Avinash Chaudhary

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SUMMARY

Aspiring Data Engineer and current IT Solutions student at Humber College, passionate about building impactful, data-driven applications. Adept in backend development, database management, and full-stack project delivery. Recently completed a Library Management System using Node.js and Express, showcasing skills in CRUD operations, authentication, and real-world data handling. Recognized on the Dean's Honor List for academic excellence. Open to relocation and eager to contribute to Shopify's data-informed product development.

EXPERIENCE

Technical Support Representative

Teleperformance Pvt. Ltd, Mohali, India | August 2023 – December 2023

- Provided technical assistance to customers, troubleshooting software and network issues with effective solutions.
- Guided customers on system configurations, updates, and security settings to ensure optimal performance.
- Kept thorough logs of technical issues and resolutions, enhancing service efficiency.

COMPUTING AND TECHNOLOGY

- Database Management: Experience with MS SQL Server, MySQL
- Programming Languages: HTML, CSS, Java, J2EE, JavaScript, C#, Python
- Version Control: Git, GitHub
- Productivity Tools: MS Word, MS Excel, MS PowerPoint
- Troubleshooting: Skilled in hardware/software diagnostics, system maintenance, IT support

PROJECT

Library Management System (Node.js, Express)

Designed a book management system with CRUD, authentication, and image uploads.

SOFT SKILLS

Critical Thinking | Collaboration | Team Management | Organization | Flexibility

CERTIFICATION and ACHIEVEMENTS

- Introduction to Career Skills in Software Development (In progress)

- Dean's Honor List - Humber College (Winter 2024 & Summer 2024)

EDUCATION

Post Graduate Diploma in Information Technology Solutions

Humber College, Etobicoke, Ontario, Canada | January 2024 – Present

Bachelor of Science

Himachal Pradesh University, India | July 2019 – May 2022