## **Data Appendix**

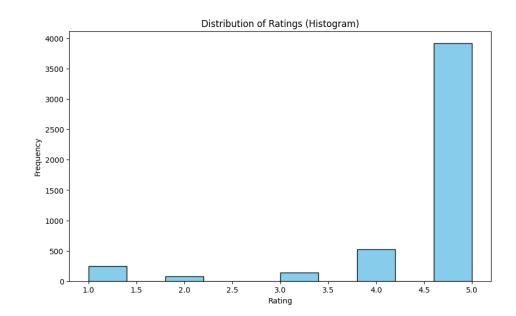
## **Amazon Product Reviews Dataset**

The unit of observation for this dataset is individual product reviews. The variables from the dataset that were used in our analysis are 'Overall Rating' and 'Review Text'.

## Overall Rating

This variable represents the rating that is given to the Amazon product by the reviewer, ranging from 1 to 5. It can be classified as a quantitative variable. In the input data file amazon\_reviews, this variable is called 'overall'. There are 4,915 observations for this variable and no observations are missing, which means that there is a value of 4,915(0). No processing was needed to prepare this variable for data analysis.

overall		
count	4915.000000	
mean	4.587589	
std	0.996845	
min	1.000000	
25%	5.000000	
50%	5.000000	
75%	5.000000	
max	5.000000	



## Review Text

This variable is the user's evaluation summary of the Amazon product. This is a categorical variable that can include any string of characters or numbers. In the input data file amazon\_reviews, this variable is called 'reviewText'. There are 4,914 observations for this variable and 1 observation is missing, which can be reported as 4,914(1). This variable was processed by converting all of the text into lowercase, removing punctuation, removing stop words and non-sentimental product-related words, and splitting it into individual words.

word	frequency
works	1557
not	1450
great	1444
no	1257
use	1113
fast	906
good	890
price	842
bought	832
samsung	828

