

Shreya More

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Education

MBA [FINANCE]

2022-2024

MET Institute of management, CGPA: 7.9/10

BBA [COMPUTER APPLICATION]

2019-2022

Ashoka Center For Business And Computer Studies, CGPA: 8.0/10

Skills & Abilities

- Microsoft excel
- Customer interaction
- Problem solving
- Active listening

Experience

RETENTIONS ANALYST

NOV 2023- JUL 2024

OneCard (Fpl technologies) | *Pune, India*

- Managed customers account to ensure high retention rates by resolving issues and providing solutions.
- Processed account closure requests from customers by reviewing their account.
- Prepared and sent personalized Email communications to customer and maintained records
- Maintaining Excel sheet for ECR (excess credit reversals)

FINANCE INTERN

AUG 2023- OCT 2023

NJ Wealth | *Nashik, India*

- Assisted clients with understanding mutual funds products and opening E-wealth account.
- Responded to client inquiries via phone, and in-person meeting.
- Conducted a project report on the topic **"To study the relationship between mutual fund broker and their client as well as broker"**.

Languages

English, Hindi, Marathi