

DS-SF-27



Final Project 2

Project Problem & Hypothesis

- Problem
 - This project is about being able to predict when users are likely to be retained after using a mobile app for the first time. If we are able to reliably predict this, we can then design features to improve retention.
- Machine Learning Model
 - This is a classification problem, and the outcome of the machine learning model will be the probability that a user will be retained after their first session.
- Impact
 - This will have a substantial impact on the user growth of our mobile app. If we are able to retain a higher percentage of new users, then our MAUs will increase substantially as we acquire more users.

Project Problem & Hypothesis continued

- Prediction variables
 - # of teams added and time spent in app in first session
- Hypothesis
 - As users add more teams and spend more time in app in their first session, the higher the probability they will be retained.

Datasets

The data will come from the main Bleacher Report user DB.

- Sample
 - All new users
 - First session between 8/1/2016 - 10/1/2016
 - Features
 - First session date
 - # streams added
 - Time spend in first session
 - Retained 30 days later (boolean)

Domain Knowledge

- Current PM of Growth for Bleacher Report
 - Intimate knowledge of app architecture/feature set, and qualitative feedback
 - Deep understanding of mobile app growth framework
 - My background/domain knowledge is essential for this project
-
- This will be the first project of this kind for Bleacher Report

Project Concerns

- I'm not sure I fully understand how and when to employ feature analysis
- I need more practice with logistic regression
- The features I've chosen are a subset of a massive amount of potential features that could predict retention in our mobile app → the outcome of this project very well could be that I can't create a good model from the data.
 - I haven't been able to look at raw data up until now, so I have no idea what state the data is in. There could be a substantial amount of cleaning required, or they may be none.
 - The main cost if I can't build a good model is my time...
- There could be collinearity between # streams added and time spent in first session
- From my understanding our main s3 data warehouse contains unstructured data, but we are also working on structuring the data. I'm hoping I can access the structured data...

Outcomes

- I expect the output to be a probability that a user will be retained
- My audience expects the same
- The model should not be overly complicated
- The model will be a huge success if I can predict if a user will be retained with over 85% accuracy