

# Automation 360

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# Automation 360

## Add service URLs to trusted list for Cloud

For Cloud deployment, to ensure secure access to Automation 360 online services, add the service URL list to the safe recipients or trusted list.

### URLs list

Online service hosting uses dynamic IP addresses, therefore we recommend that you add to the safe recipients or trusted list, the complete URL instead of an IP address for the Automation Anywhere online services.

**Note:** See your device documentation for information about how to add URLs to trusted list on your device.

Service	URL	Port	Device
Automation Anywhere	<code>www.automationanywhere.com</code>	TCP 443 (HTTPS)	All devices
Automation Anywhere Cloud customer tenant  Includes Automation Anywhere Control Room and IQ Bot	<code>crdomainname-X.my.automationanywhere.digital</code> <div> <b>Note:</b> <ul style="list-style-type: none"> <li><code>crdomainname-X</code> refers to your specific tenant name.</li> <li>The tenant name does not support the underscore ( <code>_</code> ) character. So an underscore is used in the tenant name, the specified URL will not be created.</li> </ul> </div>	TCP 443 (HTTPS)	All devices that access Automation 360
Automation Anywhere Bot	<code>aai-artifacts.my.automationanywhere.digital/</code>	TCP 443 (HTTPS)	All devices that access Automation 360

Service	URL	Port	Device
Agent download link			
Automation Anywhere community (A-People)	apeople.automationanywhere.com	TCP 443 (HTTPS)	All devices
Automation Anywhere documentation	docs.automationanywhere.com	TCP 443 (HTTPS)	All devices
Bot Store	botstore.automationanywhere.com	TCP 443 (HTTPS)	All devices
Content delivery network (CDN)  Enables your platform to perform faster as it geographically distributes common static content for cloud tenants.	aai-artifacts.my.automationanywhere.digital	TCP 443 (HTTPS)	All devices that access Automation 360
Telemetry	<ul style="list-style-type: none"> <li>cdn.pendo.io/</li> </ul>	TCP 443	All devices

Service	URL	Port	Device
Allows performance and usage information to be gathered anonymously in order to improve product quality.	<ul style="list-style-type: none"> <li>• <a href="https://app.pendo.io/">app.pendo.io/</a></li> <li>• <a href="https://data.pendo.io/">data.pendo.io/</a></li> <li>• <a href="https://pendo-static-5673999629942784.storage.googleapis.com/">https://pendo-static-5673999629942784.storage.googleapis.com/</a></li> </ul>	(HTTPS)	
<p>Automation Anywhere Google Chrome extension</p> <p>Enables you to automate using the Google Chrome browser.</p>	<p><b>MV3 extension</b></p> <p><a href="https://chrome.google.com/webstore/detail/automation-360/bboccnjhoegfffpcllbeigipjedf">https://chrome.google.com/webstore/detail/automation-360/bboccnjhoegfffpcllbeigipjedf</a></p> <p><b>MV2 extension</b></p> <p><a href="https://chrome.google.com/webstore/detail/automation-360/kammdlphdfejllopponbapggpbgakimokm">https://chrome.google.com/webstore/detail/automation-360/kammdlphdfejllopponbapggpbgakimokm</a></p>	TCP 443 (HTTPS)	Bot Creator and Bot Runner devices
<p>Automation Anywhere Microsoft Edge extension</p> <p>Enables you to automate using the Microsoft Edge browser.</p>	<p><b>MV3 extension</b></p> <p><a href="https://microsoftedge.microsoft.com/addons/detail/automation-360-beta/fnmjcdaajlonpigpcfnemeikipmolbfii">https://microsoftedge.microsoft.com/addons/detail/automation-360-beta/fnmjcdaajlonpigpcfnemeikipmolbfii</a></p> <p><b>MV2 extension</b></p> <p><a href="https://microsoftedge.microsoft.com/addons/detail/automation-360/dbmodiepejcigljbmeebedkmegndokbk">https://microsoftedge.microsoft.com/addons/detail/automation-360/dbmodiepejcigljbmeebedkmegndokbk</a></p>	TCP 443 (HTTPS)	Bot Creator and Bot Runner devices

Service	URL	Port	Device
<p>Automation Anywhere Mozilla Firefox extension</p> <p>Enables you to automate using Mozilla Firefox browser.</p>	<p><a href="https://addons.mozilla.org/en-US/firefox/addon/automation-360">https://addons.mozilla.org/en-US/firefox/addon/automation-360</a></p>	<p>TCP 443 (HTTPS)</p>	<p>Bot Creator and Bot Runner devices</p>

### Files and folders

For information on files and folders to add to the safe list and to the antivirus exception list, see these articles:

- [Files and URLs to add to safe list for Automation 360 \(A-People login required\)](#)
- [List of files to add to antivirus exception list for Automation 360 \(A-People login required\)](#)

### Related tasks

[Allowed IP addresses](#)

### Related reference

[Ports, protocols, and firewall requirements](#)

[Add service URLs to trusted list for On-Premises](#)

[Add IQ Bot cloud server IP addresses to allowed list](#)

[Control Room IP addresses for external integrations](#)