

From: tickets@nationalexpress.com  
Subject: National Express confirmation email  
Date: 20 September 2017 at 09:13  
To: beckaroona@gmail.com

T

**national express**



**For coach driver/internal use only: Journey Ref Outbound : PGUN-01-3E8BF**



For ticket validation

**Thank you for choosing National Express, we hope you enjoy your journey.**

Show this e-Ticket to your driver on either your smartphone or tablet. You can also print a copy using the 'Printer Friendly Ticket' button above.

**You must be able to produce a valid ticket for travel upon request..**

If you used a coachcard with your booking you must present this to your driver upon request. Please note, coachcards can only be used by the person named on the card, and are non-transferable.

**YOUR BOOKING IS COMPLETE**

**Click here to claim your £16.87 CASH BACK on your next booking with National Express!**

**CONTINUE >**

By clicking above, you can join NX Rewards for 15 pounds/month and claim your incentive.

Customer name: **Rebecca Glowacki**  
Passengers: 1 Adult  
Passes:  
Your ticket number: **ETTHNB71**  
Your ticket type: single

**➔ Leaving: HEATHROW AIRPORT LONDON (Terminals 2, 3) to BRISTOL (Coach Station).**

**national express**

National Express Airport Service: **FK 201**

Date of travel	Departure	Arrive	From	To
<b>Sun 28 Jan 2018</b>	<b>23:50</b> (11:50 PM)	<b>01:50</b> (1:50 AM)	<b>HEATHROW</b> AIRPORT LONDON	<b>BRISTOL</b> (Coach Station)

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## Payment taken from your Account

**£4.00** has been charged to your PayPal account

Tickets: £ 3.00  
Booking Fee: £ 1.00  
e-Ticket: free

**Total: £4.00**

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## IMPORTANT INFORMATION YOU SHOULD READ

### Other information

Please note that your seat is only guaranteed to and from the points specified on your ticket.

Customers aged 14 years and over are now legally required to wear seatbelts at all times on coaches where fitted. Ask a member of staff for further details.

Most National Express and Eurolines coaches are white with red and blue writing. However, we do use other coaches to meet demand at busy times. Please look out for National Express or Eurolines window stickers and, if in doubt, ask a member of staff.

### Conditions of carriage

Issued subject to National Express Conditions of Carriage which are available to view online [here](#).

### Luggage allowance

You can take two medium sized suitcases, at no more than 20kg each, per person free of charge. Extra luggage, including outsized items, will only be carried if there is space available and the additional item/s are paid for. Up to 3 extra items, per person, can be taken, subject to payment and space.

### Departure information

Please ensure that you are at the departure point at least 10 minutes prior to the scheduled departure time.

If you are travelling to an airport we strongly recommend that you allow at least 3 hours from the time your coach arrives at its destination to your scheduled flight departure.

### Amendments and Refunds

You can make changes to the date and time of your coach ticket or confirm your journey on a open return ticket quickly and easily at any time prior to travel by visiting

[www.nationalexpress.com/myticket](http://www.nationalexpress.com/myticket) When amending tickets a new fare category may apply. In this instance the difference between the two fares (excess fare) will be charged in addition to the amendment fee.

Refunds can be made on refundable tickets cancelled 72 hours prior to departure, subject to a £5 per person cancellation fee.

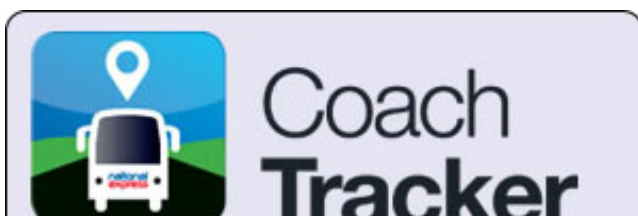
To request a refund or to for further assistance with changing your ticket please call our Customer Service Centre to make changes to your ticket on 03717 818181 or 0044 3717 818181 from overseas. We are open 8am - 10pm, 7 days a week.

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Need Help?

In emergency situations only, please call +44 (0)3717 818181. If you need more help please see our [FAQ section](#).

**Please call Customer Services on +44 (0)3717 818181 - Calls charged at local rate, plus your phone company's access charge. Lines open 7 days a week, 8am - 10pm, if you cannot find an answer in the [FAQ section](#).**



Track where your coach is in real-time  
[nationalexpress.com/coachtracker](http://nationalexpress.com/coachtracker)



Free onboard  
entertainment  
and Wi-Fi is  
available on  
this route

VUER

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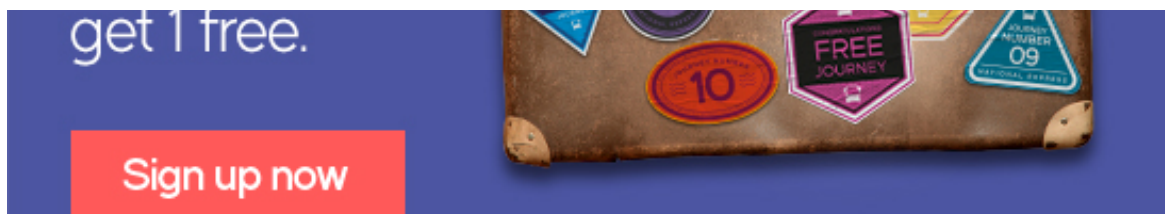
Make 10  
bookings on  
this route and  
get 1 free.

Sign up now



Make 10  
bookings on  
this route and





## IMPORTANT INFORMATION ABOUT YOUR TICKET

An email has been sent to your email address with a detailed confirmation of all items in your booking. If you have not yet received this please check your junk mail folder.

Please note your ticket is valid for the date and time specified on your ticket. Amendable tickets require changing prior to departure time and will be subject to an administration fee and upgrade to the current price of the new journey. Open return tickets must also be validated in advance of travel, to amend or validate an open return please visit [nationalexpress.com/myticket](http://nationalexpress.com/myticket). Please ensure you arrive 10 minutes prior to departure with your ticket available for inspection. If travelling with an e-ticket, this must be printed in advance. A small charge will apply for printing tickets at National Express manned locations. Remember to allow extra time (at least 180 minutes) when travelling to an airport.

## FREE luggage label

[Download our FREE luggage label here.](#) For the safety and security of your personal belongings, all hold luggage must be clearly labelled.

### Children under 14 years

Children under 14 years old must be accompanied by an adult fare paying passenger. Proof of age may be required.

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## Terms & Conditions

- This ticket is not refundable but the journey date and time can be changed prior to your current departure date and time. Amendments must be made prior to the journey (whether outbound or return) by visiting [www.nationalexpress.com/myticket](http://www.nationalexpress.com/myticket) or by calling 03717 818181. An amendment fee will apply so please have your credit/debit card details to hand (you may also pay cash in a ticket office). Please note that an excess fare will also be charged where a higher fare category applies. Lines are open between 0800 - 2200, 7 days a week
- Eurolines - This ticket is not refundable. Journeys can be changed prior to your current departure date and time. Amendments must be made prior to the journey (whether outbound or return) by calling 03717 818181, (0044 3717 818181 from overseas). An amendment fee will apply so please have your credit/debit card details to hand. Please note that an excess fare will also be charged where a higher fare category applies. Lines are open between 0800 - 2200, 7 days a week

## Driver Information

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 [Book another Journey](#)

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