

Alexis Graves

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Software Engineer

Experienced Angular Developer with 3+ years in software development, specializing in .Net, SQL, and Angular. Proficient in Agile Methodology and QA testing. Demonstrated expertise in SaaS applications and integration. With over 10 years of customer service experience in a client-facing role as a developer and in the healthcare field.

WORK EXPERIENCE

Accenture 08/2022 – Present Packaged App Development Analyst • Full-time Remote

- Design and develop technologies, software products, or systems to align with business requirements using .Net and SQL as a Duck Creek Developer and Angular Developer.
- Developed and maintained SaaS applications, optimizing performance and scalability, while integrating third-party APIs and cloud services for enhanced functionality.
- Create an implementation or integration approach for applications and their components. Coordinate releases into production, including deployment plan and schedule.
- Collaborated with cross-functional agile teams to design and deploy innovative software solutions, significantly improving user experience and operational efficiency
- Implemented QA/Unit testing protocols that reduced software defects by 20% within 3 months, improving application reliability through systematic testing.

Your Home Health Agency 12/2014 – 08/2022 Assistant Director of Operations Akron, Ohio

- Developed and enforced departmental policies that increased compliance and reduced operational errors, significantly improving team performance.
- Led a team of 40+ employees, enhancing operational efficiency through strategic training and performance management every 6 months.
- Developed, implemented, and updated departmental policies and rules.

Aja Marketing and Web Development 08/2020 – 04/2022 Freelance Web Developer Remote

- Led the end-to-end product development process, enhancing user satisfaction and engagement through iterative improvements within 6 months.
- Helped develop multiple E-commerce and commercial websites for small businesses using Shopify Liquid, HTML/CSS, Javascript, React.
- Increased web traffic by 50% within 3 months by implementing targeted social media strategies and collaborating with development teams for content research.

Sabrina Parr Life 08/2020 – 04/2022 Business Assistant Remote

- Boosted social media lead generation by 45% within one month by engaging with customers and influencers, resulting in \$30,000 in sales in one month.
- Enhanced e-commerce website updates, boosting product visibility by 30% and user engagement through strategic maintenance within 2 months.

EDUCATION

High School Diploma

Firestone High School

Akron, Ohio

Front-End Development in HTML, CSS, JavaScript

NuCamp Coding Bootcamp

Front-End Web Development in React

MIT XPRO

SKILLS

Adobe Creative Suite, Adobe Illustrator, Adobe Photoshop, Angular, Avid Continuous Learner, AWS, Bootstrap, Buffer, Canva, CSS, Excellent Communication Skills, HTML, JavaScript, Klayvio, Management, Microsoft Suite, Multitasking, Omnisend, Problem Solving, Python, React, React Native, Resourceful, SQL, Swift, Training and Mentoring, Visual Studio Code, Vue.js, Wordpress, Xcode