Vipul Jain

Sr. Software QA Engineer/ Test Lead/ QA Lead /SME/ Business Analyst

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EXPERIENCE

NTT DATA, Noida — *Testing Engineering Advisor*

April 2021 – Jan 2025

- Involved in E-Commerce, Healthcare, Agri Tech, Hospitality, Edtech and Insurance domain as a Sr QA/ Test Lead/Subject Matter Expert (SME)
- **3+** years as a **QA Lead** and managing teams up to **6-8 members**
- Hands on experience for **Mainframe Testing** in **Insurance domain**
- Coordinated and directed QA Testing Efforts in an agile sprint methodology
- Hands-on experience using **Salesforce** cloud for profile and permission in data migration for Ecommerce project
- Analyzed user stories to create project documentation, including Test Strategy, Test scripts, Test execution Plans
- An out of the box thinker possessing strong communication skills & analyzing problems as well as performing them meticulously
- Hands on experience on web application with **TOSCA automation** tool
- Worked with all modules of **TOSCA** like Test cases, Modules, Requirements, Test case design & Execution list
- Participated in Sprint demo meetings with internal/external stakeholders
- Interacted with customers & internal stakeholders to ensure complete & thorough understanding of all requirements
- Operated under Agile and Scrum frameworks to complete releases every two weeks and well-organized sprints
- Experience in automating build processes, application deployments and continuous integration systems with tools like Jenkins
- Automation feasibility & Regression test case analysis for automation
- Guide team on preparing test cases, requirement traceability matrix and daily status reports
- Ownership of testing activities like test testing results, test case coverage, required resources, defects discovered and their status
- Track and prepare the test deliverables - Test Strategy, Test Plan, Test Summary Report & Weekly Status report
- Some experience in Web application testing using Robot framework, Selenium WebDriver with Python and Cypress with Mocha Framework

Shapos services Pvt ltd., Bangalore— *Product Manager*

Dec 2020 - Mar 2021

- Managing and scaling the performance of "Reshamandi" app
- Working with cross functional Teams
- Leading a team of 15 peoples including sales, marketing, operations
- Carried out market research to identify and prioritize requirements.
- Performed stakeholder interviews to get a better understanding of stakeholder pain points

Hinkhoj info labs LLP, Gurgaon — *Sr. SQA Engineer*

June 2013 - Oct 2020

- Analyzing and reviewing requirements and preparing test cases
- Involved in test execution, results analyzing and defect reporting
- Led a cross-functional team in improving customer satisfaction, resulting in a 50% increase in positive feedback and a 20% reduction in complaints"
- Manage a user base of **5 Mn+** daily active users
- Preparing test data and updating test cases based on the defects
- Involved in **recruitment** process
- Participated in review meetings with the project team
- Interact with end users to understand customer behavior
- Performed **API testing** using Postman

SKILLS

Manual/Functional Testing/**SME**

Mobile / Web / API / Database Testing

Mainframe Testing, Test Case **review**

Release management, Test **Strategy**

Test Lead, Test Effort **Estimation**

Sanity/ Smoke/ UAT/ E2E Testing

Test Plan, Test Design, Test **Execution**

Defect **Reporting** &Tracking

Technical Panel for QA **Hiring**

Agile/Scrum, Water Fall Model

Salesforce Testing, User stories

Client Handling, Team **Leading**

Front-end and Back-end testing

Test Summary & Weekly Status report

Requirement **traceability** matrix

Business Analyst, Gap Analysis

Product management

TECHNOLOGIES/ TOOLS

Azure Dev Ops, **JIRA**, X-Ray

Confluence, Zephyr, Visual Studio

Postman, GitHub, SAP Hybris, My SQL

Browser Stack, Android Studio

Tosca Commander, **Salesforce**Cloud

Google Firebase, Google Cloud platform

Selenium WebDriver with Python

Robot framework, PyCharm, GitHub

CERTIFICATIONS –

TOSCA AS1 , LOMA 281

EDUCATION

B.Tech. (I.T.)   2012
UP Technical University   Lucknow