

PRIVACY POLICY

How We Protect and Handle Your Personal Information

Company: Omix Capital

Registration / License No.: 2025-00667

Jurisdiction: Saint Lucia

1. Introduction

Omix Capital (“Company”, “we”, “us”, “our”) is committed to protecting the privacy and security of personal information collected from clients, website visitors, and business partners.

This Privacy Policy explains how we collect, use, store, protect, and disclose personal data in accordance with applicable data protection laws and regulatory obligations.

By using our website or services, you consent to the practices described in this Privacy Policy.

2. Information We Collect

We may collect the following categories of personal information:

2.1 Identification Information

- Full name
- Date of birth
- Nationality
- Government-issued identification documents
- Photographs and selfies for verification

2.2 Contact Information

- Residential address
- Email address
- Telephone number

2.3 Financial Information

- Bank account details
- Cryptocurrency wallet addresses
- Deposit and withdrawal records
- Trading history and account balances

2.4 Technical & Usage Data

- IP address
 - Device information
 - Browser type
 - Login activity and platform usage data
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3. How We Use Personal Information

We use personal data for the following purposes:

- Client identification and verification (KYC)
- Compliance with AML and CFT regulations
- Providing access to trading platforms (MT5)
- Processing deposits and withdrawals
- Monitoring transactions and preventing fraud
- Customer support and communication
- Legal, regulatory, and audit requirements

We do not sell or rent personal data to third parties.

4. Legal Basis for Processing

Personal data is processed based on one or more of the following legal grounds:

- Performance of a contract
- Compliance with legal and regulatory obligations
- Legitimate business interests

- Client consent where required
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5. Data Sharing & Disclosure

Personal information may be shared only when necessary with:

- Regulatory authorities and law enforcement agencies
- Financial institutions, payment service providers, and liquidity providers
- Compliance, audit, and legal service providers
- Technology and hosting service providers

All third parties are required to maintain appropriate confidentiality and security standards.

6. International Data Transfers

Personal data may be transferred and stored outside the client's country of residence where required for operational or compliance purposes.

We ensure that adequate safeguards are in place to protect data during such transfers.

7. Data Retention

Personal information is retained only for as long as necessary to:

- Fulfill contractual obligations
- Comply with AML, tax, and regulatory requirements
- Resolve disputes and enforce agreements

Generally, records are retained for a **minimum of 7 years** after account closure, unless a longer retention period is required by law.

8. Data Security

Omix Capital implements appropriate technical and organizational measures to protect personal data, including:

- Secure servers and encrypted storage

- Access control and authentication systems
- Regular security monitoring and audits
- Restricted access to authorized personnel only

Despite these measures, no system can guarantee absolute security.

9. Client Rights

Subject to applicable laws, clients may have the right to:

- Access their personal data
- Request correction of inaccurate information
- Request deletion of data (where legally permitted)
- Object to certain processing activities
- Withdraw consent (where applicable)

Requests may be subject to identity verification and legal limitations.

10. Cookies & Tracking Technologies

Our website may use cookies and similar technologies to:

- Improve website functionality
- Analyze usage and performance
- Enhance user experience

Clients may manage cookie preferences through their browser settings.

11. Third-Party Links

Our website may contain links to third-party websites.

Omix Capital is not responsible for the privacy practices or content of such websites.

12. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time.

Any changes will be published on our website, and continued use of services constitutes acceptance of the updated policy.

13. Contact Information

For privacy-related questions or requests, clients may contact Omix Capital through official communication channels provided on the website.