

# Terms & Condition

Please read these terms and conditions carefully before using our dog walking services. By engaging our services, you agree to be bound by the following terms and conditions:

## **Service Agreement:**

- a. Our dog walking services are provided by Paw Prints Perth, a registered dog walking company based in the UK.
- b. Services offered include regular dog walks, pet check-ins, and related activities as agreed upon with the client.
- c. The client agrees to provide accurate and up-to-date information about their dog(s), including any relevant medical conditions, behavioural issues, or special requirements.

## **Health and Safety:**

- a. Dogs must be up to date on vaccinations, flea/tick prevention, and deworming treatments.
- b. We reserve the right to refuse service if a dog shows signs of illness or displays aggressive behaviour that may pose a risk to other animals, individuals, or our staff.
- c. Dogs will be walked on a lead unless explicit permission is given by the client for off-leash activities in safe, designated areas.
- d. We prioritize the safety and well-being of the dogs in our care; however, we cannot be held liable for any injury, loss, or damage that may occur during walks.

## **Cancellations and Rescheduling:**

- a. Clients are required to provide at least 48-hour notice for cancellations or rescheduling of walks.
- b. Late cancellations or no-shows may be subject to a cancellation fee.
- c. We reserve the right to cancel or reschedule walks in the event of severe weather conditions or unforeseen circumstances that may jeopardize the safety of the dogs or our staff.

## **Payment and Billing:**

- a. Payment for services is due on the day of each walk unless specified with the customer directly a date in the month.
- b. Payments can be made by cash or bank transfer.
- c. Late payments may incur additional charges and could result in the suspension or termination of services.
- d. Any expenses incurred on behalf of the dog(s), such as veterinary care, will be the responsibility of the client and must be reimbursed promptly.

## **Liability:**

- a. We hold appropriate insurance coverage for our dog walking services; however, clients are advised to have their own pet insurance to cover any unexpected incidents or accidents.
- b. Clients agree to indemnify and hold us harmless from any claims, liabilities, damages, or expenses arising from their dog(s)' behaviour, health, or actions while under our care.

**Data Protection:**

a. We will handle client information in accordance with applicable data protection laws and will not share personal information with third parties without explicit consent, except as required by law or for providing requested services.

Please note that these terms and conditions are subject to change. Clients will be notified of any updates or amendments to the terms and conditions.

If you have any questions or concerns about these terms and conditions, please contact us for clarification.

**Paw Prints Perth**

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Last Edit: 15th July 2023