

# AVINASH RAM

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Mumbai, 400079 | +91 7039202018 | [avinash.ram365@gmail.com](mailto:avinash.ram365@gmail.com) | [LinkedIn](#) | [Github](#) |

## SUMMARY

- Motivated IT Engineer with 1+ years of experience in IT support, endpoint security, and asset management. Skilled in C/C++, Java, HTML, CSS, JavaScript, and MySQL. Seeking an entry-level software developer role where I can leverage my technical skills and enthusiasm for problem-solving to build innovative software solutions.
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## WORK EXPERIENCE

### IT Assistant

Avenue E-Commerce Limited

*July 2023 – Present*

- Monitored end-user devices using Endpoint Detection and Response (EDR) tools to ensure security across 2000+ systems.
- Managed the patch management process using ManageEngine, applying software, driver, and firmware updates to ensure system security.
- Installed, upgraded, and maintained ManageEngine tools, including EDR and Mobile Device Management (MDM) software.
- Handled vendor management, streamlining the repair process and reducing costs by tracking and dispatching faulty devices.
- Led IT asset management by tracking hardware devices, ensuring accurate inventory, and improving dispatch processes.

### Key Achievements:

- Led IT setup for a new fulfilment centre, including hardware installation, system integration, and configuration, ensuring a successful launch and improved operational efficiency.
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## PROJECTS

### E-Commerce Website [\[Link\]](#)

- Developed a full-stack web application using Java, HTML, CSS, JavaScript, MySQL, and Hibernate to create an interactive online shopping experience.

*Technologies used:* Java, HTML, CSS, JavaScript, MySQL, Hibernate.

### Meme Generator Web Application [\[Link\]](#)

- Created a dynamic meme generator using HTML, CSS, and JavaScript that interacts with an API to fetch and display trending memes.

*Technologies used:* HTML, CSS, JavaScript, API.

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## TECHNICAL SKILLS

- **Languages:** C, C++, Java, HTML, CSS, JavaScript, MySQL
  - **Technologies:** Spring Boot, Hibernate, JDBC, NetBeans, Eclipse
  - **Tools:** ManageEngine, EDR, Mobile Device Management (MDM), Checkpoint Endpoint Security
  - **Software & Hardware Skills:** Patch Management, IT Asset Management, Software/Hardware Troubleshooting, Vendor Management
  - **Other:** Git, REST APIs, Vulnerability Scanning Tools
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## EDUCATION

**Bachelor of Computer Applications (B.C.A)**  
*Chandrabhan Sharma College, Mumbai*

*June 2020 - July 2023*  
CGPA: 7.83/10

**Relevant Coursework:** Object-Oriented Programming, Data Structures, Algorithms, Databases, Operating Systems, Computer Networks

**Higher Secondary Certificate (HSC) – Science**  
*Chandrabhan Sharma College, Mumbai*

*June 2018 - July 2020*  
Result: 60%

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## CERTIFICATIONS

- Full Stack Java Developer – Anudip Foundation
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## ADDITIONAL INFORMATION

- **Languages:** English, Hindi, Marathi
- **Awards & Activities:** Medaled at district level in boxing, karate, wushu, and kickboxing.