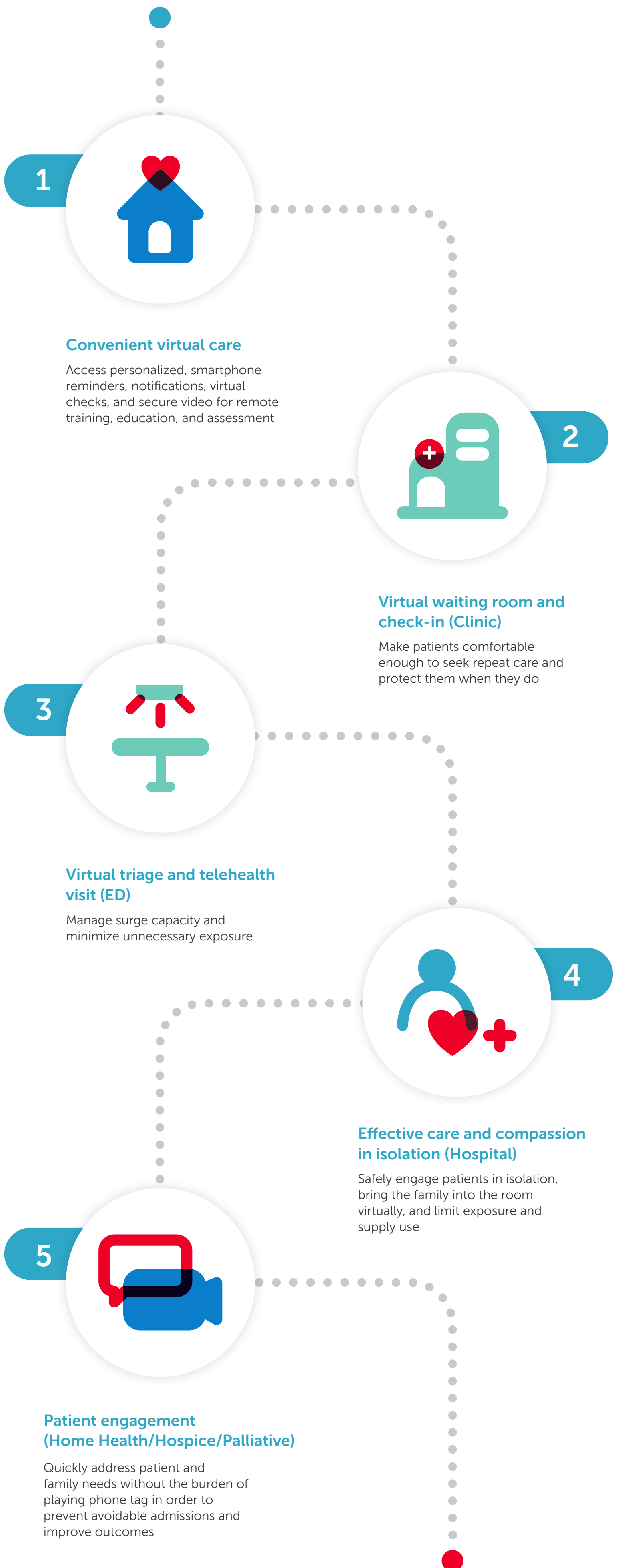tigerconnect

Essential Virtual Care
for COVID-19

Most organizations overlook the power and efficiency of secure texting during COVID-19, but the first wave has shown how essential mobile-friendly virtual communication is for healthcare. When resources and staff are stretched to the limit, a care team collaboration platform can literally be a lifesaver.

✓ 90% of mobile users open texts within 30 minutes
✓ 83% of millennials open texts within 90 seconds

Here's how a care team collaboration platform can positively impact a COVID patient's journey at every stage:

1

Convenient virtual care
Access personalized, smartphone reminders, notifications, virtual checks, and secure video for remote training, education, and assessment

2

Virtual waiting room and check-in (Clinic)
Make patients comfortable enough to seek repeat care and protect them when they do

3

Virtual triage and telehealth visit (ED)
Manage surge capacity and minimize unnecessary exposure

4

Effective care and compassion in isolation (Hospital)
Safely engage patients in isolation, bring the family into the room virtually, and limit exposure and supply use

5

Patient engagement (Home Health/Hospice/Palliative)
Quickly address patient and family needs without the burden of playing phone tag in order to prevent avoidable admissions and improve outcomes

Takeaway
In critical moments, having a successful virtual care strategy leverages remote care, increases hospital capacity, expands your workforce, and puts patients over paperwork.