

# Alexander Villafana

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[Portfolio Website](#) | [LinkedIn](#) | [GitHub](#)

## Technical Skills

- **Skills:** Technical Support, Customer Service (phone/email/in-person), Product Testing & Configuration, CRM & RMA Systems, Data Entry, Basic Networking (TCP/IP, VLAN, DNS), Docker
- **Certifications:** Comp TIA A+

## Projects

### Discord Chatbot | Python

- Created a chatbot that served over 50 users in a public Discord server, improving engagement and automating routine tasks

### Company Website Revamp | NextJS, NodeJS

- Revamped an outdated company website and integrated a secure backend contact form resulting in an increase in monthly profits

### Homelab | Ubuntu Server

- Built a homelab with a Dockerized Pi-hole DNS sinkhole for network-wide ad blocking and a NAS using Samba/NFS for secure, cross-platform file sharing and LAN-wide access.

## Professional Experience

### Freelance Developer - *Freelance Dev* | September 2023 - Present

- Deploy responsive full stack web applications to create scalable features like contact forms, email integration and database management. Hosting projects on platforms like Vercel.

### Comprehensive Behavior Services - *Behavior Technician* | September 2023 - Present

- Apply technical procedures to implement intervention plans and maintain accurate documentation of data. Collaborate with cross functional teams to support behavior outcomes

## Education

Irvine Community College - Associate Degree in Computer Science

University California Irvine - Bachelor Degree in Computer Science

