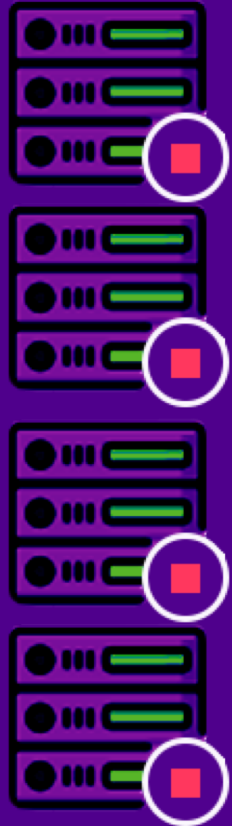14-April-2020

Network Operation Center

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Servers Health Check

Below table Shows the number of services (ports) in each NOC server's IP address and the status of each services (port) either up or down or Unmanaged.

Number Of Services	408
Services Up	362
Services Down	1
Services Unmanaged	45

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Major issues

Description	Assigned Group	Status
High Memory Utilization: **JD-DC-TIMEATTND**	System Team	Still not resolved
Node is down – on **3Com Access Point**	MSO Team	Resolved
Node is down : **KBR01WDC1**	System Team	Resolved
High Physical Memory Utilization **rd-dc-pttap01**	Command Center	Resolved
Node is down NETWORK – on **RYDHQ-GF-DA-CS-3850.BRAVO.SA**	Network Team	Resolved
Node is down – on **RD-HQ-WLC**	Network Team	Resolved
Node is down – on **rtvplanet01**	System Team	Resolved
Node is down – on **t-bss-bill-db-01**	BSS & System Team	Resolved
high average transmit and receive at **rd-dc-pttmedia1 – ens160**	Network & IT Security & System Team	Resolved
Node is down – **RUH02WSUS01**	System Team	Resolved
High Memory On – **rd-dc-pttap02**	Command Center	Resolved

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Shukran!

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Thank You

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