### Ruben D'cunha

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### **PROFILE**

Experienced Senior Human Resources Manager with a strong educational background in Human Resources Management and Services. Proficient in English and Hindi, with a passion for building effective HR strategies and fostering a positive work environment. Seeking a challenging leadership role in HR to utilize my skills and drive organizational success.

# WORK EXPERIENCE

#### Senior Human Resources Manager SOPARIWALA INDIA LLP

03/2024 - present MUMBAI, MAHARASHTRA, INDIA · ON-SITE

- Strategic HR Leadership: Provide strategic direction and guidance to the HR team, aligning human resources initiatives with organizational goals and objectives.
- Talent Acquisition and Management: Lead end-to-end recruitment processes, ensuring the acquisition of top-tier talent that matches the company's needs. Develop strategies for talent retention and succession planning.
- Performance Management: Oversee performance management processes, including goal setting, performance evaluations, and development plans. Provide guidance to managers in addressing performance-related matters.
- Employee Relations: Manage employee relations issues, ensuring a fair and respectful work environment. Address conflicts, grievances, and disciplinary matters in compliance with company policies and legal regulations.
- Training and Development: Identify training needs, design training programs, and facilitate learning opportunities to enhance employee skills and career growth.
- Compensation and Benefits: Collaborate with the compensation team to design and manage competitive compensation and benefits programs that attract and retain top talent.
- HR Policies and Compliance: Develop, implement, and update HR policies and procedures to ensure legal compliance and consistency. Stay updated on labor laws and regulations to minimize risks.
- Diversity and Inclusion: Champion diversity and inclusion initiatives, promoting a diverse workforce and an inclusive work culture.
- HR Analytics: Utilize HR data and metrics to derive insights and inform decision-making. Provide regular reports to leadership on HR key performance indicators.
- Change Management: Lead HR-related change management initiatives, ensuring smooth transitions during organizational changes.

### Human Resources Manager Venture Catalysts | India's First Integrated Incubator

02/2023 - 02/2024 MUMBAI, MAHARASHTRA, INDIA · ON-SITE

- Develop and implement HR strategies and initiatives aligned with the overall business strategy
- Manage the recruitment and selection process for Technical / Non-Technical Positions
- Consults with management on performance, organizational and leadership matters. Conducts needs assessments to determine measures required to enhance employee job performance and overall company performance.
- Bridge management and employee relations by addressing demands, grievances or other issues
- Support current and future business needs through the development, engagement, motivation, and preservation of human capital
- Develop and monitor overall HR strategies, systems, tactics and procedures

### WORK

### **EXPERIENCE**

across the organization

- Identifies and incorporate best HR practices in the Industry.
- Nurture a positive working environment and drive cultural initiatives.
- Design, deploy and oversee a performance appraisal system that drives high performance and increases morale
- Oversee and manage a performance appraisal system that drives high performance
- Report to management and provide decision support through HR metrics
- Leading recruitment efforts and sitting in on interviews with potential hires.
- Assisting with the organization of team-building and staff development activities.

### Human Resources Business Partner Greenaai Enterprises

12/2019 - 11/2022 MUMBAI, MAHARASHTRA, INDIA

- Advised executives on best practices for employee growth and productivity goals, consistently helping companies improve retention
- Identified HR training needs and conducted training for employees and leadership while recommending approaches to effect continual improvements in business objectives, productivity and within company to reach business goals
- Investigated and liaised with legal department to respond to complaints of harassment, discrimination, employee grievances and other sensitive issues and prepared position statements for EEOC
- Maintained confidential nature of employee and company proprietary and privileged information used or observed in course of performing job duties
- Managed full cycle of recruiting, hiring and onboarding new employees
- Collaborated with leadership to assess and improve policies across board
- Reviewed applicant qualifications and assisted management and recruiting with hiring needs and determining compensation and total package
- Integrated talent management process to include detailed analysis of potential talent gaps and development of career plans to identify and retain current talent and attract outside talent to business

### Senior Business Development Manager Hikvision

01/2018 - 12/2019 MUMBAI, MAHARASHTRA, INDIA

### Head – Human Resources & Operations Grateva International Pvt Ltd.

01/2014 - 11/2017 MUMBALAREA, INDIA

# Human Resources Business Manager Tulips HealthCare Solutions

01/2009 - 12/2013 MUMBAI AREA, INDIA

### **EDUCATION**

## Human Resources Management and Services | Master of Business Administration - MBA

Institute Of Industry Integrated Technology & Business Management

### Business Intelligence & Analytics | Master of Business Administration - MBA

Institute Of Industry Integrated Technology & Business Management

### Information Technology | Bachelor of Science - BS Mahatma Gandhi University

01/2011 - 12/2014

#### **LANGUAGES**

English **Professional** 

Hindi **Professional**  Marathi **Professional** 

#### **CERTIFICATES**

### Leadership Fundamentals LinkedIn

07/2021

# Interpersonal Skills & Team Building Indo-American Society, Mumbai - India

11/2015

# AWARDS & RECOGNIZATIONS

### Inclusive Talent Leader SoftwareVerdict

05/2024

https://www.softwareverdict.co/itl-credential/svcr20240067/

Awarded the Global Inclusive Talent Leader accolade by SoftwareVerdict for demonstrating exceptional commitment to fostering diversity and inclusivity within the workplace.

### Elite Manager Award Greenaai Enterprises

05/2022

Recognized for consistently exceeding performance goals and driving business success through effective decision-making and innovation.

# Employee Of The Year Greenaai Enterprises

05/2021

Recipient of the prestigious Employee Of The Year award from Greenaai Enterprises, recognizing outstanding dedication, hard work, and contributions to the company's success.

### Top Performer Grateva International Pvt. Ltd

03/2017

Received accolades for exceeding expectations and surpassing goals set by the company

### Young Leader Award Grateva Enterprises Pvt. Ltd.

01/2015

Received in recognition of exceptional leadership skills and dedication to driving innovation and growth within the organization.