SAGAR M. JADHAV
TEAM LEAD(APPLICATION SUPPORT)

CONTACT

📞 +91 99879 60112

✉ sagjadhav2010@gmail.com

📍 Pune

Current Organisation -
Paysquare Consultancy Ltd

SKILLS

- Technical Expertise: Manual Testing, Application Support, SRS Understanding
- Programming: ASP.NET, C#
- Database: MS SQL Server 2000
- Bug Tracking Tools: Bugzilla, JIRA
- Testing Strategy: Manual Testing
- Soft Skills: Strong communication (verbal & written), team leadership, customer-oriented mindset, problem-solving

LANGUAGES

- English: Fluent
- Hindi: Fluent
- Marathi: Fluent

EDUCATION

- B.Com - Mumbai University
- H.S.C - Mumbai University
- S.S.C - Mumbai University

PROFILE

A dedicated IT professional seeking a challenging position in the IT industry, leveraging my skills in Application/Technical Support and Testing. Eager to contribute to a quality environment that fosters growth while enhancing my expertise in Application Support and Test Engineering.

WORK EXPERIENCE

Unit Leader - Application Support/Manual Test Engineer
Paysquare Consultancy Ltd.   December 17, 2013 - Present

- Conducted in-depth study of SRS (Software Requirement Specifications) and understood the system domain.
- Developed, executed, and maintained test cases, scenarios, and test summary reports.
- Engaged in defect identification, tracking, and reporting through Bugzilla/JIRA.
- Analyzed test results and collaborated with the development team to resolve issues.
- Ensured thorough manual testing of applications to meet business requirements.
- Managed and mentored a team of junior engineers, overseeing the smooth execution of testing tasks.

Application/Technical Executive - Payroll Software
Sensys Technologies Pvt. Ltd.   Nov 2009 - Dec 2012

- Provided technical support and troubleshooting for payroll software solutions.
- Worked with customers to understand requirements and resolve application-related issues.
- Managed software installations and system configurations, ensuring smooth operation.
- Conducted training sessions for clients on how to use payroll software effectively.

Junior Application Support Executive - Attendance Software
Hiral Tektronix Pvt. Ltd.   Apr 2008 - Nov 2009

- Delivered technical support for attendance software, ensuring accurate functionality.
- Collaborated with cross-functional teams to resolve customer queries and issues.
- Assisted in the development of user manuals and documentation for clients.
- Provided ongoing support to customers, addressing any software-related challenges.