

# Kaustubh Laddha

## Operations Manager | Healthcare Analytics

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19-Dec-1985



An accomplished professional and a domain leader with over 13 years of experience in data analytics, project management, and business development for IT healthcare and life science industry. Deep understanding of the business drivers in healthcare market, including risk assessment, securing the digital transformation, and building long term capabilities. Develop a niche in “modernizing” the data analytics to innovate marketing strategies for organizations. Experience in multitasking with a knack for problem solving, and interpersonal skills. Possess higher education credential with Masters of Sciences in biotechnology. A strong foothold for operational excellence and quality service delivery.

## WORK EXPERIENCE

### Entrepreneur

**Mars Cloud, Start-Up, Pune**

**Jan' 23 – May' 24**

*Mars Cloud is a Start-up making personal cloud storage devices.*

- Design and develop a **personalized cloud storage device** with all round accessibility, help agile driven tech transformation, embedding automation, and cloud adaption
- Reasonably demonstrate the **product viability with prototype** development, and build 350 devices to roll out in the market
- Develop business intelligence by thoroughly analyzing key market attributes, our own **product-market fit**, balance sheet management, administration capabilities, and technical proficiency for business development

### Manager

**Genpact India – GE Healthcare, Hyderabad**

**Nov' 20 – Dec' 22**

- Demonstrate leadership in developing a global analytics team that embrace the end-to-end **healthcare data analytics life cycle**. Enable data gathering, descriptive analysis, and reporting, including trend and pattern detection, along with the creation of storyboarded dashboards and products
  - Align project planning, processes, and workflows to turn data into actionable insights, empowering customer with **faster decision**, and deliver **proven routes to value**
  - Develop highly secured global web applications with **Tableau, Spotfire, SQL Server, and Oracle**
- Take a value driven approach to collaborate with internal and external stakeholders to minimize the operational complexity and **improved project performance** by an average of **14%**
  - Engage with high performance peers of **multidomain expertise** to work together to accelerate project with timely decision making, **improved outcomes**, and **lower cost**
- Facilitate recruitment process, training programs, and mentoring of the team members, to **fill critical data quality gap** and business **need for quality performance**

### Assistant Manager

**Genpact India – Medtronics, Hyderabad**

**Oct'17 – Nov' 20**

- Thrive to change the data analytics landscape by reinventing and reimagining a set of practical capabilities that is data captured across devices creates a continuous **data-to-insights-to-action** program of care
  - Create a new inter department experience to reduce infrastructure cost, boost business, and **capture pockets of granular growth**
- Manage a key pain point of challenging scenarios due to fragmented and siloed data systems with a standout solution of **tried and tested digital accelerators and workflows**
- Present as the **face of the organization**, liaison with the customer senior management and executive leadership
- Enable proactive communication between various functions, operations, finance, and contract approval for **less TAT**

- Holistic assessment of contract and agreement workflows with a **budgetary management**

### Analyst

**Genpact India – GSK, Hyderabad**

**Jun' 14 – Sep' 17**

- Manage complete operational aspect with a vision to **enhance business deliverables** while performing testing, report reconciliation, design, and deployment
- Ensure data governance for **US healthcare regulatory compliance** with the inclusion of transparent performance management
  - Standard operating procedures (SOP) for developing **operational capabilities**
  - Effective service delivery in the form of **reports** for various stakeholders
- Enable **agile analytics** which **provide value-based care delivery** with the framework of performance measurement, cloud collaboration, and digital transformation for healthcare ecosystem

### Business Development Executive

**RCC Laboratories India Pvt. Ltd., Hyderabad**

**Oct'13 – Feb' 14**

### Business Development Executive

**BioResource Biotech Pvt. Ltd., Pune**

**Jun' 12 – May 13**

### Customer Executive

**WNS, Pune**

**Apr' 07 – May 08**

## EDUCATION

- 2012, **Masters of Science – Biotechnology**, D.Y. Patil University, Pune
- 2009, **Bachelor of Science – Biotechnology**, Dr. D.Y. Patil Institute of ACS, Pune University, Pune

## SKILLS

Advanced Analytics

Data Intelligence

Interpersonal Skills

Negotiation and Decision Making

Effective Communication

Budgeting and Forecast

Digital Transformation

Strategic Planning

Adaptability and Cross Function Liaison

## LANGUAGES

- English, Hindi, and Marathi