FIRST-TIER TRIBUNAL FOR SCOTLAND (HOUSING AND PROPERTY CHAMBER)

Property Factor Enforcement Order

Certificate of Compliance in terms of Section 20 of the Property Factor (Scotland) Act 2011

Reference number: FTS/HPC/PF/23/1193 and FTS/HPC/PF/23/1875

Re: Flat 0/2, 453, Tantallon Road, Glasgow, G41 3BX ("the Property")

The Parties:

Mr. Kashif Naeem, residing at 223, Auldhouse Road, Glasgow G43 1DF ("the Homeowner")

and

Walker Sandford Property Management, having a place of business at St. George Buildings, St Vincent Place, Glasgow G1 2DH ("the Property Factor")

Tribunal Members

Karen Moore (Chairperson) and Elizabeth Dickson (Ordinary Member)

Whereas in terms of their decision dated 19 November 2024, First-tier Tribunal for Scotland (Housing and Property Chamber) ('the Tribunal') determined that the Property Factor had failed to comply with the Section 14 duty of the Act in respect of compliance with the Property Factor Code of Conduct 2012 in respect of section 6.4 of that Code and had failed to comply with the Property Factor's Duties, the Tribunal made the following Property Factor Enforcement Order : "The Tribunal requires the Property Factor to "No later than 7 March 2025, the Property Factor must at its own cost and expense compensate the Homeowner on behalf of himself and his co-owner with the total sum of £200.00"

Having made enquiries of the parties and being satisfied that the Property Factor has complied with the Property Factor Enforcement Order, the Tribunal now grants this Certificate of Compliance.

Appeal

In terms of section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an   appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Karen Moore

Chairperson

7 April 2025