

ALEJANDRA VALDES

Junior Full Stack Developer

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PORTFOLIO: avpizarro.github.io/reactportfolio/ | **GITHUB:** /avpizarro | **LINKEDIN:** /avpizarro

Monash Web Development graduate, with fashion production and logistics experience. I am passionate about developing apps to streamline processes and improve communication.

PROJECTS

Melbourne Reboot

Site to promote local tourism in Melbourne.
github.com/h-mai/APIproject
avpizarro.github.io/melbourneReboot/
HTML, CSS, JavaScript, Materialize

Principal Carer

Site to help carers look after their loved ones.
github.com/avpizarro/principalcarer
hvast-caverns-75554.herokuapp.com/
React, CSS, JavaScript, Bulma, Illustrator, Photoshop

TECHNICAL SKILLS

HTML • CSS • Bulma
Handlebars • React
JavaScript • JQuery
Node.js • Express.js
MySQL • Sequelize
MongoDB • Mongoose
APIs • p5.js

EMPLOYMENT HISTORY

Customer Service Officer | SERCO | Apr 2020 - May 2021

- Supported other officers to solve complicated customer queries.
- Helped customers by making sure the particularities of each situation were addressed.
- Managed conflict by using de-escalation techniques.
- Provided technical guidance to facilitate the use of online channels.

Production Manager | HUSK | Aug 2017 - Jan 2020

- Redesigned the critical path to achieve timely deliveries.
- Improved quality by making the standards visible to all stakeholders.
- Reduced costs by negotiating fabric programs instead of separate collections.
- Implemented size analysis to increase sales.

Production Manager | ANNA HOFFMANN DESIGN | Jan 2016 - Aug 2017

- Helped find and build relationships with new suppliers.
- Managed the production process from idea to final product.
- Monitored the stock levels and kept the website up to date.

Logistics Coordinator | NICHOLAS THE LABEL | Jan 2015 - Dec 2015

Production Assistant | LEETHAL FASHION ACCESSORIES | Feb 2014 - Dec 2014

Store Manager | WILD JAM | Sep 2012 - Jan 2014

Production Assistant | RB SELLARS | Jan 2010 - Aug 2012

EDUCATION

Web Development Bootcamp Certificate
Monash University | 2020 to 2021

Diploma of Textiles, Clothing & Footwear (Fashion)
RMIT | 2007 to 2009

LANGUAGES

Spanish
French
Mandarin
(3 months course)