



Contact

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Education

2017

B.Tech in Electronics & Communication

Engineering from

Poornima Institute Of

Engineering &

Technology, Jaipur, with aggregate 62% RTU,KOTA.

2013

Passed H.S.C Examination in 2013 with 58% from M.V.M Udaipur

IT PROFICIENCY:

1. Microsoft Office Word, Microsoft Office Excel, Microsoft Office Power Point.

2. Language : MS SQL , MY SQL,

3. Operating System : Windows 8/10/11 , Windows Server 2008 and above.

4. Miscellaneous : Antivirus and Firewall management, IIS Application development

5. Knowledge about Linux and AWS.

Language

English

Hindi

Gujarati

Arvind Patel

Capable HCM IMPLEMENTATION with 7 Years experienced in helping users correct problems with computer systems, mobile devices and peripheral equipment. Knowledgeable about usability and security concerns. Comfortable working alone to successfully investigate and troubleshoot problems.

Experience

OCT 2023 - Present

Bitplus solutions pvt. Ltd. Ahmedabad, Part of Endeavour Africa group.

Sr. HRMS Implementation and support Engineer

- 1) Implemented strategies for HCM system selection, implementation, and optimization.
- 2) Gathered requirements from clients in order to design and configure customized HCM solutions and Understand the clients requirement and develop the payroll and time attendance system as per requirement.
- 3) Develop and implement store procedures and functions using SQL.
- 4) Improve application performance by determining root cause of issue and resolving
- 5) Manage multiple project and multiple customer at a time and provide technical support.
- 6) Managed used of various type of database and configured, Installed and upgrade to new one. and Develop back-end component to connect application with web services.
- 7) Training to client for company product.

Aug. 2018 – Sep. 2023 (5.1 Years)

Relyon Softech Ltd. Ahmedabad.

Associate TL-Support-HRMS

- 1) (A Pioneer World No. 1 Company in Payroll, Taxation , Time & Attendance , on line Web Application Software like ESS(Employer Self Services) across India and Globally.)
- 2) Provided support to team members in resolving complex customer issues. Maintained a positive work environment by encouraging collaboration among team members.
- 3) Provided guidance to junior staff members on best practices related to their roles. and Delegated daily tasks to team members to optimize group productivity.
- 4) Skilled in designing and implementing complete life cycle client-server and database application with development tools and language. and Create many customize report as per clients requirement.
- 5) Enable IIS(Internet Information Service) components for Web Based Portal.

Aug. 2017 - Aug 2018 (1 year)

Vision network Pvt. Ltd. Ahmedabad

Technical Support Engineer

- 1) Provided technical support to customers by troubleshooting and resolving hardware software issues.
- 2) Installed and tested operating systems, applications, updates, patches, and service packs.
- 3) Troubleshot network connectivity problems such as router configurations, IP addressing, and DHCP server setup.

Skills:- User Support, Debugging, Application installations, Remote assistance, Project Coordination, Remote Support, Troubleshooting and diagnostics, Ability to work with team as well as individual, Work on technologies like Microsoft SQL, MY SQL, SQL YOG, Expert in technical problem solving.