

Deepali Tonde

BUSINESS ANALYST

Details

Pune, India

8087316727

tondedeepali7@gmail.com

Skills

Decision Making

Problem Solving

Time Management

Leadership

Communication

Requirement Gathering

Analytical Skills

Stakeholder Management

Critical Thinking

Technical Skills

UML

SDLC

Agile

Waterfall

Integration

Data Migration

Visio

Jira

TABLEAU / Power BI

ERP

Software testing

Axure

Balsamqic

MS-Excel/Word/PowerPoint

Certifications

- IBM Certified Business Analyst
- Certified Oracle
- Certified Software Testing

Education

MBA ,Pune University, Pune

AUGUST 2012 — MAY 2014

Extra-Curricular Activities

Abhinav Vikas

Foundation(education community) as Volunteer

Profile

Experienced IT Business Analyst / Implementation Consultant with 7+ years of expertise in leading and delivering complex IT projects across various industries. Proficient in Agile, Scrum, and Waterfall methodologies, with a track record of managing multiple projects from inception to completion. Adept at optimizing processes, leading cross-functional teams, and achieving business objectives through innovative solutions and strategic planning.

Employment History

Business Analyst at Rohan Group

2021 to Present

- Gap Analysis-To map the transition from an "as-is" process to a "to- be" process using BPMN and identify gaps analysis, and areas of improvement
- Understand business/ product process converting into process flow diagrams.
- To understand process diagrams to explain internal team.
- Majorly we use to follow AGILE methodology, where project is divided into number of phases and after each phase, client's feedback is taken and only then we proceed to next phase.
- Actively participated in Agile ceremonies including Sprint planning, Sprint review, Sprint retrospective, and daily stand-up meetings.
- Priorities and maintaining the Sprint /product backlog, Assigned
- tasks to team members and maintained a To-Do list to
- Collaborated with cross-functional teams to prioritize tasks and refine User stories during Sprint planning sessions.
- Expertise in creating User stories and mapping.
- Able to prepare Mock-ups and prototypes
- Discuss the change requests in detail with the client / stakeholders
- Monitor and manage Risks analysis throughout the project lifecycle.

Business Analyst at CMS Computer PVT LTD

2020 to 2020

- Strong knowledge of SDLC methodologies such as Waterfall, Agile and Scrum Communicate client's business requirements by constructing easy to understand data process models.
- Writing Business Requirements Document (BRD), Functional Requirements Document (FRD), Dataflow Diagram & System Architecture Diagrams ensuring that all scenarios are covered for a project.
- Involved in requirements gathering, requirement management and communication (Change Requests and Traceability)

Implementation Consultant at Nextenders India PVT LTD,

2014 to 2019

- Seating on the client side and facilitate requirements gathering meetings and workshops.
- Experience in Waterfall Methodology
- Translate stakeholder requirements into over 10 different tangible deliverables such as functional specifications, user cases, workflow / process diagrams, data model diagrams
- Act as a liaison between the development team and end-users during the UAT phase.
- Provided ongoing support and Training post-implementation to ensure user adoption

Projects

Client	Facility Management System.
Description	<p>This Application is Develop for Customer Complain Regarding their Facility and Maintain Facility Related Data, In Facility there is 3 Teams.</p> <p>1)Facility 2)Project 3)CRM based on Priority Team assign Task to Concern Department and that concern department resolve customer complain</p> <p>This System tracks status of complain and accordingly that Send Mail to customer ,Project Team and Facility Team. And Particular Complain Escalation is generated.</p> <ul style="list-style-type: none"> • Designing and Developing the Application. • Testing the modules for the required functionalities and bugs. • Coordinating with the other members of both the development team as well as the Client. Technology
Technology	C#, ASP.NET, Sql Server, Web API, HTML CSS,Bootstrap, Jquary.

2.

Client	Customer portal Client
Description	<p>The Application is Develop for Customer Regarding the most business critical activity such as tracking all payment record of the customer, reminder letter notification, payment due, new project launching notification, promotional activities with referral program ,rental / resale assistance etc Various functionalities which will get overhauled are mentioned under heading of: Customer Information Management Flat informationAgreement detail Payment methods Rental / resale Feedback Complaint facility</p> <ul style="list-style-type: none"> • Designing and Developing the Application. • Testing the modules for the required functionalities and bugs. • Coordinating with the other members of both the development team as well as the Client.
Technology	C#, ASP.NET, Sql Server, Web API, HTML CSS, Bootstrap, Jquary.

3.

Client	Nuclear power corporation , BABA atomic Energy
Description	<p>Etendering system facilitates the complete tendering process from the advertising of the requirement through to the placing of the contract . this includes the exchange of all relevant documents in electronic Format.</p> <p>Similar terms: RFQ(request for quotation) RFT(request for tender) e-bidding.</p>
Technology	PHP,MYSQL

4.

Client	LIC, Indian bank of India , Allahabad bank , PNB - eauctions
Description	<p>An online auction project that holds online auctions of various products on a website and serves sellers and bidders accordingly.</p> <p>The system is designed to allow users to set up their products for auctions and bidders to register and bid for various products available for bidding. Online auction or the eauction system project consists of the following parts,</p> <p>Bidder login-here the buyer or product bidder can see a list of products up for bidding and place his /her bid on the product.</p>