POOJA MORE

PRODUCT OWNER / BUSINESS ANALYST
(IMMEDIATE JOINER)

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CERTIFICATIONS

- Professional Scrum Product Owner (PSPO 1) by Scrum.org
- Certified Scrum Master certified by Scrum.org (CSM)
- SAFe 6.0 Agilist certified (SA)
- ECBA (Entry Certificate in Business Analysis)
- ISTQB Certified By GASQ

TOOLS & TECHNOLOGY

- Project Management Tools: JIRA / Confluence, Microsoft Azure DevOps Server (ADO, TFS), AHA, Rally
- Microsoft Office Suite
- MIRO
- Power BI
- Wireframing Tools: Figma, MS Visio, Draw.io

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY
Mumbai University 2014

HIGHER SECONDARY SCHOOL
Maharashtra State Board 2010

SECONDARY SCHOOL
Maharashtra State Board 2008

PROFESSIONAL SUMMARY

Results-driven Product Owner with 8.5 years of experience in leading cross-functional teams to deliver high-quality digital products. Adept at translating business needs into technical requirements, prioritizing product backlogs, and collaborating with stakeholders to ensure product success. Proven track record in Agile environments, with strong skills in user story development, release planning, and iterative product delivery.

ROLES & RESPONSIBILITIES

- Led the product kick-off meetings define project objectives, establish scope, and align stakeholders, resulting in clear project roadmaps and effective team collaboration.
- Collaborated with stakeholders, including customers, business leaders, and development teams, to define and prioritize product backlog features and requirements.
- Developed detailed storyboards to visualize user journeys and define product requirements, enabling stakeholders to understand project workflows and ensure alignment on product features.
- Managed and refined the product backlog.
- Experienced as a Scrum Master and Scrum Ceremonies (Sprint planning, Daily stand-up, Sprint review & Sprint retrospective).
- Conducted weekly review meetings with clients and stakeholders to discuss project status and align on deliverables.
- Fostered a culture of continuous improvement through regular retrospectives and feedback sessions, while evaluating and refining processes to enhance overall efficiency and effectiveness.
- Identified and resolved impediments or blockers, and timely project delivery.
- Experienced in FSD, BRD and user story creation.
- Experienced in UML diagrams (Use Case diagram).
- Managed end-to-end project life cycle.
- Well versed with SDLC (Software Development Lifecycle).
- Expertise in end-to-end application testing.
- Participated with User Acceptance Testing with stakeholders to test business scenarios.
- Monitored and managed deadlines.

SKILLS

- Agile & Scrum Methodologies
- SAFe Framework
- Scrum/ Kanban Processes
- Scrum Master
- Product Backlog Management
- Requirement Gathering
- Scrum Ceremonies (Sprint Planning, Execution, Review and Retrospective)
- Metrics and Reporting
- Product Roadmap
- Conflict Resolution
- Removing Impediments
- Release Management
- CI/CD pipeline management
- Process Improvement
- Excellent Communication
- Problem-Solving and Critical Thinking
- Stakeholder Management
- User Story Creation & Refinement

PROFESSIONAL EXPERIENCE

Company	Location	Role	Domain	Projects	Duration
Advantmed India	Remote	Product Owner	Healthcare	Azure Cloud	Oct 2023 – Aug 2024
Capgemini	Navi Mumbai	Proxy Product Owner / Scrum Master	Change Management	Capgemini Advisory Services Online	Feb 2022 – Oct 2023
QualityKiosk Technology	Navi Mumbai	Business Analyst / Jr. Product Owner	Banking	Cheque Truncation System (CTS)	Sept 2019 - Feb 2022
Indigo Consulting	Mumbai	Associate QA / Business Analyst	Banking	Internet Banking (NEFT, IMPS, RTGS)	Apr 2018 - Jun 2019
Mindgate Solutions	Mumbai	Software Tester / Business Analyst	Banking	UPI, BBPS	May 2017 - Apr 2018
Zeus Learning	Mumbai	Software Tester	E-Learning	Cengage Learning	Dec 2015 - Apr 2017