Rohit Srivastava
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Senior Executive with 17+ years of experience in delivering driving digital transformation, with technical expertise in leading 18+ people to deliver SAAS software across industries. Proven track record of payment domain and CXO level engagements, P&L and organizational changes. A keen eye on tracking, alerting, observability to derive better efficiency across verticals.

Career Brief

- Managing the career growth of 15+ team and 3 teams, helping their growth with better feedback and listed action items to grow.
- Spearheading reducing Payment Gateway technical burden, by transforming a large complex, monolithic application to a better managed, cost optimized and reduced latency framework
- Leadership engagements with projected delivery plan, risk and mitigation plans and dependency callouts for external third parties and vendors
- Technical expertise in driving design, optimization challenges, review code and challenge status quo of applications for better readability, intuitiveness and UX experience.
- **Fluency in Python, C, Java (core), AWS** with experience building the application from scratch, including design and framework-based development.

Technical Skills

Languages	:	Python, Java, React, C
Databases	:	MySQL, Postgres
Technologies	:	Google cloud, System Design and Service Modelling, Data Processing, AWS
Framework	:	Django, Flask, Springboot
Methodologies	:	Scrum Methodology (AGILE)
Tools	:	JIRA, Atlassian Suite

Education:

Master of Engineering in Computer Science
Birla Institute of Technology and Science, Pilani (2005-2007) – GPA 7.88

Experience:

Easebuzz Pvt Ltd   (April 2024– Current)

Position: Vice President
Project: Transformation of AutoDebit projects, BackOffice Admin and PG revamp
Role:

- Delivery of complete E-NACH and Autocollect suite of services to penetrate the NBFC merchants for better automated recurring payment solutions.
- Segregation of responsibilities between Product, Sales and Engineering, while maintain effective cohesiveness including goal tracking meetings of each function and transparent decision making.
- On Target to achieve 20 Cr total payment volume in FY25 and projections of 270 Cr for Fy 26.
- Enhanced Success Rates from competition to the level 20-35%.
- Involved in all the technical decision aspects and assigning the deliveries to Tech Managers for assessment and delivery timelines to process.
- Managing the revamp of Payment Gateway project to reduce multiple overheads and errors in payment processing for merchants.
- CXO level engagements for various growth plans, organizational plans.

RazorPay   (April 2023 – March 2024)
Position: Engineering Manager
Project: Card on File Tokenization

Role:

- Overlooking all the development on Issuer Tokenization deployed over AWS infra of customer bank
- Completion of compliance development for security and audit reviews.
- Removing Architectural gaps for better availability.
- Developed the HSM architecture for securing the data via rotating AWS KMS keys
- Took Initiatives for infrastructure cost savings.
- Cross team communications, cross team dependency matrix.
- Review of technical deliverables, release planning and sprint execution

Tech Stack: Java, Springboot, AWS Infra over Kubernetes service mesh

Innovaccer (Health Cloud Company)   (Aug 2022 –April 2023)
Position: Engineering Manager
Projects:
   Cohort Builder, Workflow Automation, Chat & Comm, Help Center

Role:
- Collaborate with product & design to ideate, prototype, and build features.
- Taking technical review along with secure coding practices and using correct AWS infra to reduce cost.
- Enhancing the team's capabilities in technical proficiency, deliverable plannings, velocity improvements and scrum adoption.
- Co-ordinating cross team communication to mitigate road-blockers around deployments, operational efficiency, security etc.
- Motivating team to participate in Org wide Engineering Initiatives.

Parkar Digital   (Nov 2019 – Aug 2022)
Position: Technical Manager (Architect)
Lead a team of six to provide feature enhancement over the AIOps product of Client (ScienceLogic).

Project:
   PowerFlow:
   Powerflow is an automated ETL based data sync software which provide scheduled data syncs for enterprise software which have GQL, or rest API enabled. Customers can write workflow while conferring to Powerflow standards with minimal coding efforts to integrate and automate their ETL or SYNC process workflow. The customers can use drag and drop UI to add or change workflows.

   Role:
- Developed application flow for Cherwell syncpack
- Lead a team of 6 to deliver plugins (Syncpacks)which enabled out of box integration with Sciencelogic Powerflow. (Restorepoint, MySQL, Pagerduty, ThousandEyes).
- Overtook the complete responsibilities of healthcheck and clustering application.
- Designed and developed core feature stack of drag drop components, relationship with backend.
- Improvement on secure coding practice to support Department of Defense US.

Bank of New York & Mellon Technologies   (Nov 2015 –June2018)

Position: Project Leader - Application Development
Projects:
1. STAR Trade Accounting:
   Role:
   - Design and develop new features as per business requirement
   - PL/SQL development for the features.

   Tech Stack: C++, Oracle.

2. XP Client Portal backend:
   As a part of eagle investment software stack we deploy multiple solutions in either client or BNY datacenter. All these deployments, their status, software running status, file transfers are tracked and given as a service to the customer.

   Role:
   - Lead the team of five for Service model architecture and Data Model architecture development
   - Backend job automation and deployment over Google Cloud using compute engine and storage.
   - Write restful APIs over service database and deployment of them over google cloud engine
   - Process improvement through process automation by using service-now.
   - Configuring and maintenance of cloud endpoint for using the API gateway.

   Tech Stack: Python, Flask, NGINX, NodeJs, ServiceNow, Oracle, ReactJS

Sungard Availability Services   (Dec 2012 - Sep 2015)

Position: Specialist - Product Development
Projects:
1. Automated Discovery
   This project Discover the configuration and other details of a system via agentless pull mechanism extended to multiple operating system which can be queried via windows and linux deployments.

   Role:
   - Research the OS level features and protocols to discover the details from OS itself. This maintained agentless discovery possible.

   Tech Stack: Python, wmi

2. Customer Configuration Repository
   This project is an enterprise level CMDB that is developed over service-now cloud. The complete application stores various levels of details that are required on the hardware level as well as on the operating system level to store data, when it is required during restore operation.

   Role:
   - Development of new features/forms that varied respectively to OS in Servicenow and Glide scripting.

   Tech Stack: Javascript, Servicenow Glide APIs, forms development.

Dell India Research and Development   (Jul 2007 - Nov 2012)

Position: Software Engineer I
Projects:
1. Advance Diagnostics:
   This project was an open-source standard diagnostics project to deliver the standard based diagnostics methods to support the various IT-SAAS based management solution as an under laying platform.

Role:
- Researching various CIMOM Schema implementations and to report the findings in standard XML format.
- Feature Development including, client-side scripts, complete xml layer writer, python to C++ interface., common framework for python to call WMI com calls, Auto Upload using HTTPS, SFCB and cmpi-bindings for linux bindings, error reporting framework, Logs collection on remote servers

Tech Stack: Python, C++, Storage, Server, CIMOM, WMI, XML, XSL

2. DSET-Dell System e-Support Tool:
DSET was a system inventory tool, which gathers an exhaustive list of various system configuration and hardware detail of a Dell Server and zips them into single zip file for quick analysis done by support center.

Role:
- Individual Contributor for various features, protocol enablement (iDRAC, iscsi, FCSAN etc) and run time performance improvement.

Tech Stack: Python, C++, XML, XSL, Dell Hardware and Storage.

3. Lasso:
Lasso was SAN data collection tool. In a heterogeneous Data Centre environment where there is several kind of network storage devices connected to various hosts through switches or directly attached via fiber

Role:
- Individual Contributor for various features, supporting new storage boxes etc.

Tech Stack: Core Java, XML, MSI Installer.

Experience - Australia:

<u>Tech Mahindra -Australia</u>   (June 2018 –May 2019)
Position: Tech Specialist
Project:
1. Data Engineering Solution

Role:
I worked as a Lead Data Science Engineer to connect different legacy data-sources and deploy their data extraction and transformation over Google cloud in a configurable data pipeline. Took lead in developing and deploying features as below.
- Used GCP's toolset for ETL Processing pipelines (BigQuery, Bigdata, BigTable, CloudProc, PubSub, CloudFunction, Airflow, Cloud Composer). Used automated IAM roles assignment using a single configuration file that Data owner can change and maintain over bitbucket.
- Trained Data Owners to use, maintain and build analytics using pipelines and Data-Lake
- Setting standard practices regarding use of GCP Big Query within the org. This helps teams to own the data of their applications.
- Alert reporting of different component using google cloud logging and setting the data validators.

Tech Stack: Python, GCP and Components, BIG query, Data Standards.