

Contact Information:

Email: rafasilva.rs881@gmail.com

Phone: 774-294-2006

Location: Pawtucket, RI

Skills:

Spring Boot, Problem-solving, Communication,

HTML/CSS, Troubleshooting, Adaptability,

Angular, Critical Thinking, Teamwork

Languages:

Portuguese - Fluent/Native

Rafael Silva

<https://rsilva.dev> | [LinkedIn](#)

Dedicated and ambitious Software Engineer student with a proven track record of adapting and excelling in dynamic environments. I bring a unique blend of logical problem-solving skills and a passion for technological innovation to every project. My inherent love for technology, coupled with a keen interest in gaming, fuels my motivation to actively contribute to the evolution of software engineering.

Education:

Western Governors University(WGU)

Bachelor of Science (B.S.) - Software Engineering Expected September 2024

RELEVANT COURSEWORK:

- JavaScript Programming, Java, Back-End Programming with Spring Boot and Data Management with SQL and PostgreSQL
- Front-End Development, User Interface Design(UI) and User Experience(UX) and Python Programming.
- Interactive World Map using Angular: <https://angularworldmap.web.app/>

Experience:

Desktop Technician

Geek Elements, Pawtucket RI July 2023 - Present

- Provide technical support and setup devices and services.
- Troubleshoot hardware, software, and network issues.
- Offer hands-on assistance and phone support to users and staff.
- Developed a Python script to identify duplicate computer serial numbers from a CSV file.

Mason

C & O Concrete and Masonry, LLC, Pawtucket RI May 2020 - June 2023

- Collaborated with customers and vendors to procure materials and products.
- Employed strong communication skills, attention to detail, and problem-solving abilities to ensure high-quality work and customer satisfaction.
- Managed transactions with customers and vendors.

Volunteer:

Mentor (REV Robotics FIRST Tech Challenge)

Saint Raphael Academy, Pawtucket RI September 2023 - January 2024

Guided and mentored 13 robotics club students, spanning from freshmen to seniors, in designing, building, and programming robots for the Rev Robotics FIRST Tech Challenge competition. Utilized an Android-based robot kit programmed in Java, Kotlin, and Blocks programming interface.

Certifications:

- AWS Certified Cloud Practitioner
- ITIL 4 Foundation Certificate in IT Service Management
- Coursera - Google IT Support