Nidhi Khandhediya

QA Engineer

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Looking for Software Functional Testing Manual/Automation Engineer position in a well-known organization which gives me an opportunity to exhibit my technical skills and giving scope for career.

Over the last six years of experience in customer service sectors, I have honed my skills by working on a wide range of projects, both working individually and in large teams. Recently I have worked in Quality Assurance project. I would like to challenge myself to work on various projects and to develop QA Automation knowledge.

Profile Summary:

• Knowledge on Python Programming
• Knowledge on Understanding and Analysing Test Requirements
• Knowledge on various phases of SDLC and Software Test Life Cycle
• Knowledge on various Test Levels and Test Types
• Ability to Create Test Scenarios, Test Cases and Collect Test Data
• Knowledge on Defect Reporting and Tracking Manually using Test Tool
• Familiar with Software Test Documents like Test Plan, Test Case, Defect Report
• Knowledge on Automated Testing using Selenium with Python
• Knowledge on Writing Selenium Test scripts using Selenium WebDriver
• Knowledge on SQL and Database Testing Fundamentals
• Knowledge on Agile Methodology for SDLC

Technical Proficiency:

• Technologies and frameworks:
    Python, Selenium WebDriver, Selenium IDE
    HTML, CSS
• Database: MySQL
• Testing tools: Jmeter, Postman,SoapUI
• Tools: PyCharm, JIRA,GIT

Work Experiences:

SEARCE COSOURCING SERVICES PVT. LTD RAJKOT

Business Process Analyst

- Working on RCAs in case of any escalations and ensuring the preventive measures are followed to avoid repetition of errors. Action plan for service failures. Account wise random sample quality audit to avoid errors / escalation.
- Responsible for uploading daily shipments movement counts in client portal and Publishing weekly analysis on SLA of uploading delivery documents into the system, publishing details of US station's monthly financial performance data.
- Follow-up and provide assistance to the stations with regards to paperwork or information needed for the shipment's movement, appointment, delivery. Callout/escalate any delayed movement or station's non-compliance. Researching on delay reasons and providing a walkthrough analysis on delayed shipments.

- Milestone Updates – Ensure milestones are being updated within the SLA in customer's systems. Maintain the agreed compliance percentage. -

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Process Associate

- Create data by product characteristic analysis
- Representative of Reference Data (RD) team
- Representative of own category (confectionery)
- Market data analysis and processing
- Prepare requirement specifications, process flows, and ensure sign offs
- Performing Output Checks of reports
- Generate report through Excel tool
- Communicating with clients
- Proficiency at grasping new technical concepts quickly & utilizing them in a productive manner.
- Part of Transition project

Honours
- Received Nielsen "GOLD" Award
- Appreciation from Team Lead
- Appreciation from End Client

Certifications
- Python Certification course from Udemy.
- Certificate Course in SCOPE with B2 Grade.

Academic Details

Qualification	College/University	CGPI	Year
MBA	RK University	7.79	Aug. 2011- May 2013
BBA	Saurashtra University	69%	May 2008 - Apr 2011
HSC	Gujarat Higher Secondary Education Board	73%	2008
SSC	Gujarat Higher Secondary Education Board	75%	2006

Personal Details
Date of Birth: May 28 1991
Languages: English, Hindi & Gujarati
Address: Kharadi, Pune, Maharashtra 411014