Project - Investigate medical dataset (No-show appointments)

This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment. A number of characteristics about the patient are included in each row

Dataset

- 1. PatienID---Identification of a patient
- 2. AppointmentID---Identification number of a patient
- 3. Gender---Displays teh gender of the patient
- 4. ScheduledDay---Displays the date on which appointment was scheduled
- 5. AppointmentDay---Shows the date of the appointment
- 6. Neighbourhood---Indicates the location of the hospital
- 7. Scholarship ---Indicated is the patient receives a scholarship
- 8. Hipertension--- Shows if the patient has hypertension
- 9. Diabetes --- Shows if the patient has diabetes
- 10. Alcoholism ---Indicates if the patient is an alcoholic
- 11. Handcap --- Indicates if the patient is handicaped
- 12. SMS_received ---Shows if message is sent to the patient
- 13. No-show -- It says 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up

Importing all the necessary libraries

```
import pandas as pd
import numpy as np
```

%matplotlib inline

```
import matplotlib.pyplot as plt
import seaborn as sns
import collections
```

/usr/local/lib/python3.6/dist-packages/statsmodels/tools/_testing.py:19: FutureWarning: pandas.util.testing is deprecated. Use import pandas.util.testing as tm

→ Reading the dataset

df = pd.read_csv("noshowappointments-kagglev2-may-2016.csv")
df.head()

₽		PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood	Scholarship	Hipertension	Diabetes /
	0	2.987250e+13	5642903	F	2016-04- 29T18:38:08Z	2016-04- 29T00:00:00Z	62	JARDIM DA PENHA	0	1	0
	1	5.589978e+14	5642503	М	2016-04- 29T16:08:27Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	0	0
	2	4.262962e+12	5642549	F	2016-04- 29T16:19:04Z	2016-04- 29T00:00:00Z	62	MATA DA PRAIA	0	0	0
	3	8.679512e+11	5642828	F	2016-04- 29T17:29:31Z	2016-04- 29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	0
	4	8.841186e+12	5642494	F	2016-04- 29T16:07:23Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	1	1

Analyzing the dataset

Check dimensions of the dataframe in terms of rows and columns

df.shape

→ (110527, 14)

Inference drawn:

- The no.of rows are 110527
- The no.of columns are 14

Checking if the dataset has any duplicate values

sum(df.duplicated())

□ 0

Inference drawn:

• The dataset has no duplicate values

Checking if there are any null or missing values in the dataset

df.isnull().sum()

☐→

```
PatientId
                  0
AppointmentID
Gender
ScheduledDay
AppointmentDay
Age
Neighbourhood
Scholarship
Hipertension
Diabetes
Alcoholism
Handcap
SMS received
No-show
dtype: int64
```

Inference drawn:

• The dataset has no missing values

Displaying the columns in the dataset

Inference drawn:

• Some column names have incorrect spellings and are in the wrong format so they'll be cleaned accordingly

Changing column names which are in incorrect format and have wrong spellings

Checking if datatypes are in correct format

df.dtypes

Patient_id	float64
Appointment_id	int64
Gender	object
Scheduled_day	object
Appointment_day	object
Age	int64
Neighbourhood	object
Scholarship	int64
Hypertension	int64
Diabetes	int64
Alcoholism	int64
Handicap	int64
SMS_received	int64
No_show	object
dtype: object	
	Appointment_id Gender Scheduled_day Appointment_day Age Neighbourhood Scholarship Hypertension Diabetes Alcoholism Handicap SMS_received No_show

Inference drawn:

- Scheduled_day's data type is object but to make it easy to use for the user, we can convert it in datetime format
- Appointment_day's data type is object but to make it easy to use for the user, we can convert it in datetime format

Inference drawn:

• There are no redundant values in the dataset

Note the redundant variables and drop them

df.head()

С→

→		Patient_id	Appointment_id	Gender	Scheduled_day	Appointment_day	Age	Neighbourhood	Scholarship	Hypertension	Diabete
	0	2.987250e+13	5642903	F	2016-04- 29T18:38:08Z	2016-04- 29T00:00:00Z	62	JARDIM DA PENHA	0	1	
	1	5.589978e+14	5642503	М	2016-04- 29T16:08:27Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	0	
	2	4.262962e+12	5642549	F	2016-04- 29T16:19:04Z	2016-04- 29T00:00:00Z	62	MATA DA PRAIA	0	0	
	3	8.679512e+11	5642828	F	2016-04- 29T17:29:31Z	2016-04- 29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	
	4	8.841186e+12	5642494	F	2016-04- 29T16:07:23Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	1	

Inference drawn:

• When we analyze the dataset, we can try can observe that there are no such columns in the dataset which have only 1 unique values in them, and hence we can conclude by stating that there are no redundant variables in the dataset.

Analysing the variables

```
Variable 'Patient_id'

df.Patient_id.unique()

☐→ array([2.98724998e+13, 5.58997777e+14, 4.26296230e+12, ..., 7.26331493e+13, 9.96997666e+14, 1.55766317e+13])
```

Inference:

• The data type of an id should ideally be integer, not float.

```
df['Patient_id'] = df['Patient_id'].astype('int64')
Variable 'Gender'
```

df.Gender.unique()

```
□→ array(['F', 'M'], dtype=object)
```

Inference -

• The column has 2 unique values for the genders, male and female in the correct format

Variable 'Scheduled_day'

```
df.Scheduled_day.unique()
```

Inference -

• The date type needs to be converted to datetime format

```
df.Scheduled_day = df.Scheduled_day.apply(np.datetime64)
```

Variable 'Appointment_day'

```
df.Appointment_day.unique()
```

```
□→ array(['2016-04-29T00:00:00Z', '2016-05-03T00:00:00Z', '2016-05-10T00:00:00Z', '2016-05-17T00:00:00Z', '2016-05-24T00:00:00Z', '2016-05-31T00:00:00Z', '2016-05-02T00:00:00Z', '2016-05-30T00:00:00Z', '2016-05-16T00:00:00Z', '2016-05-04T00:00:00Z', '2016-05-19T00:00:00Z', '2016-05-12T00:00:00Z', '2016-05-06T00:00:00Z', '2016-05-20T00:00:00Z', '2016-05-05T00:00:00Z', '2016-05-13T00:00:00Z', '2016-05-09T00:00:00Z', '2016-05-13T00:00:00Z', '2016-05-11T00:00:00Z', '2016-05-18T00:00:00Z', '2016-05-14T00:00:00Z', '2016-06-02T00:00:00Z', '2016-06-03T00:00:00Z', '2016-06-06T00:00:00Z', '2016-06-06T00:00Z', '2016-06-06T00:00Z', '2016-06-06T00:00Z', '2016-06-06T00:00Z', '2
```

Inference -

• The date type needs to be converted to datetime format

```
df.Appointment_day = df.Appointment_day.apply(np.datetime64)
```

Variable 'Age'

```
df.Age.unique()
```

```
array([ 62,
            56,
                     76,
                          23,
                               39,
                                    21,
                                        19,
                                             30,
                                                  29,
                                                       22,
            50, 40,
                               13,
                     46,
                           4,
                                    65,
                                        45,
                                             51,
                                                  32,
                                                       12,
                                                                38,
                63,
                          85,
                               59,
                                    55,
                                        71,
                                             49,
                                                  78,
                                                                27,
                                        69,
            2, 11,
                           0,
                               3,
                                    1,
                                             68,
                                                  60,
                                                       67,
                                                                10,
                                   42,
                                         5,
                     34,
                               16,
                                             47,
            20,
                 26,
                          33,
                                                  17,
                                                                37,
                                   75, 73, 52,
                77,
                     81,
                          70,
                               53,
                                                  74,
                               25,
                                                                94,
                 48,
                     83,
                          72,
                                    80,
                                        87, 88,
                                                  84,
                                                       82,
                          96, 93, 95, 97, 102, 115, 100,
       86, 91, 98, 92,
```

Inference -

• The age column has negative values which is highly unlikely to happen. So we'll have to filter out the outliers.

```
df = df[(df.Age >= 0)]
```

Variable 'Neighbourhood'

df.Neighbourhood.unique()

```
array(['JARDIM DA PENHA', 'MATA DA PRAIA', 'PONTAL DE CAMBURI',
       'REPÚBLICA', 'GOIABEIRAS', 'ANDORINHAS', 'CONQUISTA',
       'NOVA PALESTINA', 'DA PENHA', 'TABUAZEIRO', 'BENTO FERREIRA',
       'SÃO PEDRO', 'SANTA MARTHA', 'SÃO CRISTÓVÃO', 'MARUÍPE',
       'GRANDE VITÓRIA', 'SÃO BENEDITO', 'ILHA DAS CAIEIRAS',
       'SANTO ANDRÉ', 'SOLON BORGES', 'BONFIM', 'JARDIM CAMBURI',
       'MARIA ORTIZ', 'JABOUR', 'ANTÔNIO HONÓRIO', 'RESISTÊNCIA',
       'ILHA DE SANTA MARIA', 'JUCUTUQUARA', 'MONTE BELO',
       'MÁRIO CYPRESTE', 'SANTO ANTÔNIO', 'BELA VISTA', 'PRAIA DO SUÁ',
       'SANTA HELENA', 'ITARARÉ', 'INHANGUETÁ', 'UNIVERSITÁRIO',
       'SÃO JOSÉ', 'REDENÇÃO', 'SANTA CLARA', 'CENTRO', 'PARQUE MOSCOSO',
       'DO MOSCOSO', 'SANTOS DUMONT', 'CARATOÍRA', 'ARIOVALDO FAVALESSA',
       'ILHA DO FRADE', 'GURIGICA', 'JOANA D'ARC', 'CONSOLAÇÃO',
       'PRAIA DO CANTO', 'BOA VISTA', 'MORADA DE CAMBURI', 'SANTA LUÍZA',
       'SANTA LÚCIA', 'BARRO VERMELHO', 'ESTRELINHA', 'FORTE SÃO JOÃO',
       'FONTE GRANDE', 'ENSEADA DO SUÁ', 'SANTOS REIS', 'PIEDADE',
       'JESUS DE NAZARETH', 'SANTA TEREZA', 'CRUZAMENTO',
       'ILHA DO PRÍNCIPE', 'ROMÃO', 'COMDUSA', 'SANTA CECÍLIA',
       'VILA RUBIM', 'DE LOURDES', 'DO QUADRO', 'DO CABRAL', 'HORTO',
       'SEGURANÇA DO LAR', 'ILHA DO BOI', 'FRADINHOS', 'NAZARETH',
       'AEROPORTO', 'ILHAS OCEÂNICAS DE TRINDADE', 'PAROUE INDUSTRIAL'],
      dtype=object)
```

Inference -

The variable shows the neighbourhood in which hospital is located

Variable 'Scholarship'

```
df.Scholarship.unique()
```

```
□ array([0, 1])
```

Inference -

• The variable has 2 unique values which indicate if patient receives a scholarship or no in the correct data type

Variable 'Hypertension'

```
df.Hypertension.unique()

          array([1, 0])
```

Inference -

• The variable has 2 unique values which is 1 if patient has hypertension and 0 if not in the correct data type

Variable 'Diabetes'

Inference -

• The variable has 2 unique values which is 1 if patient is diabetic and 0 if not in the correct data type

Variable 'Alcoholism'

Inference -

• The variable has 2 unique values which is 1 if patient is alcoholic and 0 if patient is non alcoholic in correct data type

Variable 'Handicap'

```
df.Handicap.unique()

[→ array([0, 1, 2, 3, 4])
```

The column has 3 unique values possibly reppresenting the number of disabilities an individual has

Variable 'SMS_received'

Inference -

• The variable has 2 unique values which show if patient had received a message or not in the correct data type

Variable 'No_show'

```
df.No_show.unique()

    array(['No', 'Yes'], dtype=object)
```

Inference -

• The variable has 2 unique values displaying 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up

Adding a new column displaying the waiting period for a patient

```
df['Wait'] = (df.Appointment_day.dt.date - df.Scheduled_day.dt.date).dt.days
df= df[(df.Wait>=0)]
```

Adding a new column which shows the day of the appointment

```
df['appointment_day'] = df.Appointment_day.dt.day_name()
```

Understanding the variable 'Appointment_Day'

```
collections.Counter(df.appointment_day)
```

By observing, very few appointments are made for the weekend, Saturday with majority of appoints being made for the former part of week on days like Monday, Tuesday, Wednesday with the number dropping in the latter part of week for days like Thursday and Friday

```
df.head(5)
```

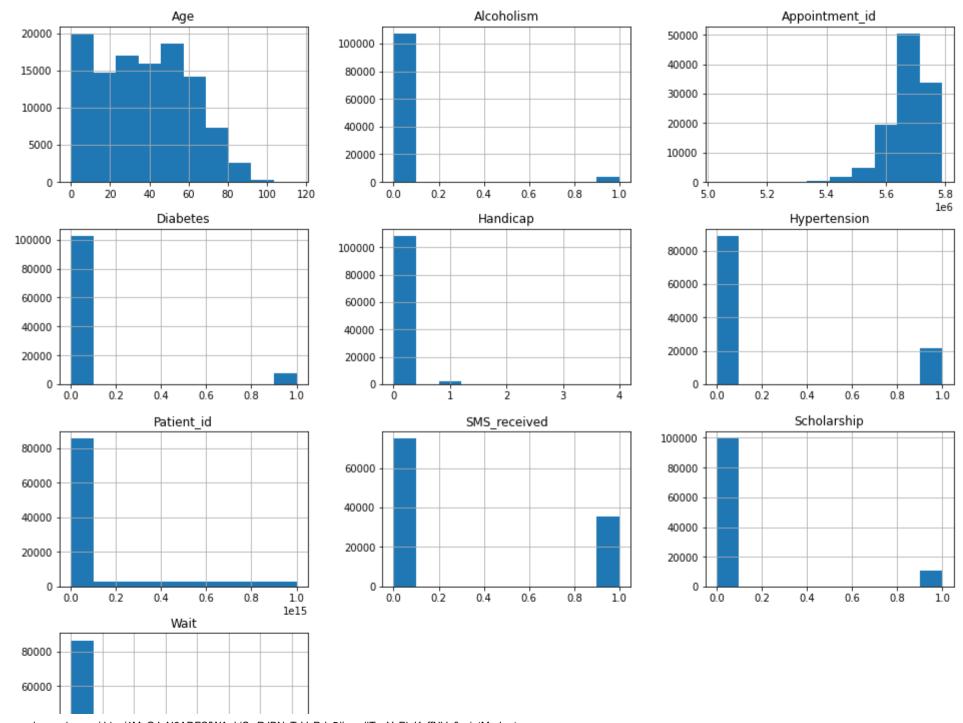
₽

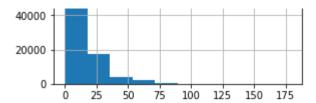
	Patient_id	Appointment_id	Gender	Scheduled_day	Appointment_day	Age	Neighbourhood	Scholarship	Hypertension	Diał
0	29872499824296	5642903	F	2016-04-29 18:38:08	2016-04-29	62	JARDIM DA PENHA	0	1	
1	558997776694438	5642503	M	2016-04-29 16:08:27	2016-04-29	56	JARDIM DA PENHA	0	0	
2	4262962299951	5642549	F	2016-04-29 16:19:04	2016-04-29	62	MATA DA PRAIA	0	0	
3	867951213174	5642828	F	2016-04-29 17:29:31	2016-04-29	8	PONTAL DE CAMBURI	0	0	
4	8841186448183	5642494	F	2016-04-29 16:07:23	2016-04-29	56	JARDIM DA PENHA	0	1	

→ Observations

df.hist(figsize=(16,14));

С⇒





The observations made from the histograms are:

- Patients are evenly distributed when it comes to their age with majority of patients who are minors make an appointment
- Majority of patients do not have alcoholism. Only a very small amount of patients have alcoholism
- Majority of patients do not have diabetes. Only a very small amount of patients have have diabetes
- · Majority of patients are not handicapped. Only a very small amount of patients have some disability
- Around 75% of patients do not have Hypertension while 25% of patients do have Hypertension
- Almost 7k patients did receive a text message whereas almost 3.9k patients did not receive a text message
- Majority of patients do not receive a scholarship with a small amount of patients receieving a scholarship
- Majority of patients do not have to wait for more than 20 days with a small amount of patients having to wait upto 75 days

What percentage of patients missed their appointments?

Inference:

• 20.19% of patients misssed their appointents

Did the gender play any role in the possibilty of a patient missing their appointment?

```
female= df[df['Gender']=='F']
total_females= female.shape[0]
male= df[df['Gender']=='M']
total_males= male.shape[0]
females_who_did_not_attend = (female[["No_show"]]=="Yes").sum()
females_who_attended = (female[["No_show"]]=="No").sum()
males_who_did_not_attend = (male[["No_show"]]=="Yes").sum()
males_who_attended = (male[["No_show"]]=="No").sum()
```

The percentage of females who missed their appointments

```
(females_who_did_not_attend/total_females)*100

□ No_show 20.311543
    dtype: float64
```

The percentage of females who attended their appointments

```
(females_who_attended/total_females)*100

□ No_show 79.688457
dtype: float64
```

Percentage of males who missed their appointments

```
(males_who_did_not_attend/total_males)*100

□ No_show 19.96381
    dtype: float64
```

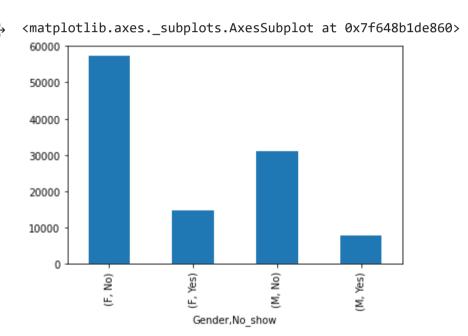
Percentage of males who attended their appointments

(males_who_attended/total_males)*100

No_show 80.03619 dtype: float64

Plotting a graph for better understanding

gender =df.groupby('Gender').No_show.value_counts()
gender.plot(kind='bar')



Inference

- The percentage of female patients who missed their appointments is approximately equal to the number of male patients who missed ther appointments
- The percentage of female patients who attended their appointments is approximately equal to the number of male patients who attended ther appointments

• Thus, the gender of a person doesn't play a significant role in causing them to miss their appointments

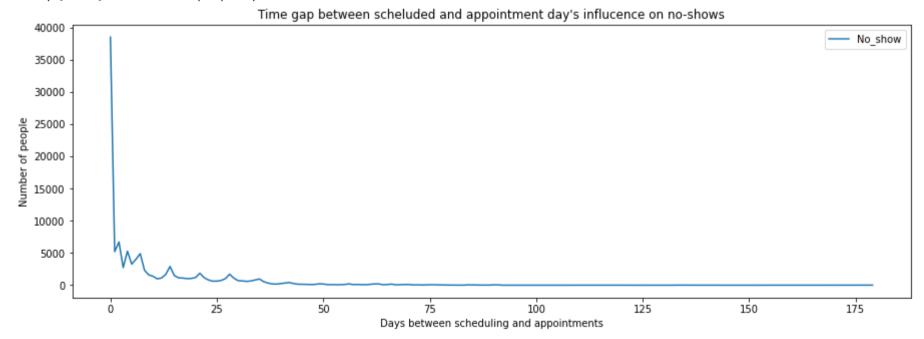
Is there a relation of patient not showing up and the number of days a patient has to wait for the appointent?

```
Waiting_df = df[['No_show', 'Wait']].groupby('Wait').count()
```

Plotting a graph for better understanding

```
Waiting_df.plot(kind='line', figsize=(15,5))
plt.title("Time gap between scheluded and appointment day's influcence on no-shows")
plt.xlabel('Days between scheduling and appointments')
plt.ylabel('Number of people')
```

Text(0, 0.5, 'Number of people')



Inference:

• Majority of patients attend their appointments if the appointments are scheduled in a small time gap, ideally on the same day

Does the day of the appointment influence the patient's decision to attend or miss the appointent?

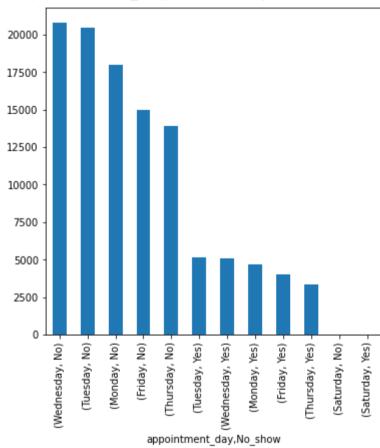
```
day = df.groupby('appointment day').No show.value counts()
day
     appointment day
                      No show
     Friday
                      No
                                  14982
                      Yes
                                   4037
     Monday
                      No
                                  18024
                                   4689
                      Yes
     Saturday
                      No
                                     30
                                      9
                      Yes
     Thursday
                      No
                                  13909
                                   3337
                      Yes
     Tuesday
                      No
                                  20488
                      Yes
                                   5150
     Wednesday
                                  20774
                      No
                      Yes
                                   5092
     Name: No show, dtype: int64
Calculating the percentage
percent= []
i=0
while i<len(day)-1:
  percent.append( day[i+1] *100 /(day[i]+day[i+1]) )
  i=i+2
percent
     [21.226142278773857,
      20.64456478668604,
      23.076923076923077,
```

19.349414356952337, 20.087370309696546, 19.686074383360396]

Plotting a graph for better understanding

day = day.sort_values(ascending=False)
day.plot(kind='bar', figsize=(6,6))

c < matplotlib.axes._subplots.AxesSubplot at 0x7f648b132f60>



Inference:

- The number of appointments scheduled, attended and missed, both are negligible
- The number of appointents , both missed and attended are maximum for Tuesday
- · Wednesday comes right after Tuesday for both having the number of appointments attended as well as missed

- It is followed by Monday with a lesser number of patients attening as well as missing the appointent
- The number of patients attending as well as missing the appointment keeps on decreasing for Thursday and Friday
- Thus, the numbers of patients attending as well as missing the appointnets goes hand in hand
- Saturday is the only day when least number of patients, around 4% of those scheduled will miss their appointments
- For all the other days, around 20% of the scheduled appointents will be cancelled

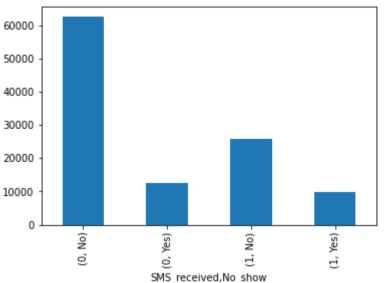
Does sending a text message influence the patient's attendance?

Calculating the percentage

Plotting a graph for better understanding

msk.hinr(kina nan.)

<matplotlib.axes._subplots.AxesSubplot at 0x7f648b104f98>



Inference:

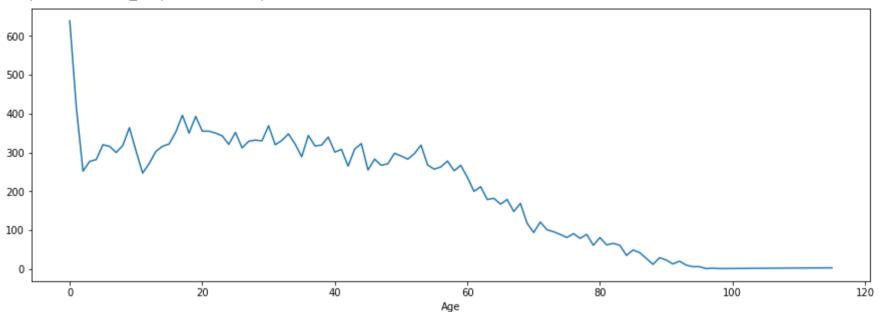
- 16% of people who did not receive the message did not show up for the appoinment
- 27% of patients did not attend the appointent in spite of getting a message
- Patients receiving text messages had a higher tendency of missing thier appointents

Does the age of a person play any role in determining if the person will attend his appointment or not?

Plotting a visual of patients of different ages who did not attend their respective appointments

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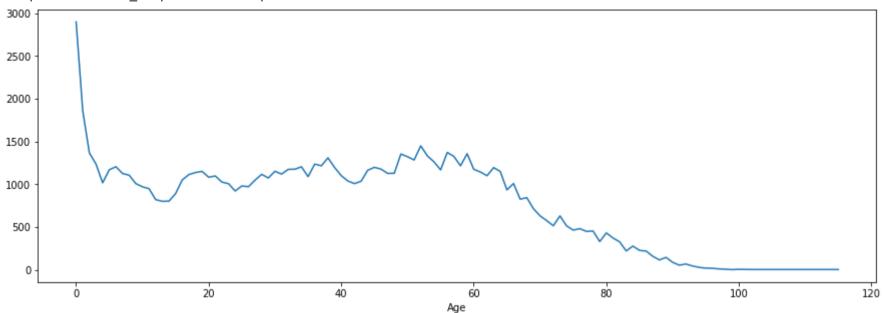
<matplotlib.axes._subplots.AxesSubplot at 0x7f648affe3c8>



Plotting a visual of patients of different ages who attended their respective appointments

₽

<matplotlib.axes._subplots.AxesSubplot at 0x7f648b104fd0>



Inference:

- The number of no show appointents was the highest for infants and appears to be increasing upto the age of 20 years after which it declines
- The nmuber of appointnets where patients showed up is again, highest for infants which sharply declines after the age of 50 and almost remains contant till the age of 60 with soe rises after which it continues to decline
- There is no definite trend between age and possibility of patient showing for appointment

Which neighbourhoods have highest numbers of no-shows?

Neighbourhoods having most amount of No-Shows

```
area_df= df.query('No_show=="Yes"').groupby("Neighbourhood").No_show.count()
area_df.sort_values(ascending=False, inplace=True)
```

area_a+

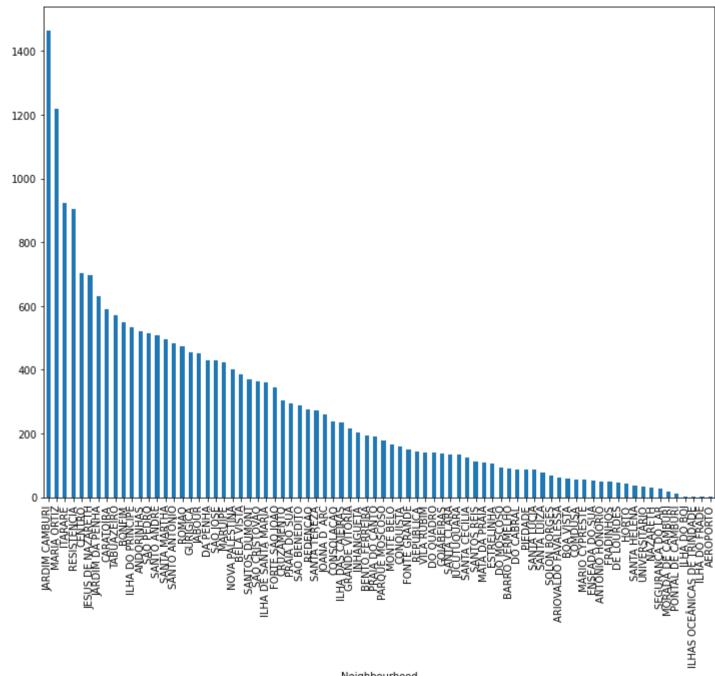
С→	Neighbourhood									
_	JARDIM CAMBURI 14	65								
	MARIA ORTIZ 12	19								
	ITARARÉ 9	23								
	RESISTÊNCIA 9	05								
	CENTRO 76									
	••									
	PONTAL DE CAMBURI	12								
	ILHA DO BOI	3								
	ILHAS OCEÂNICAS DE TRINDADE									
	ILHA DO FRADE									
	AEROPORTO	1								
	Name: No show, Length: 80, dtype:	int64								

PLotting a graph for better understanding

area_df.plot(kind='bar', figsize=(12,9))

₽

<matplotlib.axes._subplots.AxesSubplot at 0x7f648afe86d8>



Areas where most amount of people showed for appointment

```
area= df.query('No_show=="No"').groupby("Neighbourhood").No_show.count()
area.sort_values(ascending=False, inplace=True)
area
```

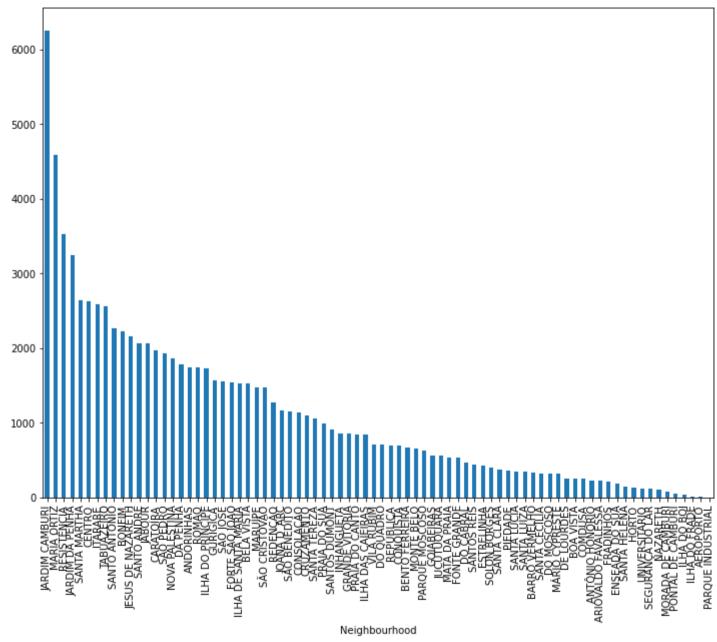
```
Neighbourhood
JARDIM CAMBURI
                     6252
MARIA ORTIZ
                     4586
RESISTÊNCIA
                     3525
JARDIM DA PENHA
                     3246
SANTA MARTHA
                      2635
                      . . .
PONTAL DE CAMBURI
                        57
ILHA DO BOI
                        32
ILHA DO FRADE
                         8
AEROPORTO
                         7
PARQUE INDUSTRIAL
Name: No_show, Length: 80, dtype: int64
```

PLotting a graph for better understanding

```
area.plot(kind='bar', figsize=(12,9))
```

С→

<matplotlib.axes._subplots.AxesSubplot at 0x7f648b7136d8>



The graphs clearly show that patients from certain areas are more likely to not attend their appointmets as compared to patients residing elsewhere

Is a person have a medical issue more likely to have a no show?

```
hypertension_data = df.groupby('Hypertension').No_show.value_counts()
diabetes_data = df.groupby('Diabetes').No_show.value_counts()
alcoholism_data = df.groupby('Alcoholism').No_show.value_counts()
hypertension_data, diabetes_data, alcoholism_data
```

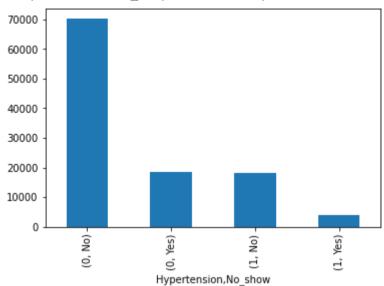
Г⇒	(Hyper	tension	No_show					
	0		No	701	78			
			Yes	1854	42			
			No	180	29			
			Yes	3772				
	Name:	No_show,	dtype:	int64,	Diabetes	No_show		
	0	No		81694				
		Yes		20884				
	1	No		6513				
		Yes		1430				
	Name:	No_show,	dtype:	int64,	Alcoholis	m No_show		
	0	No		85524		_		
		Ye	S	21637				
	1	No		2683				
	Y		S	677				
	Name:	No_show,	dtype:	int64)				

Plotting graphs for better understanding

hypertension_data.plot(kind="bar")

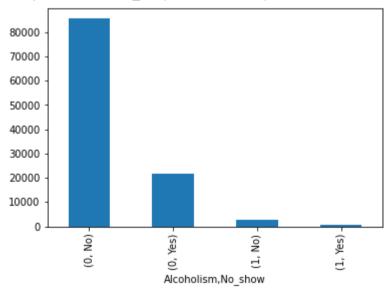
С

<matplotlib.axes._subplots.AxesSubplot at 0x7f648bb57630>



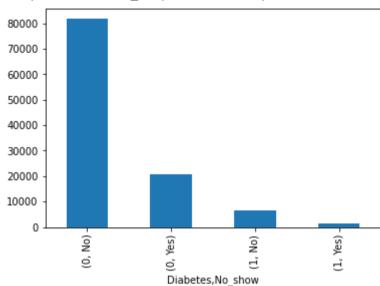
alcoholism_data.plot(kind='bar')

<matplotlib.axes._subplots.AxesSubplot at 0x7f648baa16d8>



diabetes_data.plot(kind="bar")

<matplotlib.axes._subplots.AxesSubplot at 0x7f6489724048>



Inference:

• The percent of no shows for a patient with a medical condition is approximately equal to the percent of no shows for a patient without a pre existing medical condition

Limitations (Challenges)

Some are limitations that are faced during analysing the dataset are:

- Data is not sufficient to make strong conclusions.
- Very few conclusions can be made by analysing this data.
- More data will help to draw strong conclusions.
- Very few attributes are useful to get conclusions on this dataset.

Conclusion

- In this project, we analyzed the no show database of patients
- We analyzed all the variables of the dataset
- Gender of a patient does not have influence on whether the patient shows up or no
- Whether the patient shows up or not is affected by the amount of time between the patient scheduled his appointment and his appointment
- Patient is more likely to show up if the time between the patient scheduled his appointment and his appointment is less
- The weekday on which the appointment has been scheduled does not affect the patient's behaviour except for on Saturday when percentage of patients not showing is the least
- Percentage of patients who received a text message are more likely to not show up as compared to patients who have not received a
 text message by a small amount
- Age of a person does not affect if the patients attends or misses his appointment
- Percentage of patient having a pre-existing medical condition like Hypertension, Diabetes, Alcoholis are as likely to miss their appointment as conpares to percentage of patients without a medical condition missing their appointments
- In some neighbourhoods, patients are more likely to miss their appointmnets as compared to other neighbourhoods