#### Deepika M

Email: deepikamurugan84@gmail.com

**Mobile: 8122277449** 

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### **Career Objective:**

Aim to be associated with progressive organization that gives me the scope to apply knowledge, skills and work dynamically towards the growth of the organization.

### **Educational Qualification:**

BCA: Valliammal College for women, Chennai (2021)

HSC: Jai Gopal Matriculation higher secondary School, Chennai (2018)

#### **Summary:**

- Having 1 years of experience in US Healthcare Domain (Non-voice process).
- Extensive experience in Citrix, Ika application.

#### **Area of Expertise:**

- Very good experience in, Adjudicating and Auditing claims.
- Sending day to day reports to Supervisors.

### **Professional Experience:**

Exela Technologies, Feb 17<sup>TH</sup>2022-Till the date (Processor Associate).

#### **Responsibilities:**

- Assisted Quality team in developing and maintain quality control methodologies.
- Responsible for Verifying coverage and benefits for providers & claimants.
- Done other duties as assigned.
- Ensure the claims processed are meeting the Customer Quality.
- Validate and process the pend claims as per the approved training material and requirements.

#### **Technical Skills:**

Ms office.

## **Personal strength:**

- Quick learner
- Ability to work with team efficiently.
- Work hard to achieve goals in time and accurately.

# **Personal Details:**

D.O.B : 05/12/2000

Gender : Female

Father's name : Murugan N

Nationality : Indian

Language known : English, Tamil

Address for Communication : No:54/39 Nehru Street, Avvai Nagar,

Choolaimedu, Chennai-600094

Alternate Contact no : 9382835496

<u>Date</u>: Signature

Place: Chennai (M.DEEPIKA)