

# User Manual

Chamo

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## Overview

The User Manual entails step-by-step instructions on the use and navigation for the web application, *Chamo*. *Chamo* offers a safe and welcoming platform allowing users to anonymously message one another. Ultimately, the web application aims to decrease users' judgment of other users at the beginning, and let users interact based on a certain criterion (e.g., personality test or similar interest) or no criterion (randomization), and users will have the option to connect with another user on a "deeper level" (sharing real profile).

## How To Access Chamo

Users can access Chamo by visiting its website.

## Technical Support

If you are experiencing any technical problems or would like to suggest feedback, please contact us:

Sopheak Chim: [sopheak.chim@student.csulb.edu](mailto:sopheak.chim@student.csulb.edu)

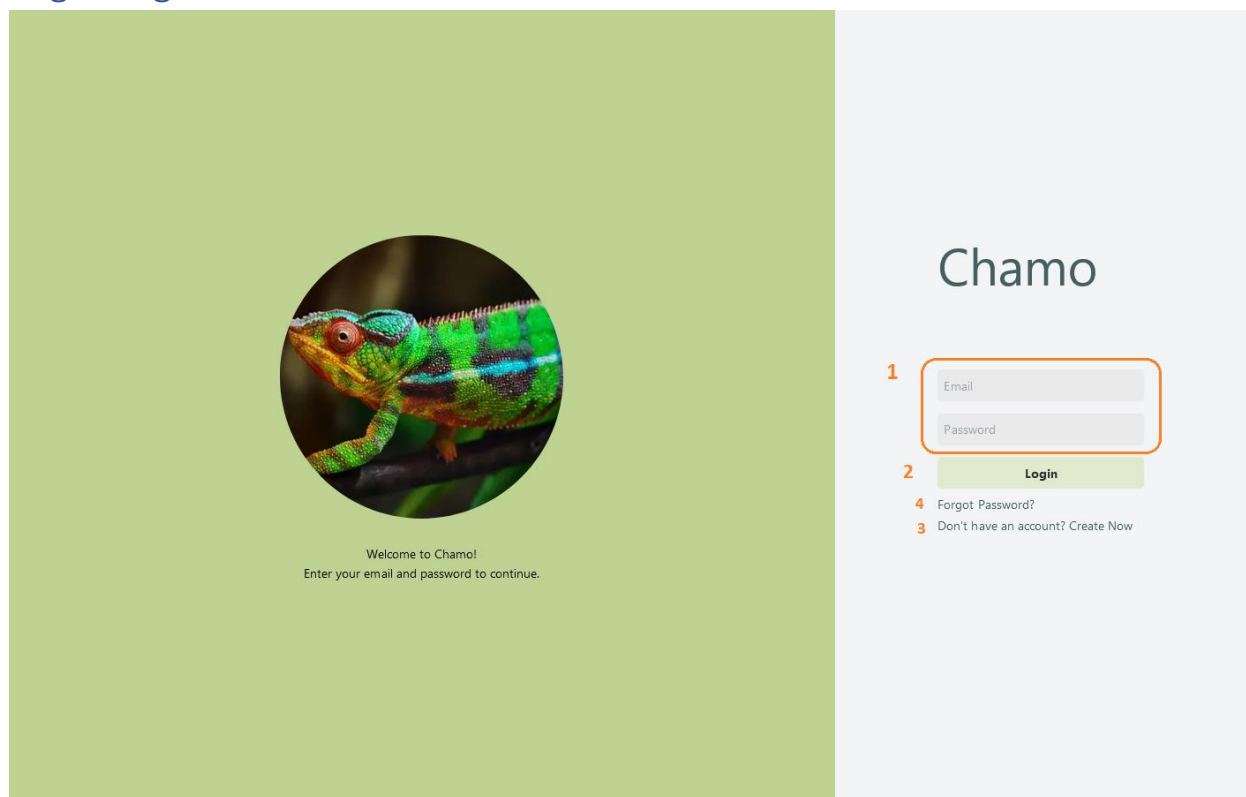
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## Login Page



Welcome to Chamo!  
Enter your email and password to continue.

Chamo

1

2

2 **Login**

4 [Forgot Password?](#)

3 [Don't have an account? Create Now](#)

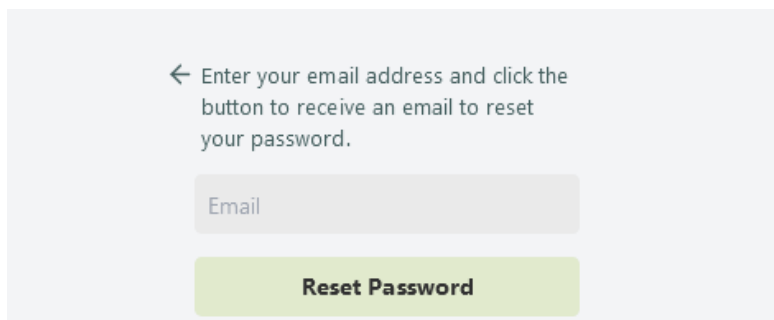
Upon accessing the website, you will first see the **login** page. You will need your Chamo username and password to access the Chamo website.

1. Enter valid username and password in the **login form** [1]
2. Click **Login** [2]

If the information entered is incorrect, you will be asked to enter the correct information.

If you don't have an account and would like to create one, click the link **“Don't have an account? Create Now”** [3].

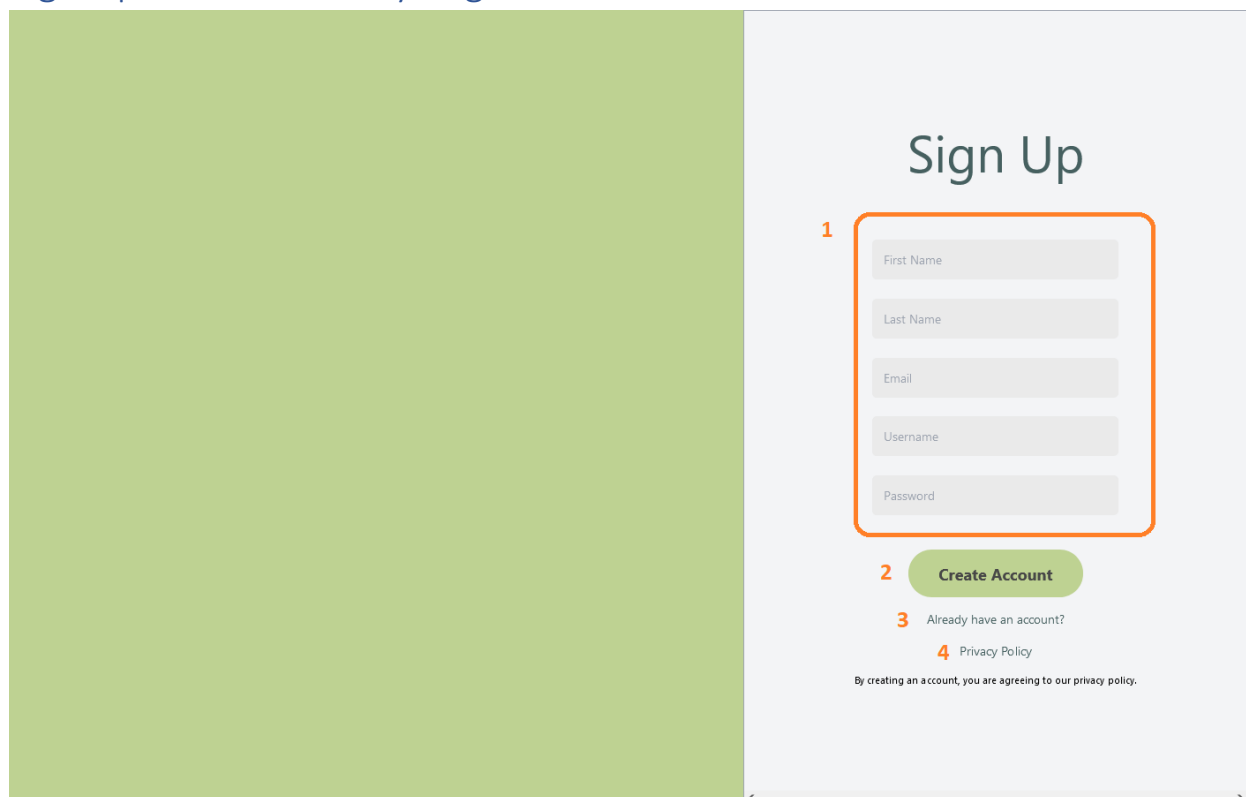
If you've forgotten your password, click the link **“Forgot Password”** [4] to view the **Forgot Password form**. Enter a valid email and click **Reset Password**. You will receive an email to reset your password.



← Enter your email address and click the button to receive an email to reset your password.

**Reset Password**

## Sign Up and Personality Page



The screenshot shows a 'Sign Up' page with a light gray background. On the left is a large green rectangular area. The 'Sign Up' title is centered at the top in a dark blue font. Below the title is a form with five input fields: 'First Name', 'Last Name', 'Email', 'Username', and 'Password'. An orange box labeled '1' encloses these fields. Below the form is a green button labeled 'Create Account' with an orange '2' next to it. Below the button are two links: 'Already have an account?' with an orange '3' and 'Privacy Policy' with an orange '4'. At the bottom, a small line of text reads: 'By creating an account, you are agreeing to our privacy policy.'

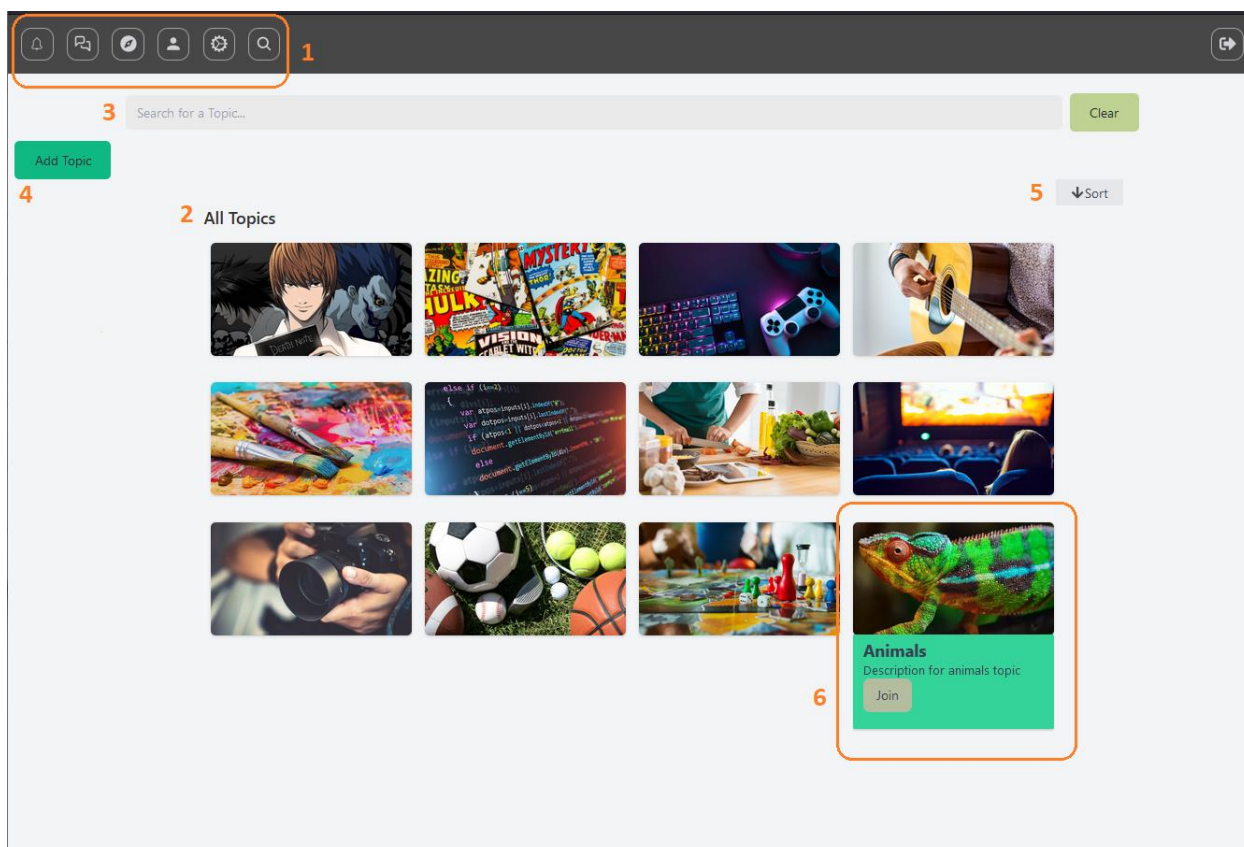
To create an account on the **Sign up page**, navigate from the **Login** page by clicking on the link “Don’t have an account? Create now”.

To create an account, enter your details in the **Sign up form [1]**. Your email address must be valid. Using profanity in the Name and Username fields is not allowed. Once you click **Create Account [2]** and your account is successfully created, you will be redirected to the Login page after 3 sec.

If you already have an account, click the link “**Already have an account?**” **[3]** to navigate back to the **Login** page.

If you’d like to view the Privacy Policy of Chamo, click the link “**Privacy Policy**” **[4]** to view the **Privacy Policy** page.

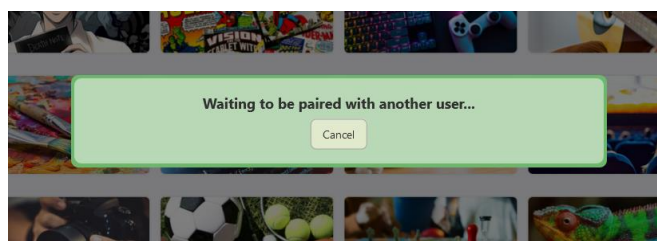
## Explore Page



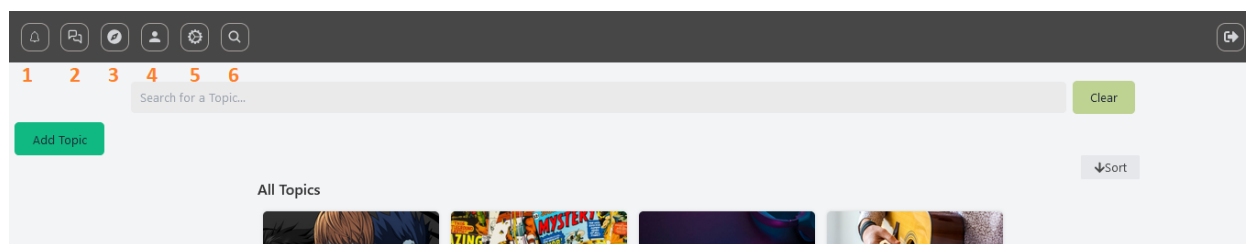
After logging in, you will be directed to the **Explore** page to search for an interesting topic and start chatting with another user. This page will also display the **global navigation menu** [1].

1. View all the topics under the **All Topics** section [2]
2. Click on the **search bar** to look for an interest [3]. Click **Clear** to clear the search bar
3. Click **“Create Topic”** if a certain topic doesn’t exist. You will fill out a mini form providing topic name and description [4].
4. To view the topics in alphabetical (A → Z or Z → A) order, click **Sort** [5].

To join a chat, hover over a topic image and click **Join** [3]. You will be placed in a waiting room until another user joins the topic. From then, you’ll be directed to the **Chat** page.



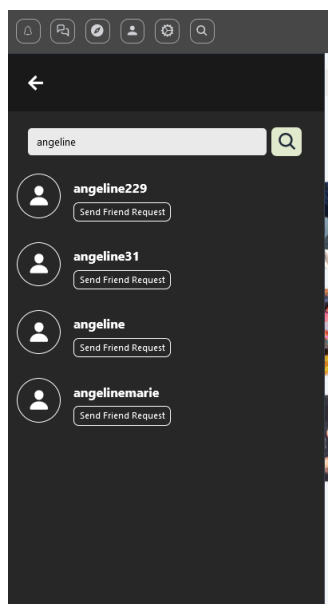
## Navigation Bar



Any notifications will show by clicking on the **Notification icon [1]**. To view your chats, click the **Chat icon [2]**. To view the **Explore** page, click the **Explore icon [3]**. To see your profile, click the **Profile icon [4]**. To adjust your settings on the Settings page, click the

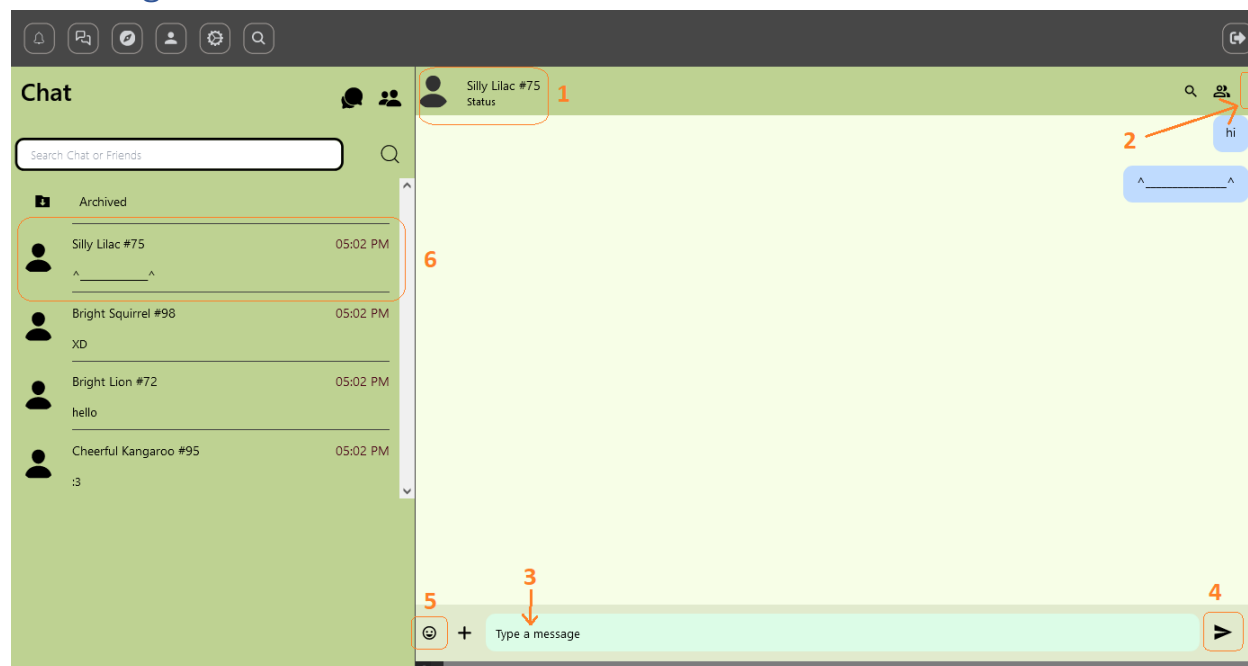
The navigation menu is as follows:

1. **Notifications:** view any notifications
2. **Chat:** view the Chat page to see your chats and chat history
3. **Explore:** view the explore page
4. **Profile:** view your profile
5. **Settings:** adjust your settings
6. **Search for users:** search for any users and send them a friend request



Send friend requests to users

## Chat Page



Once you successfully joined a chatroom via the **Explore page**, you can begin chatting! Read through the chat history on the right.

You can view the name of the user you're chatting with at the top of the chat, on the right of the **profile bar [1]**. For chat settings, click on the **settings [2]** option on the far right.

You can begin chatting using the **chat text bar [3]** at the bottom. To send a message, press **Enter** on your keyboard or click the **Send icon [4]** to the right of the chat bar. To add an emoji, press the **Emoji icon [5]** to the left of the chat bar to open an emoji selector.

To view another chat, click on a **chat card [6]** to the left.



## Chat Setting Options



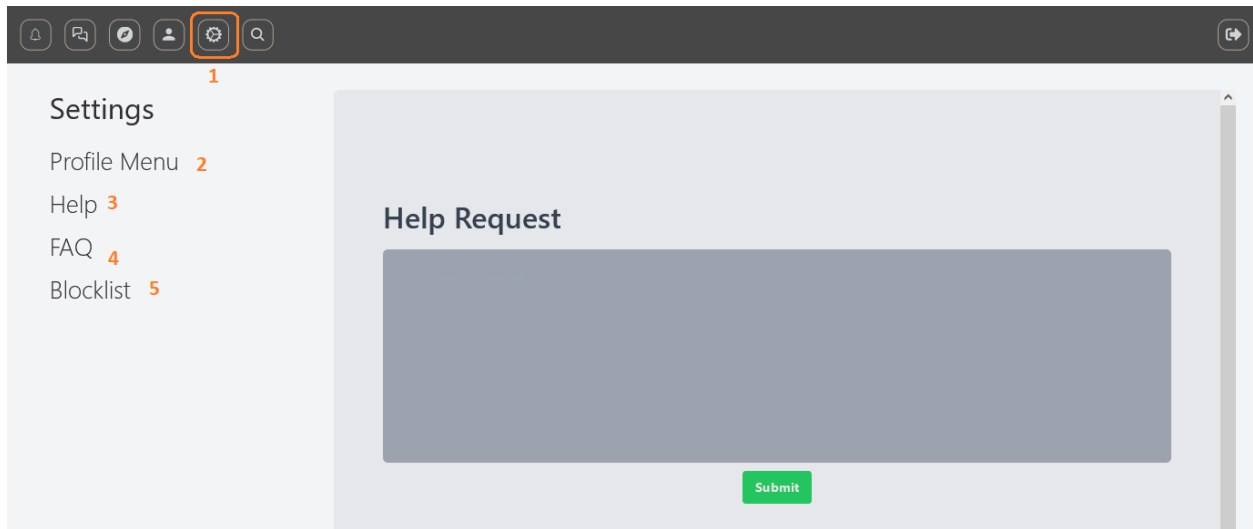
1. Press **Close Chat [1]** to be close the chatting window and return to the **Explore** page.
2. Press **Block [2]** to block the user. Once blocked, you will not be able to send or receive messages from the other user.
3. Press **Report [3]** to report the other user. You will be asked to fill submit a description about the report.

A screenshot of a 'Report Form' dialog box. The dialog has a white background and a green border. It contains a text input field with the placeholder text 'Tell us about a problem...'. Below the input field are two buttons: 'Cancel' and 'Submit'.

4. Press **Reveal Profile [4]** to request a mutual profile reveal to the other user.

A screenshot of a 'Do You Want To Reveal Profile?' dialog box. The dialog has a white background and a green border. It contains two buttons: 'Cancel' and 'Request'.

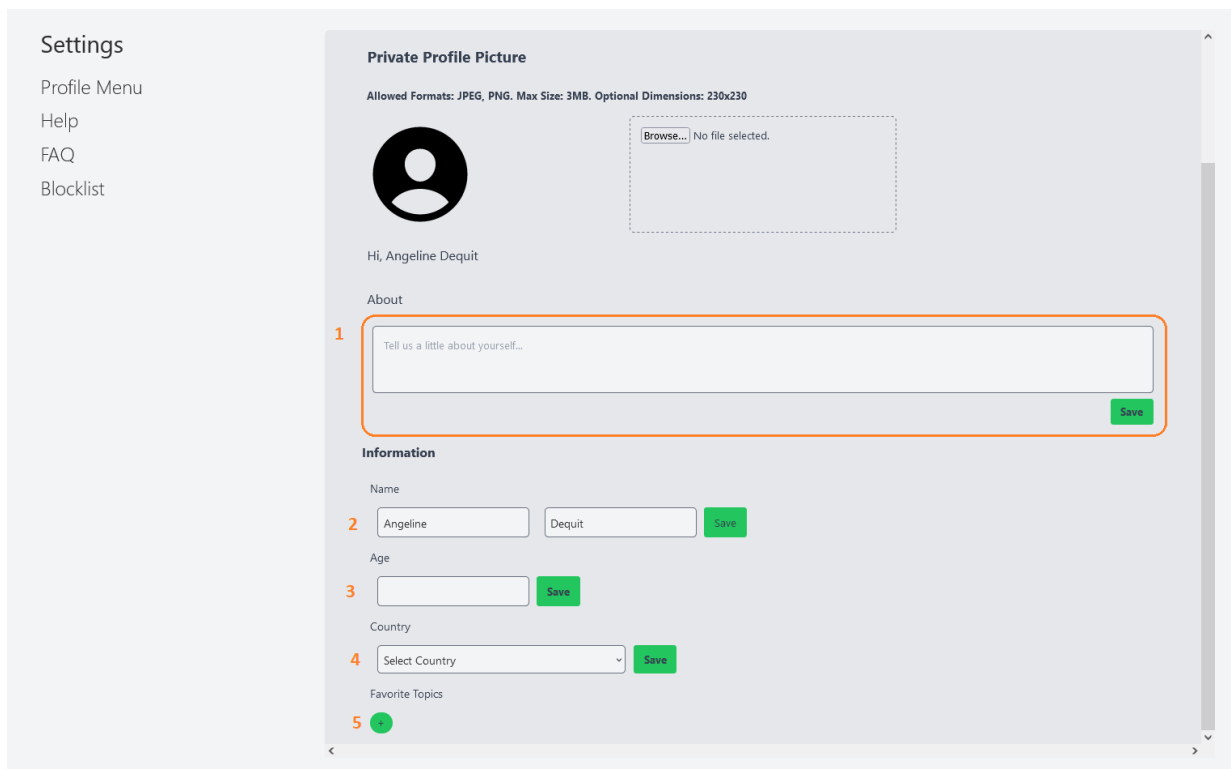
## Settings Page



To access the **Settings** page, click on the **Settings gear icon [1]** in the navigation bar.

## Profile Settings

To edit your profile, navigate to the **Profile Menu [2]**.



Add a bio in the **About** field [1]. Change your name in the **Name field [2]**. Similarly, you can add your **Age [3]**, **country [4]**, and **favorite topics [5]** in the fields below.

### [Help Request Form](#)

To submit a help request, navigate to the **Help page [3]**.

### [FAQ](#)

To view the FAQ, navigate to the **FAQ page [4]**.

### [Block list](#)

To view the list of users you've blocked, navigate to the **Blocklist page [5]**.