



Akanksha pol

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Seeking a career in a growing organization, eager to prove abilities by accepting challenges and contributing to the achievement of organizational goals. Committed to continuous learning, aiming to climb the career ladder while utilizing skills for the success of the organization. Actively seeking challenging opportunities to fully leverage skills and experiences for the benefit of a reputed firm.

Aligning competence and goals with the company's vision to contribute to its growth and make the best use of strengths.

Professional Experience

HDFC bank

10/23 - 12/23

Personal Loan Sales Executive(Internship)

- Company Overview: To study customer satisfaction towards financial products and services of HDFC
- Bank.
- To understand the role of personal loan sales executive in a bank.
- Customers sentiments on the various services provided by banks.
- To measure the awareness level of people regarding banking services offered by banks.
- To study customer satisfaction towards financial products and services of HDFC Bank.

Infosys BPM

04/24 - Present

Process Executive

- Reviewing existing processes and recommending improvements.
- Monitoring process performance and making adjustments as needed.
- Developing process documentation and flow charts.

Education

Pune university

SSC - 72.20%

Pune university

HSC - 61.69%

Pune university
BCOM - 62.91%

Pune university
MBA(Finance) - 70.31%

Key Skills

- Problem solving
- Time management
- Communication
- Active listening
- Team work
- Quick learner
- Multitasking Abilities
- Self-Motivated
- Written Communication

Languages

- English
- Hindi
- Marathi

Interests

- Sketching/painting
- Reading books
- Travelling