

TERMS & CONDITIONS

Terms of Service & Platform Usage Guidelines

Company: Omix Capital

Registration / License No.: 2025-00667

Jurisdiction: Saint Lucia

1. Introduction

These Terms & Conditions (“Terms”) govern the access to and use of all services, trading platforms, websites, applications, and products provided by **Omix Capital** (“Company”, “we”, “us”, “our”).

By registering an account, accessing the trading platform, or using any services, you confirm that you have read, understood, and agreed to these Terms. If you do not agree, you must discontinue use of the services immediately.

2. Scope of Services

Omix Capital provides online trading services including, but not limited to:

- Forex and CFD trading
- Access to the **MetaTrader 5 (MT5)** platform
- Fiat and cryptocurrency funding options
- Account management and trading tools

The Company does not provide investment advice, portfolio management, or guaranteed returns.

3. Eligibility & Client Responsibility

To use Omix Capital services, the client must:

- Be at least **18 years old**
- Have full legal capacity under applicable law
- Not be a resident of restricted or sanctioned jurisdictions

- Complete all **KYC and AML verification requirements**

Clients are solely responsible for ensuring that trading with Omix Capital is lawful in their country of residence.

4. Account Registration & Verification

- Clients must provide accurate, complete, and up-to-date information
 - False, misleading, or incomplete information may result in account suspension or termination
 - The Company reserves the right to request additional documentation at any time
 - One client is permitted to maintain only one trading account unless explicitly approved
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5. Trading Platform (MT5)

- Trading is conducted via the **MetaTrader 5 (MT5)** platform
 - Market prices are provided by liquidity providers and may fluctuate rapidly
 - Execution delays, slippage, or requotes may occur during volatile market conditions
 - The Company is not responsible for losses caused by internet issues, device failure, or third-party software
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6. Trading Risks

Trading leveraged financial instruments involves **substantial risk** and may result in the loss of all invested capital.

Clients acknowledge that:

- Past performance is not indicative of future results
- Market volatility can result in rapid losses
- They trade at their own risk and discretion

Omix Capital does not guarantee profits or protection against losses.

7. Deposits

7.1 General Rules

- Deposits must originate from accounts or crypto wallets owned by the client
- Third-party deposits are strictly prohibited
- The Company may reject or return non-compliant deposits

7.2 Cryptocurrency Deposits

- Only approved cryptocurrencies are accepted
 - Clients are responsible for using the correct wallet address and network
 - Blockchain transactions are irreversible
 - Deposits are subject to blockchain confirmations and compliance checks
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8. Withdrawals

- Withdrawals are processed only to the original funding source
 - Additional verification may be required before processing
 - Withdrawal processing times are indicative and not guaranteed
 - The Company reserves the right to delay withdrawals for compliance, security, or verification purposes
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9. Fees & Charges

- Trading fees may include spreads, commissions, swaps, and rollover charges
 - Fees are displayed on the platform or website and may change without prior notice
 - Clients are responsible for monitoring applicable fees
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10. Prohibited Activities

Clients are strictly prohibited from engaging in:

- Money laundering or terrorist financing
- Use of stolen, illicit, or third-party funds
- Market manipulation or abusive trading strategies
- Exploitation of pricing errors or system latency
- Unauthorized automated trading or arbitrage abuse
- Operating multiple accounts to bypass restrictions

Violation may result in account suspension, fund freezing, or termination.

11. AML, KYC & Compliance

Clients agree to comply fully with all AML, KYC, and CTF regulations.

The Company may:

- Monitor transactions and trading behavior
- Request source of funds or wealth documentation
- Report suspicious activity to authorities without client notification

“Tipping-off” clients regarding investigations is strictly prohibited.

12. Account Suspension & Termination

Omix Capital reserves the right to:

- Suspend or terminate accounts at its sole discretion
- Freeze funds during investigations or disputes
- Close inactive or dormant accounts

Account termination does not waive outstanding obligations or liabilities.

13. Data Protection & Privacy

Client personal data is collected, stored, and processed in accordance with applicable data protection laws and the Company’s Privacy Policy.

Data may be shared with regulators or authorities when legally required.

14. Limitation of Liability

Omix Capital shall not be liable for:

- Trading losses or missed opportunities
 - Market volatility or price movements
 - Technical failures beyond reasonable control
 - Force majeure events
 - Third-party service interruptions
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15. Indemnification

Clients agree to indemnify and hold harmless Omix Capital from any claims, losses, damages, or liabilities arising from:

- Breach of these Terms
 - Misuse of services
 - Violation of applicable laws
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16. Amendments

The Company may update or amend these Terms at any time.

Continued use of services constitutes acceptance of the revised Terms.

17. Governing Law & Jurisdiction

These Terms are governed by the laws of **Saint Lucia**.

Any disputes shall be subject to the exclusive jurisdiction of the courts of Saint Lucia.

18. Contact & Communication

Official communications shall be made through the Company's website, trading platform, or registered contact channels.