ANURAG RAJ

Proactive and creative professional with abilities to meet organizational expectations for mutual growth, Good communication skills with the ability to contribute as a team player and interface with professionals at all levels.

PROFILE SUMMARY

- A result-oriented professional offering more than 2 years of IT and 6 years of Banking experience.
- An effective communicator with excellent relationship building, & Interpersonal skills. Strong analytical, Strategy maker & organizational abilities.
- Abilities in planning, directing and maintaining efficient in different operations.

CORE COMPETENCIES

- Data Analysis
- Microsoft Office & Tableau
- Requirements Analysis of stack holders
- Business growth planning and Monitoring
- Team Handling/Motivation
- HNI Clients Management
- Interpersonal Skills
- Content analysis & writing

ORGANISATIONAL EXPERIENCE

➤ Working on Deputy Manager Level 2 grade in ICICI Bank LTD from 14th December, 2022 till date

December, 2022- Till Date

ICICI Bank Ltd.

Elite & Trade Manager

- Responsible for taking care of all financial requirements of HNI Trade clients.
- Connecting with TFX clients for their industrial requirements or need analysis and provide them the best solution
- Monitoring I/O Remittances for increasing revenue of assigned business center.
- Managing a Trade & Forex client's portfolio of more than 300 clients.
 - ➤ Worked on Deputy Manager Level 1 grade in Axis Bank LTD from 21st October to 30th November 2022

October, 2021- November, 2022

AXIS Bank Ltd.

Commercial Banking Manager

- Responsible for taking care of all financial requirements of HNI business clients.
- Connecting with HNI clients for their industrial requirements or need analysis and provide them the best solution
- Publishing deepening/erosion data to ensure month on month growth in branch liability book
- Managing a HNI business portfolio of around 150 self-employed clients.
- Worked with HDFC BANK LTD as Deputy Manager from 24th April, 2017 to 16th Oct, 2021 (Teller and Assistant BranchManager)

May, 2019- October, 2021

HDFC Bank Ltd

ASSISTANT BRANCH MANAGER

• Handling team of 6-7 executives and ensuring the 100% achievement of assigned task.

- Motivating the team members for excellent delivery of their day to day task.
- Daily CRM Interaction of visited/ phone called customer and capture lead.

April, 2017- April, 2019 HDFC Bank Ltd. Teller/TA

- Building customer relationship by serving them in their daily banking transactions.
- Handling all operational, audit & compliance issues related to branch as a Teller/TA

IT ORGANISATIONAL EXPERIENCE

- Worked with FILAMENT VISUAL EFFECT PVT LTD as Quality Analyst Team Leader from 23.02.2015 to 30.07.2015 (6 Months)
- Worked with SANDCUBE TECHNOLOGIES PVT LTD as Data Analyst from 22.09.2013 to 30.01.2015 (1 year 4 Months)

EDUCATION

Examination	Board	Year Of Passing Out	Percentage
B.Tech	G.B.T.U	2009-13	64.79%
Intermediate	B.S.E.B	2007- 09	56.80%
High School	B.S.E.B	2007	59.80%

Certifications

• Pursuing CBAP (Certification in Business Analysis program) from Simplilearn

- PGDBM from Times Pro Learning Ltd, Patna.
- Digital Marketing online certifications from DigitalDeepak.com

Achievements & Extra Activities

- Received star excellence award for best operational management in April, 2019 (HDFC BANK).
- Received Waooo card from Circle Head for best branch sales management in September, 2019 (HDFC BANK).
- Worked as a part time content writer for Wizzoi infotech pvt ltd.

Proficiency

- Working knowledge of computer (Excel, Word, Power Point and Basics)
- Tableau
- Data Analysis
- Business and requirement analysis
- Digital Marketing (Content writing)
- Excellent communication (Written & Verbal) skill
- Team Management & leadership skills
- Oracle flex cube, CRM-Next, Saksham, I- view
- HNI Client Management

Personal Profile

Name: ANURAG RAJ

Father's name: LATE MR. AWADHESH BIHARI

Gender: Male

Date of Birth: 28TH SEPT, 1992

(Notice period-1 month)

Nationality: Indian Languages: Hindi, English

	ANURAG RAJ
Date:	Signature