ALICIA VILLEGAS

Web Developer

amv1717@gmail.com
913.364.7026

EDUCATION

**Full Stack Bootcamp
Centriq Training
Graduated Dec 2023**

- Completed full-stack projects applying CRUD operations, database design, and responsive UI development.
- Developed solid frontend skills with a focus on clean, accessible code and user-centered design.
- Gained hands on experience in agile workflows, debugging, and collaborative pair programming.

**Help Desk & IT Support Training
New Horizons Training Center
Aug 2024 – Nov 2024**

- Completed instructor-led training as part of a registered IT apprenticeship, preparing for real-world help desk support.
- Developed foundational skills in IT support, networking, cloud technologies, and system administration.
- Strengthened technical troubleshooting and critical thinking through hands-on labs and certification preparation.

Certifications Obtained

- CompTIA A+
- Microsoft 365 Fundamentals
- Microsoft Azure Fundamentals

CAREER SUMMARY

Web developer with 15+ years of leadership and creative photography experience. Transitioned into tech by completing a full-stack bootcamp, gaining hands-on IT help desk experience, and actively volunteering to co-lead frontend workshops with Kansas City Women in Technology. Collaborative team player with strong problem-solving abilities and a commitment to continuous learning focused on inclusion and accessibility.

EXPERIENCE

Co-Presentation Director
Kansas City Women in Technology • Apr 2024 – Present

- Co-lead monthly Coding & Cocktails workshops introducing beginners to frontend development through engaging, accessible presentations and hands-on coding activities.
- Collaborate to design and implement inclusive, beginner-friendly curriculum materials, redesign Reveal.js slide decks to improve accessibility and user experience, and create marketing assets to boost program visibility and participation.
- Curate thoughtful moderator questions and facilitate monthly leadership and mentor spotlight discussions, fostering community connection, participant engagement, and networking opportunities.
- Cultivate strong relationships within the tech community, driving positive feedback, attendee retention, and sustained program growth.

IT Help Desk Apprentice
Cenetric Network Services • Aug 2024 – Apr 2025

- Delivered IT help desk support for Microsoft/Windows systems and Apple devices, handling a range of entry- to mid-level technical issues.
- Resolved various technical issues and contributed documentation to the internal knowledge base. As well as providing insights on common support trends, like MFA, for the company blog.
- Partnered with engineers and support teams to escalate and resolve advanced technical problems.
- Communicated clearly and professionally with clients to ensure timely, effective support.

TECH SKILLS

- **Frontend:** HTML5, CSS3, JavaScript, React, Bootstrap
- **Backend:** C#, .NET Core, REST APIs, SQL
- **Design:** Responsive Design, Accessibility Best Practices
- **Tools:** Git/GitHub, Visual Studio/VSCode, Reveal.js, Lighthouse, Figma, Canva
- **Workflows:** Agile Development, Debugging, Pair Programming

SOFT SKILLS

- Communication
- Collaboration
- Problem-Solving
- Critical Thinking
- Accessibility Awareness
- Attention to Detail
- Adaptability
- Empathy

Caregiver
Helpers, Inc. • Jul 2020 – Sep 2023

- Collaborated with education boards, teachers, and medical teams to lead a client-focused care plan for a permanently disabled survivor of TBI (traumatic brain injury).
- Advocated for essential accommodations and services to support independence, inclusion, and quality of life.
- Supported the client's academic progress by ensuring consistent access to tailored educational resources and accommodations.
- Adapted care strategies to meet evolving cognitive, physical, and emotional needs with compassion and inclusivity.

Portrait Studio Manager
Lifetouch Photography • Sep 2013 – Apr 2018

- Directed daily operations of a high-volume portrait studio, managing staff, schedules, sales, and client relationships to ensure smooth workflow.
- Developed and implemented coaching processes that boosted team performance and improved photography and service quality.
- Designed and executed marketing and outreach initiatives that showcased the studio's creative photography style, driving new client growth.
- Honored as Studio Manager of the Year (2016) for leading top sales growth, session volume, photography excellence, and profitability across 430 nationwide locations.

RELEVANT PROJECTS

Coding & Cocktails Slide Decks (Reveal.js) • Github

Participated in the 2025 curriculum overhaul for Kansas City Women in Technology's Coding & Cocktails program. Played a key role in the redesign of interactive Reveal.js slide decks, prioritizing accessibility. Collaborated with a diverse team to integrate feedback, driving positive attendee experiences and higher program participation.

Personal Portfolio Site • Github

Developed a personal portfolio site using .NET Core MVC, gaining hands-on experience with MVC architecture and backend integration. Customized with Bootstrap and CSS to create a responsive, visually appealing design while strengthening skills in frontend styling and user experience.

S.A.T. (Scheduling Administration Tool) • Github

Collaborated closely with a team utilizing pair programming to design, build, and test key features a secure web application using CRUD operations and role-based access control. Strengthening problem-solving and communication skills through iterative development and code reviews.