

Ashley Wilkeson

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32856 Cardinal Ct., New Carlisle, IN 46552

EDUCATION

INDIANA UNIVERSITY BLOOMINGTON

2015-2019

Bachelor of Science, in Informatics with minors in Cyber-security and Human Centered Computing

NEW PRAIRIE HIGH SCHOOL

2011-2015

Graduated Magna Cum Laude from New Prairie High School with an Indiana Honors Diploma

WORK EXPERIENCE

CUSTOMER IT SOLUTIONS INTERN @Notre Dame

MAY 2017 - AUGUST 2017

Notre Dame Athletics:

 Lead the RFI process for athletics, collected and validated requirements, researched vendors, reviewed responses with vendor, received demo from vendor.

Dynamic Forms:

- Converted 25 forms from Dynamic Forms to Google & Qualtrics to expand OIT support of customers, met with customers to document how they were using current Dynamic Forms to convert to OnBase.
- Served as a co-project manager for projects which included updated ND portfolio management system and presenting to IT Standards & Architecture team to ensure project process was being followed properly.

DESIGN&USER TESTING INTERN @IU Bloomington

AUG 2016 - DEC 2016

- · worked with an external designer to create a design for a client website
- applied the design process and concepts of UX design to create the best experience for the user
- used Jira, Photoshop, and Sketch

CASHIER @Meijer

MAY 2016 - JULY 2016

- solved problems quickly and asked for help when needed to keep customer satisfied
- interacted with customers and answered questions about sales and products
- · learned to adapt quickly and adjust to any instruction or situation

TEACHIT INTERN @IU Bloomington

JAN 2016 - MAY 2016

- worked with the TeachIT team and teach children K-12
- volunteered at the Lincoln Boys and Girls Club of Monroe County, working with 30 children, K-6, teaching them coding and technology
- volunteered at Girls, Inc. of Monroe County, working with a smaller group of girls teaching coding and sparking their interest in technology
- worked with Jira, created lesson plans, and attended workshops

TECHNOLOGY ASSISTANT @New Prairie Schools

JUN 2015 - JULY 2015

- organized and reset corporation 1:1 iPads (1,000+)
- · wired charging carts, filed paperwork, wrote damage reports
- generated Excel spreadsheets with data for individual iPad status.

SKILLS



CAPABILITIES



DESIGN

ORGANIZATIONS

- The National Society of Collegiate Scholars
- Kappa Kappa Psi
- · Phi Eta Sigma

INTERESTS

VOLUNTEERISM | PHOTOGRAPHY | DESIGN

TRAVEL MUSIC SECURITY