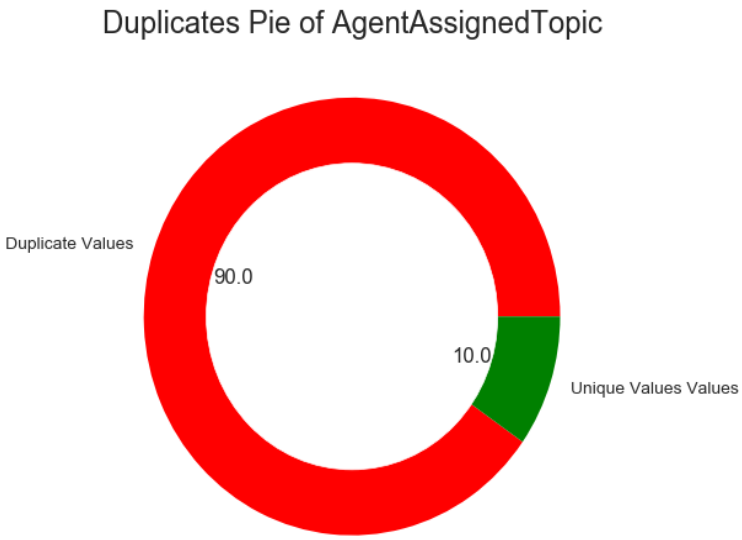
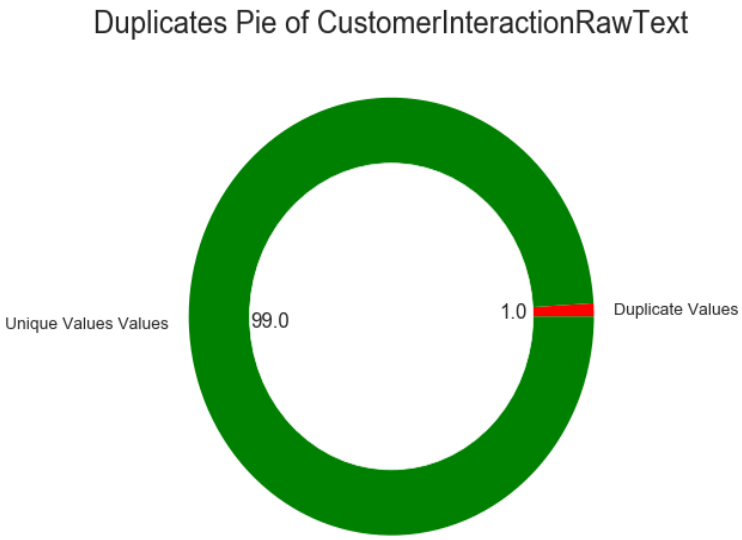

Duplicates Pie of AgentAssignedTopic
Duplicate Values
90.0
10.0
Unique Values Values


Duplicates Pie of CustomerInteractionRawText
Unique Values Values
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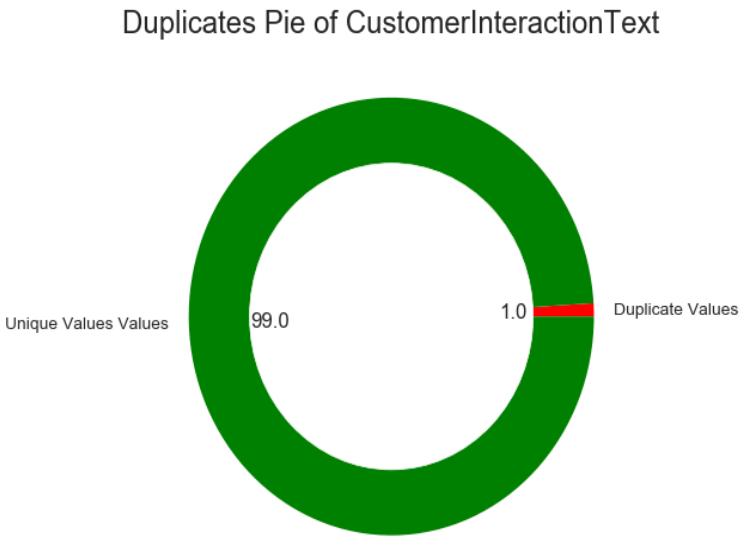
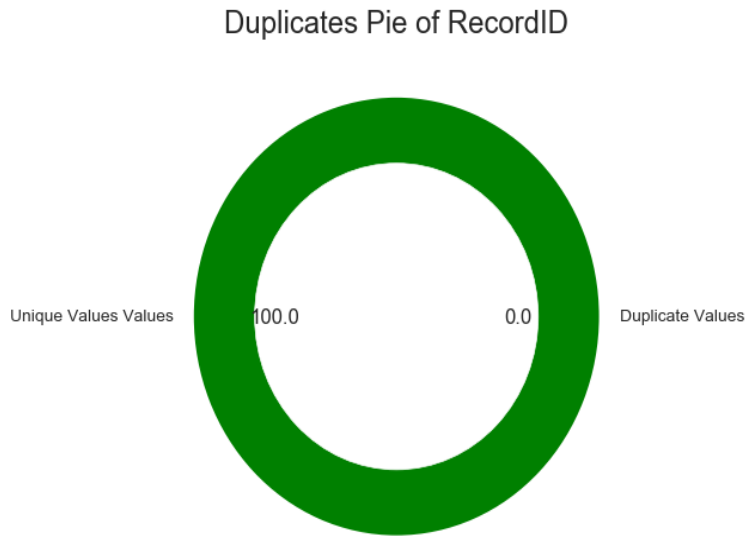
1.0
Duplicate Values


Duplicates Pie of CustomerInteractionText
Unique Values Values
99.0
1.0
Duplicate Values


Duplicates Pie of RecordID
Unique Values Values
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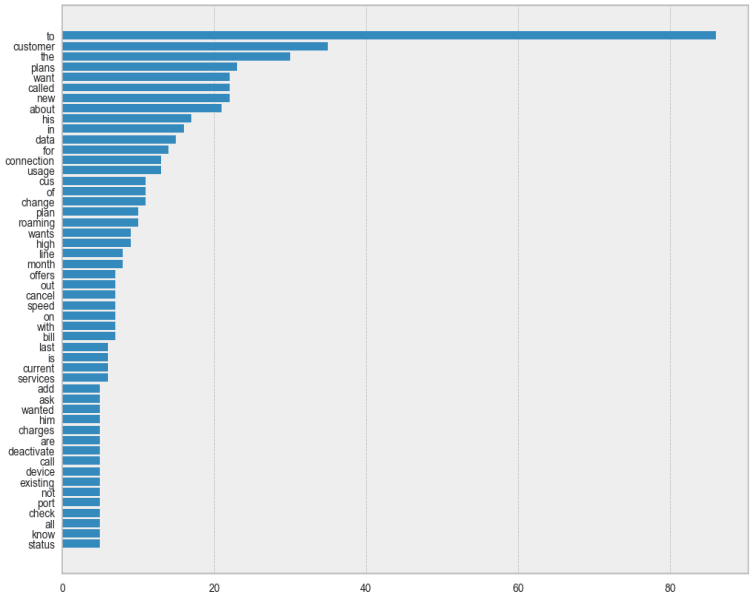
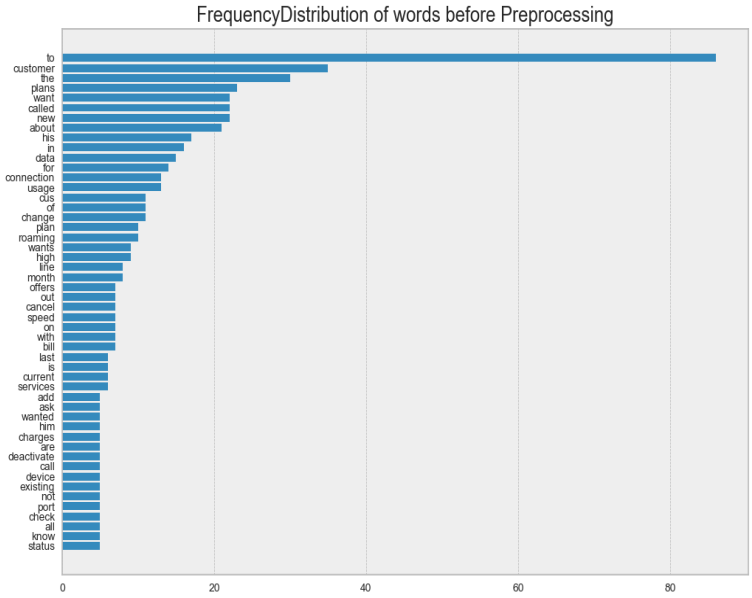
0.0
Duplicate Values


to
customer
the
plans
want
called
new
about
his
in
data
for
connection
usage
cus
of
change
plan
roaming
wants
high
line
month
offers
out
cancel
speed
on
with
bill
last
is
current
services
add
ask
wanted
him
charges
are
deactivate
call
device
existing
not
port
check
all
know
status
0
20
40
60
80


FrequencyDistribution of words before Preprocessing
to
customer
the
plans
want
called
new
about
his
in
data
for
connection
usage
cus
of
change
plan
roaming
wants
high
life
month
offers
out
cancel
speed
on
with
bill
last
is
current
services
add
ask
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him
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are
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call
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existing
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port
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all
know
status
0
20
40
60
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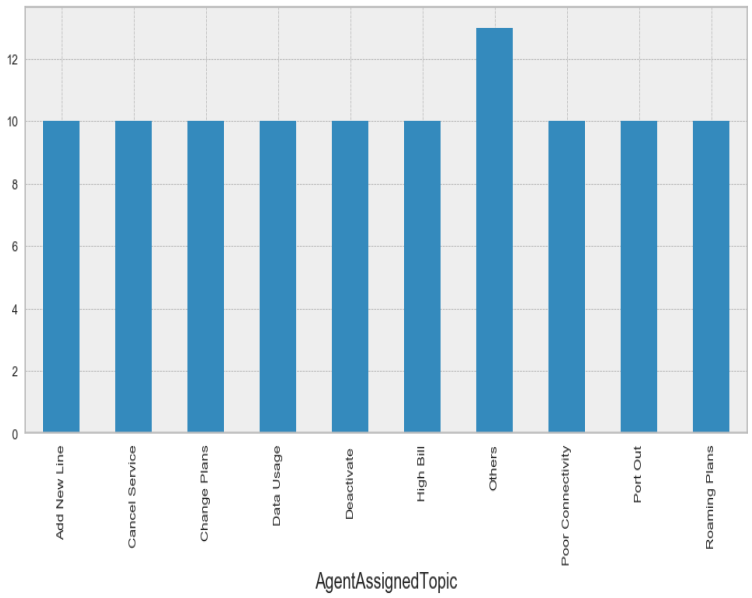
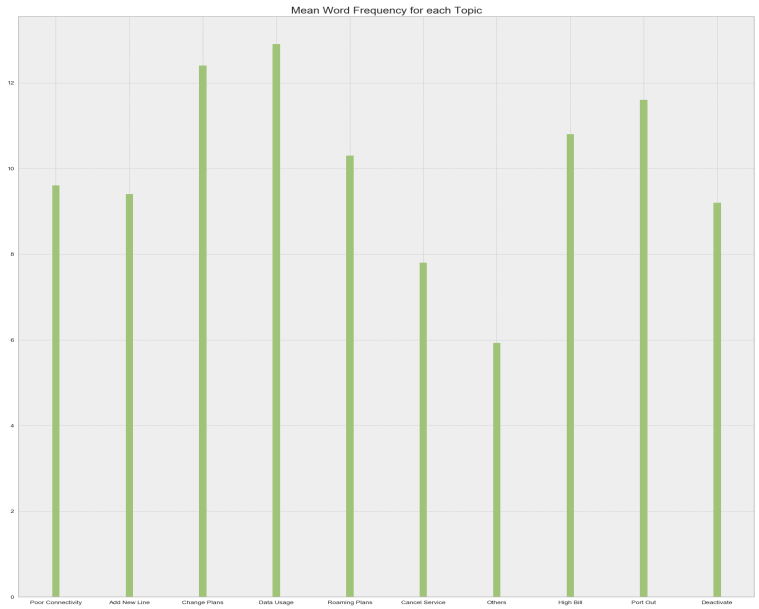
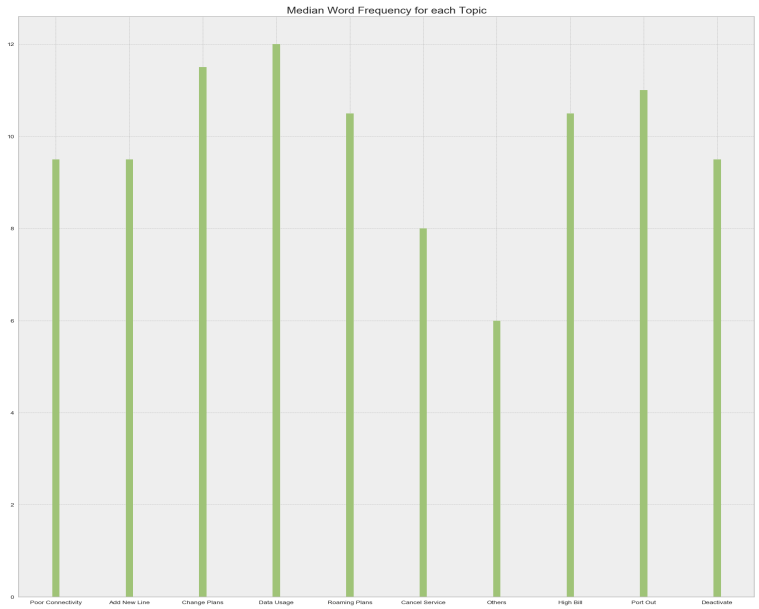
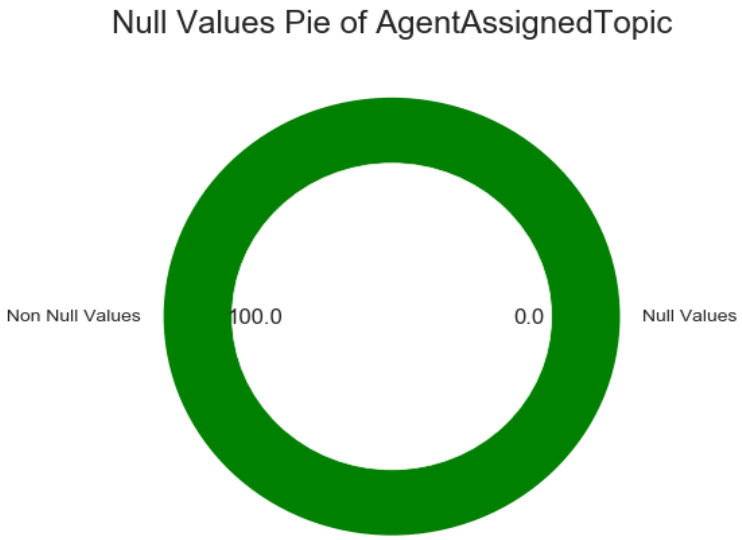
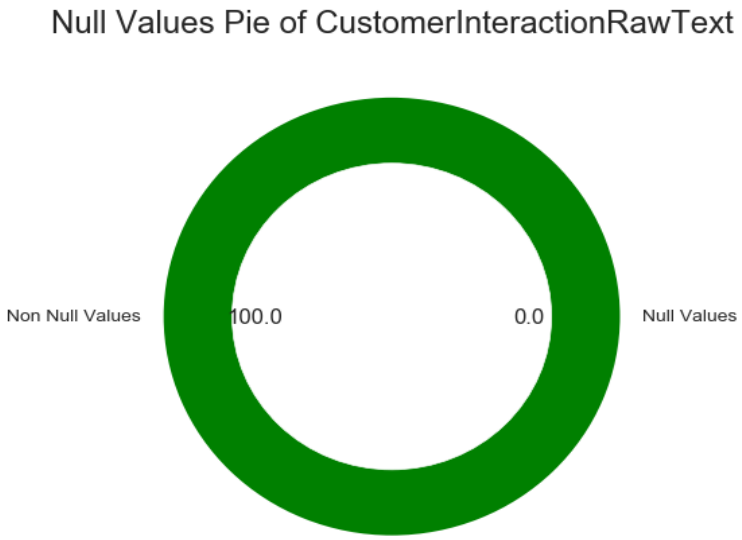
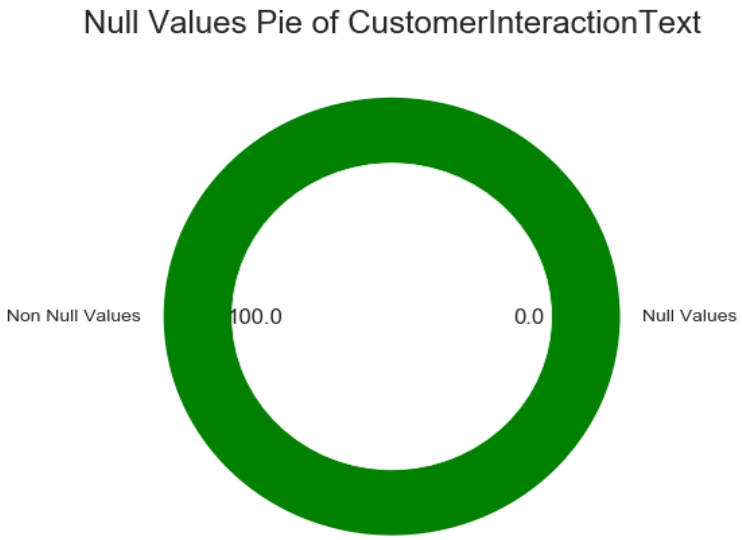

12
10
8
6
4
2
0
Add New Line
Cancel Service
Change Plans
Data Usage
Deactivate
High Bill
Others
Poor Connectivity
Port Out
Roaming Plans
AgentAssignedTopic

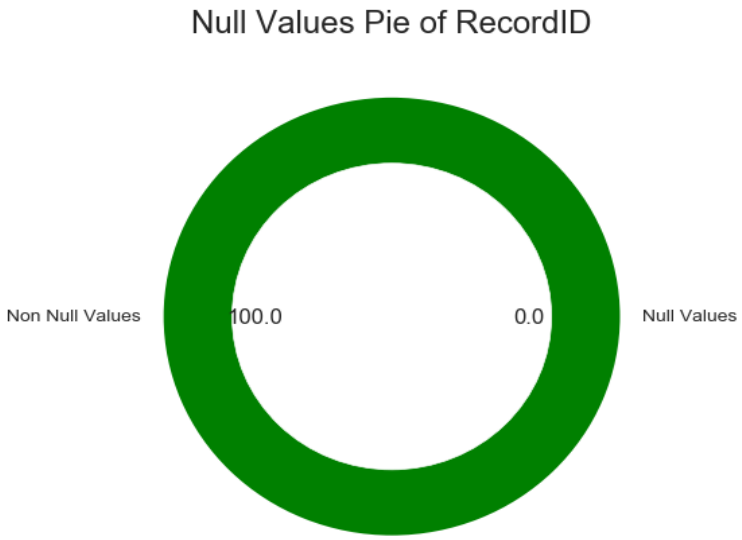

Mean Word Frequency for each Topic
0
2
4
6
8
10
12
Poor Connectivity
Add New Line
Change Plans
Data Usage
Roaming Plans
Cancel Service
Others
High Bill
Port Out
Deactivate


Median Word Frequency for each Topic
12
10
8
6
4
2
0
Poor Connectivity
Add New Line
Change Plans
Data Usage
Roaming Plans
Cancel Service
Others
High Bill
Port Out
Deactivate


Null Values Pie of AgentAssignedTopic
Non Null Values
100.0
0.0
Null Values


Null Values Pie of CustomerInteractionRawText
Non Null Values
100.0
0.0
Null Values


Null Values Pie of CustomerInteractionText
Non Null Values
100.0
0.0
Null Values


Null Values Pie of RecordID
Non Null Values
100.0
0.0
Null Values