1. Leave & Time-Off Policy

• Annual Leave (PTO):

- o Full-time employees receive **20 paid leave days per year**, accrued monthly.
- o Carryover allowed: up to **10 unused days** to the following year.

• Sick Leave:

- o 10 paid sick days annually.
- Medical certificate required for absences > 3 days.

• Public Holidays:

- All national holidays recognized.
- o If holiday falls on weekend, following Monday is off.

• Maternity Leave:

- 16 weeks paid maternity leave.
- Optional additional 4 weeks unpaid.

• Paternity Leave:

o 4 weeks paid paternity leave.

• Unpaid Leave:

o Must be approved by manager + HR.

2. Work-from-Home / Hybrid Policy

- Employees may work up to 3 days/week remotely.
- Core hours: 10 AM 3 PM (local time) must be available online.
- Equipment: company provides laptop + VPN access.
- Expenses: Internet reimbursement up to \$50/month.

3. Performance & Promotions

Performance Reviews:

- o Conducted **bi-annually** (mid-year, end-year).
- o Ratings: Exceeds, Meets, Needs Improvement.

Promotion Criteria:

- Minimum 1 year in current role.
- Consistently "Exceeds Expectations" in reviews.

Bonuses:

- Based on company + individual performance.
- Paid out annually in March.

4. Employee Conduct & Compliance

- Code of Conduct:
 - o Zero tolerance for harassment, discrimination, or unethical behavior.
 - o Confidential reporting channels available.
- Data Privacy:
 - o Employees must follow GDPR & HIPAA rules for sensitive data.
- Conflict of Interest:
 - o Employees must disclose external employment or financial conflicts.

5. Compensation & Benefits

- Salary Payments:
 - Paid on the last working day of each month.
- Health Insurance:
 - o Coverage includes medical, dental, vision.
 - o Family coverage optional with cost sharing.
- Retirement Plan (401k):
 - o Company matches up to 5% employee contribution.
- Stock Options (for eligible roles):
 - o Annual grants based on role level.

6. Training & Development

- Learning Budget:
 - o \$1,000 per employee annually for certifications/courses.
- Mandatory Training:
 - o Security awareness, compliance training yearly.
- Mentorship Program:
 - o Voluntary, matched via HR platform.

7. Travel & Expense Policy

- Travel Approval:
 - Manager + HR approval required.
- Reimbursements:
 - o Submit within 30 days.
 - o Covered: flights, hotels, meals (\$60/day limit), taxi/Uber.

- Per Diem:
 - o Provided for international travel.

8. Resignation & Exit

- Notice Period:
 - o 30 days required.
- Final Settlement:
 - o Last salary + encashed unused leave.
- Exit Interview:
 - o Conducted by HR before departure.

9. Onboarding & Probation Policy

- **Probation Period**: 3 months for all new hires.
- Performance reviewed at end of probation before confirmation.
- During probation, leave entitlement is pro-rated.

10. Work Hours & Attendance

- Standard work week: **40 hours** (Mon–Fri).
- Flexible start/end, but must overlap core hours (10 AM 3 PM).
- **Overtime**: Compensated with time-off or pay for eligible roles.
- Attendance Tracking: Logged via HR system or badge entry.

11. Remote Work & BYOD Security

- Remote access requires VPN + 2FA.
- **BYOD** (**Bring Your Own Device**): allowed only if device meets security standards (antivirus, disk encryption).
- Employees must not store confidential data on personal devices.

12. Diversity, Equity & Inclusion (DEI)

 Equal opportunity policy — no discrimination based on race, gender, age, religion, disability, or orientation.

- Gender-neutral parental leave language.
- Annual DEI training mandatory.

13. Health, Safety & Wellness

- Ergonomics: Company provides equipment for remote/hybrid employees.
- **Wellness Program**: Gym reimbursement up to \$500/year.
- Mental Health: 5 additional wellness leave days annually + access to counseling.

14. IT & Acceptable Use Policy

- Company email, Slack, Teams are for business purposes only.
- No unauthorized software downloads.
- Internet use monitored for compliance with company policies.
- Passwords must follow minimum complexity & be updated every 90 days.

15. Grievance & Complaint Handling

- Confidential reporting line for harassment or misconduct.
- HR to acknowledge complaints within **48 hours**.
- Resolution or escalation within **30 days**.

16. Rewards & Recognition

- Quarterly **Spot Awards** for outstanding contributions.
- Annual **Employee of the Year** recognition with bonus.
- Peer-to-peer recognition points redeemable for vouchers.

17. Data Protection & Confidentiality

- All employees must sign NDA.
- Data retention policy: HR data kept for **7 years**.
- Personal data requests handled under GDPR compliance.

18. Remote Relocation & International Work

- Employees must seek HR approval before working outside their home country.
- Company may provide relocation assistance for certain roles.

19. Disciplinary Actions

- Levels of action: verbal warning \rightarrow written warning \rightarrow suspension \rightarrow termination.
- Severe violations (fraud, harassment, data breach) → immediate termination.