CURRICULUM VITAE

Vinod Prakash Edickal

Tulip Homes, Flat no 504, B-wing 5th floor.

Chakan - 410501.

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Career Objectives:-

I would like to be a part of an Organisation where I can explore and bring out the best of my ability where I can contribute for rapid development of the organisation and at the same time also develop and expand my knowledge.

To secure a responsible career opportunity and to fully utilize my skills, while making a significant contribution to the success of the company.

PROFILE SYNOPSIS:

- More than 9 years of experience in accounts & finance.
- Strong communication skills and excellent grasping power.
- Abilities in handling multiple priorities & a genuine interest in personal and professional development.
- Coordinating with different teams for achieving the desired objectives.

Computer Knowledge & Personal skills:-

Well versed in use of MS Office (Ms Word, Ms Excel, and Power Point.

Quick Learner, Positive Attitude and self-motivated. Good communicator and interpersonal skills.

Work Experience:-

Tata Business Support Services Ltd (TBSS) (Joined on 27th August 2015)

Designation: - Customer Care Executive

Job Profile & responsibilities:-

Attending calls & complaints of the customers.

- Verifying and resolving the queries using the System.
- Resolving Discrepancies, Achieving the goals within the time limit.

Later got deputed to Tata Motors Ltd Pimpri Plant on 8th Feb 2016.

Designation: - Senior Executive (Shared Services).

Job Profile:-

Travel Section (Shared services)

- Handling calls of the Tata motors employees from all locations, processing travel bills of official tours.
- Direct interacting with the employees for resolving their queries.
- Issuing payments/Advances for official tours.
- Maintaining records of the payment runs posted on each day.
- Processing Manual as well as online claims for both staff as well as blue collar employees.(operators)
- Maintaining all the hardcopies related data with all the MIS in detail.

Provident fund Section:

- Direct Interaction with Employees both Staff as well as Blue collar employees
- Processing loan forms in PF system i.e. Central Trust Fund system on regular bases.
- Entertaining queries about loan both Refundable & Non Refundable PF.
- Working experience on Finance, Accounts Payroll.
- Handling day to day activities via calls, Emails & RMS portal.
- Verify employee's document and resolved KYC related issue on EPFO portal.
- Sharing the daily/weekly/monthly MIS to management and Government authorities.
- Resolving tasks on RMS request management system & resolving queries of staff thru the same.
- Direct interaction with employees, handling & solving queries related to PF LOAN/ VPF DEDUCTION/ANNUAL STATEMENTS /PENSION/ SUPERANNUATION.

STRENGTHS:

- Creative, Competent in use of Internet, Mail.
- Overcoming fear, Good communication and interpersonal skills.
- Good Listener, Good numerical skill & able to work in team.

HOBBIES:

Reading, Bike riding, Swimming, trekking.

ACADEMIC DETAILS:

CLASS	BOARD/UNIVERSITY	YEAR OF PASSING
S.S.C	Maharashtra State Board.	2010
H.S.C	Maharashtra State Board.	2012

Undergraduate : Persuing.

TECHNICAL SKILLS:

Typing Speed @ 30-40WPM.

• MS OFFICE 2021, MS. Word, MS. Excel, MS. PowerPoint.

PERSONAL DETAILS:

Date of Birth: 24th May 1994

Nationality : Indian

Marital Status: Unmarried

Religion : Hindu

Languages Known: Marathi, Hindi & English.

DECLARATION:

I hereby declare that the information given above is true to the best of my Information knowledge belief. I will make it my earnest endeavour to discharge competently and carefully the duties you may be pleased to entrust with me.

Thanks & regards

Date	
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Place: Pune (Vinod.P.Edickal)