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OVERVIEW

Driven and professional team player, comfortable with high-pressure situations and ambitious for career opportunities. 7+ years of experience in hospitality and customer service industry.

Actively bettering myself to accomplish my career goals.

EDUCATION

Schoolcraft College (2018-present), Livonia, MI Currently pursuing a bachelor's in accounting

RELEVANT PROFESSIONAL EXPERIENCE

Brann's Steakhouse (2012-2019) *Manager (2017-2019)*

- Oversee all daily operations of the restaurant
- Working closely with serving and line cook staff to ensure efficacy and customer satisfaction
- Taking inventory of food products nightly
- Effectively communicating with employees to ensure a healthy work environment
- Communicate with customers to improve their experience and solve any problems that may arise

General Bookkeeping (2017-2019)

- Taking count of profit made from daily operations
- Ensuring correct employee filing information concerning money from daily operations
- Entering and organizing data using Microsoft Excel
- Entrusted to handle/transport money to/from bank

Serving Staff (2014-2017)

- Face-to-face communication with dozens of customers every shift
- Exceptional organizational skills
- Team-oriented
- Knowledge of food safety and alcoholic beverage regulations