



# COVID-19 Support

## GDS sponsored and facilitated hotel isolation packages

4 May 2021

*This email is intended for GDS India employees*

Dear all,

In continuation to earlier emails on COVID-19 wellbeing support, we have now been able to secure dedicated hotel isolation support for EY GDS India employees, in tie up with few hospitals for Bangalore and Delhi. This facility will be available for asymptomatic and mildly symptomatic COVID-19 patients.

**We have now onboarded more partners, and these new tie-ups come with no additional cost to the employee, and will be sponsored by EY GDS.**

### Please note:

- ▶ These facilities are not hospitals or medical treatment centers. They are created specifically to provide isolation rooms to help patients quarantine during the pandemic, to contain the spread.
- ▶ This is applicable only to GDS India full-time employees and their dependents registered in the GDS India insurance (GMC) policy.
- ▶ Admissions into the isolation facilities is subject to doctor confirmation and room availability.

### GDS sponsored hospital and hotel tie-ups

#### Bangalore

- ▶ Manipal hospital with Sterling Mac hotel
- ▶ Apollo hospital\* with Lemon Tree and Ginger

#### Delhi/NCR

- ▶ Apollo hospital\* with Red Fox, Delhi and Gurgaon

[Click here](#) for the process, pre-requisites and SPOC details.

\*For Apollo hospitals, you need to download and fill the [admission form](#) as you connect with the Prudent SPOC. Hospital will review rights of admission basis the details filled in the form.

### GDS facilitated and employee paid hospital and hotel tie-ups

#### Bangalore

- ▶ Manipal hospital with Royal Orchid

#### Delhi/ NCR

- ▶ Manipal hospital with ITC, Dwarka
- ▶ Medanta hospital with Red Fox, Gurgaon

[Click here](#) for the process, pre-requisites and SPOC details.

GDS sponsored isolation packages will be offered first and if that is not available, GDS facilitated (paid by employees) packages will be offered. You are requested to exercise your own options in parallel as these facilities are limited and subject to availability/assessment.

### Hotel isolation package services

**(for both GDS sponsored and GDS facilitated paid by employees)**

**What is included?** 24/7 nurse to check vitals | Doctor consultation (virtual or physical) | Meals | Ambulance support

**What is not included?** Lab and diagnostic tests | Medicines | Hospitalization | Transportation | Oxygen Support\*\*

### Terms and conditions to note:

- ▶ *The services may vary as per the hospital and packages*
- ▶ *This is only a hotel isolation facility and no oxygen facilities will be provided*
- ▶ *Hospitalization, if necessary, subsequent to the check-in at these facilities will need to be checked directly with the hospital, who will support on best-effort basis (not guaranteed), subject to availability of bed*

**\*\*For hotels supported by Apollo hospitals, oxygen cylinders will be provided at the facility by Apollo hospitals on best effort basis.**

### IMPORTANT UPDATE

**The GDS India Insurance enrolment window is now extended until 7 May 2021.** If you have not enrolled yet, please do login to [PrudentPlus portal](#) now to register your dependents.

We are working on similar options for other GDS centers, and will announce as we get more updates.

Please stay safe and stay indoors.

Regards,

**Sreekanth Arimanithaya**

Global Talent and

Enablement Services Leader, GDS

**Mukul Pachisia**

Global Operations Leader, GDS

### Below is a comprehensive list of other useful resources:

1. **COVID-19 GDS hotline:** 1800 208 2233 or email: [gdsreponse@gds.ey.com](mailto:gdsreponse@gds.ey.com)
2. **24\*7 Medi Assist helpdesk** number for urgent support related to COVID-19 emergencies: 040 71325117
3. **Prudent toll-free number** dedicated for EY for COVID-19 insurance hospitalization: 1800 123 9437
4. **Virtual free doctor consultation** on **Practo mobile app** (activation is necessary using GDS email ID on web. Refer to email from [GDS communications on 23 April 2021](#) on how to use it)
5. **1to1 help.net** for free, professional and confidential counseling sessions: 1800-2588-121 / 1800-2588-999
6. **GDS COVID-19 portal** includes all information and previous communication on COVID-19 for GDS



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