

MANJU SHANMUGAVEL

Business Analyst | 8879499653 | manju.shanmugavel05@gmail.com | Linked in : [/manju-shanmugavel](#)

Six plus years of experience working in the IT industry with strong background as Business Analyst skilled in gather requirements and deliver impactful solutions that enhance operational efficiency and profitability in cloud-based software and Data Warehousing. Seeking to leverage my expertise to drive business growth with high-quality, on-time solutions that align with business objectives.

EDUCATION

B.Sc. in Computer Science | M S university Tirunelveli, Tamil Nadu.

M.S. in Software Engineering | Bits university Pilani, Rajasthan.

SKILLS

- Analytical Skills: Requirements Gathering, Data Analysis, Problem Solving, Root cause Analysis.
- Project Management: Project Planning, Task Prioritization, Scope and Change Management.
- Quality Assurance: User Acceptance Testing, Test Case creation and management, Defect Tracking.
- Data and Reporting: Reporting and Dashboards, Data Validation and KPI tracking.
- Communication: Stakeholder Management, Conflict Resolution, cross-functional teams' collaboration.
- Soft Skills: Adaptability, Customer-Centric Mindset, Attention to Detail, Adaptability, Time Management.
- Technical Skills: BI tools, Odoo, SQL, Jira, Tableau, Power BI

PROFESSIONAL EXPERIENCE

WIPRO TECHNOLOGIES (Aug 2007 – Dec 2011)

Worked with the client and end users to define the requirement. Communicated with both technical and non-technical users to determine business functionality and resolving issues. Designing Business Objects universe and reports as per the requirement. Coordinated with the QA team and validating the solutions before deployment. Updating Business Objects Universe and reports as per change request. Support and finding the root cause for DB errors in Reports. Developed BO reports, improving data accuracy.

VOLUNTEERING (Aug 2022 – till Date)

Co-ordinate with cross-functional teams, including development, design, QA, and operations, to ensure seamless project execution. Foster an agile project management environment, promoting continuous improvement and innovation. Ensure quality deliverables and focus on continuous improvement of the project. Ensure project documentations are created and maintained. Lead project meetings and foster effective communication & collaboration between project teams, stakeholders, and clients, ensuring clarity of project scope, goals. Facilitate effective decision making and problem solving.