Mark Ott

[mark.ott@live.com](mailto:mark.ott@live.com)

5005 SW Fieldstone Blvd. #1, Bentonville, AR 72712 (479-899-4820)

Summary of Qualifications

* 8+ years’ experience in application development
* Advanced JavaScript client-side application development
* Experienced C# data-driven applications, MS SQL database development
* Attention to detail, dependable, quick to learn new technologies

Technical Skills

Operating Systems Windows XP, 7, 8, Linux

Development Environments Visual Studio 2010/2012 w/ ReSharper, PhpStorm, SSMS

Languages JavaScript/HTML/CSS, C#, PHP, T-SQL, PowerShell

JavaScript Frameworks ExtJS, JQuery, Underscore

Version Control Subversion, Git

Testing Frameworks Jasmine, Mocha, NUnit, Test Studio

Professional Experience

###### CONSUMER TESTING LABORATORIES BENTONVILLE, AR 2005-present

***Systems Analyst***

***Responsible for maintenance and development of legacy systems. Contribute to requirements gathering, design and development of new systems. Enhance and support software quality assurance practices. Assist in QA testing.***

* Developed user interfaces for line of business web applications.
* Designed and implemented a process to mine testing information from hundreds of thousands of Excel spreadsheets.
* Wrote functional tests for existing and new web applications.
* Added change control to legacy Alpha5 database systems.
* Developed and supported software used in labs globally.
* Continuously strove to make testing a part of the development process.
* Associate of the Year, Information Systems, 2006

**Key Achievement:** Developed software to integrate accounting’s processes of invoicing and collections into the laboratories’ processes of receiving samples and issuing reports which eliminated many manual tasks, reduced errors, and increased accountability.

###### Environment: Windows XP, 7, 8, Linux, SQL Server 2005, PHP 5.2, Alpha5

###### ROBERT HALF TECHNOLOGY BENTONVILLE, AR 2005

***Contract-to-hire, Consumer Testing Laboratories***

***Provided support to overseas laboratories. Contributed to maintenance and development of legacy systems.***

* Provided troubleshooting assistance, workarounds, and emergency fixes for issues outside normal working hours in the US.

**Key Achievement:** Added an inventory tracking system to the sample administration system which enhanced the company’s ability to hold itself accountable for properly disposing of samples after they were tested.

**Environment:** Windows XP, Alpha5

# EDUCATION

**Diploma** Northwest Technical Institute, Springdale, AR, 2005, GPA 4.00