

Surju Sahu
I-502, Vrindavan Garden, Yashwant Viva Township, Nallasopara East, 401209
+91 8369032461/sahusurju@gmail.com

Objective

Seeking a Position in an Organization, which gives me a chance to improve my knowledge & enhance my skills. Being a part of a team that excels in working towards achieving the goal and growth of the organization.

Summary

- Total 15 years of total experience as Microsoft technology specialist with deep experience of working on Microsoft Windows Server's, O365, VMware, & Backup technology platform which involved Installation, Configuration, Maintenance, Architecture and environment planning.
- Implementation experience of Active Directory, VMware VSphere & VMware Horizon View, Horizon on Cloud in Azure and AWS, Symantec Backup exec server & other Windows Services like DNS, DHCP, Fileserver.
- Experience in client communication to gather technical requirements, perform environment feasibility study / technical assessments and propose technical solutions based on Microsoft, VMware & Cloud technology.
- Experience in VOIP base PBX system.
- Follow all Operation Process / Documentation Procedures / Change Management / Incident Management as per the ITIL Procedures Standards.

Professional Experience

Anunta Technology

June 2020 – JAN 2024

Designation: Senior Engineer COE VDI Solution Working in Project team.

Work Details

- Deployment of VDI Solution for Client in On-Premise or in Cloud.
- Deployment of Azure File Storage and NetApp Storage for FSlogix for Roaming profile in Azure AVD and VMware Horizon on Cloud Solution.
- Deployed Horizon on Azure Cloud Gen 1 and Gen 2 VDI solution for multiple customer (Polled, Personal or Random Pool Desktop) in DC and DR environment with DEM or FSlogix using Azure File Storage or NetApp Storage and App Volume Configuration with Azure MFA integration using VMware Workspace ONE.
- Deployed Azure Virtual Machine (AVD) for Large Customer Banking and Retail Customer in DC and DR environments with Azure Storage and NetApp storage for their Storage Solution in VDI.
- Meeting with Client to Understand the Business requirements and Proposing VDI solution based on Azure Virtual desktop or VMware Horizon Azure Cloud.
- Conducted Multiple POC for Banking and Retail Customer on Horizon on Azure Cloud and Azure Virtual Machine (AVD).
- Deployed native Horizon Solution on AWS and Azure Cloud platform with manual pool.
- Deployed Horizon View in on-premises environment for a multiple Client with DEM, AppVolume and Writable Disk for OST and PST file.

Work Details

- Currently handling team of 8 managing three branch offices with 450-500 users.
- Ensure SLA based serving there by improving overall functioning of the dept. 95% of the time all the tickets must be closed within the SLA.
- Formulating and implementing procedures/policies to support the business.
- Provide data/report of the overall functioning of the department to Management
- Closely working with Project team to understand Project requirement.
- Installation, Configuration and Management of EXSi 5.5 hosts, Vcenter Server 5.5.
- Implemented Azure Cloud Infrastructure for Client and for Inhouse Project.
- Successfully completed O365 Migration from online exchange and third-party email server to O365 and O365 to O365 Tenant Migration and Administration.
- Successfully Implemented VMware VDI environment for 200 Users
- Installation, Configuration and Management of VMware View (VMware VDI) Server and Implementing VMware ThinAPP.
- Maintaining 150+ Servers on VMWare infrastructure including Power Edge R710 and Cisco UCS server.
- Configuration, installation and setup of Windows Server 2003/2008/2012
- Successfully implemented VMware View environment for 150 Users.
- Experience in Deploying Server Images, Converting P2V, creating Templates, creating snapshot for critical images on VMware VCenter Server 5.0.
- Configuration, installation and setup of Windows Server 2003/2008.
- Installation and configuration of DNS, AD, IIS, FTP, WSUS and DHCP on Windows Server 2003/2008.
- Assigning tickets to team as per severity.
- Making sure that all type of incidents is taken care within agreed SLA.
- Enterprise application support such as SVN, Gitlab, Jenkins and Sonar.
- Providing training to junior colleagues and helping them on troubleshooting issues.
- Daily team Meeting on issues related to ticket handling.
- Implemented VOIP PBX system for Four Location.
- Anti-virus (McAfee), Trend Micro Policy creation on client system, Checking Updates & patches.
- Successfully implemented MPLS for three offices.
- Managing Network Infrastructure of three offices using Juniper and Sonic Wall Firewall.

Progressive Infotech**July 2007–Sep 2008****Client Site -: Oberoi hotels and Resorts****Designation -: Desktop Engineer****Work Details**

- Handling all Desktop, Printer related Calls.
- Data center administration.
- Monitoring Events, Free Disk space, CPU & Memory utilization,
- Documentation (Server induction files, Permissions approvals, Inventory Files, Data Center Shut down Procedures, Graphs for data center structures, Down time reports).
- Active Directory administration.
- Administration on users, groups & OU.
- Installation & configuration of Active directory.
- Knowledge of Domains, trees & Forest.
- Applications level Support.
- Handled a Migration Project on Client Side and server side.

Education

- Bachelors of Science in Mathematics and Computer application from Mumbai University in 2006
- H.S.C from Mumbai Board March 2002
- S.S.C from Mumbai Board March 2000

Personal details

- Name -: Surju Sahu.
- Marital Status -: Married
- Date of Birth -:25-AUG-1984.
- Languages Known -: English, Hindi, Marathi, Oriya