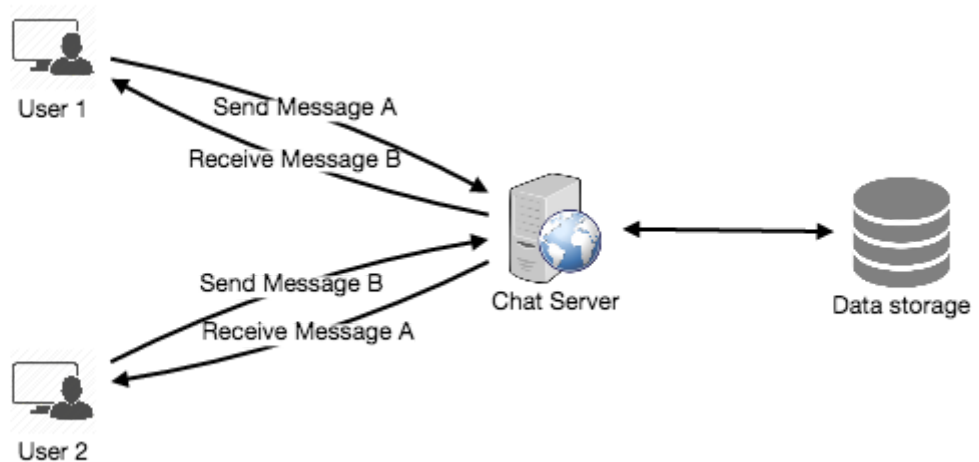


## Designing Facebook Messenger (수정완료)

1. facebook messenger
  - a. Text based instant messaging service
  - b. Website and Mobile App Integration
2. requirements and goal of the system
  - a. functional requirements
    - i. one-on-one conversation
    - ii. user status (online/offline) notification
    - iii. persistent storage of chat history
  - b. non-functional requirements
    - i. real-time chat with minimum latency
    - li. high consistent  
(ex) All users' chat history should be the same
    - ii. high availability < high consistent
  - c. extended requirements
    - i. group chat
    - ii. push notification: send message to offline user
3. capacity estimation and constraints

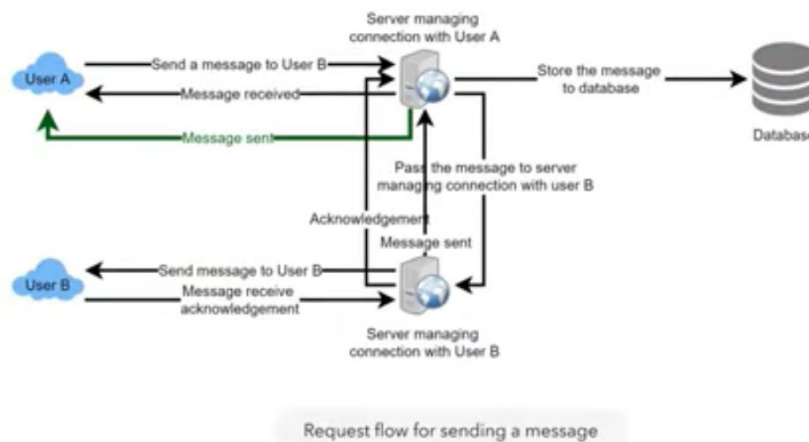
[assume]			
DAU (daily active user)	500,000,000	user	
average message	20,000,000,000	message/day	
average message per user	40	message/day	
average message size	100	byte	
[estimate]			
	2,000,000,000,000	byte/day	
storage	3,650,000,000,000,000	byte/5years	
bandwidth	23,148,148	byte/sec	incoming data
	23,148,148	byte/sec	outgoing data

#### 4. high level design (15.jpg)



##### a. workflow (16\_x.jpg)

- i. user1 sends a message to the chat server
- ii. The chat server is approved by user1 after receiving the message.
- iii. The chat server sends the message to user2 while saving the message in DB.
- iv. user2 receives the message and sends an acknowledgment to the chat server
- v. chat server notifies user1 that the message has been delivered



## 5. component design

### a. message handling

#### i. model

- pull (server perspective)
  - ✓ Client periodically requests the server
  - ✓ Client mostly receives an empty response
  - ✓ server needs a pending message processing function
  - ✓ Heavy server resource waste (frequent requests from clients, empty responses)
- push (server perspective)
  - ✓ Client keeps only connection with server (http long polling, WebSocket)
  - ✓ The server does not need to process the pending message-because a new message is sent to the client immediately.
  - ✓ workflow: client request-> keep request open (wait for new message)-> send a new message to the client as soon as it arrives at the server-> when long polling request timeout, client sends connection request again

#### ii. How does the server find connections to specific clients?

- Using hash table
- key : UserID
- value: connection object
- After the server receives the message, it finds the user in the hash table and finds the connection object and sends the message

- iii. What happens when the server sends a message to offline users?
  - If the receiver disconnects, the transmission fails and the caller is notified
  - If the recipient's long polling request is timed out, request the sender to try sending the message again
  - Prevent re-entry messages from being re-entered
- iv. How many chat servers do you need?
  - 500M connections,  $500,000,000 / 50,000 = 10,000$  servers assuming one server handles 50K connections
- v. Can you tell which server is connected to which user?
  - LB can be installed in front of the chat server
  - Map UserID to connected server
- vi. How does the server handle message requests?
  - Receive new message-> Save message to DB-> Send message to recipient-> Send approval to sender
  - Find the server that has the recipient connection (using the hash table)-> Forward the message to the server and send it to the recipient-> When the recipient receives the message, the recipient sends an acknowledgment to the server-> The server notifies the sender that it was successful
- vii. How does messenger maintain message order?
  - When the server receives the message, it stores the message and time stamp + serial number
  - Edge Case: Order is not guaranteed when two users send a message at the same time

- Although the order of messages seems different for both clients, they appear the same on devices owned by each user-consistency can be maintained
- b. Store and retrieve messages in the database
  - i. How to save the message in DB
    - Start a separate thread that works with DB
    - Send asynchronous request to DB and save message
  - ii. DB design considerations
    - How can I use DB connection pool efficiently?
    - How to retry a failed request
    - Where to log the request if it fails even after retries
    - How to retry a recorded request after resolving all issues (failure after retry)
  - iii. Which storage should I use?
    - Terms of use
      - ✓ Must be capable of small updates at very high speed
      - ✓ Need to be able to fetch various records quickly
    - HBase
      - ✓ Suitable for message service
      - ✓ Store multiple values in one key (several values in multiple columns)
      - ✓ Column-oriented key-value NoSQL DB
      - ✓ HBase groups data, storing new data in a memory buffer and dumping it to disk when the buffer is full-helping to quickly store a lot of small data.
      - ✓ Also good for storing HBase variable size data

- ✓ HBase: Google's BigTable as a model and run on HDFS (Hadoop Distributed File System)

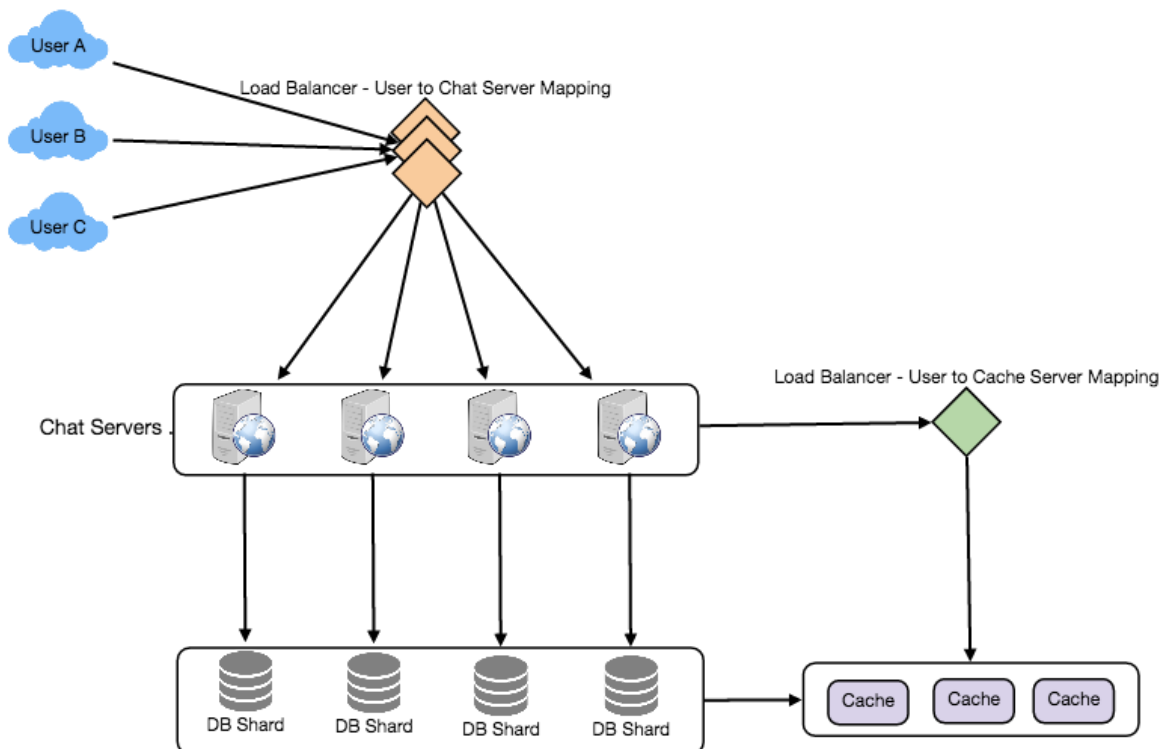
- RDBMS

- ✓ Not suitable for message service
- ✓ When receiving or sending a message, the number of rows read or stored in the DB table is large (the waiting time is long and the DB has a heavy load)

iv. How can I fetch data efficiently from the server?

- Because the screen of the mobile phone is small, fewer messages / conversations are required than the PC
- Page selection when fetching data from server

c. Managing user's status (17.jpg)



- i. Track users' online / offline status and notify all relevant users
- ii. The server can easily check the user status-because the server maintains the connection objects of all users.
- iii. Assuming you have a 500M DAU, it is expected to be resource intensive if you need to broadcast status changes to related online users. How to reduce resource consumption?
  - Only when the client app starts, friends get their current status
  - If the recipient is offline after sending the message, an error is sent to the sender and the user's status is taken offline
  - Since the user may be online / offline for a short time, the operation should not be performed frequently and broadcast delayed for a few seconds (prevents online and offline).
  - Real-time update only for users displayed on the screen
  - When you start a new chat with another user, get your friends' presence
- iv. summary
  - The client connects to the chat server and sends a message.
  - The chat server delivers the message to the recipient
  - online users receive messages while maintaining a connection to the server
  - The chat server pushes the message to the recipient according to a long polling request whenever a new message arrives
  - Messages are stored in HBase (storing small data quickly and supporting range-based searches)

- The chat server should broadcast the user's status to other related users.
- The client only gets the status update of the visible user

#### 6. Data partitioning (5 years 3.7 PB) only

##### a. UserID based partitioning

- Partitioning based on Hash of UserID (ex) When one shard is 4TB:  $3.7 \text{ PB} / 4 \text{ TB} \sim 900 \text{ shard}$
- hash function :  $\text{UserID} \% 900$  (number of server)
- Pros: Chat history can be fetched quickly (because all messages from one user are stored in the same DB)
- Expansion method
  - Start with multiple logical partitions on a few physical servers
  - As storage demand increases, more physical servers can be added to distribute logical partitions.

##### b. MessageID partitioning

- Can't use
- When distributing and storing one user's message among all shards, it is too slow to fetch messages (because all shards have to be searched)

#### 7. cache

- Can cache recent conversations you see on your screen
- Since all messages of the user are stored in one shard, the cache should also be in one server (shard)

#### 8. load balancing

- Located in front of the chat server
- Map each UserID to a server that has a user connection, then send a request to that server
- LB for cache server is also required

#### 9. fault tolerance and replication



- a. If the chat server goes down, do I need to send the connection to another server?
  - i. Failover of TCP connection to another server is very difficult
  - ii. When the connection is lost, the client must be reconnected
- b. Do I need to save multiple copies of a message?
  - i. Yes, multiple copies of data are stored on different servers

#### 10. extended requirements

- a. group chat
  - i. Create a separate group chat object that can be stored on the chat server
  - ii. group chat object
    - GroupChatID
    - List of people belonging to chat
  - iii. LB can send each group chat message based on GroupChatID
  - iv. DB stores group chat in a separate table divided based on GroupChatID
- b. push notification
  - i. Currently only sending messages to online users
  - ii. Offline user sends a fail to the caller
  - iii. Push notification also allows messages to be sent to offline users-send the message to the manufacturer push notification server for notification