# Alicia Villegas

Full Stack Developer

# **Contact information**

amv1717@gmail.com 913-364-7026

## Links

Portfolio

LinkedIn

<u>GitHub</u>

CodePen

## **Skills**

Agile Scrum Methodology

Code Review

**Database Management** 

Pair Programming

Responsive/Mobile Web Development

Software Development Lifecycle

Source Control

Troubleshooting & Debugging

**Unit Testing** 

Website Deployment

# Languages/Tools

Bootstrap

C#

CSS3

**Entity Framework** 

Figma

GitHub

HTML5

JavaScript

Jquery

Linq

.Net Core MVC

Razor Pages

ReactJS

SSMS

T-SQL

Visual Studio/Code

# **Professional summary**

Dynamic Full Stack .Net Developer, passionate about elevating UX/UI to superior accessibility standards. Expert problem-solver with meticulous attention to detail. Proven leader in high-quality software delivery, adapting seamlessly to change. Eager to drive business success through technology.

### **Education**

## **Certificate of Completion**

Full Stack Developer Program | Centriq — May, 2023 - Dec, 2023

- .NET Core MVC Framework
- Troubleshooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- · Website Deployment
- Pair Programming
- Code Review

# **Employment history**

### **Freelance Photographer**

AV Photography - Jan, 2007 - Present

- Collaborate with clients to understand their vision and provide professional input to implement creative concepts and ensure the successful execution of photography projects
- Deliver high-quality, edited photographs within the agreed-upon timeframe to meet client expectations and project deadlines
- Develop and maintain positive relationships with clients, ensuring their satisfaction with the photography services provided
- Collaborate with other photographers in the industry to share knowledge, exchange ideas, and stay up-to-date on current trends and techniques

#### **Data Entry Specialist**

LC Distributors, Inc. — Jan, 2023 - Sep, 2023

- Accurately compile, sort and input data for over 80 stores, while maintaining confidentiality and security measures
- Provide administrative support for warehouse employees, and occasionally for Area and Store Managers
- Process E-Commerce shipments and handle customer service issues
- Develop and implement quality control measures to ensure data accuracy and integrity
- Identify and report any inconsistencies or errors in the data entry process, and work with the team to resolve them

### Office Manager

Prime Accounting Solutions LLC — Sep, 2022 - Jan, 2023

- Manage all accounts receivable and payable duties, ensuring accurate records and timely payment processing
- Assist in accounting tasks such as reviewing client information, tax documents, and completing returns
- Implement improved office procedures in collaboration with senior management to create a well-organized workspace for employees
- Address and resolved client needs promptly and efficiently
- Collaborate with team members to strategize and implement solutions for client satisfaction
- Maintain confidentiality of sensitive financial information
- Provide excellent customer service and maintain positive relationships with clients

### Caregiver

Helpers Inc — Jul, 2020 - Sep, 2023

- Collaborate with education board, teachers, medical teams regularly to monitor progress and establish comprehensive plans to reach desired goals to optimize patient's quality of life
- Assess the patient's mental and emotional well-being on a regular basis and provided appropriate support and guidance as needed
- Coordinate with community resources to provide additional support and services for the traumatic brain injury patient
- Coordinate with insurance providers and advocate for necessary coverage and services for the patient
- Assisted patient in graduating High School on time and moving to a new city and home to live an independent life, despite setbacks due to brain injury

#### **Insurance Producer**

American Family Insurance — Oct, 2021 - Jun, 2022

- Work side by side with agency owner to maximize client acquisition strategies
- Develop strong client relationships with centers of influence for optimal networking to increase marketing strategies
- Tailor insurance proposals to find the most cost-effective way to maximize coverage based on client's needs
- Adhere to all federal and state compliance rules regarding client sensitive information as well as proper licensing regulations
- Identify and pursue cross-selling opportunities with existing clients to maximize revenue and provide comprehensive insurance solutions

### **Store Manager**

Cirillas DBA Kansas City Gifts LLC — May, 2018 - Jul, 2021

- Manage a team of 5 employees who took care of a variety of organizational functions with customer service at the forefront. In charge of hiring and training employees in all areas including customer service, sales, inventory stocking, maintenance, and safety
- Mentored and promoted 2 employees to management positions at different retail locations
- Defined and implemented a formal product knowledge development process by empathizing with client base, resulting in an increase in sales
- Ensure maximum efficiency in meeting sales goals based on business needs and sales trends, by maintaining proper inventory levels and implementing purchasing plans
- Meet all responsibilities for accounts receivable/payable including maintaining accurate receipts, and collecting and depositing payments

### **Portrait Studio Manager**

Lifetouch National Photography — Sep, 2013 - Apr, 2018

- Implement a performance evaluation system for employees to assess their skills, identify areas for improvement, and provide ongoing feedback and coaching
- Develop and execute marketing campaigns and strategies to increase brand awareness and attract new customers
- Conduct regular team meetings to develop and execute innovative photography concepts and ideas that align with the company's brand image and target market
- Identify opportunities to streamline studio operations and implement effective processes and systems to improve efficiency and productivity
- Implement cost-saving measures to improve studio operations and maximize profitability