

# Omendra Singh Parihar

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~ Hospitality Professional ~

Guest Relationship Management • Front Office Operations • Team Management

## EXECUTIVE SUMMARY

An enterprising and result oriented professional with over 1 year of experience in working as a shift Manager & 3 years of experience in self-employment, handled dealership of Fertilizers (KNU Associates)

- ☐ Highly motivated and devoted to the need of customer.
- ☐ Eager to contribute to the organization and create success stories
- ☐ Experience in handling grievances
- ☐ Managed international customers

## Work Experience

### Hotel Ramada Khajuraho

Designation : Intern

Location : Khajuraho (MP)

Responsibilities : Front desk handling, guest relationship management.

To get to know the customer's feedback on services provided and working on them immediately if they are not happy or satisfied with any of the services provided by Ramada.

### Business Exposure

### Jubilant Food Works DOMINO'S PIZZA (May15-june 16)

Designation : Associate Guest Delight Manager

Location : Pune

Responsibilities : To plan and carry out day to day operations at the store to maintain smooth functioning of the with focus on sales up gradation by maintaining high standards in accordance with the International Domino's Standards.

### KNU Associates ( July16- july 18)

Designation : Owner

Location : Nagod, Satna Madhya Pradesh.

About : Retail & wholesale of seeds, fertilizers & pesticides.

### Volunteer Experience

- Volunteer in cuckoo forest School, Tiruvannamalai, TamilNadu
- Helped in organising workshop for kids.
- Reforestation in jawadu hills.
- Volunteer in Aranya Permaculture Farm, zaheerbad, Telangana
- Helped in organising PDC for 18 students.

## ACADEMIC CREDENTIALS

Course	Institute & University	Year of Passing
BHMCT	Dr.D.Y Patil IHMCT Pune	2015
HSC	Y.M College Pune	2011
SSC	Raigad Military School C.B.S. E	2009

## EXTRAMURAL ENGAGEMENTS

- ☐ Travelling
- ☐ Story Telling
- ☐ Swimming

## PERSONAL DOSSIER

- Date of Birth: 14th Jan 1994
- Residential Address: B-1008, Shriyansh Society, Punawale, Pune
- Linguistic Proficiency: English, Hindi and Marathi