

PRERANA KUMARI GOLDI

ASSOCIATE CONSULTANT

PROFESSIONAL SUMMARY

SEASONED PROFESSIONAL WITH 2+ YEARS OF EXPERIENCE IN CUSTOMER SERVICE, BANKING, BANKING OPERATIONS, FINACLE 10 & FINACLE 7 BY INFOSYS, FCRM, BMC, SALES CRM

OBJECTIVE

"To work with best of my abilities and skills in order to benefit my organization to be better than in this competitive time and an influential position in the organization"

EXPERIENCE

Associate Consultant | WIPRO TECHNOLOGIES | From 20 Dec-to-Till Date

- Currently Working as a Application Support Engineer in PUNJAB AND SIND BANK Finacle 10x Implementation Also Manage KYC & AML Module, DMS.
- I have knowledge of both version of finacle 10x & Finacle
- Providing Solutions by interacting with Finacle database
- Providing Solution to CBS CELL for all module like LOANS, CASA, FD&RD, CLEARING, INVENTORY, LOCKER MODULE

Premiere Relationship Manager | MAX LIFE INSURANCE | From 8 Mar-To-5 June

- Helped customers identify services/products that best suited their needs.
- Participated proactively in all huddles and districts communications and meetings.



Prerana.goldi@gmail.com



7091084412



<https://www.linkedin.com/in/prerana-goldi-5abba020b>



@prerana_verma15

STRENGTHS

- Creative
- Hard Working
- Persuasive
- Motivator & Leader
- Work Under Pressure
- Laborious

- Established and maintained key relationships and business contact within the community and targeted industries segments and strategic initiative to create opportunities for growth.
- Provided ongoing coaching to co-workers and new recruits to effectively identify referral opportunities.

Senior Officer | ICICI BANK LIMITED | From 20Jan 2020-To-31Jan 2021

- As a Customer Service officer I have to handle all the day to day operation management at the bank by the help of Finacle Software
- Knowledge of both version of finacle 7 & finacle 10x
- Efficient at operation management ,handling all the transaction entry maker & checker both also provide support to the branches over the call or mail
- Raising ticket for major issues by the help of tool FCRM

EDUCATION

Certification in Wealth Management | 13 Feb 2021 | Times Pro (Delhi)

Managing the wealth of affluent clients requires an adviser with a unique skill set. In today's competitive landscape, simply having market awareness isn't enough. Advisers should take time to understand the challenges faced by their clients and be able to chart out a path to manage, protect and enhance wealth.

Post Graduate Diploma In Banking & Finance | 10 Nov 2019 | Times Pro (Patna)

PGDBM programme is a mix of classroom and experiential learning and is crafted to develop competencies in terms of **domain knowledge, technology applications, sales & marketing, and customer relationship management.**

- Confident
- Energetic
- Ambitious

CERTIFICATIONS

- ❖ Advance Diploma in Computer Education
- ❖ National Institute of Securities Markets(NISM VA)
- ❖ Association of Mutual Funds in India

LANGUAGES

- Hindi
- English

TECHNICAL SKILL

- ❖ Operating System
- ❖ Ms Office
- ❖ Ms Excel

INTERESTS

- Singing
- Painting
- Book Reading
- Explore New Place

ACCOMPLISHMENTS

- Gave training to PUNJAB & SINDH BANK staff of finacle 10x
- Gave also ' Hands On Session' for the same training

Bachelor Of Science | 5 Dec 2019 | Bhupendra Narayan Mandal University Bihar

- Graduate with 1ST Class in BSC(ZOOLOGY)

**INTERMEDIATE | 20 May 2015 | N P Inter College
KumarKhand**

**MATRICULATION | 5TH June 2013 | M R High School
Madhepura**

SKILLS

- Critical thinking and problem solving.
- Teamwork and collaboration.
- Professionalism and strong work ethic.
- Oral and written communications skills.
- Leadership.

Declaration

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particular