

# Demo- Web Apps Production Dubugging & Application Insights

11 minutes

## Value Props

The **two things developers** should take away from this demo:

**Key Message** –Deploy high performance serverless apps across the globe in milliseconds

### 1. .NET and Azure App Service give developers unrivaled efficiency and production runtime visibility.

- Developers who use .NET on Azure App Service get rich telemetry with Application Insights automatically. It enables adding end-to-end telemetry from JavaScript to ASP.NET Core MVC Controllers on the server side via the Azure portal without needing to change code, add configuration, or even re-deploy your app.

### 2. Visual Studio 2017 enables production debugging without impacting production environment quality and stability.

- Visual Studio 2017 has updated debugging features, like Snapshot Debugging for enabling code debugging of snapshots taken of the production environment automatically by Application Insights' rich monitoring features. Developers can also set snap points from within Visual Studio 2017, so that as exceptions occur in production they're automatically downloaded and debuggable, all without causing any down time or performance issues on the production app.

## Install Pre-Requisites

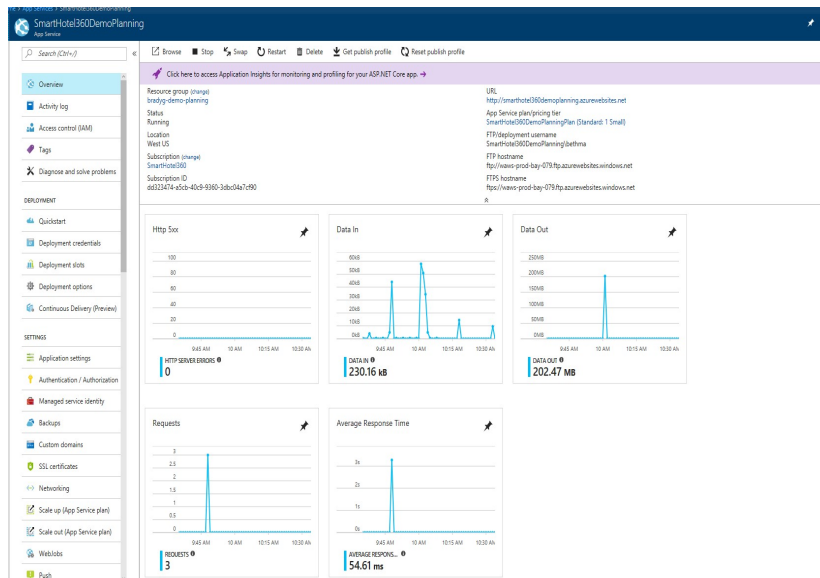
- **Visual Studio 2017 15.5 or higher – Azure & .NET Core workloads selected in VS installer**
- **Snapshot debugger, Azure Functions Tools installed (use the Quick launch toolbar in Visual Studio to install)**
- **Clone repo:** <https://github.com/Microsoft/SmartHotel360-public-web>
- Install Node 8.9.1
- Install Python 2

From an admin prompt, navigate to SmartHotel360.PublicWeb:

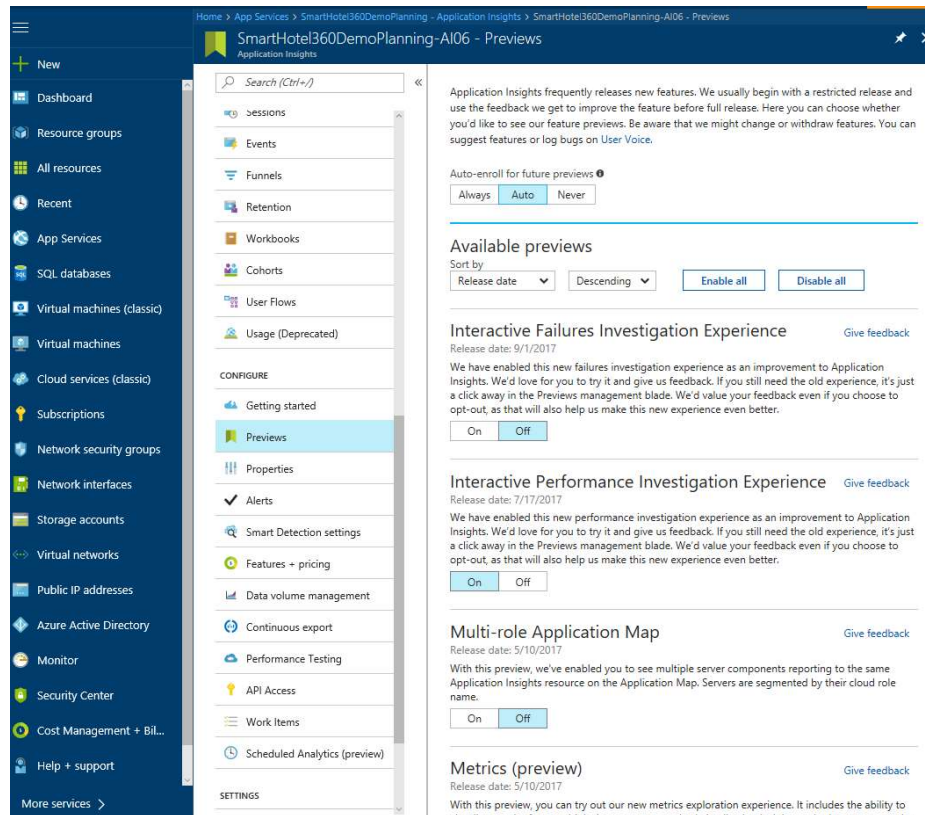
- `npm install -g windows-build-tools`
- `Npm install`
- `Npm rebuild node-sass -force`
- `Npm run dev`

## Demo Pre-Setup

- Follow the instructions for setting up the Azure services related to this demo: <https://github.com/Microsoft/SmartHotel360-public-web/blob/master/doc/demo-setup.md>
- Open browser tabs to:
  - o The PublicWeb app deployed to your Azure app service (i.e. mysmarthotel360app.azurewebsites.net)
  - o Open the portal to the App Service overview:



- o Open Portal to App Settings:
    - Scroll to the App Settings values
- Set the Application Insights → Previews -> Interactive Performance Investigation Experience to ON.



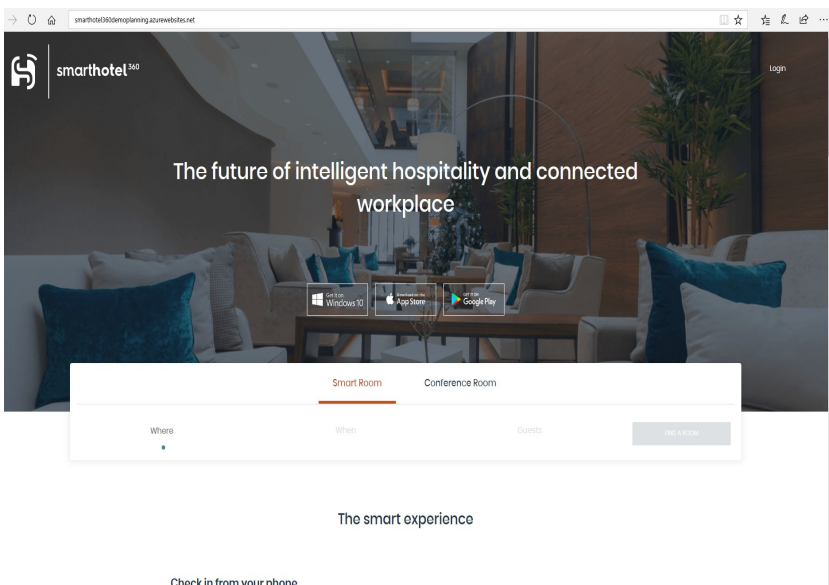
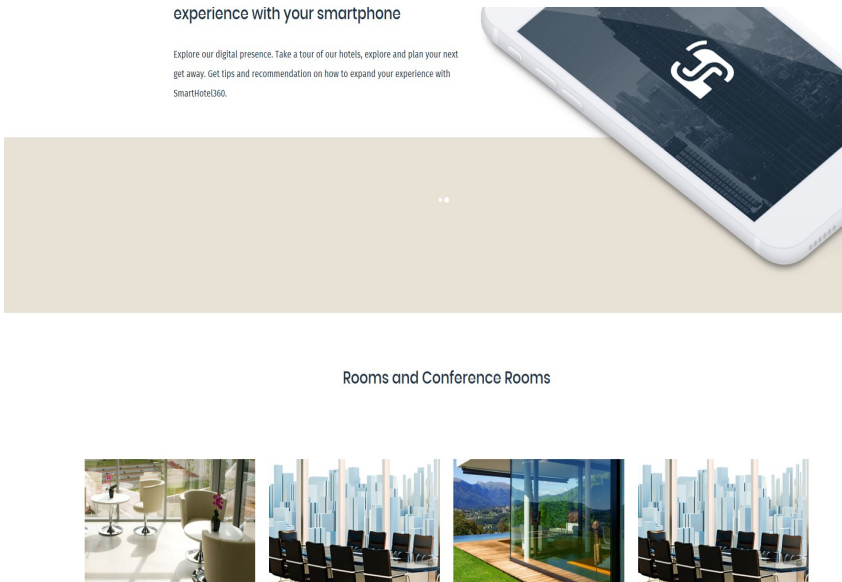
- Make sure in the App Settings, the USE\_NULL\_TESTIMONIAL\_SERVICE is present.

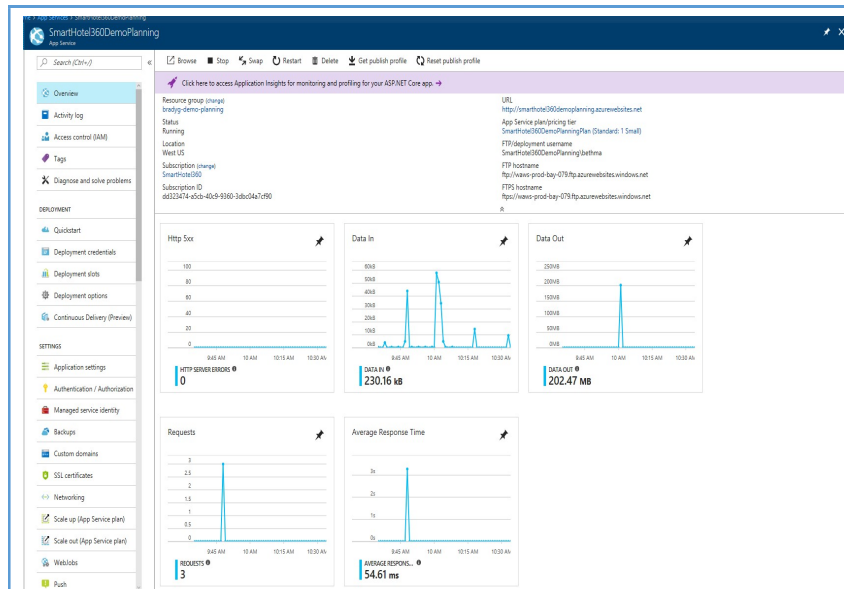
#### App settings

APPINSIGHTS_INSTRUMENTATIONKEY	3bfaf1bc-c2fb-472d-bb9f-bf0542eb0a21	<input type="checkbox"/> Slot setting
USE_NULL_TESTIMONIALS_SERVICE	use	<input type="checkbox"/> Slot setting
WEBSITE_NODE_DEFAULT_VERSION	6.9.1	<input type="checkbox"/> Slot setting
SettingsUrl	https://sh360strfuncapppublic57.blob.core.windows.net/config/config.json	<input type="checkbox"/> Slot setting
Key	Value	<input type="checkbox"/> Slot setting

- Hit the site a bunch of times. Like, a lot of times. Generates app insights data and causes exceptions.
- Open an instance of Visual Studio 2017 15.5 (or higher) to SmartHotel360.PublicWeb.sln. This contains the PublicWeb project.

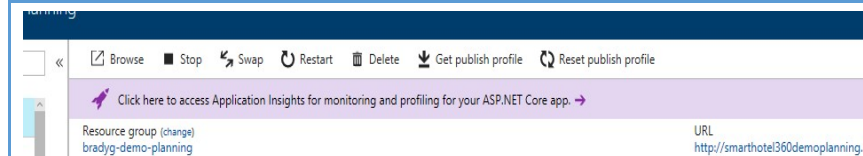
# Overall Demo walk-through

Screenshots	Instructions	Narrative
	<p>Open your public deployed website.</p> <p>Quickly walk through features</p> <p>Search for a city: New York</p> <p>Click “Find a room”</p> <p>Show a room detail</p>	<p>Let’s take a look at the SmartHotel360 public website. This website was <b>built in C#</b> and runs on <b>.NET Core</b> which is our <b>open source, cross-platform</b> runtime that gives us great performance and is <b>perfect for cloud-native apps</b>.</p> <p>As you can see this is where people get their first impression of our Smart Hotel and make reservations.</p>
	<p>Scroll down to the twitter quote area of the page. You will see a “loading” glyph.</p>	<p>But something looks odd here. It seems that this part of the site is having issues loading. I wonder what’s going on?</p>



Open up the App Service in the Azure Portal

This website is deployed to **Azure App Service** which is **perfect for websites** like this. It provides a fully managed platform where we can **scale and monitor our apps effortlessly**.



Hover over the purple Application Insights bar.

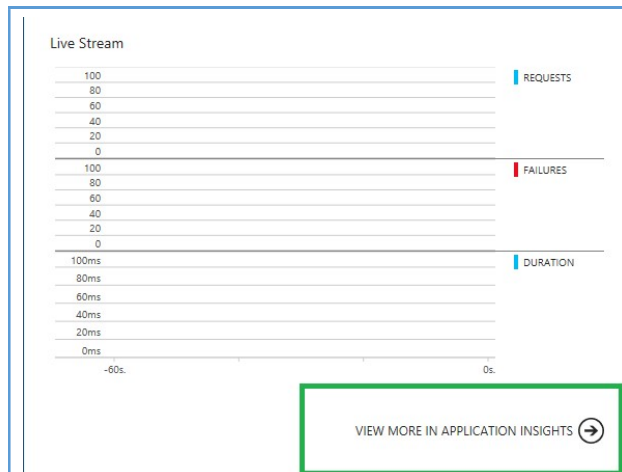
And since we're using .NET Core, we **automatically get application performance monitoring** with Application Insights right out of the box **without writing any code**.

This makes it extremely easy to pinpoint anomalies and debug production exceptions in my .NET Core apps on Azure.

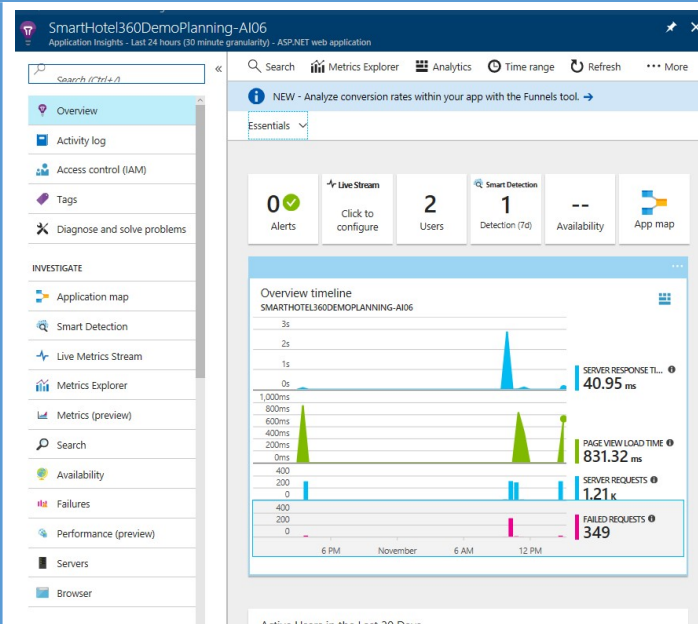
Click it

Let's see what is causing the problem on our production site.

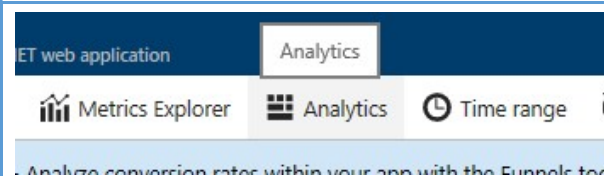
[NOTE: If the purple bar is not there, search (or scroll down) to the Application Insights in the left Nav.]



Click the VIEW MORE IN APPLICATION INSIGHTS button.

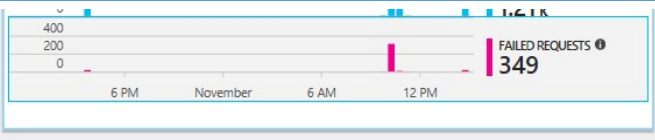


Here is where we can see an overview of the application's health like response times, page loads and server requests. This is **extremely powerful application performance management you get for free, only with Azure and .NET**. And it's also viewable directly from Visual Studio.



Hover over Analytics button

And if this isn't what you're looking for, you can also write custom queries yourself.

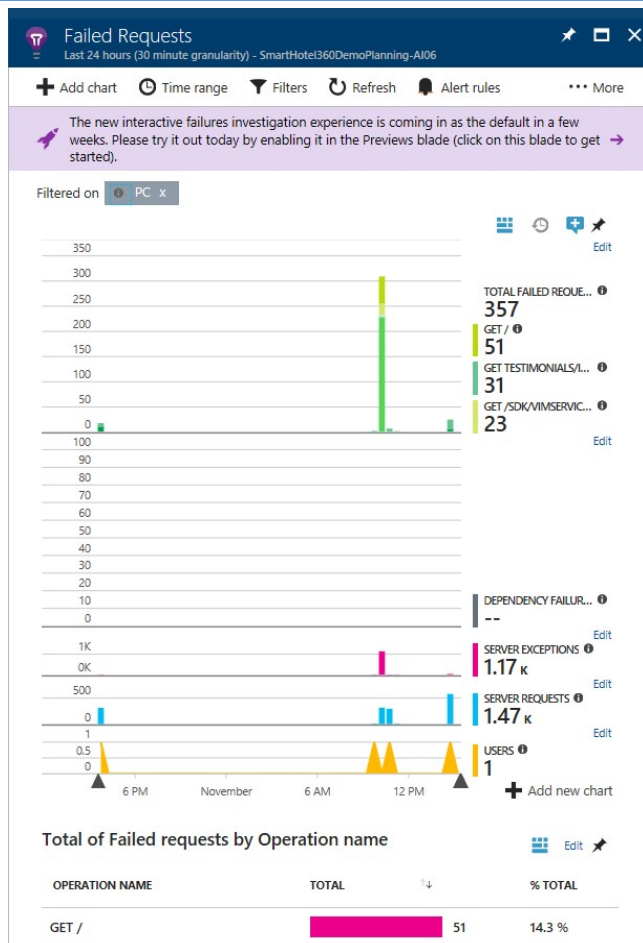


Click on Failed Requests

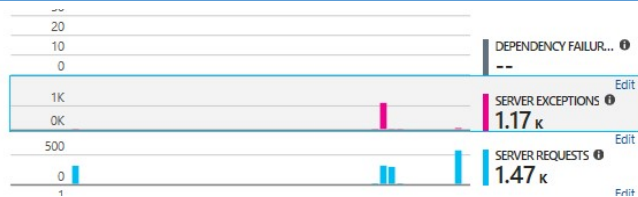
Let's investigate the failed requests.

We get a lot of detailed data here on the different types of failures.

I'm a developer so I'm not happy seeing these server exceptions.





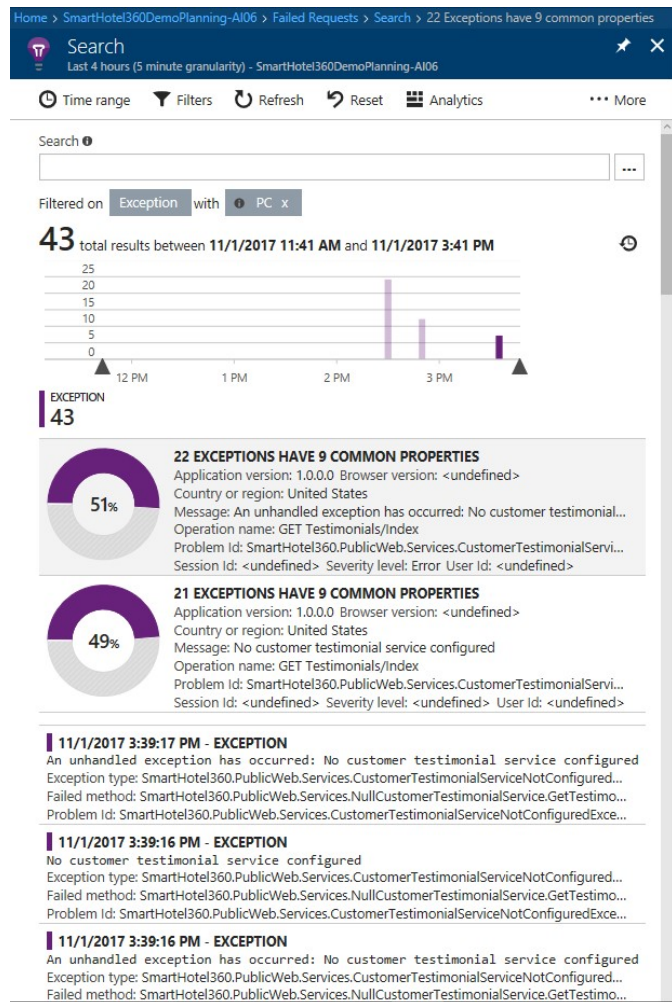


Click on Server Exceptions

Let's see what's going on.

Notice here that **Application Insights** is helping me make sense of all these exceptions by summarizing the huge amounts of data and showing me common properties.

It looks like I forgot to configure the customer testimonials service and it's throwing an exception.



Click on the **Unhandled Exception....** summary


Let's drill into this.



22 Exceptions have 9 common properties  
SmartHotel360DemoPlanning-AI06

+ New Work Item View Work Items

SmartHotel360.PublicWeb.Services.CustomerTesti...  
GET Testimonials/Index

Event Time: 11/1/2017 3:39:19 PM < 1 of 23 >  Open debug snapshot


An unhandled exception has occurred: No customer testimonial service configured


Failed method SmartHotel360.PublicWeb.Services.NullCustomerTestimonialService.GetTesti...


City Concord Country or region United States Client IP address 73.158.180.0

State or province California Device type PC

[See all properties](#)

 [Search for this error online](#)

 Show telemetry for: [this operation](#) [this session](#) [5 minutes before and after this event](#)

 Show timeline for: [this session](#) [this user](#)

Related items: [Traces for this exception](#) [Example request affected by this exception](#)  
[End-to-end trace for this operation \(PREVIEW\)](#)

Call Stack ☒ Show Just My Code

METHOD	FILE	LINE
SmartHotel360.PublicWeb.Services.CustomerTestimonialServiceNotConfiguredExce		
SmartHotel360.PublicWeb.Services.NullCustomerTestimonialSe...	NullCustomerTe...	12
lambda_method		
[external code]		
Microsoft.AspNetCore.Diagnostics.ExceptionHandlerMiddlewar...		
...		

Notice all the rich diagnostics I can view here. I can drill into properties and rich telemetry of the operation or events leading up to and after this one.

Let's open the debug snapshot.

SmartHotel360.PublicWeb.Services.CustomerTesti...  
GET Testimonials/Index

Event Time: 11/1/2017 3:39:19 PM < 1 of 23 >  Open debug snapshot

Click Open debug snapshot

[takes a couple seconds to load. If you don't see this button, select the End-to-End trace under related items and you

**Snapshots are taken of the production environment automatically when exceptions**

can open the snapshot from the next screen]

**happen by Application Insights' rich monitoring features.**

This will show the entire call stack. And as we click through it, we can investigate the locals as well.

Debug Snapshot

Help

Send the team an email

Download Snapshot

Opens in Visual Studio Enterprise

Call stack

METHOD

[Managed to Native Transition]

SmartHotel360.PublicWeb.Services.NullCustomerTestimonialService.GetTestimonial()

Microsoft.Extensions.Internal.ObjectMethodExecutor.Execute(object target, object[] parameters)

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeActionMethodAsync()

System.Runtime.CompilerServices.AsyncTaskMethodBuilder.Start<Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.<InvokeActionMethodAsync>d\_...>

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeActionMethodAsync()

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.Next(ref Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.State next, ref Microsoft.AspNet...

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeNextActionFilterAsync()

System.Runtime.CompilerServices.AsyncTaskMethodBuilder.Start<Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.<InvokeNextActionFilterAsync>d\_...>

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeNextActionFilterAsync()

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.Next(ref Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.State next, ref Microsoft.AspNet...

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeNextActionFilterAsync()

System.Runtime.CompilerServices.AsyncTaskMethodBuilder.Start<Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.<InvokeNextActionFilterAsync>d\_...>

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeNextActionFilterAsync()

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeNextActionFilterAwaitedAsync()

System.Runtime.CompilerServices.AsyncTaskMethodBuilder.Start<System.\_\_Canon>.Start<Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.<InvokeNextA...

Microsoft.AspNetCore.Mvc.Internal.ControllerActionInvoker.InvokeNextActionFilterAwaitedAsync()

Microsoft.AspNetCore.Mvc.Controller.OnActionExecutionAsync(Microsoft.AspNetCore.Mvc.Filters.ActionExecutingContext context, Microsoft.AspNetCore.Mvc.Fil...

System.Runtime.CompilerServices.AsyncTaskMethodBuilder.Start<Microsoft.AspNetCore.Mvc.Controller.<OnActionExecutionAsync>d\_27>(ref Microsoft.AspNete...

Microsoft.AspNetCore.Mvc.Controller.OnActionExecutionAsync(Microsoft.AspNetCore.Mvc.Filters.ActionExecutingContext context, Microsoft.AspNetCore.Mvc.Fil...

Locals

NAME	VALUE	TYPE
! \$exception	(SmartHotel360.PublicWeb.Services.CustomerTestimonialServic...	SmartHotel360.PublicWeb.Services.CustomerTestimonialServic...
! Data	(System.Collections.ListDictionaryInternal)	System.Collections.Dictionary (System.Collections.ListDictionar...

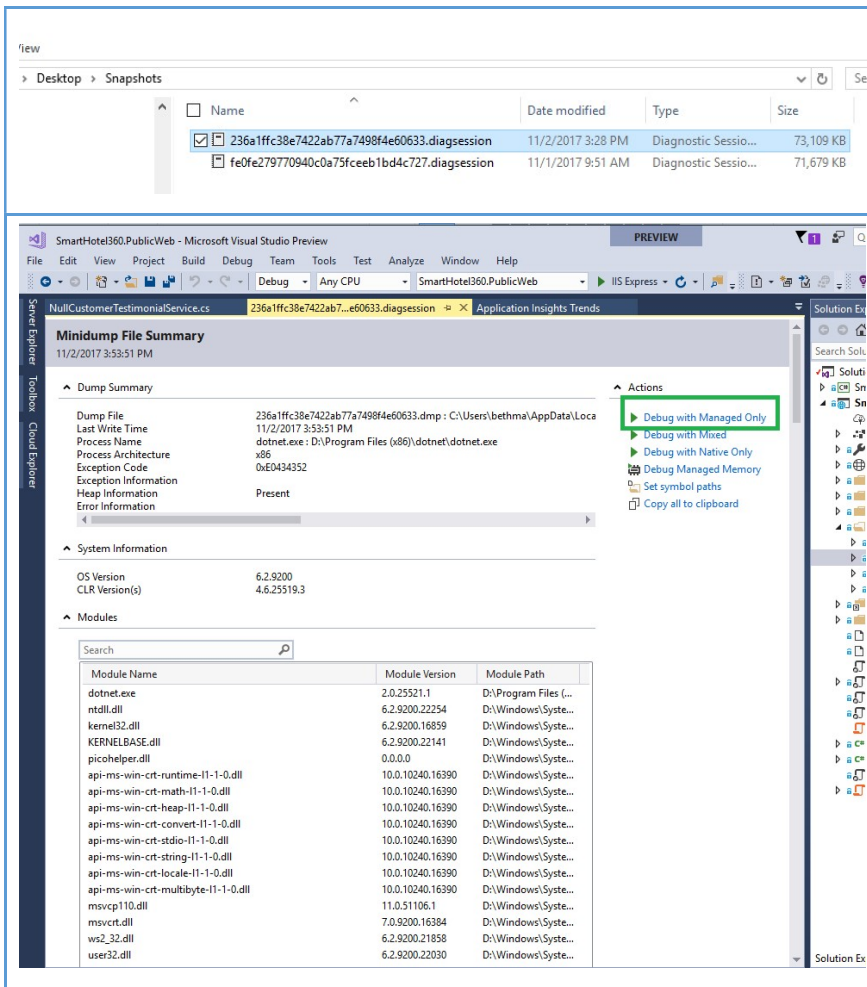
Hover over "Download snapshot"

That's all great, but what's even better is I can download the entire snapshot minidump and debug this directly in Visual Studio.

[it takes 40 seconds to download sometimes, you may want to save one locally before the demo]

Download Snapshot

Opens in Visual Studio Enterprise

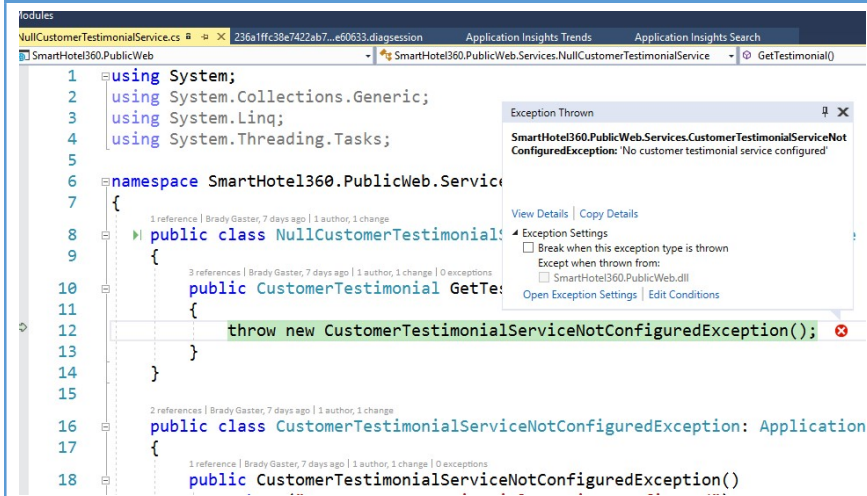


Open Windows Explorer, double-click on the .diagsession file.

It takes about 30 seconds to download these so let's take a look at one I've already got here.

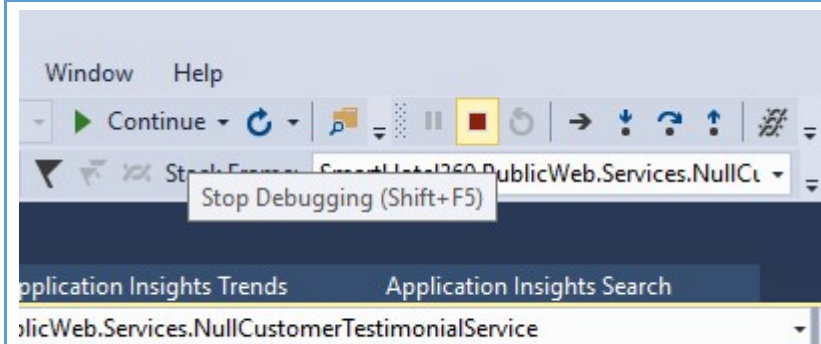
Click "Debug with Managed Only"

Now we can fire up the debugger to step into the exact line of code that's causing us trouble here in production.



Show the exception helper.

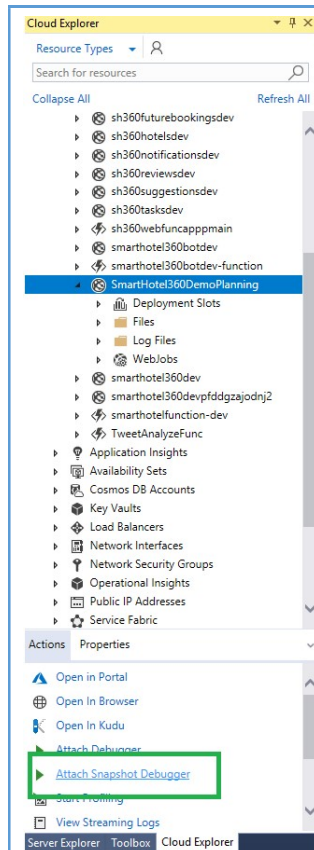
Here's the exception being thrown.



STOP THE DEBUGGER

It's really nice that **App Insights** is **always monitoring and collecting snap shots for exceptions automatically**,

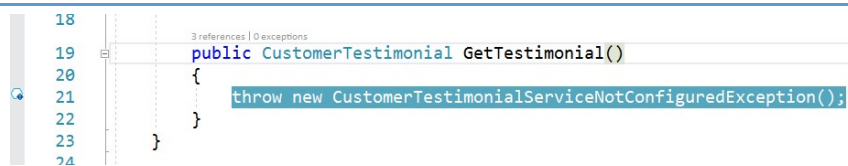
We can also attach the snapshot debugger to our running app service on demand and use snap points (like break points without the breaking) to see values realtime.



Open the Cloud Explorer to App Service  
Click Attach Snapshot Debugger

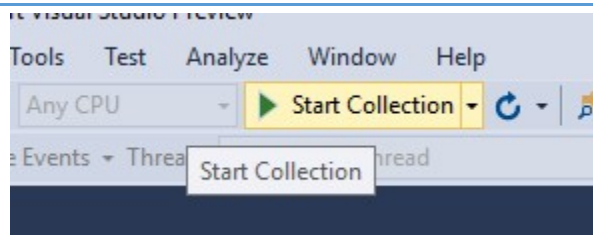
Let's debug this in production using the Cloud Explorer. This will create a Snapshot for me that we can debug.

**Snapshots have close to zero impact on the production performance and support debugging highly distributed apps on multiple servers.**



Set a Snappoint (same gesture as a breakpoint) on line 21 of NullTestimonialService.cs

Let's set a Snappoint so that we can investigate.

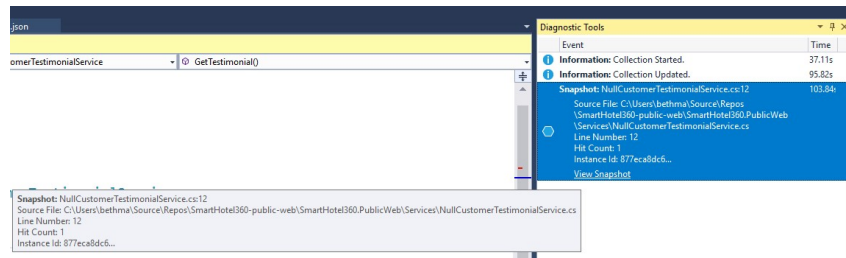


Click Start Collection

**Snapshots bring breakpoint-style local debugging to a cloud scale.** Unlike breakpoints, they do not halt your app: instead, they take a snapshot of the info we

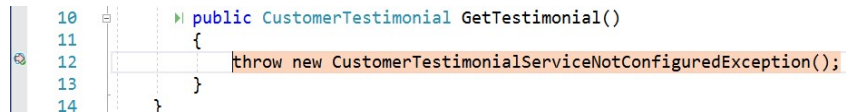
need to debug this, and continue execution.

Refresh the Website, hit it a few times to cause the error.



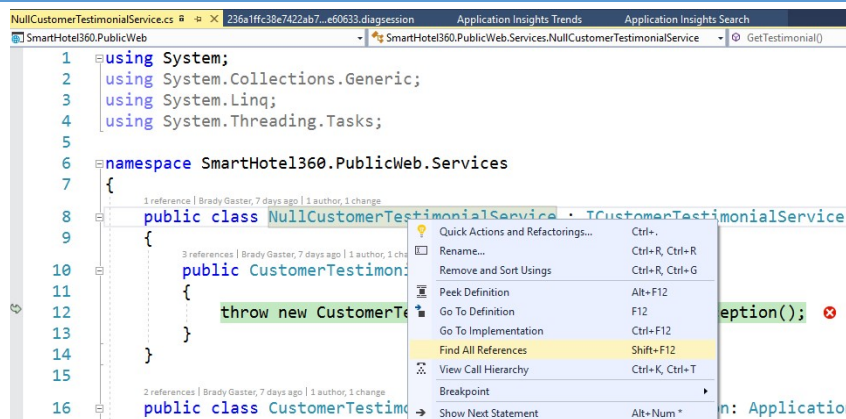
Click "View Snapshot" in the Diagnostics Tools window

So now we have an up to the second snapshot that we can use to debug real-time.



See the snapshot get hit

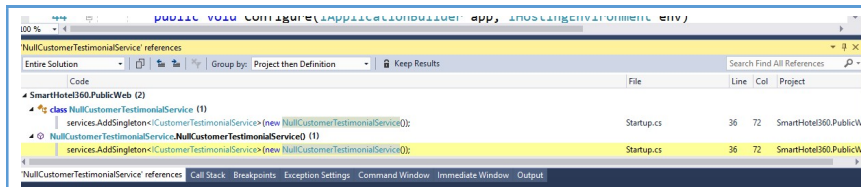
As you can see we can step through the code and see the production values of variables, call stack, etc.



Right-click line 8 to "Find all references"

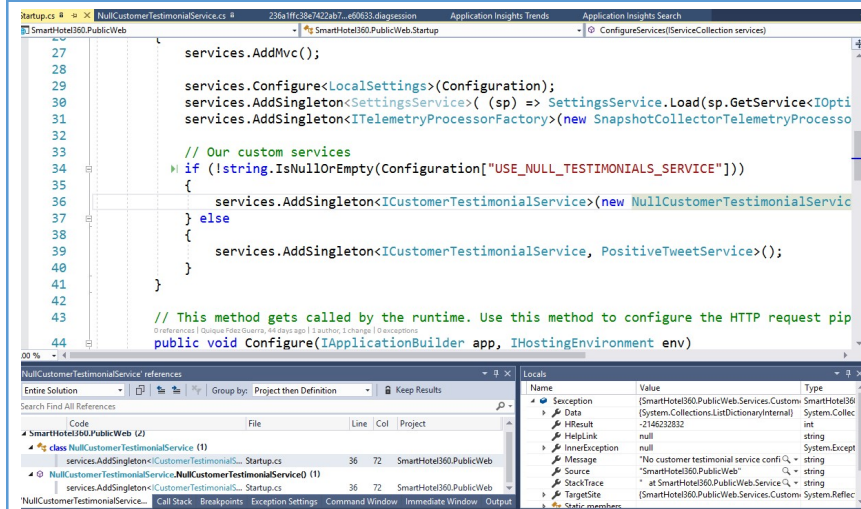
Let's see where we are calling this method.





Click one of the references to open the startup.cs

Looks like it's just called from our Startup.





App settings

WEBSITE_NODE_DEFAULT_VERSION	6.9.1
SettingsUrl	http://sh360configurationdev.azurewebsites.net/cfg
AzureFunction	https://smarthotelfunction-dev.azurewebsites.net/api
APPINSIGHTS_INSTRUMENTATIONKEY	d5e946fc-cbb1-4a57-a27f-baccc3a8aa11
USE_NULL_TESTIMONIALS_SERVICE	true
Key	Value

Scroll down to the App Settings

Highlight  
USE\_NULL\_TESTIMONIALS\_SERVICE

Yep, it looks like we have the wrong setting. Let's remove this one because we want to use the real service.

App settings

WEBSITE_NODE_DEFAULT_VERSION	6.9.1	<input type="checkbox"/> Slot setting	...
SettingsUrl	http://sh360configurationdev.azurewebsites...	<input type="checkbox"/> Slot setting	...
AzureFunction	https://smarthotelfunction-dev.azurewebsites...	<input type="checkbox"/> Slot setting	...
APPINSIGHTS_INSTRUMENTATIONKEY	d5e946fc-cbb1-4a57-a27f-baccc3a8aa11	<input checked="" type="checkbox"/> Slot setting	...
USE_NULL_TESTIMONIALS_SERVICE	true	<input type="checkbox"/>	Delete
Key	Value	<input type="checkbox"/> Slot setting	...

Click the ellipsis and delete the setting

Planning - App settings

Save Discard

Auto Swap Slot

Debugging

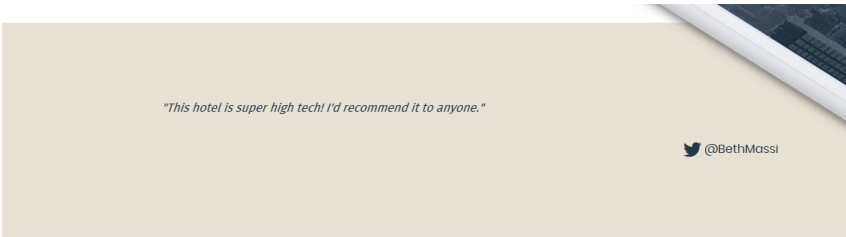
Remote debugging ☐ Off ☐ On

Remote Visual Studio version 2012 2013 2015 2017


App settings

WEBSITE_NODE_DEFAULT_VERSION	6.9.1	<input type="checkbox"/> Slot setting
SettingsUrl	http://sh360configurationdev.azurewebsites...	<input type="checkbox"/> Slot setting
AzureFunction	https://smarthotelfunction-dev.azurewebsites...	<input type="checkbox"/> Slot setting
APPINSIGHTS_INSTRUMENTATIONKEY	d5e946fc-cbb1-4a57-a27f-baccc3a8aa11	<input checked="" type="checkbox"/> Slot setting
Key	Value	<input type="checkbox"/> Slot setting

Click Save in upper left



"This hotel is super high tech! I'd recommend it to anyone."

 @BethMassi

Tab to Public website, hit refresh. *It should pause a second and you'll know it's picked up the new config.*

Scroll down to testimonials, show the tweet working.

And now it's working!

**Snapshot debugging is a production debugging feature that comes with Application Insights automatically for your .NET apps deployed to App Service in Azure. And with Visual Studio we can set breakpoints to immediately debug our apps in production without affecting the performance. No other cloud gives you the power and productivity like this!**

Thank you!