

Abhishek Didar Batunge

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Career Objective:

I am seeking a technical, full-time position that will effectively utilize my education and training in the field of Information Systems that offers professional challenge and growth opportunity.

Professional Skill:

- Active directory access for new user account creation and configuration.
- Knowledge of adding client PC into domain.
- Installation Windows and Linux operating.
- Installation and configuration on local and network printer.
- Knowledge of OSI and TCP/IP model.
- Knowledge of DHCP, DNS, VPN, ZTNA (Zero Trust Network)
- Used remote desktop tools (e.g., TeamViewer, Remote Desktop and ALM Tool) to troubleshoot and resolve issues for remote users.
- Hands on experience on desktop assemble and windows operating system installation and troubleshooting on Win7/Win8/Win10 and Server 2008/2012/2016/2019.
- Deployed and configured WDS servers to streamline the deployment of Windows operating systems across multiple workstations and servers.
- Outlook Configuration and Back Up, Troubleshooting.

Work Experience:

Gaya Software & Technology

Duration: 1 June 2022 to 15 June 2023

Innovative Tech Hub PVT. LTD.

(Client- Quick Heal Technologies)

Duration: 4 July 2023 to 31 Dec 2024

Designation: Desktop Support Engineer

Job Responsibilities:

- Implemented and managed Windows patches deployment using ALM tools.
- Troubleshot and resolved network connectivity issues, including DNS, DHCP, TCP/IP, and VPN configurations.
- Implemented and configured **Zero Trust Network Access (ZTNA)** solutions to enforce identity-based access controls and minimize security risks for remote users.
- Accessed and managed virtual machines (VMs) through VMware vSphere Center to diagnose, troubleshoot, and resolve system issues related to performance, networking, and application functionality.
- Configured, formatted, and managed virtual machines (VMs) through VMware Remote Console (VMRC) and Access Console, ensuring optimal VM performance and system reliability.
- Installed and configured **Quick Heal EPP** to ensure endpoint security across the organization, protecting against malware, ransomware, and other cyber threats.

Qualification:

- B.com From Shivaji University Kolhapur with Grade A+ Year 2022
- H.S.C From Maharashtra State Board with 72.15% Year 2019
- S.S.C From Maharashtra State Board with 67.80% Year 2017

Personal Details:

- Name: Abhishek Didar Batunge.
- Permanent Address: A\ P Trimurati Nagar Kaneriwadi Tal – Karveer Dist – Kolhapur.
- Date of Birth: 03 March 2001
- Marital Status: Unmarried
- Language Known: English, Hindi, Marathi

Declaration:

I do here byconfirm that the information given above is true to the best of my knowledge.

Place:

Date:

Abhishek Didar Batunge