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Professional Summary

Results-driven Engineering and Project Management Leader with 12+ years of experience in software development, testing, automation, and engineering leadership. Proven ability to manage large-scale releases, drive process improvements, and lead high-performing teams to deliver scalable and high-quality software solutions. Expertise in end-to-end project management, resource optimization, risk mitigation, and cross-functional collaboration. Adept at implementing CI/CD automation, streamlining QA processes, and enhancing system performance and reliability. Demonstrated success in reducing defect leakage, improving operational efficiency, and mentoring engineers to build robust, efficient teams in fast-paced environments.

Core Competencies

- Engineering & Project Management
- Strategic Leadership & Decision-Making
- DevOps & Release Management
- Test Automation & CI/CD Pipelines
- Quality Engineering & Assurance
- Budgeting & Financial Oversight
- Resource Allocation & People Management
- Stakeholder Collaboration & Escalation Management

Professional Experience

Everwell Health Solutions

About the organization: Everwell, a bootstrapped social enterprise from India, is transforming healthcare in Low and Middle-Income Markets (LMIC) through innovative technology for medication adherence and national-scale health programs, impacting over 90 million patients across 17 countries. Its flagship **Everwell Hub** powers patient management, diagnostics, and Direct Benefit Transfers, including **Ni-kshay**, India's national TB platform. Spun out from Microsoft Research India in 2015, Everwell continues to scale innovations like **99DOTS** with a world-class team dedicated to global health

Assistant Vice President (AVP) – Engineering | April 2024 – Present Engineering Manager | April 2022 – March 2024 Tech Lead | June 2019 – March 2022

- Spearhead engineering strategy, overseeing development, DevOps, and release management.
- Lead and mentor a 17-member engineering team, driving performance, resource optimization, and career growth.
- Manage engineering budgets and optimize operational costs while ensuring timely project execution.
- Oversee end-to-end release cycles, collaborating with stakeholders to define requirements, track deliverables, and mitigate risks.
- Implement QA automation, CI/CD pipelines, and testing frameworks to enhance efficiency and software quality.
- Act as a key liaison between technical teams and external partners, resolving escalations and aligning strategies with business goals.
- Led the Proof of Concept (POC) for Al-based Zero-Shot Image Processing, optimizing infrastructure for high performance, throughput, and cost efficiency.
- Contribute to executive decision-making as a core member of the leadership council for the past five years.

Altisource (Owners.com)

Senior Software Test Engineer | June 2017 – May 2019

- Managed backend release cycles, ensuring seamless operations for Owners.com, a leading real estate platform.
- Developed automation POCs for Rest APIs and conducted API performance testing using JMeter.
- Led backend operations for the Gravitas vertical, enhancing system efficiency and reliability.

Quikr.com

Senior Software Test Engineer | Jan 2015 – June 2017

- Led QA efforts for payment gateway integrations and monetization vertical, ensuring secure financial transactions.
- Managed and mentored a team of 5 QA engineers, overseeing API, database, and cross-platform testing.
- Developed Selenium-based automation, significantly reducing manual testing effort and accelerating release cycles.

Bluestone.com

Software Test Engineer | April 2013 – Jan 2015

- Conducted functional, integration, and regression testing for e-commerce and CRM applications.
- Automated test cases using Selenium WebDriver and managed test cycles in JIRA.
- Assisted in production deployments and real-time issue resolution.

Stag Software

Quality Engineering Engineer | June 2012 – April 2013

- Executed end-to-end software testing, defect tracking, and regression analysis.
- Worked closely with development teams to enhance QA workflows and software stability.

Key Achievements

- Led all major software development and releases at Everwell, ensuring on-time and high-quality delivery.
- Reduced defect leakage by 30% through robust QA processes and test automation frameworks.
- Optimized API performance, reducing response time by 40% via structured performance testing.
- Mentored and upskilled 17+ engineers, fostering talent development and team efficiency.
- Implemented CI/CD automation, cutting deployment time by 50% and enhancing software stability.
- Spearheaded the migration from monolithic to microservices architecture, boosting scalability and cutting operational costs.
- Organized a Hackathon to explore Al-driven implementations in the Everwell Hub, fostering innovation and identifying practical use cases for enhanced healthcare solution
- Managed on-call rotations and system reliability, proactively resolving critical issues.

Languages: English, Hindi, Kannada

Location: Bangalore