# Name – Amol T

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| **Nationality** | – Indian |
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## PROFILE

Highly skilled senior specialist within Supply Chain, Transformation management with extensive experience in driving organizational change and achieving sustainable growth. Proven track record in leading successful transformation initiatives resulting in optimizing operational efficiency, revenue acceleration, cost reduction and implementing innovative strategies consistently.

Seeking a challenging role where, I can utilize my skills, expertise to contribute to the company's success and deliver measurable results.

## Core Competencies

○ Supply Chain Management ○ Project Management ○ Transformation Management ○ Logistics Management

○ Resource Optimization ○ People Management ○ Profit & Loss Management ○ Business Compliance

## Work Experience

### Senior Specialist Supply Chain
**TATA COMMUNICATIONS LTD**
11/2021 – Till Date / Mumbai

- Led and executed end-to-end digital transformation initiatives, utilizing agile & waterfall methodologies and leading cross-functional teams to achieve seamless ERP implementation e.g. SAP MM, WMS, TM, RE-FX and adoption across the organization.
- Collaboration with cross functional team members from SAP Basis, ABAP, Global information security (GIS), Legal, Finance, Tax for achieving various aspects, objectives within a project lifecycle.
- Extensively driving ERP, cloud application implementation right from requirement gathering, business reviews/approvals, planning, resource allocation (Man, money, material), budget approval from Project / Programme sponsors, followed by execution, monitoring, controlling, deployment upto benefit realization.
- Developed and implemented comprehensive change management strategies, including training programs and communication plans, resulting in a 25% increase in employee engagement and successful integration of new technologies.
- Conducted in-depth data analysis and process mapping to identify opportunities for process optimization and automation, resulting in a 30% reduction in operational costs and improved overall efficiency.
- Collaborated with senior leadership to define and implement a long-term transformation roadmap, aligning business goals with technological advancements and industry trends, resulting in a competitive edge and increased market share.
- Achieved significant cost reductions in logistics operations and rectified issues in warehouse interaction for seamless workflow.
- Strategically coordinated transportation vehicles, such as pallet movers and trucks, to optimize stock delivery efficiency.
- Developed strategic distribution strategies to efficiently allocate stock and maximize profitability across the network.
- Facilitated inter-transfer of stock for liquidation purposes, ensuring swift and effective inventory management.
- Supplier profile (OEM) management - Cisco, Dell, Advantech, Versa, Samsung, Nokia, Ericson
- Distributor/Reseller profile management - Westcon Comstor, TD Synnex, Neeco, Alef

### Manager – Supply Chain (Project, O&M)
**Reliance Jio Infocomm Pvt Ltd**
05/2018 – 11/2021 – Navi Mumbai

- Streamlining Supply Chain Process - Warehousing, Distribution, Inventory management – Both for Hubs (owned) as well as 3PL operated sites to ensure capability enhancement from time-time.
- Ensure process modification from time-time as well as implementation based on project requirement.
- Inculcating professional competency among team members.
- Budget allocation for region and ensuring final delivery within the capacity allocated in terms of man, machine, money, material.
- Responsible for commercial elements such as hiring / dehiring of warehousing & distribution sites based on the requirement, output, cost factor etc.
- Evaluation
- Working closely with VP / Project lead on subject matters – Project plan, necessary storage capacity for meeting current as well future requirements, resource plan & optimization, risk management, highlighting factors which could be sole elements for project delay within the region & PAN India

Ensure day-day working is system oriented with no (or limited) manual intervention.
Responsible for team appraisal based on the KPI, KRA's, Objectives achieved.
Defining and eliminating non-value adding procedures, steps, techniques, methods within various aspects of Supply Chain.

## Operations Head – Logistics & Customs Operation
**Indu Maritime & Logistics**

03/2015 – 06/2017 - Jebel Ali Free Zone Dubai, UAE

Oversee day to day operations.
Evaluating team performance based on set KPI's and ensuring complete adherence with policies and SOP's set as per company standards.
Liaising with the transport division, approving suppliers for day-day transport requirements.
Working closely with team members to ensure better coordination and approach related to service delivery.
Work within deadlines that are competing and unpredictable, handling enquiries from existing customers and new clients.
Generate monthly reports like job reports, MIS reports pertaining to productivity/ process, sales performance report and revenue/ profitability reports etc.
Actively co-ordinate with top management on system improvement, changes to operational requirements, costing, budgeting and new product development and decision making.
Monitoring the availability of space and analysing allocation as per business forecast.
Monitoring WMS – Stock & Inventory reports for various customers.
Ensure proper compliance and adherence to all appropriate health and safety regulations and cleanliness requirement are followed both with regards for personal and inventory as well as equipment & Manpower safety.
Managing day-to-day operations of all warehouse facilities. (General WH, Chemical WH, Open yard & Bulk facilities)
Liaise with local authorities such JAFZA for lease, sublease, work permits / License, OFC – renewal.
Following EHS guidelines related to warehousing regulations

## Team Lead Operations
**Modern Freight Company LLC**

12/2012 – 03/2015 - Jebel Ali Free Zone Dubai, UAE

Coordinate import and export operations for allocated customers.
Maintaining and developing contact with customers.
Arranging clearance for import and export shipments.
Quotations, arrange customs documents, invoicing, proper costing and maintaining job files.
Report all/any safety related incident and ensure good housekeeping within the department.
Responsible for all clearing and forwarding operations including customer service.
Prepare debit notes to customers and provide quotations, Negotiate freight rates.
Arrange transportation for import and export shipments.
Maintain job files for reference and record keeping purposes.
Ensure that shipments are booked and executed on time.
Follow quality procedures.
Arranging custom inspections, municipality, Chamber, duty exemption and related work
Maintaining stock report for client shipments stored in MFC warehouse.

## Internship / Trainee
**Air India**

04/2009 – 07/2009 – Andheri, Mumbai Cargo Complex

Check the number of flights as per the shift as well as bookings on the flight.
Acceptance of cargo, weighment of cargo, arranging for the required ULD's loading the cargo in the given ULD, getting the ramp ready.
Ensure proper handover/takeover is practiced.
Substitute the supervisor when required
Coordinate with staff at warehouse level to make sure that smooth operation is undertaken.
Preparations of ULD, maintaining their records, forwarding reports and relevant messages as per airline requirement.
Positioning of cargo and ULD on airside for aircraft loading as per requirement.
Learn to Palletizing cargo as per the contours for A-300series, B-747series, B-707

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| **EDUCATION** | <u>Post Graduation</u><br>**Master's Business Administration – Marketing & Operations**<br>**Pune University**<br>2017-2019<br><br><u>Graduation</u><br>**Bachelors in Economics**<br>**Mumbai University – Elphinstone college**<br>2009 – 2012 |
| **Certification** | PMP by Project management Institute<br>Communication with Confidence by LinkedIn - 2024<br>Developing Managers in Organization by LinkedIn – 2024<br>Strategic Negotiation by LinkedIn - 2024<br>Project Management Office by LinkedIn – 2022<br>IATA / FIATA – Dangerous Goods Regulation (CAT 6) 2009 |
| **PROJECTS** | **OnboardX–** Automated platform for vendor, supplier onboarding / registration<br>Project managed end-end solution design, work flows, process flows, coordination with internal cross functional teams – Hr, Finance, Legal & external vendor development, engineering team.<br>Business case preparation to approval from multiple stakeholders, solution testing to deployment followed by Erp integration.<br>Benefit realization (50% reduction in overall TAT), Master data migration, transition to ops team, project closure.<br><br>**'CHATBOT'** – AI tool to address level 1&2 queries for service delivery, sales team<br>Inhouse development of Microsoft team bot to address repeat queries from internal stakeholders pertaining customer (B2B) orders. Development and deployment of BOT led to similar time addressing queries over email, chat, calls and update complex spreadsheet being utilised for other productive task.<br><br>**CMP (City Maintenance Points) –** Initiative to mitigate site downtime within city limits.<br>Concept of CMP was conceived in order to tackle prolonged duration of material collection from DC's , Hubs located outskirts of city limits resulting in extended downtime of telecom sites . Idea of CMP was to cater to immediate requirement for a particular by retaining key SKUs at CMP points for immediate restoration and avoiding long haul of vehicle deployment at DCs for material collection. The concept helped jio reduce individual site downtime by 17% by making the required O&M material available to vendors for restoration. |
| **Awards** | **ACE - Certificate of Excellence**<br>**Vice President**<br>12/2023<br>Innovation and Problem-Solving,<br>Ownership and Accountability, Being Agile.<br>Outstanding Project Management ensuring collaboration and sync between multiple stakeholders for the complete Vendor Onboarding Tool Implementation. This was planned, scheduled and executed end to end with great efficiency<br><br>**Xtra Mile**<br>**Asst. Vice President**<br>09/2022<br>Acknowledging the efforts for developing and deploying 'CHATBOT' within logistics delivery domain to address repeat queries pertaining to order processing, ETA, shipment details and crafting the elimination of human intervention and duplication of tasks |
| | I hereby declare that the above-mentioned details are true to the best of my knowledge. |