

Abhrajit Banerjee

City:-Kolkata,
232/76 M.G Road Asabari,
Near Ranga Laxmi Smriti Pathagar,
P.S. –Haridevpur , Pin code: 700104,

+ 91- 9163008326
West Bengal, South 24 Parganas, India

✉ abhrajitbanerjee10@gmail.com

=====

Profile – L2-Support , ERP Implementation , ERP Support , MS –SQL BASIC Support(3 YEARS) , Product Support , Pre-Sales Software , Field Support , 7 Years of experience in software application support & implementation (INSTALLATION SOFTWARE ,SETUP ERP, FINAL HAND OVER) , (Product sales & Demostration)

Objective

To associate with an organization where scope for contributing and learning are high. To work as a key player in challenging and creative environment.

Academic



B.A Graduation from Charu Chandra College under Calcutta University in 2015.

Work Experience

1. Organization: **Xceptional Health & Wellness PVT.LTD. (*ERP Excel technology, **App Trustmedi.com)**

Designation: ERP Software pre sales Support Installation Implementation Executive (HEALTHCARE ERP)
Duration: NOV 2016 to SEP- 2021

Job Profile:-

- MS-SQL Installation , Troubleshooting , Data import & Export . (BASIC KNOWLEDGE SQL)
- Software Installation , training , print setup
- Crystal report Modification .
- Customer Relationship Management.
- ERP Software pre Sales .
- Collection Payments AMC.
- Official Paper Works .
- Office Users IT Support .

2. Organization: **Instinct Innovations PVT. LTD. (*ERP Digihealth , **APP Digisaathi) (**Canecrop Solution LLP Inc)**

Designation: ERP Software Support Installation Implementation Executive & Product Sales (HEALTHCARE ERP)
Duration: Sep -2021 – Oct-2023

Job Profile:-

Medicine Software Pre Sales & Demonstration, Installation , Implementation , GST & monthly reports.
Month wise Shop Visit & troubleshooting problem (Collect AMC & Reference) . PL Sql data backup , restore .

*Bill modifying & Product Sales , Demostration.

3. Organization: **IN4VELOCITY SYSTEMS PVT. LTD (MOBILE APPLICATION ARROWPS CRM)**

Designation: ERP Software Support Installation Implementation Executive (REALESTATED ERP)

Duration: NOV -2023 – TILL DATE

Job Profile:-

ERP Support & Implementation ,
Training how to use software ,
Template creation & modification
Online Support.

Academic Credentials

Degree	College/School	University	Year	Marks Obtained
B.A GRADUTATION	Charu Chandra College	C.U	2015	52.3 %
Higher Secondary Exams. (12 th)	South Subarban High School	W.B.C.H.S.E.	2011	61.00%
Secondary Exams (10 th)	Mitra Institution	W.B.B.S.E.	2009	49.02%

Computer Proficiency

- **Basic Course In Computer (EXCEL , WORD, POWERPOINT)**
- Certified Course in **Computer Management** from **Youth Computer Training Center, GOVT OF W.B**
- Certified Course in **Computer Application database** from **CMC A TATA ENTERPRISE**

Personal Particulars

Date of Birth: 03thApril 1993
Marital Status: UM
Sex: Male
Languages Known: Bengali, Hindi and English
Interests: Internet New ERP Software Browsing, Learning MS-SQL, PLSQL database Videos , books , Listening songs , Making new friends.
Strength: Hard Working, Loyal.

Place :

Date :

Abhrajit Banerjee