynd, Bothwell G71 8FH (“the homeowner”)

Miller Property Management Limited, registered in Scotland under the Companies’ Acts (SC352726), having their registered office at 29 Brandon Street, Hamilton ML3 6DA and having a place of business at Suite 2, Waverley House, Caird Park, Hamilton ML3 0QA (“the property factors”)

Tribunal Members:

George Clark (Legal Member/Chairman) and Kingsley Bruce (Ordinary Member)

This Notice should be read in conjunction with the Decision of 5 November 2023 under reference FTS/HPC/PF/23/1527

The Tribunal hereby makes the following Property Factor Enforcement Order (“PFEO”):

Within one month of the communication to the property factors of the PFEO, the property factors shall pay to the homeowner the sum of £250 by way of compensation and provide her with a letter of apology for any inconvenience and distress caused by the property factors’ failures to comply with the Code of Conduct and to carry out the Property Factor’s duties.

George Clark

Signed

Chairperson

Date: 19 January 2024