



ANKITA HULAWALE

📍 Mumbai, Maharashtra 400033

☎ (+91) 9699037496

✉ ankitalulawale@gmail.com

SUMMARY

Highly motivated and detail-oriented Fresher Data Analyst with a strong foundation in data analysis, visualization, and reporting. Skilled in developing and implementing data collection systems, identifying business needs, and creating predictive models that improve forecasting accuracy. Proven ability to collaborate with cross-functional teams and deliver data-driven insights that drive revenue growth and operational efficiency.

SKILLS

- SQL
- DATA INTEGRATION
- PYTHON
- JAVA
- Software troubleshooting
- Remote Support
- Application support

EXPERIENCE

TECHNICAL SUPPORT OFFICER, 10/2022 - Current

Relyon Softech Ltd.

- Installing and configuring Payroll Software
- Process weekly, monthly & quarterly payroll
- Working knowledge of Matrix time and Attendance system
- Map Time and Attendance Data through payroll software using attendance integration module
- Assist Employee management & HR with payroll Inquiries
- Developing Report, Maintaining report Manager portal using SQL Server Management Studio (SSMS)
- Work with payroll provider to address any pay related issue that have been identified that could include time entry, benefit, pay or deduction
- Work with various partners to resolve grievance or pay discrepancies, such as HR, Legal Accounting, benefit or Government Agencies
- Execute defined control in the process, such as receiving confirmation of data transmitted, balancing the payroll and approving the payroll.

APPLICATION SUPPORT ENGINEER, 02/2022 - 09/2022

K. S. Technogroups Private Limited

- We worked on many types of Attendance software and Biometric machines
- Installing and configuring Software and Biometric machines
- Deploy new patches on UAT and production server at IIS server

- Working Knowledge of network, hardware, and application virtualization
- Developing Report, Maintaining report Manager portal using SQL Server Management Studio (SSMS)
- Ad-hoc training to customers who use the company's product, replying to inbound queries
- Developed MS-access application using access for the front-end and SQL for Back-end
- Support the users in different database-related issues.

TECHNICAL SUPPORT ENGINEER, 06/2021 - 02/2022

Sofftact Technologies

- We worked on pCare Software, Installing and configuring Software
- Provide Thorough Support and problem resolution for customers
- Speaking to customers to quickly get to the root of their problem
- Resolved customer complaints and concerns with strong verbal and negotiation.

EDUCATION AND TRAINING

Vidya Niketan College of Engineering, 06/2024

BACHELORS IN ENGINEERING: Computer Engineering

Vidyalankar Polytechnic, 01/2019

DIPLOMA IN ENGINEERING: Computer Science

Maharshi Dayanand College of Arts, Science and Commerce, 01/2014

10+2 (12th) (HSC-Science)

M.C.M Girls High School, 01/2012

10th (SSC)

CERTIFICATIONS

- Certified Professional in Oracle SQL & PL SQL
- Certified MS-CIT - Maharashtra State Board of Technical Education, Mumbai (MS Office).
- Certified Front End Web Development basic

ACCOMPLISHMENTS

- IoT-Based Greenhouse Monitoring System - Won 1st Prize in State Level & National Level Project Competition in Mumbai

PROJECTS

- I worked as a backend developer using Python and MySQL for an IOT-based greenhouse monitoring system. Our system provided automated control for garden greenhouses using IOT technology. We designed a smart greenhouse that can monitor its environment.
- I worked as a backend developer using Python for diabetes prediction. We utilized machine learning methods to forecast diabetes, a widely researched area within

healthcare. We designed a diabetes prediction system web app.