

# Austin Ward

linkedin.com/in/wardaustin | github.com/award28  
https://austinward.me | ward.austin28@gmail.com

## EXPERIENCE

### Capital One

**Senior Associate Software Engineer, Enterprise Data & Machine Learning**

January 2020 - Present

- Lead design discussions for Feature Platform's orchestration system
- Automate scheduling/computation for 400+ features via transformation of metadata into Airflow DAGs
- Remove thirty minute feature ingestion bottleneck providing end users with near-real time feature updates
- Accomplish feature progression across multiple staging environments by parallelizing feature state changes

### Capital One

**Data Engineer, Enterprise Customer Intelligence**

August 2019 - January 2020

- Supported 1.5B batch insights per day on the digital customer insights platform (DCIP) by expanding functionality and solving production problems
- Increased clickstream event ingestion by 160% (150M) by implementing auto-scaling for Kafka and Zookeeper
- Decreased engineering effort for Cassandra rehydration from 36 hours to 3 hours through ansible playbooks
- Reduced composition analysis scan from 7 hours to 5 minutes for DCIP repositories by removing obsolete dependencies

### Capital One

**Software Engineer, Small Business Bank**

July 2018 - August 2019

- Serviced 500,000 small business bank customers with 3 APIs to handle CRUD user operations and account transactions
- Validated cross-region automatic failover with API remaining healthy during forced east failure
- Shortened staging environment deployments by 25% with parallelized jenkins pipelines
- Increased code coverage to 90% by increasing unit tests logic scenarios

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## EDUCATION

**Binghamton University, Thomas J Watson College of Engineering and Applied Science**

Bachelor of Science, Computer Science

May 2018

**Certification:** AWS Solutions Architect Associate (2019-2022)

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## PROJECTS

**Diabetic Retinopathy Detection**

May 2018

- Built a neural network in python without ML libraries to determine the severity of diabetic retinopathy
- Rewarded Best Civic & Humanitarian Open Source Hack

**GopherBadger**

- Contributed tag specification for unit tests when generating a golang code coverage badge

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## VOLUNTEER

**Lowe Syndrome Foundation, Full Stack Developer**

May 2016 - Present

- Developed fullstack of lowesyndromefoundation.org
- Integrate with Stripe to accept donations

**HackBU, Co-Director**

September 2017 - May 2018

- Collaborated with potential sponsors, organized weekly workshops, and advertised hackathon using social media outlets

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## SKILLS/INTERESTS

**Languages:** Golang, Python, Java, JavaScript, Rust, C++

**Technologies:** Vim, Jenkins, Docker, Airflow, Datadog

**Hobbies:** Espresso Dialing, Photography, 3D Printing, Reading, Cubing