

# **Suriyaprakash Kalyanam**

## ***Senior Program Manager***

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### **Professional Summary**

- 13 Years of experience in SAFE Agile, Scrum methodology, Program/Project Management, ProductManagement
- Certified Scrum Master
- Handling **Program/Project management activities of a Program which comprises 8 Scrum teams** for past 3+ years
- 8+ years of hands on experience as Scrum Master, Project Manager and Program Manager
- Good knowledge in using Jira, Jira automation, Jira Dashboards, Structures and Advanced Roadmaps
- Expert in creating Confluence reports for Senior leadership and clients for effective planning and tracking
- 3 years of experience as SQL developer
- Trained SQL developer in Netezza and Oracle.
- Reliable, resourceful and efficient team player, to take the initiative for the challenging tasks, solution provider, able to adapt quickly to new challenges.

### **Experience Summary**

- **IT Analyst** in Tata Consultancy Services, Chennai – November 2011 to May 2017.
- **Lead Scrum Master** in Accenture, Bangalore – May 2017 to Oct 2019.
- **Senior Project Manager** in ADP India Pvt Ltd - Oct 2019 to Till date

### **Educational Qualification**

- **B.E (Electronics and Communication)** from Srikrishna Institue of Technology, Coimbatore, Tamilnadu in 2011.

### **Management Skills**

- Certified Scrum Master
- Project Manager

- Program Manager
- Business Analyst
- Have worked on Management tools like TFS and Rally
- Jira, Jira Automations, Advanced Roadmaps, **Jira Structures for PI Planning and Programtracking**
- Confluence – Reports and dashboards for Senior leaders and Clients

### **Domain Knowledge**

- End to End HR Solutions – Authorization, Payroll, Resource management, etc
- Retail
- Telecommunication
- Banking

### **Project Details:**

#### **Project #1**

<b>Product Name</b>	<b>: Lyric (ADP INDIA PVT LTD)</b>
<b>Client</b>	<b>: 50+</b>
<b>Duration</b>	<b>: OCT 2019 to till date</b>
<b>Team Size</b>	<b>: 8 Scrum teams</b>
<b>Role</b>	<b>: Project Manager and Program Manager</b>
<b>Tool used</b>	<b>: Jira, Confluence</b>

### **Description:**

Objective of the project is to develop and deliver a global HR and Payroll solution for clients across the globe

### **Responsibilities:**

- **Agile Ceremonies** – Overseeing all Agile Ceremonies such as Sprint Planning, Daily Scrum, Sprint Retrospective for the Scrum teams. Will be deeply involved in Sprint planning activities of teams which have critical client commitments or if they are lagging in some areas.
- **Backlog Refinement** – Refining the backlog and make sure that Stories are ready for at least next two sprints
- **Weekly Reports** – Prepare weekly reports which depicts clear picture of all the commitments

of the Quarter, where we stand and RAG status will be populated accordingly. This will be discussed in detail with our Senior leadership team in effective manner

- **PI Planning** - Start following up with the Product team and Product owner from the middle of the current quarter and get the roadmap items for next Quarter and kick start the Planning activities. Compare the Organization goals with the list of items that Product owners propose, and make sure we are setting right goals for the Quarter.
- **Dependency Management and Risk Management** – Review the dependencies from peer teams and make sure its accounted in the capacity if those are critical, else do not commit those and inform respective teams before Quarter starts.
- Before next Quarter starts, make sure we have clear goals ready.
- **Quarterly Reports** - I was preparing a Quarterly report on my own and using it for Quarterly Retrospective
- Identifying and removing the impediments that affect the delivery
- Lookout for **cost reduction opportunities wherever possible in Infrastructure usage**

## **Project #2**

<b>Name</b>	<b>: ACCENTURE MORTGAGE CADENCE</b>
<b>Client</b>	<b>: MORTGAGE CADENCE</b>
<b>Duration</b>	<b>: MAY 2017 to till date</b>
<b>Team Size</b>	<b>: 2 teams (6 per each team)</b>
<b>Role</b>	<b>: Scrum Master</b>
<b>Tool used</b>	<b>: TFS</b>

### **Description:**

Objective of the project is to maintain and develop new features in the Mortgage Cadence Web application

### **Responsibilities:**

- **Agile Ceremonies** – Conducting all Agile Ceremonies such as Sprint Planning, Daily Scrum, Sprint Retrospective for the Scrum teams
- **Backlog Refinement** – Helping PO in refining the backlog and make sure that Stories are ready for at least next two sprints
- Make sure that environment and all other dependencies are addressed in Sprint 0 itself
- Identifying and removing the impediments that affect the delivery
- Make sure that PO and the Scrum team are in good rapport by providing frequent feedbacks

## **Project #3**

**Name** : DATA QUALITY INITIATIVE  
**Client** : COMCAST CABLE COMMUNICATIONS  
**Duration** : JANUARY 2015 to MAY 2017  
**Team Size** : 10  
**Role** : Scrum Master, Analyst and SQL Developer  
**Tools & Technologies** : Oracle SQL Developer, Putty, SQL, UNIX, Rally

**Description:**

Objective of the project is to identify the data issues present in different systems of Comcast and to provide solutions for the data issues and to increase the Customer Satisfaction.

**Responsibilities: Scrum Master, SQL Developer and Team Leader**

- **Scrum Master** – Guiding the team in Agile principles and maintain the track of records in Rally
- **Data Analysis** - Analyzing the data issues.
- **Developer** – Developing code level solution for the data issues found.
- **Business Analyst** – Designing solution for the data issues found.
- Preparing high level design document with the solution approach to resolve the data issue.
- Presenting the design document to Clients and get the approval for the proposed solution.
- **Team Leader** – Guiding and motivating the team members in their analysis.

**Project #4**

**Name** : NIELSEN ONLINE (NOL)  
**Client** : Nielsen Market Research Company  
**Duration** : March 2011 to December 2014  
**Team Size** : 9  
**Role** : SQL Developer  
**Tools & Technologies** : DB Visualizer, Putty, SQL, UNIX

**Description:**

Objective of the project is to give ratings for websites based on their usage by the people. These ratings will be shared to the Clients who use it to publish their Ads based on the ratings of the website. Similarly lot of clients will be seeking this data depending on their business needs.

**Responsibilities: SQL Developer**

- **Requirements gathering** from Business analyst and Clients.
- **Analyzing** the requirements document.

- **Code Development**
- **Unit testing** the developed code.
- **Defect analysis** and **Defect fixing**.
- **Migration** - Handing the completed code to Maintenance and Support team.

#### **Awards and Recognitions:**

- **Friend of Learning and Development award** for preparing a course about Data Quality, which is now used by teams across TCS to get better idea about Data Quality.
- **On the Spot award** in Comcast for proactively analyzing and finding more data issues across Systems.
- **Star Team** award in Comcast for the corrections that we have made in their Systems, exceeding Clients expectations.
- **Star of the Month** award in Nielsen for working efficiently with the Clients round the clock and delivering items on time.
- **Star Team** award in Nielsen for delivering the code as expected and on time.
- **Appreciated** for participating “**Run For Hope**” event conducted by TCS for Cancer awareness.
- **Appreciated** by Account Head for pro-actively taking responsibility in Client Visit activities
- **On The Spot Award** for handling the team that was in huge pressure during development and made sure that the team delivered items on time with good quality

Year	Course	Percentage
2007-2011	B.E Sri Krishna Institute of technology, Coimbatore	89
2006-2007	Academic - 12th A.R.R. MHSS, Kumbakonam	89
2004-2005	Academic - 10th Pattukkottai Alagiri MHSS, Papanasam	85

Personal Profile	
Date of Birth	09 Apr 1990
Father Name	Kalyanam
Languages Known	English, Tamil

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Yours truly,  
Suriyaprakash K