

# Pratiksha Hunungare

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## **Career Objective:**

- Result driven professional with broad experience in Product implementation of HR technologies including requirement gathering, product gap analysis, system configuration, manual testing and client interaction.
- A keen learner having good communication skills which will help me to achieve organizational as well as personal goals.
- Hands on expertise in delivering solutions for HRIS software system setup and responsible for global client environments and upgrades.

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## **Experience:**

### **1.Icertis Solutions Pvt.Ltd. Pune.(February,2023 - Present)**

- Joined Icertis, as Functional Consultant-Professional Services.
- Icertis holds its own product, that is, CLM(Contract Lifecycle Management) tool.
- Presently I am working on the two projects, in which majorly, I am working on the configuration and testing part.
- I am evolved in the start to end configurations, testing, client calls, requirement gathering preparing BRD document.
- Worked on the master data creation and updating on the system.

### **2. Product Dossier Solutions Pvt.Ltd Pune. (April,2022 – December,2022)**

- Joined Product dossier solutions Pvt.Ltd as Senior Engineer-Professional services.
- Company holds its own project management tool, which includes the various modules like resource management, timesheet management, leave management etc.
- Experience in end-to-end implementation of the product, requirement gathering, testing and instance updation.
- Playing a dynamic role by working hand in hand with the developers and clients to produce the accurate and satisfactory business requirement.
- Majorly handling the part of the product implementation and testing, workflow configurations, analytics configurations, business rules configurations, dashboard and report configurations.
- Preparation test cases, business requirement documents, data extractions by using the basic sql queries.
- Successfully involved in the implementations, data migrations and support after go live.

### **3. Neeyamo Enterprise Solutions Pvt.Ltd Pune. (March 2018 – April 2022)**

- Joined Neeyamo as Service Delivery Executive in 2018. In 2019 designation changed to Implementation Consultant.
- With strong knowledge of system implementation and problem-solving skills, promoted as "Implementation Specialist (Acting lead)".
- Company has their own in house HRIS system which includes applications such as Absence management, Time management, Service Desk, Compliance.

- Played the dynamic role by passionately working hand- in hand with the developers and clients to produce accurate and satisfactory business requirement for absence management tool.
- Completed start to end system configurations of HR tool for multiple clients and Countries.
- Result driven professional with broad experience in Product Implementation of HR technologies, including requirement gathering, Manual Testing, Product gap Analysis.
- Understand the customer requirements to ensure accurate understanding and implementations, and translate them into the technical specification and prepared the Business requirement documents for the same.
- Performed manual testing after system configurations with the help of test scripts.
- Provided the support to client issues directly or coordinate with the support team within the provided SLA post go- live.
- Performed activities like maintenance of issue log trackers, Bugs trackers Ticket handlings with the help of ticketing tool.
- Built the logics with the help of the logical and mathematical expressions to meet the client's requirement.
- Correct requirement gathering, Prepared the Business requirement documents to develop any new features, and transferring the client requirement to developers with the correct technical specifications.
- Also handled the team of 6 members, who are working on the implementation activities.
- Worked with other tools like Time management and payroll for the successful integration as per customer requirements.

### **Education:**

Sr.No.	Qualification	College	Year of Passing	Percentage
1	B.E.(C.S.E.)	K.B.P. College of Engineering, Satara	2016	63.59%
2	Diploma (I.T.)	Adarsh Institute of Technology, Vita	2013	71.13%
3	HSC	P.D.V.P.College,Tasgaon	2010	56.50%
4	SSC	P.K.P.Tasgaon.	2008	78.92%

### **Skills:**

- Strong Analytical and Problem Solving Skills.
- Good Communication Skills.
- basic knowledge of MSSQL as I am learning MSSQL and ADF, Python

### **Certificate:**

- Completed "Diploma in Java" certification from Mindscripts in 2016

### **Accomplishment:**

- Strong Analytical and Problem Solving Skills.

### **Languages Known:**

- English, Hindi, Marathi

### **Hobbies:**

- Listening Music