

Avnesh Pandey

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PROFESSIONAL SUMMARY

Detail-oriented and skilled Manual and Automation Tester with 3+ years of experience, transitioning from Support Engineer to Quality Analyst. Skilled in automation testing using Selenium with Java, mobile testing with Appium, and load testing with J Meter. Proficient in defect identification, testing methodologies, and ensuring user satisfaction. Passionate about delivering high-quality software solutions through robust testing strategies and effective collaboration.

SKILLS

- *Test Automation: Selenium WebDriver, Appium, Java, Postman (API Testing), Test Script Writing, Framework Designing*
- *Programming Languages: Java*
- *Test Frameworks: JUnit, TestNG*
- *Bug Tracking: JIRA, OpenProject, Bugzilla*
- *Version Control: Git*
- *Agile/Scrum Methodologies*
- *API Testing: Postman*
- *Performance Testing: J Meter*
- *Functional / Manual Testing: Functional Testing, Regression Testing, Smoke/Sanity Testing, User Acceptance Testing, Exploratory Testing, Usability Testing*
- *Team Collaboration and Communication*
- *Databases: MySQL, SQL*
- *Domain Expertise: E-commerce, Medical*

EXPERIENCE

Quality Analyst Engineer

May 2023 - Present

Open Space Services Private Limited, India

Projects Undertaken

Healthcare Domain

Role: Automation Engineer

This IT ecosystem provides a robust, scalable platform to manage patient data, schedule health checkups, optimize operations, and deliver exceptional healthcare services. It includes a CRM, REST APIs, a website, HR and patient portals, a vendor portal, a mobile app, and an AI OCR module.

- Developed and executed automated test scripts for the Quantum Management System (QMS) using Selenium with Java.
- Focused on validating system functionalities and improving testing efficiency through automation.
- Collaborated with cross-functional teams to optimize test coverage and system performance.

E-Commerce

Role: Support Engineer → Manual QA

Peer Connexions is a comprehensive platform for Resellers, Distributors, and Manufacturers, featuring supply chain management, inventory and order management, pricing settings, and more. The ecosystem includes a web portal, APIs, an admin portal, a PIM (Product Information Management) system, and a mobile application.

- **Support Engineering:** Provided end-user support by troubleshooting and resolving technical issues, managing system configurations, performing root cause analysis, and collaborating with development teams to fix software bugs.
- **Manual QA:** Conducted manual testing across the web portal, admin portal, and PIM system. Executed test plans and scenarios to ensure functionality and performance.

- Successfully implemented 6 software systems and tested 9 applications.
- Collaborated with stakeholders to gather and document analytical and business requirements across departments.
- Created test plans and test cases to perform manual testing and reported bugs using Bugzilla, tagging them for developers.
- Conducted User Acceptance Testing (UAT) post-implementation and provided production support for clients.
- Executed DML & DDL commands to resolve database-related issues and troubleshoot network problems.
- Specialized in supporting Hospital Information Management Systems (HIMS), ensuring smooth functionality and user satisfaction.

EDUCATION

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| - NIRMALA MEMORIAL FOUNDATION COLLEGE - BSC I.T. | July 2017 |
| - HSC | June 2014 |
| - S. S. C. | May 2012 |

CERTIFICATIONS

- Selenium WebDriver with Java - Basics to Advanced + Frameworks – Udemy
- XPath Tutorial from Basic to Advanced Level – Udemy
- Appium - Mobile Testing (Android/iOS) from Scratch + Frameworks – Udemy
- Complete Bugzilla Course for Beginners – Udemy
- .NET with MVC, C#, SQL, and Cloud Computing – Aptech