

Priyanka Joshi, CSPO

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Technical Skills

Tools- MS-Office, MS Visio, Confluence, JIRA, Lucid chart, Figma, Pendo, DB Weaver, SQL, Postman

Methodologies- Scrum, Agile

Functional Skills

- Product Discovery
- Product Management
- User Acceptance Testing
- Gap Analysis (As Is & To Be)
- Requirement Traceability

Professional Summary

Product Owner with 10+ years of experience having strong analytical and leadership qualities with diverse experience, willing to work as Product Manager. Bringing to the forefront a visionary mind set and understanding of product development lifecycle from product discovery, research, requirement elicitation, solution design, and implementation. Blend of my experience and expertise can help introduce innovations and improvisation to the product.

Key Engagements Product Owner

Dassault Systèmes

(Aug'22 - till Date, Pune)

- Collaborate closely with sales & engagement team to plan product roadmap, features and changes in product requirement.
- Translate the roadmap into manageable product backlog and details the process while collaborating with product manager, development, delivery team. Plan releases and sprint goals while maintaining both technical and business functions.
- Coordinate with other product owners & product managers to ensure cohesiveness. Identify dependencies ahead of sprint planning.
- Conducted user interviews using product discovery phase and plan features as per users acceptance.
- Collaborate closely with development, test and integration team for smooth delivery of the product.
- Responsible for customer onboarding, conducting initial training sessions & make them comfortable with product usage. Also track customer usage dashboards to plan enhancements on key features

Business Analyst

(Apr'22 - Aug'22, Pune)

Karur Vysya Bank

- Effective collaboration & participation in Product Management,
 Research, Teamwork and Collaboration.
- Interviewing business units, stakeholders, and technical leaders to gather and clarify business requirements; developing to be business process flows, identifying the impact of the implementation on these business process flows and coordinating the review of the detail design for the business.
- Working with business team & senior stakeholders to draft features & prioritize user stories.

Business Analyst

(Jul'18 till Feb'22, Pune)

Indostar Capital Finance Limited

- Product Development, Solution Analysis, Stakeholder Management for incorporating various digital platforms ensuring sustainable digitization for various banking operations.
- Worked with team through the entire process of software development life cycle, including analysis and design, business and functional requirement analysis, data analysis, system designs, development, testing and implementation.

Interpersonal Skills

- Quality orientation
- Attention to Detail
- Excellent communication skills
- Strong organizational skills
- Multi tasking
- Customer service
- Quick decision maker

Summer Internship

Ruchi Soya Industry - Studied organization structure, financial analysis, cost accounting and function of HR Manager.

Exclusive Group of Securities -

Study of financial market including stocks, currency & derivatives

Education Details

MBA (2013) BCA (2011)

- Create, groom and maintain the project feature and story backlog in addition to any changes to those requirements
- Verification/Validation of requirements to ensure they deliver business value by conducting various reviews.
- Successfully participated in various scrum ceremonies by sharing opinions on process & product innovation.
- Performed quality assurance (functional testing) and user acceptance testing (UAT) facilitating on-time & acclaimed "go-live" of the application.
- Supports the Project Manager as well as Technical Lead in the inception, epic creation, feature creation as well as Story writing to ensure clear scope and acceptance criteria in line with Agile delivery methodology.
- Gained insights during designing ideas in relation to technical up gradation, co-ordinating with development team during development & post development maintenance as point of contact for business domain.

<u>Functional Business Analyst</u> (May'17 till Mar'18, Ahmedabad) Astute Management Solutions & Services Private Limited

- Research prospective clients in market, understand their business & provide ideal solution for cost optimization and lean management.
- Designing & implementing various ideas of process & system enhancement for business team & product improvement.
- Engagement with key stakeholders and business owners to prioritize the business problems & opportunities for further technical enhancement for internal & external cross sell channel.
- Solution finding ability in collaboration with advanced process & data insights for taking right strategic decisions on various critical aspects of business with changing dynamics of market & requirements of business.

Risk Analyst

(Feb'15 till May'17, Mumbai)

XL Dynamics India Pvt Ltd

- Engagement with key stakeholders and business process owners to prioritize the business problems & opportunities for further technical enhancement for Loan Origination system Application.
- Preparation of User Stories and acceptance criteria in adherence to agile practices.
- Conducted Functional Requirements Document (FRD) walk through for multiple teams to clarify feasible requirement.

Assistant Manager – HR

(Aug'13 till Nov'14, Bhopal)

Trident Limited

- Management of recruitment & joining cycle, including sourcing strategy, interviewing, reference checking, making offers to candidates, driving & delivering induction training.
- Conducted various training programs & workshop for members on time management, personality development, office TPM. Involved in Corporate BSC reviews with HOD's, Business Heads on improvement projects.