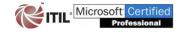# SHIVAKUMAR N.RAO

Mobile: +91 7304796304 **E-Mail:** shivakumar.rao@gmail.com

SEEKING TOP LEVEL ASSIGNMENTS:

CIO/CISO/CTO/HEAD - TECHNOLOGY

Global Strategic and Visionary Senior IT Executive with broad technology executive core competencies who successfully executed multiple business transformations to achieve operational excellence and drive value by leveraging technology to meet market demands, grow revenue, and expand profit margins.

Transform underperforming IT departments from cost centres to business drivers, lead business process and cultural change, collaborating closely with business and IT stakeholders at multiple enterprise levels.

- A technocrat with a proven track record of delivering value to organisations by effective strategy planning, leading new initiatives / projects during the career span.
- A multi-faceted professional with **over 16 years** of experience with documented success of consistent achievement in a senior management capacity primarily accountable for complete IT operations.
- Adept in managing business operations with focus on top & bottom-line performance and expertise in determining company's mission and strategic direction.
- Ability to formulate and implement tactical initiatives to achieve corporate strategic goals.
- Proven ability in improving operations, enhancing business growth by setting up infrastructures, project management and service delivery.
- Possess credibility & personal integrity that leaves lasting impression with corporate decision makers, motivates employees and generates loyalty.

Areas of Expertise includes:-

- IT Strategy Planning	- Project Management	- Business IT Alignment
- Budgeting & Cost Management	- Infrastructure Management	- Technical Support
- Technology Asset Management	- IT Availability	- Business Process Re-engineering
- SLA Management	- IT Security & BCP	- Statutory Compliance
- Negotiation	- Cyber Security	- Vendor Management

Skills Set

Infrastructure Design and Deployment	Risk Management
Network Security	Incident Response
Cloud Security (e.g., AWS, Azure)	Cybersecurity Strategy Development
Intrusion Detection and Prevention	Risk Assessment and Mitigation
Security Policy Development	Security Policy Development
Vulnerability Assessment	Cloud Security (e.g., AWS, Azure)
Compliance and Regulatory Frameworks	Vulnerability Assessment
DLP- Data Loss Prevention	Data Encryption

Employment Scan

RBL Finserve Ltd, Mumbai	*VP & Head Infra & Security*	*Feb,2023 to Till date*
I I Limited, Pune	*Director–Infra & Security*	*May,2019-Feb'2023*
KRChoksey Pvt. Ltd, Mumbai	VP & Head – IT	Feb'18 – May'2019

Attainments:

RBL Finserve Limited (100% Subsidiary of RBL Bank Limited)-Vice President & Head –Infra & Security)

⇨ Led the development and execution of the company's cybersecurity strategy, resulting in a 25% reduction in security incidents.

⇨ Established and maintained a cybersecurity framework, ensuring compliance with industry standards and regulations (e.g., ISO 27001, NIST).

⇨ Managed a team of cybersecurity professionals, providing guidance, mentorship, and resources to enhance the security posture.

⇨ Conducted regular risk assessments and vulnerability assessments, implementing risk mitigation measures.

⇨ Oversaw incident response and forensic investigations, reducing the impact of security breaches.

⇨ Collaborated with key stakeholders to ensure compliance with industry standards and regulations.

⇨ Implemented continuous monitoring systems and security controls, enhancing threat detection and response capabilities.

⇨ Conducted regular security training and awareness programs for employees.

⇨ Successfully managed the company's response to a major data breach, minimizing reputational damage and financial loss.

⇨ Responsible for management of 850 Branches, 10000 Users, 61 Team Members. Ensuring 99.99% uptime commitment of all locations.

⇨ Responsible for management of Complex Azure base cloud infrastructure that includes Migrations, creations of VM, Storage, Synapse /Data Lake base architecture, Cost Effective solutions (RI, AHUB), Etc.

⇨ Responsible for Management of technologies covering Privilege Identity Management / Privilege Access Management & User Access Management, WAF, Mobile Device Management, Firewall, VPN, SD WAM, Asset Management, Service Desk, 0365 Mailing Solution including SharePoint, Realtime Monitoring of Entire Setup (Applications, Network, Database, End User Experience), Web Proxy, EDR/ EMS, Dual Factor Authentication, SSO, Data Leak Prevention.

⇨ Steering committee of RBL Bank, Rolling of Various process PAN India, Handling External & Internal Auditors (PWC, E&Y)

⇨ Closely working with CIO for IT strategy & providing regular updates to MD of the organization.

I I Ltd (Director –Infra & Security)

Managed, directly and indirectly, 60 personnel (Managers, Programmers, Programmer Analysts, System Analysts, Team Leads, EUS support specialist and Project Managers) accountable for the ongoing maintenance, development and implementation of projects. Challenged to improve responsiveness and ROI of efforts, increase quality of work as defined by quicker development times and fewer software defects, and integrate disparate technologies arising from recent company acquisition.

⇨ Develop provide strong leadership and effective interdepartmental communication to effectively meet or exceed all project timelines and budgetary goals.

⇨ Serve as liaison between operations & IT to identify and drive implementation of solutions and resolve issues surrounding the complex deployment of all platforms.

⇨ Consistently implement programs that result in substantial cost saving while improving and modernizing technology infrastructure to better serve customer needs.

⇨ Provide hands-on project management and served as a key member of the technology strategy team specializing in framework architecture.

⇨ Spearheaded the development and enhancement of a secure communication Portal.

⇨ Leader in management consulting, technology services, and outsourcing dedicated to helping business and governmental clients maximizing their performance.

⇨ Consolidated and stabilized servers improving hardware uptime from 70% to 99%.

⇨ Initiated the utilization of offshore resources effectively improving cost and speed attaining operational efficiencies.

KRChoksey Pvt. Limited (VP & Head – Information Technology)

⇨ Hired to revitalize the Information Technology area and provide strategic leadership aligning the operational and business units.

⇨ Provided a vision and road map driving accountability in the IT organization and utilized lean processing principles to achieve efficiencies.

⇨ Established enterprise wide goals resulting in exceeding the expectations of customers through continuous improvement of products and services.

⇨ Determined and deployed standardization tools and processes reducing service tickets by over 14%.

⇨ Reduced operating expenses over 12% in the first 6 months by driving efficiency gains in the implementation processes.

⇨ Directed new back-office processing application development achieving an estimated 25% 40% efficiency gains by automating extensive manual processes.

⇨ Drove improvements and built a cross-functional, client-focused team that improved service delivery and won strategic new opportunities across multiple technology disciplines.

Previous Assignments

PhillipCapital India Pvt.Ltd, Mumbai	Sr. Manager – IT	June'13 – Oct'17
CD Equisearch Pvt. Ltd, Mumbai	Sr. Manager – IT	Oct'12 – June'13
JHP Securities Pvt Ltd, Mumbai	Head-IT	Feb'11 – Oct'12
SSJ Finance & Securities Pvt Ltd, Mumbai	Manager-IT	Oct'08 – Feb'11

Professional Development & Education

⇨ **Bachelors in Computer Application (BCA)** from AIEM, Mumbai in 2006.

⇨ **ITILV3 Foundation** 2012.

⇨ **Microsoft Certified Professional (MCP)** Course.

⇨ **Certified Information Systems Auditor (CISA) -2023**

Personal Dossier

Date of Birth:	19th September,1984
Address:	03,Amarjyoth Palace CHS, Nandivli Road,Dombivali East -421201
Passport No:	M1635785
PAN No:	AIDPR2430A
Marital Status:	Married
Sex:	Male
Nationality:	Indian
Community:	Hindu-Brahmin
Languages Known:	Kannada, English, Hindi, and Marathi.
Location Preference:	Mumbai /Pune
Notice Period:	3 Months

References:
Available upon request.